

**DATE:** 05/21/2020  
**TO:** 911 Emergency Response Advisory Committee  
**FROM:** Rishma Khimji, Director of Technology, City of Reno Department of Information Technology, [khimjir@reno.gov](mailto:khimjir@reno.gov), 775-334-2026  
**SUBJECT:** REQUEST FOR FUNDING FOR THE CITY OF RENO PUBLIC SAFETY (PS) DISPATCH PSAP - A review, discussion and possible action to approve, deny or otherwise modify a request for funding for PS Dispatch with Tiburon (CentralSquare) for software licensing, training, project management and configuration associated with implementing Automatic Aid Calls in an amount not to exceed \$16,000.00.

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### **SUMMARY**

The City of Reno PS Dispatch is currently engaged with the regional PSAPS to dispatch automatic aid areas for Fire. The current dispatch method is cumbersome and can be enhanced for more robust dispatching via software modifications to CAD. This modification would be available to our regional CAD PSAPs allowing for an automated process to dispatch FIRE Mutual Aid calls.

### **NRS APPLICABLE:**

The Enhanced 9-1-1 Fund is a special revenue fund, which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

### **STAKEHOLDER REVIEW(s)**

Stakeholder is a primary Public Safety Answer Point (PSAP) – City of Reno Public Safety Dispatch with regional participation from Washoe County Emergency Dispatch and City of Sparks Emergency Dispatch.

### **FISCAL IMPACT**

The Enhanced 9-1-1 Fund is a special revenue fund, which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

### **RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding the costs associated with implementing Automatic Aid Calls for the City of Reno Public Safety Dispatch and its regional partners through Tiburon

(CentralSquare) in an amount not to exceed \$16,000.00.

**POSSIBLE MOTION**

Move to approve that the E911 Emergency Response Advisory Committee approve the request for funding the costs associated with implementing Automatic Aid Calls for the City of Reno Public Safety Dispatch and its regional partners through Tiburon (CentralSquare) in an amount not to exceed \$16,000.00.



**Proposal/Sales Quotation**

Quotation QUO-65693-0EFPD5	Quotation Date: 4/10/2020
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**General & Client Information**

Agency Name: City of Reno System Description: Reno Police, NV - Add Agency at Call Entry Client Contact: Elaina Hooper Contact Phone: (775) 326-6611 Contact Email: hoopere@reno.gov  Expiration Date: 6/8/2020 Presented By: Randy McCloskey	<p><b>Bill To:</b>                  455 E 2nd St                  Reno, NV, United States,                  89502</p> <hr/> <p><b>Ship To:</b>                  455 E 2nd St                  Reno, NV, United States,                  89502</p>
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**Project Products & Services**

**TriTech Implementation Service Fee(s)**

**Project Related Fee(s)**

Product Name	Unit Price	Qty	Total Price
Project Management	\$1,960.00	1	\$1,960.00
Systems Engineering Services	\$14,000.00	1	\$14,000.00

**Project Related Fee(s) Total: \$15,960.00**

<b>Project Total: \$15,960.00</b>
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Estimated Sales Tax: (State: at %)	Taxable sales: \$0.00	Subtotal: \$15,960.00
		Sales Tax Amount: \$0.00
		<b>Quote Total: \$15,960.00</b>

### *Terms and Conditions*

#### **Payment terms are as follows**

50% of all Software, Services, Support and fixed travel fees are due at time of order -and- 50% of all Software, Services, Support and fixed travel fees are due upon installation or completion of services (whichever comes later).

#### **Software License Terms:**

The annual Software Support Services for the TriTech Software licenses are provided for a period of twelve-months from the Installation date and shall be governed by the existing Software support Agreement currently in effect between TriTech and Client. Support fees will be prorated at renewal of the existing support term to adjust to the term to be co-terminous with the existing support agreement term.

#### **Sales Tax:**

Any estimated sales and/or use tax has been calculated as of the date of quotation and is provided as a convenience for budgetary purposes. TriTech reserves the right to adjust and collect sales and/or use tax at the actual date of invoicing, at the then current rates. Your organization must provide TriTech with a copy of a current tax exemption certificate issued by your state's taxing authority for the given jurisdiction, when your order is placed, if you are exempt from sales tax.

#### **General Terms:**

The items in this quotation are based upon meetings and communications with the Client and unless attached to a contract form the entirety of the deliverables from TriTech.

The scope of Deliverables for this order will be limited to the Software, Services, and Support and Maintenance that is explicitly listed herein for the listed quantities.

This order provides Software licenses as well as required deployment services only for the environments that are explicitly listed herein (Production, Test, Training, Disaster Recovery, etc.). These software licenses do not apply to any other existing environments, or environments that may be implemented in the future. Except as expressly identified in this Quotation as a line item to be provided by TriTech, all required computer hardware, third party system/database software, peripherals, network components and third party items shall be provided by the Client. All such Client provided third party items must meet TriTech's recommended specifications.

Changes in the scope of certain components of the System may impact the cost and timelines for other areas of the Project.

All services will be performed during normal business hours, unless otherwise stated in this quotation for specific service deliverables.

Deployment and implementation of TriTech Software and Services are based upon Client's provision and



compliance with TriTech's System Planning Document.

TriTech reserves the right to adjust this Quotation as a result of changes including but not limited to project scope, deliverables (TriTech Software, or third party software or hardware, including changes in the hardware manufacturer's specifications), services, interface requirements, and Client requested enhancements.

<p><b>Quotation Issued by: Randy McCloskey</b></p> <p><b>Email:</b> <b>randy.mccloskey@centralsquare.com</b></p> <p><b>Phone: 605 799 1503</b></p>	<p><u>Send Purchase Orders To:</u></p> <p><b>TriTech Software Systems c/o CentralSquare Technologies 1000 Business Center Drive Lake Mary, FL 32746</b></p> <p><b>Or Email: <a href="mailto:tritechquotes@centralsquare.com">tritechquotes@centralsquare.com</a></b></p> <p><b>Or Fax: (407) 304-3914</b></p>
	<p><u>Remit Payments To:</u></p> <p><b>TriTech Software Systems PO Box # 203223 Dallas, TX 75320-3223</b></p>

*Accepted for Client*



By signing below, you are indicating that you are authorized to obligate funds for your organization. To activate your order, check the appropriate box below and, either, (i) attach a copy of this quotation to your purchase order when it is remitted to TriTech, or, (ii) if no additional authorizing paperwork is required for your organization to accept and pay an invoice, sign below and fax this quotation to 1-407-304-3914 or email to [tritechquotes@centralsquare.com](mailto:tritechquotes@centralsquare.com) to indicate your acceptance.

Purchase Order required and attached, reference PO# \_\_\_\_\_ on invoice.

No Purchase Order required to invoice.

**Please check one of the following:**

I agree to pay any applicable sales tax.

I am tax exempt. Please contact me if TriTech does not have my current exempt information on file.

\_\_\_\_\_  
**Client Agency/Entity Name**

\_\_\_\_\_  
**Client Authorized Representative**

\_\_\_\_\_  
**Title**

\_\_\_\_\_  
**Signature Client Authorized Representative**

\_\_\_\_\_  
**Date**