

DATE: August 31, 2022
TO: 9-1-1 Emergency Response Advisory Committee
FROM: Sara Skroch, Operations Supervisor, City of Reno Public Safety Dispatch, skrochs@reno.gov, 775-326-6615
THROUGH: Cody Shadle, Manager, City of Reno public Safety Dispatch
SUBJECT: FUNDING REQUEST – Pro-QA Priority Dispatch Funding for City of Reno Public Safety Dispatch PSAP: A review, discussion and possible action to approve, deny or otherwise modify a request for funding for the Reno Public Safety Dispatch for the ProQA-Priority Dispatch Software licensing associated with purchasing five (5) additional licenses for Emergency Fire Dispatching, not to exceed the amount of \$27,500.00.

SUMMARY

FOR PRIMARY PSAP (Public Safety Answering Point) CITY OF RENO PUBLIC SAFETY DISPATCH:

A Review, discussion and possible action to approve, deny or otherwise modify a request for funding for Reno Public Safety Dispatch to purchase five (5) additional licenses for Emergency Fire Dispatching (EFD), not to exceed the amount of \$27,500.00.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – City of Reno Public Safety Dispatch.

PREVIOUS ACTION&BACKGROUND

Previous actions were taken supporting City of Sparks Dispatch PSAP, Washoe County Sheriff's Office PSAP and City of Reno PSAP:

- 1) March 31, 2022, with approved (FY 22) funding for City of Sparks Dispatch PSAP - renewal of the Priority Dispatch Pro-QA Emergency Fire Dispatch software, in an amount not to exceed \$12,000.
- 2) September 23, 2021, with approved funding for City of Reno Public Safety Dispatch PSAP – Purchase of International Academy of Emergency Dispatching – Emergency Service Plan for Emergency Fire Dispatching (EFD), in an amount not to exceed \$13,200.

- 3) September 23, 2021, with approved funding for Washoe County Sheriff's Office Communications Center PSAP – Purchase of International Academy of Emergency Dispatching – Emergency Service Plan for Three Disciplines (police, Fire, and Medical), in an amount not to exceed \$34,560.
- 4) November 19, 2020, with approved funding for City of Sparks Public Safety Dispatch PSAP – ProQA-Priority Dispatch Software for Emergency Fire Dispatching (EFD) protocols with licensing, training, quality assurance, accreditation and support in an amount not to exceed \$117,217.00.
- 5) October 8, 2020, with approved funding for the City of Reno Public Safety Dispatch PSAP – ProQA-Priority Dispatch Software for Emergency Medical Dispatch (EMD) protocols with licensing, training, quality assurance, support and accreditation associated with implementing EMD at a cost not to exceed \$151,000.00.
- 6) January 17, 2019, with approved (FY18) Funding for City of Reno Public Safety Dispatch PSAP – ProQA-Priority Dispatch Software for Emergency Fire Dispatching (EFD) protocols with licensing, training, quality assurance, support and accreditation associated with implementing RFD at a cost not to exceed \$125, 475.00.
- 7) May 4, 2017, with approved (FY17) Funding for Washoe County Sheriff's Office Public Safety Answering Point (PSAP) – Priority Dispatch Corporation, Annual Maintenance/Extended Service Plan for Three Disciplines.
Term: June 30, 2017 – June 30, 2018, \$19,753.00
- 8) May 19, 2016, Approved (FY16) Funding for Washoe County Sheriff's Office Public Safety Answering Point (PSAP) – Priority Dispatch Corporation, Annual Maintenance/Extended Service Plan for Three Disciplines.
Term: June 30, 2015 – June 29, 2016, \$19,573.00
- 9) September 17th, 2015 Approved (FY15) – Funding for Washoe County Sheriff's Office Public Safety Answering Point (PSAP) – Priority Dispatch Corporation, Annual Maintenance/Extended Service Plan for Three Disciplines.
Term: June 20, 2014 – June 29, 2015, \$19,573.00

FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding the costs associated with purchasing five (5) additional Emergency Fire Dispatch licenses for the City of Reno Public Safety Dispatch through Pro-QA Priority Dispatch, not to

exceed funds of \$ 27,500.00.

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approve the request for funding the costs associated with purchasing five (5) additional Emergency Fire Dispatch licenses for the City of Reno Public Safety Dispatch through Pro-QA Priority Dispatch, not to exceed funds of \$ 27,500.



QUOTE

110 Regent Street, Suite 500
 Salt Lake City, UT 84111
 USA
www.prioritydispatch.net
 Prepared By: Tim Martin
 Phone: (800) 363-9127
 Direct:
 Email: tim.martin@prioritydispatch.net

Agency:
 Agency ID#:
 Quote #:
 Date:
 Offer Valid Through:
 Payment Terms

City of Reno
 5498
 Q-62609
 8/31/2022
 12/21/2022
 Net 30

Currency:

USD

Bill To:
 City of Reno
 5195 Spectrum Blvd
 Reno, Nevada 89512
 United States

Ship To:
 City of Reno
 5195 Spectrum Blvd
 Reno, Nevada 89512
 United States

| Product | Qty | Amount |
|---|-----|---------------|
| ProQA Fire Software Licenses Automated calltaking software | 5 | USD 20,000.00 |
| FPDS Backup Cardset License Licensed manual protocol set for backup only. Zero charge with exchange of all existing EFD Protocol Tablets, minimum of 10 | 15 | USD 0.00 |
| Priority Dispatch System ESP (P) F System License Renewal, Service & Support | 5 | USD 7,500.00 |

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|----------------------|---------------|
| Subtotal | USD 27,500.00 |
| Estimated Tax | |
| Total | USD 27,500.00 |

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|----------------------------|--|---------------------------|--|
| Customer Signature: | | Date: | |
| Customer Name: | | Purchase Order ID: | |
| Expiration Date: | | | |

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: <https://prioritydispatch.net/licensing/>

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