

DATE: May 1, 2024
TO: 911 Emergency Response Advisory Committee
FROM: Cody Shadle, City of Reno Public Safety Dispatch Manager
shadlec@reno.gov
SUBJECT: REQUEST FOR TRAVEL AND TRAINING FOR CITY OF RENO PUBLIC SAFETY DISPATCH PSAP: A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with two (2) staff members to attend the 2024 NENA Conference for a cost not to exceed \$5,900.00 for travel, registration, lodging, and per diem.

SUMMARY

PUBLIC SAFETY TRAINING FOR REGIONAL PRIMARY PSAPS (Public Safety Answering Point) RENO PUBLIC SAFETY DISPATCH:

A review, discussion, and possible action to approve, deny, or otherwise modify a request to reimburse the costs associated with two (2) staff members to attend the 2024 NENA Conference for a cost not to exceed \$5,900.00 for travel, registration, lodging, and per diem.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders are the area Primary Public Safety Answer Points (PSAP) – City of Reno Public Safety Dispatch, City of Sparks Emergency Communications and the Washoe County Sheriff's Office Communications.

PREVIOUS ACTION & BACKGROUND

On May 18, 2023 the Emergency Response Advisory Committee approved funding for Reno Public Safety Dispatch for the costs associated with sending two (2) attendees to the 2023 NENA Conference not to exceed a cost of \$5,500.00.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

The 2024 NENA Conference is being held in Orlando, Florida. The cost breakdown is as follows; Conference registration is \$565.00 per person, airfare is approximately \$575.00 per person round trip, per diem/meals, travel to and from the hotel, and incidental expenses are approximately \$420.00 per person, and lodging is approximately \$1,374.00 per person, for an approximate total of \$5,900.00 per person.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with two (2) staff members to attend the 2024 NENA Conference for a cost not to exceed \$5,900.00 for travel, registration, lodging, and per diem.

POSSIBLE MOTION

Move to approve the recommendation to approve, deny, or otherwise modify a request for funding for the costs associated with two (2) staff members to attend the 2024 NENA Conference for a cost not to exceed \$5,900.00 for travel, registration, lodging, and per diem.

City of Reno Travel Request Form

Employee Name Kimberlee Brown	Vendor # 6424	Date 4/30/2024
& Address 2223 Wyaconda Sparks, NV 89436	Department/ Division Public Safety Dispatch	
Employee Shift Hours (i.e. 8- 5am-3pm WED-SAT 5)	Purpose 2024 NENA Conference and Expo	

Travel Information	
Departure Date: 6/27/2024 Time: 6:03 AM	Return Date: 7/3/2024 Time: 9:49 AM
Destination(s) Orlando, Florida	Mode of Transportation commercial airline/taxi/Uber

Training Information	
Course Title NENA 2024	
Location of Course Gaylord Palms, Kissimmee, Florida	Course Dates To-From 06/28/2024-07/02/2024

Is this course required to maintain a certification required by current position? Yes No

Do you serve on the Board of Directors of a Committee of the organization sponsoring the meeting or will you be making a presentation? Yes No

→ If "yes" to any of the above, please explain on a separate sheet.

One of the following items is required: (attach) **Brochure** **Registration Form** **Memo**

Estimated Costs				
Per Diem	Days	Rate	Total	
Lodging	6	229.00	\$ 1,374.00	
Meals				
Breakfast	6	16.00	96.00	
Lunch	6	17.00	102.00	
Dinner	6	31.00	186.00	
Incidentals	7	5.00	35.00	419.00
Transportation Costs				
Airfare, Shuttle, Taxi				572.00
Rental Car**				-
Registration Fees				
Other				565.00
Total Estimated Costs				2,930.00
Total Amount of Advance Requested (00100-1220-0000) cc: 011.02				\$ 419.00

How much, if any, of this will be funded/reimbursed by a grant or another entity? -

Name of grant or Entity

**Justification required as to why rental car is needed

Account to which training/travel should be charged **00100-0800-0880-7484-0000**

<p>Employee Signature & Date-</p> <p><small>Advance of money to an employee of the City of Reno constitutes a lien against that employee's salary.</small></p> <p><i>Kimberlee Brown</i></p>	<p>Authorized Signature & Date-</p> <p><small>Department Head Approval</small></p> <p><i>[Signature]</i> 4/30/24</p>	<p>Approval Signature & Date</p> <p><i>[Signature]</i></p>
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An expense claim must be completed and submitted to Finance within 10 working days of your return.



