

DATE: February 25, 2020
TO: 911 Emergency Response Advisory Committee
FROM: Douglas Campbell, Sparks Police Department, IT Administrator, 775-353-2241 ext. 5545, dcampbell@cityofsparks.us
THROUGH: Pete Krall, Chief of Police
SUBJECT: REQUEST FOR TRAVEL AND TRAINING FUNDING FOR CITY OF SPARKS POLICE DEPARTMENT: A review, discussion and possible action to approve, deny or otherwise modify a request for funding for the costs associated with two staff members to attend the Central Square 2020 Conference for a cost not to exceed \$6,000.00 for travel, registration, seminars, and meetings.

SUMMARY

Request to approve 911 funding for one (2) individuals from Sparks Police Department to attend the Central Square (formerly TriTech) 2020 Conference, March 17, 2020 through March 20, 2020 in Las Vegas, NV not to exceed the amount of \$6,000.00.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders are the Sparks Police Department Public Safety Answering Point.

PREVIOUS ACTION & BACKGROUND

Annually a request is made for funding of up to two (2) individuals from each of the three (3) primary PSAP's to attend the conference. This conference will provide critical training on 911 technology, operations, policies and education with regards to our Central Square Tiburon dispatch and records management systems.

FISCAL IMPACT

The enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars and meetings.

The Central Square (formerly TriTech) 2020 Conference is in Las Vegas, NV. Conference registration is \$899 per person, airfare is approximately \$300 per person round trip, per

diem/meals & incidentals is approximately \$300 per person, transportation to and from the airport \$50 per person, round trip and lodging is approximately \$1,200 per person, for an approximate total cost per person of \$2,749. Attending for Sparks Police Department are IT Administrator Douglas Campbell and Police Services Manager Sheila Lichius-III.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with two (2) staff members attending the Central Square 2020 conference, not to exceed funds of more than \$6,000.00 total for Sparks Police Department.

POSSIBLE MOTION

Move to approve the recommendation to fund costs associated with two (2) staff members attending the Central Square 2020 conference in Las Vegas, NV., not to exceed \$6,000.00 for Sparks Police Department.

Travel Expense Form
City of Sparks



Check Request Number

Name (Last, First) **Campbell, Douglas** Department **Police** Date **2/25/20**

Travel Location **Las Vegas, NV** Purpose **To Attend Central Square 2020 TRICON Conference**

Departure Date **3/17/20** Time **1:00 PM** Return Date **3/21/20** Time **2:15 PM** Subsistence Rate **\$61.00**

Place "1-4" if P-Card or "5" Paid in advance through A/P Check Here ↓

| Date | 3/17 Tue | 3/18 Wed | 3/19 Thu | 3/20 Fri | 3/21 Sat | | | | | Total |
|---------------|-------------|-------------|-------------|-------------|-------------|--|--|--|---|----------|
| Air Travel | 217.96 | | | | | | | | 1 | \$217.96 |
| Auto Rental | | | | | | | | | | |
| Taxi/Shuttle | | | | | | | | | | |
| Fuel | | | | | | | | | | |
| Registration | 499.00 | | | | | | | | 1 | \$499.00 |
| Lodging | 225.63 | 225.63 | 225.63 | 225.63 | | | | | 1 | \$902.52 |
| Subsistence | 47.58 | 31.11 | | 31.11 | 29.89 | | | | | \$139.69 |
| Parking/Tolls | | | | | | | | | | |
| Misc. | | | | | | | | | | |
| Misc. | | | | | | | | | | |
| Misc. | | | | | | | | | | |

Put an "X" in the cell if the meal will be provided to the traveler by an outside source.

| | | | | | | | | | | |
|-----------|--|---|---|---|--|--|--|--|--|--|
| Breakfast | | X | X | X | | | | | | |
| Lunch | | X | X | X | | | | | | |
| Dinner | | | X | | | | | | | |

Personal Vehicle Use

| Departure: | Destination: | Miles | Rate | Subtotal | |
|------------|--------------|-------|---------|----------|-------|
| | | | \$0.575 | | |
| | | | \$0.575 | | Total |

Airline Ticket Quote

Must include Printout with Form

| | | |
|-----------------------------------|--------------------------|------------|
| Traveling with Sheila Lichius-III | Total Travel Expenses: | \$1,759.17 |
| | Expenses Paid by P-Card: | \$1,619.48 |
| | Expenses Paid by Check: | |
| | Total Due Traveler: | \$139.69 |

Payments

| Advance to Traveler | Registration Check | P-Card | | |
|----------------------------------------------------------------------------|----------------------|---------------|-------------------------|-------------------------|
| Name (Last, First) Campbell, Douglas | Name | P-Card Number | Name on P-Card | Total Charged to P-card |
| Department Police | Address | 1 | Douglas Campbell | \$1,619.48 |
| Account 603280/092013 | Program | 2 | | |
| PE ID/ Vendor Number 14628 | PE ID/ Vendor Number | 3 | | |
| Amount \$139.69 | Amount | 4 | | |
| I hereby certify that all costs seem necessary and appropriate for travel. | | | | |
| Accounting's Signature | | | | |

Comments:

I hereby certify that this account of travel expenses is accurate and conforms with applicable regulations. The expenses are actual, reasonable, and will be personally incurred in performance of my official duties. No portion of this claim will be provided free of charge, covered by a registration fee, or paid from another source in the future.

I hereby certify that I have reviewed this travel claim and find it to be reasonable and in compliance with established travel policy.

Douglas Campbell 2-25-20 [Signature]

[Signature]

I hereby certify that I have received the following check:

Check Number:

Amount:

Traveler's Signature

March 12, 2020 E911 Committee Meeting
Campbell, Doug
Central Square 2020
Tri Con Conference
3-17-20 to 3-21-20
Las Vegas, NV

MEMORANDUM

TO: Chris Crawford
FROM: Doug Campbell
DATE: February 11, 2020
SUBJECT: Annual Central Square TriCON Conference

I would like to attend the 2020 Central Square TRICON User Conference, March 17-20 in Las Vegas. This conference will help us to get the most from our investment in our Tiburon system.

For three days in one place, this conference provides up to 24 hours of training in Tiburon CAD, RMS and MobileCom and the administration of those products. It also provides an opportunity for me to get our specific technical questions answered by TriTech staff. The event also includes user group meetings that will connect me with other Tiburon users.

