

**DATE:** February 18, 2020  
**TO:** 911 Emergency Response Advisory Committee  
**FROM:** Dena Moore, Acting Manager, City of Reno Public Safety Dispatch,  
[avansinod@reno.gov](mailto:avansinod@reno.gov) 775-334-2370  
**THROUGH:** Byron Venzon, Deputy Chief, Reno Police Department  
**SUBJECT:** REQUEST FOR TRAVEL AND TRAINING FUNDING FOR CITY OF RENO PUBLIC SAFETY DISPATCH PSAP: A review, discussion and possible action to approve, deny or otherwise modify a request for funding for the costs associated with three staff members to attend the CENTRAL SQUARE 2020 Training Conference for a cost not to exceed \$6,350.00 for travel, registration, seminars, and meetings.

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### **SUMMARY**

#### **PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP (Public Safety Answering Point) RENO PUBLIC SAFETY DISPATCH:**

A review, discussion and possible action to approve, deny or otherwise modify a request for funding for three (3) individuals from Reno Public Safety Dispatch to attend the CENTRAL SQUARE 2020 Conference, March 17, 2020 through March 20, 2020 in Las Vegas. NV, not to exceed the amount of \$6,350.00.

### **NRS APPLICABLE:**

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

### **STAKEHOLDER REVIEW(s)**

Stakeholder is a primary Public Safety Answer Point (PSAP) – City of Reno Public Safety Dispatch.

### **PREVIOUS ACTION & BACKGROUND**

Yearly a request is made for funding for individuals from each of the three (3) primary PSAP's to attend four Dispatch Training Conferences. CENTRAL SQUARE is one of these pre-approved conferences. This conference will provide training on the Computer Aided Dispatch system technology, operations, and education issues.

### **FISCAL IMPACT**

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting

system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars and meetings.

The CENTRAL SQUARE 2020 conference is in Las Vegas, NV. Conference registration is \$399, and/or \$499 per person, airfare is \$169.96 per person round trip, per diem/meals, travel (to/from hotel) & incidentals is approximately \$194.00 per person, transportation to and from the airport is \$50.00 per person round trip (no free shuttle is provided), and lodging is approximately \$1,270.00 per person, for an approximate total cost per person of \$2082.96, or \$2,182.96. Attending for Reno Public Safety Dispatch are Operations Supervisor Elaina Hooper, Administrative Supervisor Cody (Micah) Shadle, and Floor Supervisor Erin Yeung.

### **RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with three staff members attending the CENTRAL SQUARE 2020 conference, not to exceed funds of more than \$6,350.00 total for Reno Public Safety Dispatch.

### **POSSIBLE MOTION**

Move to approve the recommendation to fund costs associated with two staff members attending the CENTRAL SQUARE 2020 conference in Las Vegas, NV not to exceed \$6,350.00 for Reno Public Safety Dispatch.

**City of Reno** Travel  
**Request Form**

Employee Name & Address	Elaina Hooper PO Box 8372, Reno, NV 89512	Vendor #	2719	Date	2/4/2020	
Employee Shift Hours (i.e. 8-5)	TUE-FRI 5am-3pm	Department/Division				Reno Public Safety Dispatch
Purpose						Central Square 2020

**Travel Information**

Departure	Date:	3/16/2020	Return	Date:	3/21/2020
	Time:	1:10 PM		Time:	6:25 AM
Destination(s)	Las Vegas, Nevada		Mode of Transportation	Commercial Airline/Uber/Taxi	

**Training Information**

Course Title	Central Square 2020
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Location of Course	Las Vegas, Nevada
Course Dates To-From	3/17/2020-3/20/2020

Is this course required to maintain a certification required by current position?  Yes  No

Do you serve on the Board of Directors of a Committee of the organization sponsoring the meeting or will you be making a presentation?  Yes  No

→ If "yes" to any of the above, please explain on a separate sheet.

One of the following items is requires: (attach)  Brochure  Registration Form  Memo

**Estimated Costs**

Per Diem	Days	Rate	Total
Lodging	5	253.98	\$ 1,269.88
Meals			
Breakfast	2	14.00	28.00
Lunch	2	16.00	32.00
Dinner	4	26.00	104.00
Incidentals	6	5.00	30.00
Transportation Costs			
Airfare, Shuttle, Taxi			219.96
Rental Car**			
Registration Fees			499.00
Other			
<b>Total Estimated Costs</b>			<b>2,182.84</b>
Total Amount of Advance Requested (00100-1220-0000) cc: 011.02			<b>\$ 194.00</b>
How much, if any, of this will be funded/reimbursed by a grant or another entity			100%
Name of Grant or Entity			9-1-1 Advisory Board

\*\*Justification required as to why rental car is needed

Account to which training/travel should be charged 0100-0800-0880-7484-0000

<p><b>Employee Signature &amp; Date</b>—Advance of money to an employee of the City of Reno constitutes a lien against that employee's salary.</p> <p><i>[Signature]</i> 2/4/2020</p>	<p><b>Authorized Signature &amp; Date</b>—Department Head Approval</p> <p><i>[Signature]</i> 2/4/2020</p>	<p><b>Approval Signature &amp; Date</b></p> <p><input checked="" type="checkbox"/> City Manager <input type="checkbox"/> Asst City Manager</p> <p><i>[Signature]</i></p>
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An expense claim must be completed and submitted to Finance within 10 working days of your return.

