

DATE: September 14, 2023

TO: 911 Emergency Response Advisory Committee

FROM: Sara DeLozier, Administrative Assistant II, Washoe County Technology Services
775-328-2350, sdelozier@washoecounty.gov

THROUGH: Behzad Zamanian, Chief Information Officer, Technology Services

SUBJECT: REQUEST FOR TRAVEL AND TRAINING FOR WASHOE COUNTY: A review, discussion and possible action to approve, deny or otherwise modify a request for reimbursement for one Technology Services staff member that is currently housed with and provides support to the Washoe County Public Safety Answering Point to attend Hexagon Public Safety User Group (HPSUP) conference, currently scheduled for November 6-10, 2023, Dallas/Plano, Texas, for an amount not to exceed reimbursement of \$2,808 for airfare, registration, lodging, meals and transportation.

SUMMARY

A review, discussion and possible action to approve, deny or otherwise modify a request for reimbursement for one Technology Services staff member that is currently housed with and provides support to the Washoe County Public Safety Answering Point to attend Hexagon Public Safety User Group (HPSUP) conference, currently scheduled for November 6-10, 2023, Dallas/Plano, Texas, for an amount not to exceed reimbursement of \$2,808.00 for airfare, registration, lodging, meals and transportation. The Sheriff's Office Dispatch staff has asked to include this staff member in the training experience. The position is funded by the Sheriff's Office but has reporting responsibility to Technology Services. It is expected that this person would align travel days and times with the three people the Dispatch is proposing to attend.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION BACKGROUND

Annually requests are made for funding from each PSAP to fund/reimburse individuals from the three (3) primary PSAP's to attend various conferences. This conference will provide critical training on 911 technology operations, policies and education issues.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to travel and training to the public safety training conferences for registrations, seminars and meetings.

It is anticipated that this participant will be able to travel in one of the rental cars proposed to be rented by the Sheriff’s Office participants.

Expected Expenses are as follow:

Attendee One	
Name	
\$599.00	Registration
\$551.00	Airfare
\$150.00	Cab/Uber
\$1,200.00	Hotel
\$308.00	Food
\$2,209.00	\$2,209.00
\$599.00	Seminars and Meetings
\$2,209.00	Travel
\$2,808.00	TOTAL

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for the reimbursement costs associated with attending the Hexagon Public Safety User Group Conference currently scheduled for November 6-10, 2023, Dallas/Plano, Texas, for an amount not to exceed reimbursement of \$2,808.00 for travel, registration, lodging, meals and transportation.

POSSIBLE MOTION

Should the Committee agree with the recommendation, a possible motion would be:

“I move to approve the request for the reimbursement costs associated with attending the Hexagon Public Safety User Group Conference currently scheduled for November 6-10, 2023, Dallas/Plano, Texas, for an amount not to exceed reimbursement of \$2,808.00 for travel, registration, lodging, meals and transportation.”

First & last day of travel - amount received on the first and last day of travel and equals 75% of total M&IE.

Primary Destination	County	M&IE Total	Continental Breakfast/Breakfast	Lunch	Dinner	Incidental Expenses	First & Last Day of Travel
Standard Rate	Applies for all locations without specified rates	\$59	\$13	\$15	\$26	\$5	\$44.25
Plano	Collin	\$64	\$14	\$16	\$29	\$5	\$48.00

Hexagon Public Safety Users Group
 board@hpsug.org
 HPSUsers Google Group
 OnCall Users Google Group



SCHEDULE

SCHEDULE IS TENTATIVE. MORE SESSIONS ARE STILL BEING ADDED. CHECK BACK OFTEN!