All the costs associated with the conference will be paid by the E911 Board.

| | | |
|-----------------------------------------------------|--------------------|---------------|
| Sergeant: _____ | Approved: _____ | Denied: _____ |
| Watch Commander: _____ | Approved: _____ | Denied: _____ |
| Manager: _____ | Approved: _____ | Denied: _____ |
| Deputy Chief of Police: <u><i>Doug Campbell</i></u> | Approved: <u>✓</u> | Denied: _____ |

If request is denied, please provide explanation below:

14628

RECEIVED
FEB 25 2020
SPD - OPERATIONS

CENTRAL SQUARE 20/20

JOIN US AT **CENTRAL SQUARE 20/20**

CentralSquare 2020 is the premier educational and networking event for more than 8,000 CentralSquare customers. It promises to be the must-attend event for public sector agencies across North America.

**March 17 – 20 • Las Vegas,
NV**

[Register Now](#)



Announcing
the **CENTRAL SQUARE**

CentralSquare
2020

Keynote
Speaker
Steve
Wozniak



Co-Founder of Apple
Computer & Philanthropist

[Learn More](#)



93% ATTENDEE
SATISFACTION
AT LAST YEAR'S EVENT

CENTRAL SQUARE Agenda 20/20

Breakfast and lunch provided March 18, 19 and 20

Light food and beverages provided at welcome
reception

Dinner buffet and beverages provided at evening
event

View the agenda at a glance and download the
detailed agenda below.

[Download the Agenda \(Excel Version\)](#)

[Download the Agenda \(PDF Version\)](#)

TUESDAY, MARCH 17

Registration 2:00-6:00 PM

Welcome
Reception 6:00-8:00 PM

WEDNESDAY, MARCH 18



CENTRAL SQUARE 20/20

| | |
|--------------------------|---------------------------------|
| Breakfast | 7:00-8:00 AM |
| Breakout Sessions | 10:00 AM-5:30 PM |
| Customer Support | 7:00-8:00 AM 9:30 AM-5:30 PM |
| Product Demos | 7:00-8:00 AM 9:30 AM-5:30 PM |
| Demo Theater | 7:00-8:00 AM 9:30 AM-5:30 PM |
| Customer Experience Zone | 10:00 AM-5:30 PM |

Lunch 12:30-1:30 PM

THURSDAY, MARCH 19

| | |
|---------------------------------|------------------------------|
| Breakfast | 7:00-8:00 AM |
| General Session Keynote Speaker | 8:15-9:30 AM |
| Breakout Sessions | 10:00 AM-5:30 PM |
| Customer Support | 7:00-8:00 AM 9:30 AM-5:30 PM |
| Product Demos | 7:00-8:00 AM 9:30 AM-5:30 PM |
| Demo Theater | 7:00-8:00 AM 9:30 AM-5:30 PM |
| Customer Experience Zone | 10:00 AM-5:30 PM |

Lunch 12:30-1:30 PM

Evening Event 7:00-10:00 PM

FRIDAY, MARCH 20

Breakfast 7:00-7:45 AM



CENTRAL SQUARE 20/20

| | |
|--------------------------|------------------------------|
| General Session | 8:00-9:00 AM |
| Customer Support | 7:00-7:45 AM 9:00 AM-5:00 PM |
| Product Demos | 7:00-7:45 AM 9:00 AM-5:00 PM |
| Demo Theater | 7:00-7:45 AM 9:00 AM-5:00 PM |
| Customer Experience Zone | 9:00 AM-5:00 PM |
| Lunch | 12:00-1:00 PM |

Check out this list of products slated to be covered in 350+ sessions.

Public Administration

- Public Admin Suite Enterprise (powered by ONESolution)
- Public Admin Suite Pro (powered by PLUS)
- NaviLine
- Community Development (powered by TRAKiT)
- Enterprise Asset Management (powered by Lucity)
- Human Capital Management
- Analytics
- Payments



- Utility Billing

CENTRAL SQUARE 20/20

Public Safety

- Public Safety Suite Enterprise
(powered by Inform)
- Public Safety Suite Pro
(powered by Zuercher)
- ONESolution
- Total Command
- IMC
- LETG
- CAD-to-CAD
(powered by Tellus)

Pricing

All fees are per person.

Early Bird Rates

Register by January 17, 2020

FULL ACCESS

\$699

ONE-DAY ACCESS \$349
CENTRAL SQUARE 20/20

Regular Rate

Register January 18, 2020 – March 3, 2020

| | |
|-------------|-------|
| FULL ACCESS | \$899 |
|-------------|-------|

| | |
|----------------|-------|
| ONE-DAY ACCESS | \$449 |
|----------------|-------|

Onsite

| | |
|-------------|---------|
| FULL ACCESS | \$1,099 |
|-------------|---------|

| | |
|----------------|-------|
| ONE-DAY ACCESS | \$549 |
|----------------|-------|

Need to justify your trip?

Download a justification letter here.

[Download Now](#)

Venue



CentralSquare 20/20

Event sessions and activities will take place at
Caesars Palace

3570 S. Las Vegas Blvd.

Las Vegas, NV 89109

[Learn More](#)

Hotel

CentralSquare has hotel block rates available at Caesars Palace. Please see additional details below.

Caesars Palace

3570 S. Las Vegas Blvd.

Las Vegas, NV 89109

Room Rate: **\$199** (plus tax and resort fee)
single/double occupancy

Hotel Block Cutoff Date: **February 16, 2020**

Parking: [caesars.com/parking](https://www.caesars.com/parking)

 **CENTRAL SQUARE** 20/20

Event rate available until **February 16** or when room block is full, whichever occurs first. Rate applies to reservations arriving March 15 or later and departing March 21 or earlier. Reservations for nights beyond this may be at a higher rate.

Resort Fee: **\$25** (plus tax) per night

Includes in-room internet for 2 devices per room per day, two admissions to the Fitness Center per room per day (does not include spa), and unlimited local phone calls.

Each room includes hair dryer, iron/ironing board, dual phone line with voice mail, in-room safe, and Keurig coffee makers. Keurig pods used are \$3 each so we suggest bringing your own.

Click below to book or call **866-227-5944** and mention CentralSquare 2020.

Note: A \$15 fee applies to reservations booked by phone.

[Book Now](#)

CENTRAL SQUARE 20/20

Present

User-led presentations at CentralSquare 2020 provide the ideal platform for you to help your CentralSquare peers to achieve success.

[Learn More](#)

Contact Us

CENTRAL SQUARE 20/20

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Campbell, Doug

From: CentralSquare Events <conferences@centralsquare.com>
Sent: Tuesday, October 22, 2019 6:32 AM
To: Campbell, Doug
Subject: CentralSquare 2020 in Las Vegas: Get 40% off the most visionary event of the year



93% ATTENDEE
SATISFACTION
AT LAST YEARS EVENT

Dear CentralSquare Customer,

2020 looks to be the year of perfect vision. Attend CentralSquare 2020 and see how you can turn your perfect vision for safer, smarter communities into tangible experiences for your citizens.

