

DATE: November 14, 2023
TO: 911 Emergency Response Advisory Committee
FROM: Cody Shadle, City of Reno Public Safety Dispatch Director
shadlec@reno.gov
SUBJECT: REQUEST FOR REIMBURSEMENT FOR CITY OF RENO PUBLIC SAFETY DISPATCH PSAP. A review, discussion, and possible action to approve, deny, or otherwise modify a request to reimburse the costs associated with Priority Dispatch Pro-QA ESP and QPR Annual System License Renewal, Services, and Support, not to exceed \$43,300.00.

SUMMARY

PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP (Public Safety Answering Point) RENO PUBLIC SAFETY DISPATCH:

A review, discussion, and possible action to approve, deny, or otherwise modify a request to reimburse the cost associated with Priority Dispatch Pro-QA ESP and QPR Annual System License Renewal, Services, and Support, not to exceed \$43,300.00.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – City of Reno Public Safety Dispatch.

PREVIOUS ACTION & BACKGROUND

On September 21, 2023 the 9-1-1 Emergency Response Advisory Committee approved reimbursement for the Washoe County Sheriff's Office Communication Center for the costs associated with the annual renewal of Priority Dispatch System ESP License Renewal, Services, and Support for a total cost of \$34,560.00.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse the costs associated with Priority Dispatch Pro-QA ESP and QPR Annual System License Renewal, Services, and Support, not to exceed \$43,300.00.

POSSIBLE MOTION

Move to approve the recommendation to reimburse the City of Reno Public Safety Dispatch PSAP to reimburse the costs associated with Priority Dispatch Pro-QA ESP and QPR Annual System License Renewal, Services, and Support, not to exceed \$43,300.00.



INVOICE

Medical Priority Consultants, Inc.
 dba Priority Dispatch Corp
 110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
 Phone: (801) 363-9127 Fax: (801) 746-5879
 www.prioritydispatch.net
 accounting@prioritydispatch.net

| | |
|-----------------------|------------|
| Invoice Number | SIN350791 |
| Invoice Date | 10/01/2023 |
| Agency ID | 5498 |

Billing Address

City of Reno
 5195 Spectrum Blvd
 Reno, NV 89512
 United States

Shipping Address

City of Reno
 5195 Spectrum Blvd
 Reno, NV 89512
 United States

| Customer Reference | Quote # | PO # | Invoice Currency | Due Date |
|--------------------|---------|------|------------------|----------|
| | Q-62613 | | USD | Net 30 |

| Product Name | Quantity | Total |
|--|----------|--------------|
| Priority Dispatch System ESP (P) M <i>Priority Dispatch System ESP (P) M System License Renewal, Service & Support</i> 10/1/2023 - 9/30/2024 | 15 | \$ 22,500.00 |
| Q Plus for EMD <i>Q Plus for EMD Quality Performance Review - EMD Expert case review and reporting.</i> <i>Subscription auto-renews without written cancellation</i> 10/1/2023 - 9/30/2024 | 1,040 | \$ 20,800.00 |
| Net Total | | \$ 43,300.00 |
| Tax Total | | \$ 0.00 |
| Invoice Total | | \$ 43,300.00 |

| Payment Detail |
|---|
| FEDERAL TAX ID# 87-0447422 |
| Check payments: Medical Priority Consultants, Inc. dba Priority Dispatch Corp. P.O. Box 30847 Salt Lake City, UT, 84130-0847 |
| Wire/ACH payments: Medical Priority Consultants, Inc. dba Priority Dispatch Corp. 110 South Regent Street, Suite 500 Salt Lake City, Utah 84111 Account Number: 002226546 Routing Number: 124000054 Swift Code: ZFNBUS55 Bank Name: Zions First National Bank |
| Credit Card payments: please visit https://payment.prioritydispatch.net <ul style="list-style-type: none"> • (a 3% fee will be added for all credit card charges over \$5K) |
| Remittance Email: finance@prioritydispatch.net Questions or Corrections: accounting@prioritydispatch.net |