MONDAY SCHEDULE - 11/6/2023

Last Updated: 12 September 2023 Hits: 3119

	Room 1	Room 2	Room 3
8:00AM CST	I/CAD SysAdmin Core Part 1 Hexagon - Frank Moore 8:00AM - 12:00PM	OnCall Configuration Basics Hexagon - Jeremy Villareal 8:00AM - 12:00PM	OnCall Records Admin Heather Reynolds/Louis Evans 8:00AM - 12:00PM
10:00AM CST	●	●	●
12:00PM CST	LUNCH BREAK		
1:00PM CST	I/CAD SysAdmin Core Part 2 Hexagon - Frank Moore 1:00PM - 5:00PM	Custom Rules Engine (CRE) Basics Hexagon - Jeremy Villareal 1:00PM - 5:00PM	TBD
3:00PM CST	●	●	1:00PM - 5:00PM
7:00PM CST	Welcome Reception 7:00PM-9:00PM		

● General Session | ● I/CAD | ● OnCall Dispatch | ● OnCall Records | ● GIS | ● Sponsor |
 ● User Led Session | Hexagon Led Session
 Mo Tu We Th

	Room 1	Room 2	Room 3
7:00AM CST	Breakfast 7:00AM - 8:00AM		
8:15AM CST	Welcome Session and Opening Remarks from Hexagon's Public Safety President, Ben Ernst HPSUG Board 8:15AM - 9:00AM		
9:15AM CST	📄 Getting the Most from Hexagon Support Tony Capasso / Jim Gibson 9:15AM - 10:00AM		
10:15AM CST	📄 OnCall Dispatch Roadmap Shelli Baker 10:15AM - 11:00AM ●	📄 OnCall Records Roadmap & MFR Demo Patrick Mellin / Chris Barrett 10:15AM - 11:00AM ●	📄 Introducing Qognify Jeremy Howard 10:15AM - 11:00AM ●
11:15AM CST	👤 Remote Calltaking Richmond DEC 11:15AM - 12:00PM ●●	👤 / 📄 Leveraging XALT to interface to GeoComm Maps Mo Singh with El Paso 911 11:15AM - 12:00PM ●●	📄 Mobile Responder Roadmap Shelli Baker 11:15AM - 12:00PM ●●
12:00PM CST	LUNCH BREAK		
1:15PM CST	👤 / 📄 Integration with Prepared Live Mo Singh with El Paso 911 1:15PM - 2:00PM ●●	📄 Pending Session 1:15PM - 2:00PM ●	📄 Sponsor Session 1:15PM - 2:00PM ●
2:15PM CST	📄 Preparing your Agency for an OnCall Upgrade Donno Cole / Shelli Baker / Eric Smith - HxGN 2:15PM - 4:00PM ●●	📄 Transitioning to OnCall Records v10 Patrick Mellin 2:15PM - 3:00PM ●	📄 Sponsor Session 2:15PM - 3:00PM ●
3:15PM CST		👤 / 📄 Implementing an ArcGIS to I/MapEditor Workflow Rose Abbors / Josh Harris - ACRECC 3:15PM - 4:00PM ●●	📄 Sponsor Session 3:15PM - 4:00PM ●
4:15PM CST	👤 CAD Roundtable 4:15PM - 5:00PM ●●	👤 RMS Roundtable 4:15PM - 5:00PM ●	

● General Session | ● I/CAD | ● OnCall Dispatch | ● OnCall Records | ● GIS |
 👤 = User Led Session | 📄 = Hexagon Led Session | 👤 = Roundtable
 Mo Tu We Th