Here are the top 5 reasons why you should join us:

1. You're guaranteed to find exciting ways to build your skills and grow your career.
2. There are literally hundreds of phenomenal training opportunities.
3. Last year at this event, training and breakout sessions earned over 93% satisfaction.
4. You'll have immediate, face-to-face access to our expert support teams to go over any questions.
5. Our executive leaders will be happy to talk with you in person about the future direction of CentralSquare.

Here's what you need to know:

When – March 17-20, 2020

Where – Caesars Palace Las Vegas

Cost – \$499 super early-bird discount through December 31, 2019 – that's more than 40% off the regular rate of \$1,099!

REGISTER NOW

1000 Business Center Drive, Lake Mary, FL 32746

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Campbell, Doug

From: CentralSquare Events <conferences@centralsquare.com>
Sent: Thursday, November 21, 2019 10:10 AM
To: Campbell, Doug
Subject: Payment Confirmation/Receipt for CentralSquare 2020

Your payment for the CentralSquare 2020 event has been successfully processed. Please save this email for your records.

Transaction Information

| Item | Transaction Information | Quantity | Amount |
|--------------------|-------------------------|--------------------------|-----------------|
| Event Registration | | \$499.00 | 1 \$499.00 |
| | | Transaction Total | \$499.00 |

Registration Confirmation Number: GCNTFDKW69Q

[View your registration](#)

If you have any questions about this transaction or email, please contact CentralSquare Events directly at conferences@centralsquare.com.

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cvent

Campbell, Doug

From: CentralSquare Events <conferences@centralsquare.com>
Sent: Thursday, November 21, 2019 10:10 AM
To: Campbell, Doug
Subject: Registration Confirmed - CentralSquare 2020



Dear Doug:

Your registration has been confirmed. Please save this email for future reference.

Event: CentralSquare 2020
Date: Tuesday, March 17, 2020 - Friday, March 20, 2020

Attending: Doug Campbell
Title: IT Administrator
Organization: City of Sparks
Address:
1701 E Prater Wy
Sparks, NV 89434
USA
Phone: 775-353-2241
Email: dcampbell@cityofsparks.us

Number in Party: 1
Registration Type: Attendee Full Access
Confirmation Number: GCNTFDKW69Q
Current Registration:

| | |
|----------------------------------|------------------------------------------------------------------------------------------------|
| Registration Information: | |
| Registration Items | |
| Doug Campbell | Event Registration |
| Additional Information | |
| Doug Campbell | What are the main reasons you are attending this event? Select your top 3 reasons. |
| | Hear about current product roadmap, Hear about future innovation, Meet with CentralSquare team |
| | In which areas of your organization do you work? |
| | 911 Call Taking/Dispatch, PSAP, Technical/I.T. |

Do you use, manage, or support CentralSquare Public Administration or Public Safety & Justice products?
Public Safety & Justice

Which CentralSquare Public Safety products do you use or support?
Total Command Suite

Which CentralSquare products are you interested in learning more about (products that you do not currently use, manage, or support)?
Public Safety-911, Public Safety-CAD, Public Safety-Records/RMS, Public Safety-Mobile Products

Do you plan to attend the Welcome Reception?
Yes

Do you plan to attend the Closing Event?
Yes

Emergency Contact
Kendra Campbell

Emergency Contact Phone Number
775-475-1188

Did a CentralSquare employee refer you to attend this event?
No

I wish to receive occasional emails from CentralSquare business partners. *Note: If you answer "No", CentralSquare Technologies will not share your contact information. However, you may already be in a business partner's database if you have provided your contact information to them in the past (or have given permission to share your contact information in the past). If you receive emails from business partners that you do not wish to receive, please contact the partner directly to be removed.
Yes

MODIFY REGISTRATION

CANCEL REGISTRATION

Payment:

| Order Summaries: | | | | |
|-------------------------|--------------|-------------|----------|---------|
| Date | Type | Amt Ordered | Amt Paid | Amt Due |
| 21-Nov-2019 10:10 AM PT | online order | \$499.00 | \$499.00 | \$0.00 |

| Payment Details: | | | |
|------------------|------------|-------------|----------|
| Date | Type | Reference # | Amt Paid |
| 21-Nov-2019 | Mastercard | 6535 | \$499.00 |

If paying by check or issuing purchase order, make payable to CentralSquare Technologies, LLC (Federal ID #83-1102137) and mail to:

CentralSquare Technologies
ATTN: Accounts Receivable
1000 Business Center Drive
Lake Mary, FL 32746

If you require a W-9 form, please request one by emailing billings@centralsquare.com.

[View cancellation policy here](#)

We look forward to seeing you there.

Sincerely,
CentralSquare Technologies
conferences@centralsquare.com

If you no longer want to receive emails about your registration, please [Opt-Out](#).

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cvent

Campbell, Doug

From: CentralSquare 2020 <groupcampaigns@pkghlrss.com>
Sent: Tuesday, October 22, 2019 9:49 AM
To: Campbell, Doug
Subject: Caesars Palace Las Vegas Reservation Confirmation



RESERVATION CONFIRMATION

Dear Douglas Campbell,

Thank you for choosing Caesars Palace. Your confirmation number and reservation details are below. Should you need to make changes to your reservations, please [click here](#).

[Click here](#) to reserve fast and efficient shuttle service to and from Caesars Palace with LASxpress, our preferred vendor. LASxpress is committed to providing you a convenient, stress-free experience. It's simple and easy!

HOTEL Caesars Palace
 3570 Las Vegas Boulevard South, Las Vegas, NV 89109
 866-227-5944

| | | | | |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-----------------|---------------|-------------|
| Acknowledgement Number: 32MGBGSC | | | | |
| Date Booked: | Oct 22, 2019 | | | |
| Guest Name: | Douglas Campbell | | | |
| Arrival: | Mar 17, 2020 | | | |
| Departure: | Mar 21, 2020 | | | |
| Room Type: | Forum Classic Room King Bed Non Smoking Please note: Room preferences are not guaranteed and additional charges may apply. | | | |
| Guests: | 1 | | | |
| Nightly Rate: | Date | Guest(s) | Status | Rate |
| | Mar 17, 2020 | 1 | Confirmed | 199.00 |
| | | | | \$ 225.63 |