**PUBLIC SAFETY
DISPATCH DEPARTMENT**
Memorandum



Date: 05/06/2024

TO: Doug Thornley, City Manager

FROM: Joanna Aitken, Dispatch Management Assistant

SUBJECT: 2024 NENA Conference and Expo

Background:

It is City policy to request approval through the City Manager's for lodging that exceeds the current GSA rate.

Overview:

Reno Public Safety Dispatch is sending Dispatch Supervisor Rebecca Knapp (Appleton) and Dispatcher Kimberlee Brown to the 2024 NENA Conference and Expo in Orlando, Florida, The cost for the hotel is \$229.00 per night, which exceeds the current GSA rate of \$140.00 per night. Lodging is needed for 6 nights.

Recommendation:

Recommend approval for this travel and training.

Respectfully,

Joanna Aitken

Reno Public Safety Dispatch Management Assistant

Doug Thornley

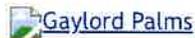
City Manager

Gaylord Palms Resort & Convention Center Reservation Update Confirmation

Gaylord Palms Resort & Convention Center <info@cvent.com>

Tue 4/30/2024 11:57 AM

To:Joanna Aitken <AitkenJ@reno.gov>



- [Home](#)
- [Maps & Transportation](#)
- [Amenities](#)
- [Dining](#)
- [Spa](#)
- [Vendors](#)
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Dear Kimberlee,

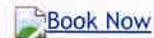
Your reservation at Gaylord Palms Resort & Convention Center has been modified. You will find details of your reservation below. Should your travel plans change and you need to make updates to your reservation, please [click here](#) or call 877-491-0442.

Add your Marriott Bonvoy™ number to your reservation and take advantage of Mobile Check-In with the [Marriott Bonvoy Mobile App](#). You will receive an alert when your room is ready, so you can skip the Front Desk and go straight to your room using your mobile key. Not a Marriott Bonvoy member? [Join now!](#) To find your Bonvoy number, click [Forgot My Account](#).

We look forward to seeing you soon!

- Gaylord Palms Resort & Convention Center

To update your reservation online, click on the button below



PLEASE NOTE:
Our resort is cashless throughout your experience.

Reservation Details

Online Confirmation Number: 410R784N

Date Modified: Apr 30, 2024

Reservation Name: Kimberlee Brown

Arrival Date: Jun 27, 2024

Departure Date: Jul 3, 2024

Room Type: Standard Room Inclusive of Resort Fee

Number of Rooms: 1

Number of Guests: 1

Nightly Rate & Status:	Date	Guests	Status	Rate
	Jun 27, 2024	1	Confirmed	229.00
	Jun 28, 2024	1	Confirmed	229.00
	Jun 29, 2024	1	Confirmed	229.00
	Jun 30, 2024	1	Confirmed	229.00
	Jul 1, 2024	1	Confirmed	229.00
	Jul 2, 2024	1	Confirmed	229.00

Additional Guest Second Guest Rate 0.00

Third Guest 20.00
Fourth Guest 20.00

Total Charges: 1,374.00

Tax Disclosure: Room rates shown do not include 14.5% Hotel Tax Per Night, and any applicable resort fees. Total charges presented on the website will include all room fees, but will not include the 14.5% tax on any applicable resort fees.

Inclusive Resort Fee: Resort-wide wireless high speed Internet access, Bottled Water (2) replenished daily, (2) pieces of Dry Cleaning daily, Sunrise Yoga Classes (2 guests daily), Scheduled shuttle service to Walt Disney World® theme parks & Disney Springs®.

Add On:

Cancellation Policy: Cancellations made within 72 hours of arrival will forfeit one night's room and tax deposit.