WEDNESDAY SCHEDULE - 11/8/2023

📅 Last Updated: 12 September 2023 👁 Hits: 3304

	Room 1	Room 2	Room 3
7:00AM CST	Breakfast 7:00AM - 8:00AM		
8:15AM CST	👤 Cybersecurity Roundtable 8:15AM - 9:00AM ●	👤 OnCall Analytics Overview Richmond DEC 8:15AM - 9:00AM ●●	📖 OnCall Dispatch Demo - High Level Overview Chris Barrett 8:15AM - 9:00AM ●●
9:15AM CST	📖 Mapping in OnCall Donno Cole / Chris Barrett 9:15AM - 10:00AM ●●●	📖 The Future of I/CAD 9.4 Shelli Baker 9:15AM - 10:00AM ●	
10:15AM CST	📖 Hexagon's NG911 Readiness Rodney Gil / TJ McGee 10:15AM - 11:00AM ●●	👤 Wildland Fires in California - Lessons Learned Sonoma Fire / Police 10:15AM - 11:00AM ●	Sponsor Session 10:15AM - 11:00AM ●
11:15AM CST	📖 Global Technology Center Q&A 11:15AM - 12:00PM ●●●●		
12:00PM CST	LUNCH BREAK		
1:15PM CST	📖 CAD Quiz the Wizards 1:15PM - 2:00P ●●	👤 The CAD Map Process: From Creation to Cruiser Eadie Kaltenbacher / Terese Ungren - Kitsap 911 1:15PM - 2:00P ●●	📖 NIBRS Nitty Gritty 1:15PM - 2:00P ●
2:15PM CST	📖 Hands On OnCall Dispatch Demo 2:15PM - 4:00PM ●●	📖 OnCall Records Quiz the Wizards 2:15PM - 3:00PM ●	Sponsor Session 2:15P - 3:00P ●
3:15PM CST		👤 Contingency Planning Roundtable 3:15PM - 4:00PM ●	Sponsor Session 3:15PM - 4:00PM ●
4:15PM CST	👤 Mobile Roundtable Moderator: Paul Klotz 4:15PM - 5:00PM ●●	👤 GIS Roundtable 4:15PM - 5:00PM ●	📖 Virtualization Best Practices PENDING 4:15PM - 5:00PM

● General Session | ● I/CAD | ● OnCall Dispatch | ● OnCall Records | ● GIS |
 👤 = User Led Session | 📖 = Hexagon Led Session | 👤 = Roundtable
 Mo Tu We Th

THURSDAY SCHEDULE - 11/9/2023

Last Updated: 12 September 2023 Hits: 2863

	Room 1	Room 2	Room 3
8:15AM CST	All Things Training! Frank Moore 8:15AM - 9:00AM ●		
9:15AM CST	/ Using Zabbix to Monitor OnCall Jeremy Villareal / Jeremy DeStefano 9:15AM - 10:00AM ●	TBD 9:15AM - 10:00AM	Sponsor Session 9:15AM - 10:00AM ●
10:15AM CST	OnCall Early Adopters Roundtable 10:15AM - 11:00AM ●	ASAP to PSAP Bill Hobgood 10:15AM - 12:00PM ●	Sponsor Session 10:15AM - 11:00AM ●
11:15AM CST	Montgomery County - Road to OnCall Montgomery County, PA 11:15AM - 12:00PM ●●	TBD 11:15AM - 12:00PM	Sponsor Session 11:15AM - 12:00PM ●
12:00PM CST	LUNCH BREAK		
12:00PM CST	LUNCH BREAK		
1:15PM CST	Closing Session HPSUG Board / Hexagon 1:15PM - 3:00PM ●		
2:15PM CST			
3:15PM CST			

● General Session | ● /CAD | ● OnCall Dispatch | ● OnCall Records | ● GIS |
 ● = User Led Session | = Hexagon Led Session | = Roundtable
 Mo Tu We Th

✈ **Flight** Modify

✈	Sun 11/5	# 706 / 3591 RNO → DAL 9:35 AM 4:40 PM	5 hr 5 min	1 stop	<u>Wanna Get Away Plus</u>	Price per Passenger \$472.14
✈	Fri 11/10	# 26 DAL → RNO 2:35 PM 6:20 PM	5 hr 45 min	1 stop	<u>Anytime</u>	Taxes and fees per Passenger \$79.31
						Total per Passenger \$551.45
						Passenger(s) x1
						Flight total \$551.45 <small>or from \$54/mo* with Learn more</small>

Helpful Information:

- Starting July 1, 2023 (12:00 a.m. CT), for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the points used for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards points, your points balance may not immediately update in your account.
- REAL ID Requirement:** Do you have a REAL ID? Beginning May 7, 2025, you will need a state-issued REAL ID compliant license or identification card, or another acceptable form of ID (such as a U.S. Passport), to fly within the United States. Visit www.tsa.gov for a list of acceptable forms of ID and additional information regarding REAL ID requirement.