| | | | | | | | | | | | | | | | | |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|--------|-----------------------------------|--------|-----------------------------------|--------------|---|-----------|--------|----------|--------------|---|-----------|--------|----------|
| | <table border="0"> <tr> <td>Mar 18, 2020</td> <td>1</td> <td>Confirmed</td> <td>199.00</td> <td>+ tax + 25^{us} = 225-63</td> </tr> <tr> <td>Mar 19, 2020</td> <td>1</td> <td>Confirmed</td> <td>199.00</td> <td>\$225-63</td> </tr> <tr> <td>Mar 20, 2020</td> <td>1</td> <td>Confirmed</td> <td>199.00</td> <td>\$225-63</td> </tr> </table> <p>902.52</p> <p>Please note: Maximum occupancy is four persons per room. An additional nightly fee of \$30 plus tax per person will apply to rooms with more than two occupants and is not reflected in the rate above.</p> | Mar 18, 2020 | 1 | Confirmed | 199.00 | + tax + 25 ^{us} = 225-63 | Mar 19, 2020 | 1 | Confirmed | 199.00 | \$225-63 | Mar 20, 2020 | 1 | Confirmed | 199.00 | \$225-63 |
| Mar 18, 2020 | 1 | Confirmed | 199.00 | + tax + 25 ^{us} = 225-63 | | | | | | | | | | | | |
| Mar 19, 2020 | 1 | Confirmed | 199.00 | \$225-63 | | | | | | | | | | | | |
| Mar 20, 2020 | 1 | Confirmed | 199.00 | \$225-63 | | | | | | | | | | | | |
| <p>Rate, Tax and Fee Policy:</p> | <p>Negotiated group rates are not valid with, during, or in conjunction with other discount programs and are subject to change prior to reservation confirmation. Room rates shown do not include 13.38% room tax (subject to change). Total charges presented on the website will include all resort fees, room and tax charges. The daily resort fee of \$25 includes the following services: In-room high speed Internet each day (two devices per day), daily access to the fitness room at our spa for two, and local calls.</p> <p>Please note: Parking fees (self and valet) may apply. See www.caesars.com/parking for details.</p> | | | | | | | | | | | | | | | |
| <p>Cancel Policy:</p> | <p>Cancellation Policy: The hotel requires a 72-hour cancellation policy prior to the arrival date and the guest may then cancel the reservation with no penalties. However, if the reservation is canceled less than 72 hours prior to arrival date, the guest will forfeit their deposit of the 1st night's room and tax. When booked within 3 days, cancellations will be allowed but the guest will forfeit the 1st night's room and tax deposit.</p> | | | | | | | | | | | | | | | |
| <p>Deposits and Credit Cards:</p> | <p>All reservations must be guaranteed by a major credit card. A valid credit card in the guest's name along with proper identification is required upon arrival for remaining room balance and incidentals. Unless otherwise specified, one night's room and tax are charged upon booking. Reservations made with declined or invalid credit cards are subject to cancellation. Personal checks will be accepted for pre-payment of reservation balance only if received at least 30 days prior to arrival date. Checks will not be accepted if received less than 30 days prior to arrival.</p> | | | | | | | | | | | | | | | |
| <p>Check-In Check-Out:</p> | <p>Check-In time is 4:00 p.m. and Check-Out time is 11:00 a.m. Early Check-In and Late Check-out fees may apply.</p> | | | | | | | | | | | | | | | |
| <p>Room Preferences:</p> | <p>We will make every effort to fulfill your preference requests; however they are not guaranteed, as rooms are assigned upon arrival. Additional charges may apply for some requests. For accommodation preferences for the physically challenged, please call us at 866-227-5944.</p> | | | | | | | | | | | | | | | |
| <p>Age Policy:</p> | <p>You must be 21 years of age or older to reserve and check-in to a hotel room.</p> | | | | | | | | | | | | | | | |

**SAVE THE PLANET
GET REWARDED**

You'll receive a \$10 food and beverage credit should you choose to skip daily housekeeping service.
Visit check-in desk for details.



Campbell, Doug

From: Southwest Airlines <southwestairlines@ifly.southwest.com>
Sent: Tuesday, January 28, 2020 2:25 PM
To: Campbell, Doug
Subject: Douglas Campbell's 03/17 Las Vegas trip (PTERT6): Your reservation is confirmed.

Here's your itinerary and other important travel information.
[View our mobile site](#) | [View in browser](#)



[Manage Flight](#) | [Flight Status](#) | [My Account](#)



Hi Douglas,

We're looking forward to flying together! It can't come soon enough. Below you'll find your itinerary, important travel information, and trip receipt. See you onboard soon!

MARCH 17 - MARCH 21

RNO → LAS

Reno/Tahoe to Las Vegas

Confirmation # **PTERT6**

Confirmation date: 01/28/2020

PASSENGER Douglas Campbell
RAPID REWARDS # 20487951960
TICKET # 5262166052875
EXPIRATION¹ January 27, 2021
EST. POINTS EARNED 1,056

Rapid Rewards® points are only estimations.

Your itinerary

Flight 1: Tuesday, 03/17/2020 Est. Travel Time: 1h 15m [Wanna Get Away®](#)

FLIGHT # 1702
DEPARTS **RNO 01:10PM**
Reno/Tahoe
ARRIVES **LAS 02:25PM**
Las Vegas

Flight 2: Saturday, 03/21/2020 Est. Travel Time: 1h 25m [Wanna Get Away®](#)

FLIGHT # 4609
DEPARTS LAS 12:50PM
 Las Vegas

ARRIVES RNO 02:15PM
 Reno/Tahoe

Payment information

| Total cost | | Payment |
|-----------------------------|------------------|----------------------------------|
| Air - PTERT6 | | Mastercard ending in 6535 |
| Base Fare | \$ 175.96 | Date: January 28, 2020 |
| U.S. Transportation Tax | \$ 13.20 | Payment Amount: \$217.96 |
| U.S. 9/11 Security Fee | \$ 11.20 | |
| U.S. Flight Segment Tax | \$ 8.60 | |
| U.S. Passenger Facility Chg | \$ 9.00 | |
| Total | \$ 217.96 | |

Fare Rules: If you decide to make a change to your current itinerary it may result in a fare increase. In the case you're left with travel funds from this confirmation number, you're in luck! We're happy to let you use them towards a future flight for the individual named on the ticket, as long as the new travel is completed by the expiration date.

Your ticket number: 5262166052875

Prepare for takeoff

-  **24 hours** before your departure:
Check-in on Southwest.com® or using the Southwest Mobile App. Use your mobile device and receive a mobile boarding pass.
-  **30 minutes** before your departure:
Arrive at the gate prepared to board.
-  **10 minutes** before your departure:
This is the last opportunity to board your flight if you are present in the gate area and have met all check-in requirements.

If you do not plan to travel on your flight: Things happen, we understand! Please let us know at least 10 minutes prior to your flight's scheduled departure if you won't be traveling. If you don't notify us, you may be subject to our [No Show Policy](#).

[See more travel tips](#)

Don't miss out on automatic check-in



EarlyBird Check-In® reserves your boarding position at 36 hours before your flight, earlier than regular check-in.

[Get it now >](#)



Rentals as low as \$20 per day*
PLUS earn 1,200 Rapid Rewards® points.



*Taxes/fees excluded. Terms apply.

Book car >



Earn up to 10,000 Rapid Rewards® points per night

Choose a hotel in Las Vegas.

