

**DATE:** January 5, 2021  
**TO:** 911 Emergency Response Advisory Committee  
**FROM:** Dena Moore, Manager, City of Reno Public Safety Dispatch,  
[avansinod@reno.gov](mailto:avansinod@reno.gov) 775-334-2370  
**THROUGH:** Commander Zachary Thew, Reno Police Department  
**SUBJECT:** REQUEST FOR EQUIPMENT FOR CITY OF RENO PUBLIC SAFETY DISPATCH PSAP. A review, discussion, and possible action to approve, deny, or otherwise modify a request for reimbursement for the costs associated with the purchase of: ten (10) Plantronics SHS1926 Inline Amplifiers \$1,074.00, and eight (8) Plantronics HW540 EncorePro Convertible Headsets \$568.64. A review, discussion, and possible action to approve, deny, or otherwise modify a request for reimbursement not to exceed \$1,642.64

---

### **SUMMARY**

**PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP** (Public Safety Answering Point) **RENO PUBLIC SAFETY DISPATCH:**

A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse the City of Reno Public Safety Dispatch PSAP for the purchase of ten (10) Plantronics SHS1926 Inline Amplifiers, \$1,074.00, and eight (8) Plantronics HW540 EncorePro Convertible Headsets \$568.64. A review, discussion, and possible action to approve, deny, or otherwise modify a request for reimbursement not to exceed \$1,642.64.

### **NRS APPLICABLE:**

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

### **STAKEHOLDER REVIEW(s)**

Stakeholder is a primary Public Safety Answer Point (PSAP) – City of Reno Public Safety Dispatch.

### **PREVIOUS ACTION**

On November 19, 2020 the 9-1-1 Emergency Response Advisory Committee approved reimbursement for the City of Reno Public Safety Dispatch PSAP in the amount of \$1,004.10 for six (6) Plantronics HW540 Convertible Headsets \$423.60, five (5) Plantronics Spare Earloops \$29.30, ten (10) Plantronics Quick Disconnect Inline Mute Switch \$115.40, fifteen (15) HP SB USB Wired Keyboards \$333.75, and thirty-five (35) Plantronics Spare Ear Cushions \$102.05.

## **BACKGROUND**

### **PRODUCT DESCRIPTIONS:**

Ten (10) Plantronics SHS1926 10 Inline Amplifier, purchased 10/20/2020. Each amplifier \$107.40

**Total Amount: \$1,074.00**

Eight (8) Plantronics HW540 EncorePro Convertible Headsets, purchased 01/04/2021. Each headset \$71.08

**Total Amount: \$568.64**

## **FISCAL IMPACT**

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

## **RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse the City of Reno Public Safety Dispatch PSAP for the purchase of eight (8) Plantronics HW540 Convertible Headsets \$568.64 and ten (10) Plantronics SHS1926 10 Inline Amplifiers \$1,074.00, not to exceed \$1,642.64.

## **POSSIBLE MOTION**

Move to approve the recommendation to reimburse the City of Reno Public Safety Dispatch PSAP for the purchase of eight (8) Plantronics HW540 Convertible Headsets \$568.64 and ten (10) Plantronics SHS1926 10 Inline Amplifiers \$1,074.00, not to exceed \$1,642.64.



# Proof Of Purchase

<b>Order Summary</b> Order Date: 12/23/2020 Order #: 60454772 Purchase Order #: Dispatch AI T 12232020 Status: Shipped Purchased By: Joanna Aitken  Order Method: Other Net Terms: N30 Payment Type: NET ACCOUNT Ship Via:	<b>Sold To</b> CITY OF RENO PO BOX 1900 RENO, NV, 89505	<b>Send Payment To</b> GovConnection, Inc. PO Box 536477 Pittsburgh, PA 15253-5906 Federal ID: 52-1837891 Company: 00005
	<b>Ship To</b> DISPATCH/SPECTRUM 5195 SPECTRUM BLVD RENO, NV 89512	

Item(s) Shipped on 12/27/2020			
	Product Description	Qty	Unit Price Total
	<b>HW540 ENCOREPRO CONVERTIBLE</b> Mfr.: Plantronics Item #: 17916411 Mfr. Part #: 88828-01	7	\$71.08 \$497.56
Invoice #: 70811850 Invoice Date: 12/27/2020 Ship Date: 12/27/2020		Item(s) Subtotal: Shipping & Handling: Sales Tax: Invoice Total:	\$497.56 \$0.00 \$0.00 \$497.56