Parking: Currently \$38/day plus tax for self-parking, \$50/day plus tax for valet.

Deposit Policy: A deposit of one-night room and tax must be charged to a credit card for reservations to be guaranteed.

 Dining at MOOR sailboat

Dining

Underneath our signature, majestic and climate-controlled glass atriums, you'll find some of the most distinctive dining options all under one roof!



Bars and Lounges

Ideal for hanging out, unwinding, catching up with friends and watching a game!



Spa

Relâche Spa & Salon offers a host of soothing facials, rejuvenating peels, restorative massages and salon services.

NENA 2024 Attendee Registration Confirmation

registration@nena.org <registration@nena.org>

Mon 3/18/2024 1:51 PM

To: Kimberlee Brown <BrownKi@reno.gov>

Cc: Joanna Aitken <AitkenJ@reno.gov>



Dear Kimberlee,

Thank you for registering for **NENA 2024 Conference & Expo!** We look forward to seeing you June 28-July 3 in Kissimmee, Florida.

We've expedited the onsite registration process; look for the Express Check-In Counters located in the City Hall Lobby of the Gaylord Palms Convention Center. The computers located at Express Check-In allow you to print your badge by using one of three methods:

- Scanning the bar code listed below (on printed and digital copies)
- Typing in the bar code number listed below
- Typing in your last name

Kindly print this page and bring it with you for quick service!

Registration Barcode	Registration Information
 573302	Kimberlee Brown Dispatcher City of Reno Public Safety Dispatch 5195 Spectrum Blvd Reno, NV 89512-3904 Cell: 7753519466 E-mail: brownki@reno.gov
If you are having trouble viewing the above barcode image, click here to print your barcode.	

A summary of your conference registration is listed below.

Sales Date	Description	Unit Price	Qty	Gross Amount
03/18/24	Full Conference NENA Member	\$565.00	1	\$565.00

03/18/24	NENA 2024 Kick-Off Celebration Saturday, June 29, 6:30 PM - 8:30 PM	\$0.00	1	\$0.00
03/18/24	Opening Keynote Session & Breakfast Sunday, June 30, 8:00 AM - 10:00 AM	\$0.00	1	\$0.00
03/18/24	Women in 9-1-1 Alliance Reception Monday, July 01, 5:00 PM - 6:00 PM	\$0.00	1	\$0.00
03/18/24	Young Professional Mixer Monday, July 01, 6:30 PM - 8:00 PM	\$0.00	1	\$0.00
03/18/24	Board Installation Lunch Tuesday, July 02, 12:30 PM - 2:00 PM	\$0.00	1	\$0.00
03/18/24	NENA 2024 Closing Celebration Tuesday, July 02, 6:00 PM - 8:00 PM	\$0.00	1	\$0.00
				Total Sales
				\$565.00
03/18/24	Payment By MC Joanna Aitken *0722			(\$565.00)
				Balance Due
				\$0.00



Click to View

Saturday, June 29, 2024

6:30 PM - 8:30 PM NENA 2024 Kick-Off Celebration

Sunday, June 30, 2024

8:00 AM - 10:00 AM Opening Keynote Session & Breakfast

Monday, July 1, 2024

5:00 PM - 6:00 PM Women in 9-1-1 Alliance Reception

6:30 PM - 8:00 PM Young Professional Mixer

Tuesday, July 2, 2024

12:30 PM - 2:00 PM Board Installation Lunch

6:00 PM - 8:00 PM NENA 2024 Closing Celebration

PLEASE NOTE: All event information will be coded to your badge, so be sure to keep track of your event selections. [Click here](#) to see the full conference schedule and other important logistical information.