Book hotel >



Have questions about your upcoming trip?

Get all the answers before you leave for the airport.

Prepare now >

5262166052875: NONREF/NONTRANSFERABLE STANDBY REQ UPGRADE TO Y -BG WN RNO WN LAS74.96WN RNO101.00USD175.96END ZP RNO4.30LAS4.30 XF RNO4.5LAS4.5

FLMVCNR
 GLMVVNR

No Show Policy: you must notify Southwest® at least ten (10) minutes prior to your flight's scheduled departure if you do not plan to travel on your flight. Customers who fail to cancel reservations for a Wanna Get Away® fare segment at least 10 minutes prior to travel and who do not board the flight will be considered a no show, and all remaining unused Wanna Get Away funds will be forfeited. All remaining unused Business Select® and Anytime funds will be converted to reusable travel funds. If you no show your reward travel reservation, the points will be redeposited to the purchaser's Rapid Rewards account. Any taxes and fees associated with your reward travel reservation will be held for future use in the form of reusable travel funds under the name of the traveler(s).

Prohibition on Multiple/Conflicting Reservations: to promote seat availability for our Customers, Southwest prohibits multiple reservations for the same Passenger departing from the same city on the same date, or any multiple reservations containing conflicting or overlapping itineraries (such as departures for the same Customer from multiple cities at the same time). Furthermore, without advance notice to the Passenger or purchaser, Southwest may cancel such reservations, or any other reservations that it believes, in its sole discretion, were made without intent to travel. With the exception of Southwest gift cards, funds from proactively canceled reservations by Southwest will be returned to the original form of payment. Reservations paid for with a Southwest gift card will have the amount applied from the gift card held as travel funds for use by the Customer on a future Southwest Airlines flight.

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Customer service | FAQs

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***Point Purchase Offer Terms and Conditions**

Offer valid through March 31, 2020 11:59:59 p.m. CST. This discount for the purchase of points is only valid while a Member is currently logged into **Southwest.com®** on this purchase page. Rapid Rewards® Member will save 20% when they purchase 2,000 points or save 25% when they purchase 5,000 points or save 30% when they purchase 10,000 points. A valid credit card is required to buy points. Transactions are non-refundable and non-reversible. Purchased points do not count towards A-List, A-List Preferred, or Companion Pass qualification. Prices are in U.S. dollars and include all applicable taxes. Please allow up to 72 hours for points to post to the applicable Rapid Rewards account. All Rapid Rewards rules and regulations apply and can be found at [Southwest.com/rrterms](https://www.southwest.com/rrterms). Southwest® reserves the right to amend, suspend, or change the Rapid Rewards program and/or Rapid Rewards program rules at any time without notice. Rapid Rewards Members do not acquire property rights in accrued points. The number of Rapid Rewards points needed for a particular Southwest flight is set by Southwest and will vary depending on destination, time, day of travel, demand, fare type, point redemption rate, and other factors, and is subject to change at any time until the booking is confirmed.

All travel involving funds from this Confirmation Number must be completed by the expiration date.

Travel Expense Form
City of Sparks



Check Request Number

Name (Last, First): **Lichius-III, Sheila** Department: **Police** Date: **2/25/20**

Travel Location: **Las Vegas, NV** Purpose: **To Attend Central Square 2020 TRICON Conference**

Departure Date: **3/17/20** Time: **1:00 PM** Return Date: **3/20/20** Time: **8:30 PM** Subsistence Rate: **\$61.00**

Place "1-4" if P-Card or "5" Paid in advance through A/P Check Here ↓

| Date | 3/17 Tue | 3/18 Wed | 3/19 Thu | 3/20 Fri | | | | | | Total |
|---------------|-------------|-------------|-------------|-------------|--|--|--|--|--|------------|
| Air Travel | 247.96 | | | | | | | | | 1 \$247.96 |
| Auto Rental | | | | | | | | | | |
| Taxi/Shuttle | | | | | | | | | | |
| Fuel | | | | | | | | | | |
| Registration | 899.00 | | | | | | | | | 1 \$899.00 |
| Lodging | 253.98 | 253.98 | 253.97 | | | | | | | 1 \$761.93 |
| Subsistence | 47.58 | 31.11 | | 31.11 | | | | | | \$109.80 |
| Parking/Tolls | | | | | | | | | | |
| Misc. | | | | | | | | | | |
| Misc. | | | | | | | | | | |
| Misc. | | | | | | | | | | |

Put an "X" in the cell if the meal will be provided to the traveler by an outside source.

| | 3/17 Tue | 3/18 Wed | 3/19 Thu | 3/20 Fri | | | | | |
|-----------|-------------|-------------|-------------|-------------|--|--|--|--|--|
| Breakfast | | X | X | X | | | | | |
| Lunch | | X | X | X | | | | | |
| Dinner | | | X | | | | | | |

Personal Vehicle Use

| Departure: | Destination: | Miles | Rate | Subtotal | |
|------------|--------------|-------|---------|----------|-------|
| | | | \$0.575 | | |
| | | | \$0.575 | | Total |

Airline Ticket Quote
Must include Printout with Form

| | | |
|---------------------------------|--------------------------|------------|
| Traveling with Douglas Campbell | Total Travel Expenses: | \$2,018.69 |
| | Expenses Paid by P-Card: | \$1,908.89 |
| | Expenses Paid by Check: | |
| | Total Due Traveler: | \$109.80 |

Payments

| Advance to Traveler | Registration Check | P-Card | | |
|---------------------------------------------------|-----------------------|----------------------------------------------------------------------------|---------------------------|--------------------------|
| Name (Last, First): Lichius-III, Sheila | Name: | P-Card Number: | Name on P-Card: | Total Charged to P-card: |
| Department: Police | Address: | 1 | Sheila Lichius-III | \$1,908.89 |
| Account: 603280/092013 | Program: | 2 | | |
| PE ID/ Vendor Number: 10335 | PE ID/ Vendor Number: | 3 | | |
| Amount: \$109.80 | Amount: | 4 | | |
| Comments: | | I hereby certify that all costs seem necessary and appropriate for travel. | | |
| | | Accounting's Signature | | |

I hereby certify that this account of travel expenses is accurate and conforms with applicable regulations. The expenses are actual, reasonable, and will be personally incurred in performance of my official duties. No portion of this claim will be provided free of charge, covered by a registration fee, or paid from another source in the future.

I hereby certify that I have reviewed this travel claim and find it to be reasonable and in compliance with established travel policy.