Item(s) Shipped on 01/04/2021			
	Product Description	Qty	Unit Price Total
	<b>HW540 ENCOREPRO CONVERTIBLE</b> Mfr.: Plantronics Item #: 17916411 Mfr. Part #: 88828-01	1	\$71.08 \$71.08
Invoice #: 70835830 Invoice Date: 01/04/2021 Ship Date: 01/04/2021		Item(s) Subtotal: Shipping & Handling: Sales Tax: Invoice Total:	\$71.08 \$0.00 \$0.00 \$71.08

**For electronic funds transfer, please remit to:**

ACH:  
Citizens Bank, ABA # 211070175, Account# 1310873272

Wire:  
Citizens Bank, ABA # 011500120, Account# 1310873272

Please include invoice number(s) in the transmitted information

"We provide more timely and accurate information to the business community by sharing our accounts receivable information with D&B and Experian."

<b>Total:</b>	\$568.64
<b>Total Shipping &amp; Handling:</b>	\$0.00
<b>Total Tax:</b>	\$0.00
<b>Grand Total:</b>	\$568.64

All returns require prior authorization. Returns must be authorized by GovConnection, Inc. within 30 days of purchase. We will replace or repair, at our sole discretion, any product that is deemed defective. After 30 days, the manufacturer's warranty process must be followed. [Click here](#) to see our complete return policy.





# Proof Of Purchase

**Order Summary**

**Order Date:** 07/29/2020  
**Order #:** 60139955  
**Purchase Order #:** Dispatch AI  
 T 07292020  
**Status:** Shipped  
**Purchased By:** Joanna Aitken

**Order Method:** Other  
**Net Terms:** N30  
**Payment Type:** NET ACCOUNT  
**Ship Via:**

**Sold To**

CITY OF RENO  
 PO BOX 1900  
 RENO, NV, 89505

**Ship To**

DISPATCH/SPECTRUM  
 5195 SPECTRUM BLVD  
 RENO, NV 89512

**Send Payment To**

GovConnection, Inc.  
 PO Box 536477  
 Pittsburgh, PA 15253-5906  
**Federal ID:** 52-1837891  
**Company:** 00005

**Item(s) Shipped on 07/31/2020**

Product Description	Qty	Unit Price	Total
 <b>QUICK DISCONNECT IN-LINE MUTE</b> Mfr.: Plantronics Item #: 131748 Mfr. Part #: 27708-01	10	\$11.54	\$115.40
<b>Invoice #:</b> 70251140			<b>Item(s) Subtotal:</b> \$115.40
<b>Invoice Date:</b> 07/31/2020			<b>Shipping &amp; Handling:</b> \$0.00
<b>Ship Date:</b> 07/31/2020			<b>Sales Tax:</b> \$0.00
			<b>Invoice Total:</b> \$115.40

**Item(s) Shipped on 10/20/2020**

Product Description	Qty	Unit Price	Total
 <b>SHS1926 10 Inline Amplifier</b> Mfr.: Plantronics Item #: 15258549 Mfr. Part #: 91926-10	10	\$107.40	\$1,074.00
<b>Invoice #:</b> 70553561			<b>Item(s) Subtotal:</b> \$1,074.00
<b>Invoice Date:</b> 10/20/2020			<b>Shipping &amp; Handling:</b> \$0.00
<b>Ship Date:</b> 10/20/2020			<b>Sales Tax:</b> \$0.00
			<b>Invoice Total:</b> \$1,074.00

**For electronic funds transfer, please remit to:**

ACH:  
 Citizens Bank, ABA # 211070175, Account# 1310873272

Wire:  
 Citizens Bank, ABA # 011500120, Account# 1310873272

Please include invoice number(s) in the transmitted information

"We provide more timely and accurate information to the business community by sharing our accounts receivable information with D&B and Experian."

<b>Total:</b>	\$1,189.40
<b>Total Shipping &amp; Handling:</b>	\$0.00
<b>Total Tax:</b>	\$0.00
<b>Grand Total:</b>	\$1,189.40

All returns require prior authorization. Returns must be authorized by GovConnection, Inc. within 30 days of purchase. We will replace or repair, at our sole discretion, any product that is deemed defective. After 30 days, the manufacturer's warranty process must be followed. [Click here](#) to see our complete return policy.