03/18/24	NENA 2024 Kick-Off Celebration Saturday, June 29, 6:30 PM - 8:30 PM	\$0.00	1	\$0.00
03/18/24	Opening Keynote Session & Breakfast Sunday, June 30, 8:00 AM - 10:00 AM	\$0.00	1	\$0.00
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			Total Sales	\$565.00
03/18/24	Payment By MC Joanna Aitken *0722			(\$565.00)
			Balance Due	\$0.00



Click to View

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FY 2024 Per Diem Rates for orlando, Florida

Daily lodging rates (excluding taxes) | October 2023 - September 2024

Primary Destination	County	2023 Oct	Nov	Dec	2024 Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Orlando	Orange	\$140	\$140	\$140	\$170	\$170	\$170	\$140	\$140	\$140	\$140	\$140	\$140

FY 2024 Per Diem Rates for orlando, Florida

Meals & Incidentals (M&IE) rates and breakdown

Primary Destination	County	M&IE Total	Continental Breakfast/Breakfast	Lunch	Dinner	Incidental Expenses	First & LastDay of Travel
Orlando	Orange	\$69	\$16	\$17	\$31	\$5	\$51.75

[Share](#)

Reno ↔ Orlando

\$572

Round trip · Economy · 1 passenger

Lowest total price

Selected flights

[Track prices](#)

✈ Departing flight · Thu, Jun 27

6:03 AM → 6:14 PM
RNO MCO

1 stop · 9 hr 11 min · American

315 kg CO2e
-6% emissions

✈ Returning flight · Thu, Jul 4

1:52 PM → 6:39 PM
MCO RNO

1 stop · 7 hr 47 min · American

319 kg CO2e
Avg emissions

Booking options



Book with American Airline

[Hide options](#)

Basic Economy

\$572

Main Cabin

\$672

Main Plus

\$772

- Seat selection for a fee
- ✓ Standard seat
- Priority boarding for a fee
- ✗ No ticket changes
- ✓ 1 free carry-on
- 1st checked bag: \$80

- ✓ Free seat selection
- Extra legroom available for a fee
- Priority boarding for a fee
- ✓ Free change, possible fare difference
- ✓ 1 free carry-on
- 1st checked bag: \$80

- ✓ Free seat selection
- ✓ Extra legroom
- Priority boarding for a fee
- ✓ Free change, possible fare difference
- ✓ 1 free carry-on
- ✓ 1st checked bag free

Continue

Continue

Continue

Fare and baggage fees apply to your entire trip. [American bag policy](#)

Prices include required taxes + fees for 1 adult. Optional charges and [bag fees](#) may apply.

\$572 is low for Economy — \$506 cheaper than usual

The least expensive flights for similar trips to Orlando usually cost between \$770–1,800.



[Language](#) · English (United States)

[Location](#) · United States

[Currency](#) · USD

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Displayed currencies may differ from the currencies used to purchase flights. [Learn more](#)

Your trip was changed



Important information about your Basic Economy fare

[View Basic Economy rules](#) 



The special service(s) request associated with the original reservation has been applied to this changed reservation.

This is not your receipt. You will be receiving itinerary confirmation along with your receipt soon.

Your trip to Orlando, FL

Your trip to Orlando, FL

Record Locator: **OIWOBH**

Trip name: **RNO/MCO**

DEPART

RNO to MCO

Sun, Jun 23, 2024

6:03 AM → 6:14 PM

RETURN

MCO to RNO

Wed, Jul 3, 2024

8:33 AM → 1:53 PM

View trip details, request upgrades, change seats and more.

[Manage your trip](#)

Passengers

Kimberlee Brown

Ticket number: **0012137291637**

Status: **Ticketed**



Need more miles?

Purchase the miles you need to reach your next award and be on your way!

[Buy miles](#) 

Trip insurance

Reminder!

If you purchased trip insurance for this reservation from [Allianz Global Assistance](#)  or any other insurance provider, please contact them directly to review your current policy and determine if changes are needed. Some restrictions may apply.



Offset the footprint of your trip

Through our partnership with Cool Effect, you can make a difference in the fight against climate change.