Traveler's Signature: **Sheila Lichius-III 2/25/20 (RL)**

Department Head's Signature: *[Signature]*

I hereby certify that I have received the following check:

Traveler's Signature: _____

Check Number: _____

Amount: _____

CENTRALSQUARE 2020

Central Square 2020
Tricon Conference
3-17-20 to 3-20-20
Las Vegas, NV

GENERAL OPTIONS

Name: Sheila Lichius-III
Email: sill@cityofsparks.us
Title: Police Service Manager
Organization/Agency: Sparks Police Department
Address: 1701 E Prater Way
Sparks, Nevada 89434

USA
Number of People Registered: 1
Confirmation Number: LN2CP84BFP (needed to modify your registration)
Event Title: CentralSquare 2020
Location: Caesars Palace
3570 S. Las Vegas Blvd.
Las Vegas, Nevada 89109

USA
Phone: (866) 227-5938
Date: 03/17/2020

CURRENT REGISTRATION DETAILS

SHEILA LICHIOUS-III

Agenda Items

| Registration Item | Cost |
|--------------------|----------|
| Event Registration | \$899.00 |

ORDER SUMMARIES

| Order | Date | Type | Amt Ordered | Amt Paid | Amt Due |
|---------------|-----------------------|--------------|-----------------|-----------------|---------------|
| | 02/13/2020 5:05 PM PT | online order | \$899.00 | \$899.00 | \$0.00 |
| Total: | | | \$899.00 | \$899.00 | \$0.00 |

PAYMENT DETAILS

| Details | Date | Type | Reference # | Amt Paid |
|---------|------------|------------|-------------|----------|
| | 02/13/2020 | Mastercard | 6873 | \$899.00 |

\$899.00

Guest Summary - CentralSquare 2020

CentralSquare 2020

Mar 13, 2020 - Mar 21, 2020

Reservation Details

ACKNOWLEDGEMENT NUMBER:32MQGQ6T



CAESARS PALACE

3570 Las Vegas Boulevard South , Las Vegas , NV 89109 , UNITED STATES

https://www.caesars.com/caesars-palace/deals?utm_source=google&utm_medium=ppc&ut

FORUM CLASSIC ROOM KING BED NON SMOKING

DATES: Mar 17, 2020 - Mar 20, 2020

3 nights , 1 adult , 0 children

RATES

USD 597.00

TAXES & FEES

USD 164.93

TOTAL ROOM PRICE

USD 761.93

SUBTOTAL

USD 761.93

GUEST SUMMARY

SHEILA LICHIOUS-ILL

PO Box 857,

Sparks, NV, 89434

US

sill@cityofsparks.us

7753532420

Mar 17, 2020 - Mar 20, 2020

PAYMENT INFORMATION

Credit Card

MasterCard

*****6873

** / **

BILLING ADDRESS

Sheila Lichious-III

PO Box 857,

Sparks, NV, 89434

US

7753532420

RATES

Mar 17, 2020 - USD 199.00

Mar 18, 2020 - USD 199.00

Mar 19, 2020 - USD 199.00

253.98

253.98

253.97

OTHER INFORMATION

SMOKING PREFERENCE: No Preference

POLICIES

ROOM POLICIES

- Tax is not included

TAX POLICY

Negotiated group rates are not valid with, during, or in conjunction with other discount programs and are subject to change prior to reservation confirmation. Room rates shown do not include 13.38% room tax (subject to change). Total charges presented on the website will include all resort fees, room and tax charges. The daily resort fee of \$25 includes the following services: In-room high speed Internet each day (two devices per day), daily access to the fitness room at our spa for

two, and local calls.

CANCEL POLICY

Cancellation Policy: The hotel requires a 72-hour cancellation policy prior to the arrival date and the guest may then cancel the reservation with no penalties. However, if the reservation is canceled less than 72 hours prior to arrival date, the guest will forfeit their deposit of the 1st night's room and tax. When booked within 3 days, cancellations will be allowed but the guest will forfeit the 1st night's room and tax deposit.

CHILDREN POLICY

3rd & 4th persons (all ages) will be charged at a rate of \$30.00 per person, per night, with a maximum of four persons per guestroom.

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Accept



Your flight is booked!

Price ✓ Payment ✓ Confirmation ✓

We're sending a confirmation email to sill@cityofsparks.us right now.

Trip summary

Print

✈ Flight

CONFIRMATION #
TGCS57

MAR 17 - 20
RNO ✈ LAS

FLIGHT TOTAL
\$247.96

Add a car

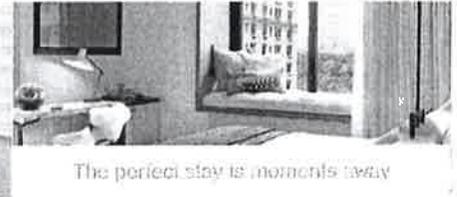


Book now. Pay later!
From \$48.55*¹/day in
Las Vegas

*Rates include tax, license, and insurance

Book now

Add a hotel



The perfect stay is moments away

DESTINATION I WANT

CHECK-IN

02/14/2020

CHECK-OUT

02/15/2020

Search

Earn 1,224 points toward your next flight today!

Sign up for a Rapid Rewards® account today!*

*Points awarded upon trip completion.

USERNAME

Check availability

Enroll

3/17 - Las Vegas



100% free inflight entertainment* — all on your device.

Learn more

¹Download the Southwest app from the Google Play Store or Apple App Store before your flight to view content. ²Only allows access to iMessage and WhatsApp (must be downloaded before the flight). ³May not be available for the full duration of the International flight. *Available only on WiFi-enabled aircraft. Limited-time offer. Where available.

MAR 17 - 20

Reno/Tahoe, NV to Las Vegas, NV

Confirmation # TGCS57

PASSENGERS

EST. POINTS

EXTRAS

FARE

| PASSENGERS | EST. POINTS | EXTRAS | FARE |
|-------------------------------------------------------------------------------------------------------------------------|------------------------|--------|----------------|
| Sheila Marie Lichiusill Rapid Rewards® number > Add Known Traveler # / Redress # > Special Assistance > | + 1,224 ^{PTS} | — | Wanna Get Away |

Transparency®: Defined
Low fares. Nothing to hide.

Change fees don't fly with us
Flexibility for your travel plans.

Add EarlyBird Check-In®

Departing 3/17/20 Tuesday

Wanna Get Away (Passenger x1) \$74.96

DEPARTS **1:10** PM **RNO**
Reno/Tahoe, NV - RNO

FLIGHT 1702
SCHEDULED AIRCRAFT
Boeing 737-700
Subject to change

Nonstop

ARRIVES **2:25** PM **LAS**
Las Vegas, NV - LAS

TRAVEL TIME
1hr 15min

SUBTOTAL
\$74.96

Returning 3/20/20 Friday

Wanna Get Away (Passenger x1) \$128.91

DEPARTS **7:15** PM **LAS**
Las Vegas, NV - LAS

FLIGHT 1690
SCHEDULED AIRCRAFT
Boeing 737-700
Subject to change

Nonstop

ARRIVES **8:30** PM **RNO**
Reno/Tahoe, NV - RNO

TRAVEL TIME
1hr 15min

SUBTOTAL
\$128.91

Taxes & fees \$44.09

Flight total **\$247.96**

Icon legend

- WiFi available
- Live TV available
- EarlyBird Check-In®

Helpful Information:

- These times are subject to change.
- Flight Schedules and aircraft remain subject to change per the Contract of Carriage.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards® points, your point balance may not immediately update in your account.

