

DATE: March 17, 2022
TO: 911 Emergency Response Advisory Committee
FROM: Lisa Rose-Brown, Sparks Police Department, Police Service Manager, 775-353-2241 ext. 5550, rosebrown@cityofsparks.us
THROUGH: Chris Crawforth, Chief of Police
SUBJECT: FUNDING REQUEST – PRO-QA PRIORITY DISPATCH Quality Performance Review service for CITY OF SPARKS PSAP: A review, discussion and possible action to approve, deny or otherwise modify a request for funding Sparks PSAP for the ProQA-Priority Dispatch Quality Performance Review service for a cost not to exceed \$16,872.

SUMMARY

A review, discussion, and possible action to approve, deny or otherwise modify a request for funding Sparks PSAP for the ProQA-Priority Dispatch Quality Performance Review service for a cost not to exceed \$16,872.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – Sparks Dispatch.

PREVIOUS ACTION & BACKGROUND

The E911 Committee first approved the use of ProQA for Washoe PSAP in 2015 and has approved the annual cost/fees each year. In 2018 Reno PSAP requested funding for EPD and EFD, which was also granted by this Committee.

In May 2020, funding was approved for Sparks ProQA EFD protocols. Today's request is for Quality Performance review services which includes mentorship, education, evaluation and assists agency with efforts to achieve accreditation.

FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