[Donate now](#) 

Baggage information

City of Reno Travel Request Form

Employee Name Rebecca Knapp	Vendor # 8162	Date 4/30/2024
& Address 17742 Fossil Ct Reno, NV 89506	Department/ Division Public Safety Dispatch	
Employee Shift Hours (i.e. 8- 7am-5pm TUE-FRI 5)	Purpose 2024 NENA Conference and Expo	

Travel Information

Departure Date: 6/27/2024 Time: 6:03 AM	Return Date: 7/3/2024 Time: 9:49 AM
Destination(s) Orlando, Florida	Mode of Transportation commercial airline/taxi/Uber

Training Information

Course Title NENA 2024	Location of Course Gaylord Palms, Kissimmee, Florida	Course Dates To-From 06/28/24-07/02/24
---------------------------	---	---

Is this course required to maintain a certification required by current position? Yes No

Do you serve on the Board of Directors of a Committee of the organization sponsoring the meeting or will you be making a presentation? Yes No

→ If "yes" to any of the above, please explain on a separate sheet.

One of the following items is required: (attach) **Brochure** **Registration Form** **Memo**

Per Diem	Days	Rate	Total
Lodging	6	229.00	\$ 1,374.00
Meals	6	16.00	96.00
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Dinner	7	5.00	35.00
Incidentals			419.00
Transportation Costs			
Airfare, Shuttle, Taxi			572.00
Rental Car**			-
Registration Fees			565.00
Other			-
Total Estimated Costs			2,930.00
Total Amount of Advance Requested (00100-1220-0000) cc: 011.02			\$ 419.00

How much, if any, of this will be funded/reimbursed by a grant or another entity

Name of grant or Entity

**Justification required as to why rental car is needed

Account to which training/travel should be charged 00100-0800-0880-7484-0000

<p>Employee Signature & Date-</p> <p><small>Advance of money to an employee of the City of Reno constitutes a lien against that employee's salary.</small></p>	<p>Authorized Signature & Date-</p> <p><small>Department Head Approval</small></p> <p style="font-size: 1.2em;"><i>[Signature]</i> 4/30/24</p>	<p>Approval Signature & Date</p> <p style="font-size: 1.5em;"><i>[Signature]</i> 4/30/24</p>
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An expense claim must be completed and submitted to Finance within 10 working days of your return.

Form 306A Revised 11-18

[Signature]
City Manager
Doug Thornley



**PUBLIC SAFETY
DISPATCH DEPARTMENT**
Memorandum



Date: 05/06/2024

TO: Doug Thornley, City Manager

FROM: Joanna Aitken, Dispatch Management Assistant

SUBJECT: 2024 NENA Conference and Expo

Background:

It is City policy to request approval through the City Manager's for lodging that exceeds the current GSA rate.

Overview:

Reno Public Safety Dispatch is sending Dispatch Supervisor Rebecca Knapp (Appleton) and Dispatcher Kimberlee Brown to the 2024 NENA Conference and Expo in Orlando, Florida, The cost for the hotel is \$229.00 per night, which exceeds the current GSA rate of \$140.00 per night. Lodging is needed for 6 nights.

Recommendation:

Recommend approval for this travel and training.

Respectfully,

Joanna Aitken

Reno Public Safety Dispatch Management Assistant

Doug Thornley

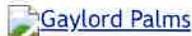
City Manager

Gaylord Palms Resort & Convention Center Reservation Update Confirmation

Gaylord Palms Resort & Convention Center <info@cvent.com>

Tue 4/30/2024 11:49 AM

To:Joanna Aitken <AitkenJ@reno.gov>



- [Home](#)
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Dear Rebecca,

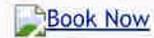
Your reservation at Gaylord Palms Resort & Convention Center has been modified. You will find details of your reservation below. Should your travel plans change and you need to make updates to your reservation, please [click here](#) or call 877-491-0442.

Add your Marriott Bonvoy™ number to your reservation and take advantage of Mobile Check-In with the [Marriott Bonvoy Mobile App](#). You will receive an alert when your room is ready, so you can skip the Front Desk and go straight to your room using your mobile key. Not a Marriott Bonvoy member? [Join now!](#) To find your Bonvoy number, click [Forgot My Account](#).

We look forward to seeing you soon!

- Gaylord Palms Resort & Convention Center

To update your reservation online, click on the button below



PLEASE NOTE:
Our resort is cashless throughout your experience.