Book your hotel with us and earn up to 10,000 points per night.



The perfect stay is moments away

DESTINATION/HOTEL NAME:

CHECK-IN

02/14/2020

CHECK-OUT

02/15/2020

ROOMS

1

ADULTS

1

CHILDREN

0

Search

Payment summary

PAYMENT INFORMATION

AMOUNT PAID



MasterCard 6873
XXXXXXXXXXXX6873
Expiration: 4/21

CARD HOLDER
Sheila LichiusIII

BILLING ADDRESS
PO Box 857
SPARKS, NV US 89432

\$247.96

Total charged

You're all set for your upcoming trip.



Get ready to enjoy two bags for the price of none*, no fees to change your flight**, and some Southwest® love.

*First and second checked bags. Weight and size limits apply. **Fare difference may apply.

SUBTOTAL

\$203.07

TAXES & FEES

\$44.09

TOTAL DOLLARS

\$247.96

Buy now \$247.96

Rentals as low as \$20 per day*
PLUS earn 1,200 Rapid Rewards® points.

dollar.
CAR RENTAL

*Taxes/fees excluded. Terms apply

Book now >



Score! You qualify for up to a 30% discount on points.

Buy now and boost your balance. Don't miss this offer is only valid while on this page.

Buy points

Lichius-III, Sheila

From: Southwest Airlines <southwestairlines@ifly.southwest.com>
Sent: Friday, February 14, 2020 10:32 AM
To: Lichius-III, Sheila
Subject: Sheila Marie Lichiusill's 03/17 Las Vegas trip (TGCS57): Your reservation is confirmed.

Here's your itinerary and other important travel information.
View our mobile site | View in browser



Manage Flight | Flight Status | My Account

Hi Sheila Marie,
We're looking forward to flying together! It can't come soon enough. Below you'll find your itinerary, important travel information, and trip receipt. See you onboard soon!

MARCH 17 - MARCH 20

RNO LAS

Reno/Tahoe to Las Vegas

Confirmation # TGCS57

Confirmation date: 02/14/2020

PASSENGER Sheila Marie Lichiusill
RAPID REWARDS # Join or Log in
TICKET # 5262172052307
EXPIRATION¹ February 13, 2021
EST. POINTS EARNED 1,224

Rapid Rewards® points are only estimations.

Your itinerary

Flight 1: Tuesday, 03/17/2020 Est. Travel Time: 1h 15m Wanna Get Away®

DEPARTS RNO 01:10PM ARRIVES LAS 02:25PM
1702 Reno/Tahoe Las Vegas

Flight 2: Friday, 03/20/2020 Est. Travel Time: 1h 15m Wanna Get Away®

FLIGHT # 1690
 DEPARTS **LAS 07:15PM**
 Las Vegas

ARRIVES **RNO 08:30PM**
 Reno/Tahoe

Payment information

| Total cost | | Payment |
|-----------------------------|------------------|---------------------------------|
| Air - TGCS57 | | Mastercard ending in 6873 |
| Base Fare | \$ 203.87 | Date: February 14, 2020 |
| U.S. Transportation Tax | \$ 15.29 | Payment Amount: \$247.96 |
| U.S. 9/11 Security Fee | \$ 11.20 | |
| U.S. Flight Segment Tax | \$ 8.60 | |
| U.S. Passenger Facility Chg | \$ 9.00 | |
| Total | \$ 247.96 | |

Fare Rules: If you decide to make a change to your current itinerary it may result in a fare increase. In the case you're left with travel funds from this confirmation number, you're in luck! We're happy to let you use them towards a future flight for the individual named on the ticket, as long as the new travel is completed by the expiration date.

Your ticket number: 5262172052307

Prepare for takeoff

Download the Southwest® app now.
Get Free inflight entertainment.
 For free movies¹, TV², music², messaging³, plus all your travel details, be sure you have our app before your flight.

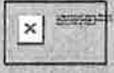


- 24 hours** before your departure:
 Check-in on Southwest.com® or using the Southwest Mobile App. Use your mobile device and receive a mobile boarding pass.
- 30 minutes** before your departure:
 Arrive at the gate prepared to board.
- 10 minutes** before your departure:
 This is the last opportunity to board your flight if you are present in the gate area and have met all check-in requirements.

If you do not plan to travel on your flight: Things happen, we understand! Please let us know at least 10 minutes prior to your flight's scheduled departure if you won't be traveling. If you don't notify us, you may be subject to our No Show Policy.

See more travel tips

Don't miss out on automatic check-in



EarlyBird Check-In® reserves your boarding position at 36 hours before your flight, earlier than regular check-in.

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Earn up to 10,000 Rapid Rewards® points per night

Choose a hotel in Las Vegas.

[Book hotel >](#)



Have questions about your upcoming trip?

Get all the answers before you leave for the airport.

[Prepare now >](#)

5262172052307: NONREF/NONTRANSFERABLE STANDBY REQ UPGRADE TO Y -BG WN RNO WN LAS74.96WN RNO128.91USD203.87END ZP RNO4.30LAS4.30 XF RNO4.5LAS4.5

FLMVCNR
CLNVPNR

No Show Policy: you must notify Southwest® at least ten (10) minutes prior to your flight's scheduled departure if you do not plan to travel on your flight. Customers who fail to cancel reservations for a Wanna Get Away® fare segment at least 10 minutes prior to travel and who do not board the flight will be considered a no show, and all remaining unused Wanna Get Away funds will be forfeited. All remaining unused Business Select® and Anytime funds will be converted to reusable travel funds. If you no show your reward travel reservation, the points will be redeposited to the purchaser's Rapid Rewards account. Any taxes and fees associated with your reward travel reservation will be held for future use in the form of reusable travel funds under the name of the traveler(s).

Prohibition on Multiple/Conflicting Reservations: to promote seat availability for our Customers, Southwest prohibits multiple reservations for the same Passenger departing from the same city on the same date, or any multiple reservations containing conflicting or overlapping itineraries (such as departures for the same Customer from multiple cities at the same time). Furthermore, without advance notice to the Passenger or purchaser, Southwest may cancel such reservations, or any other reservations that it believes, in its sole discretion, were made without intent to travel. With the exception of Southwest gift cards, funds from proactively canceled reservations by Southwest will be returned to the original form of payment. Reservations paid for with a Southwest gift card will have the amount applied from the gift card held as travel funds for use by the Customer on a future Southwest Airlines flight.

