

May 20, 2021 E911 Advisory Committee Meeting

DATE: 05/20/2021

TO: 911 Emergency Response Advisory Committee

FROM: Jeff Voskamp, Reno Fire Department, Battalion Chief, 775.224.4236
voskampj@reno.gov

SUBJECT: REQUEST FOR APPROVAL FOR funding the purchase of First Due fire response software that will provide CAD data and routing to responding resources, pre-incident planning, and high-risk occupant related data management for Reno Fire Department in an amount not to exceed \$32,000.00.

SUMMARY

Reno Fire Department is requesting funding for the purchase of software that will interconnect CAD data to a suite of applications that will enhance the information available to responding resources.

BACKGROUND

The First Due software suite provides several capabilities to Reno Fire Department. This software allows for the department, residents, and occupants throughout the community to create fire pre-plans that will enhance the information available to responders during various emergency incidents. This data is automated through GIS and assessor's data and is further customizable. It also allows real-time CAD data to be transmitted to responders including locations, routing, and critical information updates that are entered by dispatchers. Firefighters will be able to access this critical data while responding so that they may more efficiently, accurately, and safely deliver critical services. This software is also currently being utilized by the TMFPD. With the approval of this purchase, the software and systems would be available throughout the region, with data available across jurisdictions to mutual aid agencies. There may be potential for additional agencies to also begin utilizing this system in the future. Staff analysis of the functionality of this software and the limited use of 911 surcharge funds has determined that this meets the intended purpose of those funds. The applicable NRS allows for the purchase of "software necessary to operate the enhanced telephone system" with the telephone system being defined as "technology, facilities, or equipment used for transmitting information from an emergency responder to the user or from the user to an emergency responder". The First Due software will meet that definition by providing mapping, routing and other location information necessary to get responders to the incident. Furthermore, the preplanning software, GIS data, and assessor information will automatically make information available to the responders that would otherwise have to be verbally ascertained from the user. This will clearly enhance the system and the efficacy of the emergency service delivery.

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The attached quote reflects the following:

- Quote for Software on a 1-year contract (one-payment): \$32,000.00

NRS APPLICABLE

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

In addition, this funding would also be in compliance with NRS 244A.7645 (3).

STAKEHOLDER REVIEW(s)

Stakeholders are solely the Reno Fire Department.

PREVIOUS ACTION

Truckee Meadow Fire Protection district obtained approval for reimbursement for this identical software at the January 21, 2021 meeting of the Washoe County 911 Emergency Response Advisory Committee. Additionally, previous purchases of software to enhance PSAP communications has been approved by the board on various occasions.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to support the automated size-up, preincident planning and high-risk occupant related data management software subscription. The total cost for the subscription is \$32,000.00.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for an automated size-up, pre-incident planning and high-risk occupant related data management software subscription for Reno Fire Department in an amount not to exceed \$32,000.00.

POSSIBLE MOTION

Motion to approve funding the purchase of First Due fire response software that will provide CAD data and routing to responding resources, pre-incident planning, and high-risk occupant related data management for Reno Fire Department for fiscal year 2020-21 in an amount not to exceed \$32,000.00.

Locality Media, Inc
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 Garden City, NY 11530
 info@firstduesizeup.com



first due

INVOICE

BILL TO

Reno, City of
 P.O Box 1900
 1 East First Street
 Reno, NV 89505

SHIP TO

Reno, City of
 P.O Box 1900
 1 East First Street
 Reno, NV 89505

INVOICE # 1610

DATE 07/01/2020

DUE DATE 07/31/2020

TERMS Net 30

TERM (MONTHS)

12

DATE	ACTIVITY	QTY	RATE	AMOUNT
07/01/2020	First Due Suite (Renewal) First Due Size-Up Subscription - Renewal for the period 7/1/2020 to 6/31/2021	1	40,000.00	40,000.00
	General Discount Covid 19 Related Discount	-1	8,000.00	-8,000.00

For electronic ACH payment: JPMorgan Chase Bank | ABA Routing:
 021000021 | Account #: 803527972

BALANCE DUE
\$32,000.00