Reservation Details

Online Confirmation Number: 4XB7N234

Date Modified: Apr 30, 2024

Reservation Name: Rebecca Appleton

Arrival Date: Jun 27, 2024

Departure Date: Jul 3, 2024

Room Type: Standard Room Inclusive of Resort Fee

Number of Rooms: 1

Number of Guests: 1

Nightly Rate & Status:

Date	Guests	Status	Rate
Jun 27, 2024	1	Confirmed	229.00
Jun 28, 2024	1	Confirmed	229.00
Jun 29, 2024	1	Confirmed	229.00
Jun 30, 2024	1	Confirmed	229.00
Jul 1, 2024	1	Confirmed	229.00
Jul 2, 2024	1	Confirmed	229.00

Additional Guest Rate
Second Guest 0.00

Third Guest 20.00
Fourth Guest 20.00

Total Charges: 1,374.00

Tax Disclosure:

Room rates shown do not include 14.5% Hotel Tax Per Night, and any applicable resort fees. Total charges presented on the website will include all room fees, but will not include the 14.5% tax on any applicable resort fees.

Inclusive Resort Fee:

Resort-wide wireless high speed Internet access, Bottled Water (2) replenished daily, (2) pieces of Dry Cleaning daily, Sunrise Yoga Classes (2 guests daily), Scheduled shuttle service to Walt Disney World® theme parks & Disney Springs®.

Add On:

Cancellation Policy:

Cancellations made within 72 hours of arrival will forfeit one night's room and tax deposit.

Parking:

Currently \$38/day plus tax for self-parking, \$50/day plus tax for valet.

Deposit Policy:

A deposit of one-night room and tax must be charged to a credit card for reservations to be guaranteed.



Dining

Underneath our signature, majestic and climate-controlled glass atriums, you'll find some of the most distinctive dining options all under one roof!



Bars and Lounges

Ideal for hanging out, unwinding, catching up with friends and watching a game!



Spa

Relâche Spa & Salon offers a host of soothing facials, rejuvenating peels, restorative massages and salon services.

Share |

(<https://www.addtoany.com/share?url=https%3A%2F%2Fwww.nena.org%2Fpage%2FNENA2024Schedule&title=NENA%202024%20Schedule%20at%20a%20Glance>)
([/#facebook](#)) ([/#x](#)) ([/#email](#)) ([/#linkedin](#))

Friday, June 28

8:00AM – 4:00PM | Registration
8:30AM – 5:00PM | Pre-Conference Courses*
6:30PM – 8:00PM | Run for 9-1-1 Charity 5K Run/Walk*

Saturday, June 29

7:30AM – 8:15AM | Gold Line Scholarship Breakfast*
7:30AM – 8:15AM | Chapter Leader Coffee & Connect*
8:00AM – 6:30PM | Registration
8:30AM – 5:00PM | CMCP Alumni Seminar
8:30AM – 5:00PM | Pre-Conference Courses*
11:00AM – 11:45AM | Awards Ceremony
1:30PM – 3:30PM | PSAP Tours
3:30PM – 4:30PM | International Meet & Greet*
5:15PM – 6:15PM | Membership Meeting
6:30PM – 8:30PM | NENA 2024 Kick-Off Celebration

Sunday, June 30

7:00AM – 5:00PM | Registration
8:00AM – 10:00AM | Opening Keynote Session & Breakfast
10:00AM – 1:30PM | Expo Hall Open
10:15AM – 1:00PM | Innovation Theatre Sessions
1:00PM – 3:30PM | Guest Activity*
1:30PM – 3:30PM | PSAP Tours
1:30PM – 5:00PM | Breakout Sessions
4:00PM – 6:00PM | Expo Hall Open
5:00PM – 6:00PM | Hall Happy Hour
5:15PM – 5:45PM | K-9 Demonstration
6:15PM – 7:45PM | Excellence in 9-1-1 Reception*
8:00PM – 9:00PM | LGBTQ+ Meet Up