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¹To view movies and select on-demand TV content, download the Southwest app from the Google Play Store or Apple App Store before your flight.

²Due to licensing restrictions, on WiFi-enabled international flights Free Live TV and iHeartRadio may not be available for the full duration of flight.

³Messaging service only allows access to iMessage and WhatsApp (must be downloaded before the flight).

⁴Internet access for \$8 a day per device on WiFi-enabled aircraft. Price is subject to change. May not be available full duration of flight. In order to provide a top-notch WiFi experience, we prohibit access to certain high-bandwidth applications and websites, including Netflix, HBO GO® and VoIP. We also prohibit access to certain obscene or offensive content.

*Available only on WiFi-enabled aircraft. Limited-time offer. Where available.

• All travel involving funds from this Confirmation Number must be completed by the expiration date.

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See Southwest Airlines Co. Notice of Incorporation

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Dallas, TX 75235
1-800-I-FLY-SWA (1-800-435-9792)

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CENTRAL SQUARE 20/20

JOIN US AT **CENTRAL SQUARE 20/20**

CentralSquare 2020 is the premier educational and networking event for more than 8,000 CentralSquare customers. It promises to be the must-attend event for public sector agencies across North America.

**March 17 – 20 • Las Vegas,
NV**

Register Now



Announcing
the **CENTRAL SQUARE**
2020
Keynote
Speaker
Steve
Wozniak



Co-Founder of Apple
Computer & Philanthropist

[Learn More](#)



93% ATTENDEE
SATISFACTION
AT LAST YEAR'S EVENT

CENTRAL SQUARE Agenda 20/20

Breakfast and lunch provided March 18, 19 and 20

Light food and beverages provided at welcome reception

Dinner buffet and beverages provided at evening event

View the agenda at a glance and download the detailed agenda below.

[Download the Agenda \(Excel Version\)](#)

[Download the Agenda \(PDF Version\)](#)

TUESDAY, MARCH 17

Registration 2:00-6:00 PM

Welcome Reception 6:00-8:00 PM

WEDNESDAY, MARCH 18



CENTRAL SQUARE 20/20

| | | |
|--|--------------------------|---------------------------------|
| | Breakfast | 7:00-8:00 AM |
| | Opening General Session | 8:15-9:30 AM |
| | Breakout Sessions | 10:00 AM-5:30 PM |
| | Customer Support | 7:00-8:00 AM 9:30 AM-5:30 PM |
| | Product Demos | 7:00-8:00 AM 9:30 AM-5:30 PM |
| | Demo Theater | 7:00-8:00 AM 9:30 AM-5:30 PM |
| | Customer Experience Zone | 10:00 AM-5:30 PM |

Lunch 12:30-1:30 PM

THURSDAY, MARCH 19

| | | |
|--|---------------------------------|------------------------------|
| | Breakfast | 7:00-8:00 AM |
| | General Session Keynote Speaker | 8:15-9:30 AM |
| | Breakout Sessions | 10:00 AM-5:30 PM |
| | Customer Support | 7:00-8:00 AM 9:30 AM-5:30 PM |
| | Product Demos | 7:00-8:00 AM 9:30 AM-5:30 PM |
| | Demo Theater | 7:00-8:00 AM 9:30 AM-5:30 PM |
| | Customer Experience Zone | 10:00 AM-5:30 PM |

Lunch 12:30-1:30 PM

Evening Event 7:00-10:00 PM

FRIDAY, MARCH 20

Breakfast 7:00-7:45 AM



CENTRAL SQUARE 20/20

| | |
|--------------------------|------------------------------|
| General Session | 8:00-9:00 AM |
| Customer Support | 7:00-7:45 AM 9:00 AM-5:00 PM |
| Product Demos | 7:00-7:45 AM 9:00 AM-5:00 PM |
| Demo Theater | 7:00-7:45 AM 9:00 AM-5:00 PM |
| Customer Experience Zone | 9:00 AM-5:00 PM |
| Lunch | 12:00-1:00 PM |

Check out this list of products slated to be covered in 350+ sessions.

Public Administration

- Public Admin Suite Enterprise (powered by ONESolution)
- Public Admin Suite Pro (powered by PLUS)
- NaviLine
- Community Development (powered by TRAKiT)
- Enterprise Asset Management (powered by Lucity)
- Human Capital Management
- Analytics
- Payments



- Utility Billing

CENTRAL SQUARE 20/20

Public Safety

- Public Safety Suite Enterprise
(powered by Inform)
- Public Safety Suite Pro
(powered by Zuercher)
- ONESolution
- Total Command
- IMC
- LETG
- CAD-to-CAD
(powered by Tellus)

Pricing

All fees are per person.

Early Bird Rates

Register by January 17, 2020

FULL ACCESS

\$699

ONE-DAY ACCESS \$349



CENTRALSQUARE 20/20

Regular Rate

Register January 18, 2020 – March 3, 2020

| | |
|----------------|-------|
| FULL ACCESS | \$899 |
| ONE-DAY ACCESS | \$449 |

Onsite

| | |
|----------------|---------|
| FULL ACCESS | \$1,099 |
| ONE-DAY ACCESS | \$549 |

Need to justify your trip?
 Download a justification letter here. [Download Now](#)

Venue



Events, sessions and activities will take place at
CENTRAL SQUARE 20/20
Caesars Palace

3570 S. Las Vegas Blvd.
Las Vegas, NV 89109

[Learn More](#)

Hotel

CentralSquare has hotel block rates available at Caesars Palace. Please see additional details below.

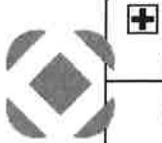
Caesars Palace

3570 S. Las Vegas Blvd.
Las Vegas, NV 89109

Room Rate: **\$199** (plus tax and resort fee)
single/double occupancy

Hotel Block Cutoff Date: **February 16, 2020**

Parking: caesars.com/parking



Additional Hotel Details

CENTRAL SQUARE 20/20

Event rate available until **February 16** or when room block is full, whichever occurs first. Rate applies to reservations arriving March 15 or later and departing March 21 or earlier. Reservations for nights beyond this may be at a higher rate.

Resort Fee: \$25 (plus tax) per night

Includes in-room internet for 2 devices per room per day, two admissions to the Fitness Center per room per day (does not include spa), and unlimited local phone calls.

Each room includes hair dryer, iron/ironing board, dual phone line with voice mail, in-room safe, and Keurig coffee makers. Keurig pods used are \$3 each so we suggest bringing your own.

Click below to book or call **866-227-5944** and mention CentralSquare 2020.

Note: A \$15 fee applies to reservations booked by phone.

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