✈ **Flight Extras**

Upgrade to Business Select®

Prices shown per passenger, per one-way.

- ✓ Get a guaranteed **A1-A15** boarding position
- ✓ **12** Rapid Rewards points per dollar per qualifying flight¹¹
- NEW Free Inflight Internet¹²

*Please read the [fare rules](#) associated with this purchase.

Upgrade returning trip for \$50

Apply upgrade

Flexibility comes with every fare.

Two bags fly free*.¹

No change² or cancel³ fees. Change your flight later without a fee. Fare difference may apply.

*1st and 2nd checked bags. Weight and size limits apply. ²Fare difference may apply. ³Failure to cancel a reservation at least 10 minutes prior to scheduled departure may result in forfeited flight credits.

BAG FEE *	\$0.00
SUBTOTAL	\$472.14
TAXES & FEES	\$79.31
TRIP TOTAL	\$551.45

[Show price breakdown](#)



Start Over

Hexagon Public Safety Users Group Conference 2023
November 5, 2023 - November 10, 2023

Extend your stay

Use calendar to manage your stay dates

Calendar interface showing dates from Nov 02 to Nov 15. The 'Check-in' period is highlighted in green, starting on Sun Nov 05 and ending on Thu Nov 09. The 'Checkout' date is Fri Nov 10. A legend at the bottom indicates: Available (white), Selected (green), Event (blue), Unavailable (grey), and Waitlist (red circle with exclamation mark).

Check-in						
Thu Nov 02	Fri Nov 03	Sat Nov 04	Sun Nov 05	Mon Nov 06	Tue Nov 07	Wed Nov 08
USD 203.00						

Checkout						
Thu Nov 09	Fri Nov 10	Sat Nov 11	Sun Nov 12	Mon Nov 13	Tue Nov 14	Wed Nov 15
USD 203.00	-	-	-	-	-	-

Available	Selected	Event	Unavailable	Waitlist
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Reservation Summary

Check-in	Sun, Nov 5, 2023
Checkout	Fri, Nov 10, 2023
Rooms	1
Guests per room	1
HILTON DALLAS/PLANO GRANITE PARK	
2 QUEEN BEDS	USD 1,015.00
1 adult, 5 nights	
Change rooms	
Subtotal	USD 1,015.00
TAXES & FEES	
Room Tax (13.53% per night)	USD 137.33
Grand Total	USD 1,152.33

[Edit reservation](#) [Next](#)



Summary Post Registration ∨

Log Out

HPSUG 2023

NOV 6-9, 2023

Hilton Dallas/Plano Granite Park

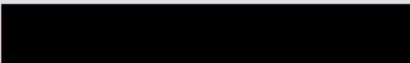
8:00 AM-4:00 PM

🕒 Viewing in Central
America Time [Adjust](#)

5805 Granite Parkway
Plano, TX 75024

Congratulations, you are now
registered!

Your Confirmation Number is:



You will receive an email with your registration details.

Add to Calendar

Registration Summary

Review your registration information below

🕒 Viewing in Central America Time [Adjust](#)

Byron Tam

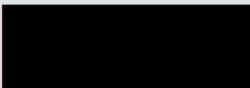
btam@washoecounty.gov



Gender
Male

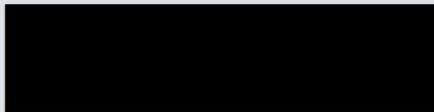
Agency/Organization:
Washoe County

Your Title:
Sr. Technology Systems Technician



Work Address
230 Edison Way
Reno, Nevada 89502
USA

Questions





Which Hexagon products does your agency use?

I/CAD Product Family, RMS / OnCall Records

Would you consider yourself:

Technical Staff

Is your agency:

Prefer not to answer

Does your agency have a policy that would restrict you from accepting a prize or giveaway during the conference?

Yes

Agenda

Item

Price

Admission Item

2023 Event Registration

\$599.00

See you in...