Monday, July 1

7:30AM – 5:00PM | Registration
8:00AM – 9:15AM | Keynote Session
9:15AM – 10:45AM | Coffee & Doughnuts With the Exhibitors
9:15AM – 4:00PM | Expo Hall Open
10:00AM – 12:00PM | Frontline Forum
10:30AM – 1:00PM | Guest Activity*
11:00AM – 1:00PM | Innovation Theatre Sessions
12:15PM – 2:30PM | Breakout Sessions
2:30PM – 3:00PM | Innovation Theatre Sessions
3:00PM – 4:00PM | Expo Hall Happy Hour

4:00PM – 5:00PM | Breakout Sessions
5:00PM – 6:00PM | Women in 9-1-1 Alliance Reception
6:30PM – 8:00PM | Young Professionals Pool Party*
9:00PM – 10:00PM | DEI Mixer

Tuesday, July 2

7:00AM – 7:45AM | Sunrise Session: Yoga for 9-1-1 Professionals
8:15AM – 2:00PM | Registration
8:45AM – 12:15PM | Breakout Sessions
10:00AM – 12:00PM | PSAP Tours
12:30PM – 2:00PM | Board Installation Lunch
2:15PM – 4:15PM | Small, Medium, & Large PSAP Forums
2:15PM – 4:30PM | Breakout Sessions
6:00PM – 8:00PM | NENA 2024 Closing Celebration+

Wednesday, July 3

8:00AM – 9:00AM | NENA Board of Directors Open Meeting
8:00AM – 12:00PM | AI & Public Safety Workshop*
8:00AM – 12:00PM | ENP Exam-Prep Boot Camp*
9:00AM – 12:00PM | Chapter Leader Workshop*

**Indicates additional registration, invitation, or advance notice of participation required. All events take place or commence at the Gaylord Palms unless noted with a +.*

Eventide® NexLog DX SERIES

Mission Critical Recording

-  *Reliability*
-  *Ease of Use*
-  *Linux-Based*

[Discover More](#)

The advertisement features a dark blue background with green accents. At the top, the 'Eventide® NexLog DX SERIES' logo is displayed in white and green. Below this, a green banner contains the text 'Mission Critical Recording' in white. Three key features are listed vertically, each with a green icon: a shield for 'Reliability', a hand for 'Ease of Use', and the Tux penguin for 'Linux-Based'. To the right of these features is a circular inset image showing a person in a dark setting looking at a computer screen. At the bottom, a green button with white text reads 'Discover More'.



Dear Rebecca,

Thank you for registering for **NENA 2024 Conference & Expo!** We look forward to seeing you June 28-July 3 in Kissimmee, Florida.

We've expedited the onsite registration process; look for the Express Check-In Counters located in the City Hall Lobby of the Gaylord Palms Convention Center. The computers located at Express Check-In allow you to print your badge by using one of three methods:

- Scanning the bar code listed below (on printed and digital copies)
- Typing in the bar code number listed below
- Typing in your last name

Kindly print this page and bring it with you for quick service!

Registration Barcode	Registration Information
 <p style="text-align: center;">* 3 5 8 8 5 6 *</p>	Rebecca Knapp Supervisor City of Reno Public Safety Dispatch 5195 Spectrum Blvd Reno, NV 89512-3904 Cell: 7755270582 E-mail: knappr@reno.gov
<p>If you are having trouble viewing the above barcode image, click here to print your barcode.</p>	

A summary of your conference registration is listed below.

Sales Date	Description	Unit Price	Qty	Gross Amount
03/18/24	Full Conference NENA Member	\$565.00	1	\$565.00
03/18/24	NENA 2024 Kick-Off Celebration Saturday, June 29, 6:30 PM - 8:30 PM	\$0.00	1	\$0.00
03/18/24	Opening Keynote Session & Breakfast Sunday, June 30, 8:00 AM - 10:00 AM	\$0.00	1	\$0.00
03/18/24	Women in 9-1-1 Alliance Reception Monday, July 01, 5:00 PM - 6:00 PM	\$0.00	1	\$0.00

03/18/24	Young Professional Mixer Monday, July 01, 6:30 PM - 8:00 PM	\$0.00	1	\$0.00
03/18/24	Board Installation Lunch Tuesday, July 02, 12:30 PM - 2:00 PM	\$0.00	1	\$0.00
03/18/24	NENA 2024 Closing Celebration Tuesday, July 02, 6:00 PM - 8:00 PM	\$0.00	1	\$0.00
		Total Sales		\$565.00
03/18/24	Payment By MC Joanna Aitken *0722			(\$565.00)
		Balance Due		\$0.00



Click to View

Saturday, June 29, 2024

6:30 PM - 8:30 PM NENA 2024 Kick-Off Celebration

Sunday, June 30, 2024

8:00 AM - 10:00 AM Opening Keynote Session & Breakfast

Monday, July 1, 2024

5:00 PM - 6:00 PM Women in 9-1-1 Alliance Reception

6:30 PM - 8:00 PM Young Professional Mixer

Tuesday, July 2, 2024

12:30 PM - 2:00 PM Board Installation Lunch

6:00 PM - 8:00 PM NENA 2024 Closing Celebration

PLEASE NOTE: All event information will be coded to your badge, so be sure to keep track of your event selections. [Click here](#) to see the full conference schedule and other important logistical information.

CHECK-IN PROCESS

Pre-registered conference attendees may pick up badge credentials at Registration. You will need to have your badge credentials with you at all times to gain access to conference events.

Registration Hours:

[Share](#)

Reno ↔ Orlando

\$572

Round trip · Economy · 1 passenger

Lowest total price

Selected flights

[Track prices](#)  



Departing flight · Thu, Jun 27



6:03 AM → 6:14 PM

RNO MCO

1 stop · 9 hr 11 min · American



315 kg CO2e

-6% emissions



Returning flight · Thu, Jul 4



1:52 PM → 6:39 PM

MCO RNO

1 stop · 7 hr 47 min · American



319 kg CO2e

Avg emissions

Booking options



Book with American Airline

[Hide options](#)

Basic Economy

\$572

Main Cabin

\$672

Main Plus

\$1

 Seat selection for a fee

 Free seat selection

 Free seat selection

 Standard seat

 Extra legroom available for a fee

 Extra legroom

 Priority boarding for a fee

 Priority boarding for a fee

 Priority boarding for a fee

 No ticket changes

 Free change, possible fare difference

 Free change, possible fare difference

 1 free carry-on

 1 free carry-on

 1 free carry-on

 1st checked bag: \$80

 1st checked bag: \$80

 1st checked bag free

Continue

Continue

Continue

Fare and baggage fees apply to your entire trip. [American bag policy](#)

Prices include required taxes + fees for 1 adult. Optional charges and [bag fees](#) may apply.

\$572 is low for Economy — \$506 cheaper than usual

The least expensive flights for similar trips to Orlando usually cost between \$770–1,800. 



 Language · English (United States)

 Location · United States

 Currency · USD

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Displayed currencies may differ from the currencies used to purchase flights. [Learn more](#)

Your trip was changed



Important information about your Basic Economy fare

[View Basic Economy rules](#)



The special service(s) request associated with the original reservation has been applied to this changed reservation.

This is not your receipt. You will be receiving itinerary confirmation along with your receipt soon.

Your trip to Orlando, FL

Your trip to Orlando, FL

Record Locator: **CVWOVG**

Trip name: **RNO/MCO**

DEPART

RNO to MCO

Sun, Jun 23, 2024

6:03 AM → 6:14 PM

RETURN

MCO to RNO

Wed, Jul 3, 2024

8:33 AM → 1:53 PM

View trip details, request upgrades, change seats and more.

[Manage your trip](#)

Passengers

Rebecca Knapp

Ticket number: **0012137290560**

Status: **Ticketed**



Need more miles?

Purchase the miles you need to reach your next award and be on your way!

[Buy miles](#) 

Trip insurance

Reminder!

If you purchased trip insurance for this reservation from [Allianz Global Assistance](#)  or any other insurance provider, please contact them directly to review your current policy and determine if changes are needed. Some restrictions may apply.



Offset the footprint of your trip

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Baggage information