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

## Tuesday, March 17, 2020

Start Time	End Time	Event
2:00 PM	6:00 PM	Registration
6:00 PM	8:00 PM	Welcome Reception

## Wednesday, March 18, 2020

Start Time	End Time	Brand	Session Title / Event
7:00 AM	5:30 PM		Registration
7:00 AM	8:00 AM		Breakfast
7:00 AM	8:00 AM		Exhibit Hall: Third-Party Exhibits, CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
8:15 AM	9:30 AM		Opening General Session / CentralSquare Keynote
9:30 AM	10:00 AM		Refreshment Break in the Exhibit Hall
9:30 AM	5:30 PM		Exhibit Hall: Third-Party Exhibits, CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
10:00 AM	5:30 PM		Customer Experience Zone
10:00 AM	11:00 AM	Public Safety Suite Enterprise	CAD Enterprise: What's New and What's Coming
10:00 AM	11:00 AM	Public Safety Suite Pro	CAD: What's New and What's Coming
10:00 AM	11:00 AM	Public Safety Suite Enterprise	Records Enterprise: What's New and What's Coming
10:00 AM	11:00 AM	ONESolution Public Safety	Property & Evidence Troubleshooting
10:00 AM	11:00 AM	Public Safety	CrimeView Suite Overview and Roadmap
10:00 AM	11:00 AM	ONESolution Public Safety	ONESolution Clery Reporting Updates
10:00 AM	11:00 AM	Public Safety Suite Pro	Records: Advanced Reporting and Dashboards
10:00 AM	11:00 AM	Public Safety	CentralSquare Labs Keynote
10:00 AM	11:00 AM	Public Safety	Virtual Partner 2 Citations and Crash Overview
10:00 AM	11:00 AM	Public Safety	FDM Fire Records v6 Layout Design Refresher Training
10:00 AM	11:00 AM	All	Customer Success at CentralSquare
10:00 AM	11:00 AM	NaviLine Public Administration	Understanding Budgeting
10:00 AM	11:00 AM	Finance Professional (Powered by PLUS)	Finance Professional (Powered by PLUS) Roadmap Update
10:00 AM	11:00 AM	Finance Enterprise (Powered by ONESolution)	Finance Enterprise (Powered by ONESolution) Roadmap
10:00 AM	11:00 AM	NaviLine Public Administration	NaviLine CIS (Utility Billing) - HTML5 User Interface
10:00 AM	11:00 AM	NaviLine Public Administration	5 Things to Know about Payroll/Personnel
10:00 AM	11:00 AM	NaviLine Public Administration	NaviLine Community Developments Apps – HTML5 User Interface
10:00 AM	11:00 AM	Community Development	Beyond .NET - The Benefits of Upgrading
10:00 AM	11:00 AM	Citizen Engagement	Citizen Engagement - Overview
10:00 AM	11:00 AM	CommunityPLUS	CommunityPLUS Tips, Tricks & Knowledge Nuggets
10:00 AM	11:00 AM	Public Administration Utilities	Public Administration Utilities: Solution Overview
10:00 AM	11:00 AM	USTI	USTI Roadmap
10:00 AM	11:00 AM	Public Administration Analytics	What's New in CentralSquare Analytics and Cognos 11.1.x
10:00 AM	11:00 AM	Asset Management (Powered by Lucity)	Asset Management Overview - Lucity
10:00 AM	11:00 AM	Community Development	CRM & You! - Citizen Response Management
10:00 AM	11:00 AM	Human Capital Management	Central Square's Human Capital Management Solution Roadmap
11:15 AM	12:15 PM	ONESolution Public Safety	ONESolution Public Safety Suite Roadmap
11:15 AM	12:15 PM	Public Safety Suite Enterprise	CAD Enterprise GISLink Refresher Training
11:15 AM	12:15 PM	Public Safety Suite Enterprise	What is Supplemental Information in CAD Enterprise and Why is it Valuable to Me?
11:15 AM	12:15 PM	Public Safety Suite Enterprise	Enterprise Records: Transitioning to NIBRS
11:15 AM	12:15 PM	Public Safety	9-1-1: What's New and What's Coming
11:15 AM	12:15 PM	Public Safety	IQ Search: Introduction to Cross-Application Searching and IQ Roadmap
11:15 AM	12:15 PM	Public Safety	CrimeView and FireView Dashboard Basics
11:15 AM	12:15 PM	Public Safety Suite Pro	Jail: What's New and What's Coming
11:15 AM	12:15 PM	Total Command	Field Ops for TotalCommand CAD
11:15 AM	12:15 PM	Public Safety	Virtual Partner 2 Citations and Crash - What's New
11:15 AM	12:15 PM	Public Safety	FDM Fire Records Solution Overview
11:15 AM	12:15 PM	Public Safety Suite Enterprise	CAD Enterprise - New Emergency Call Taking User Experience Introduction
11:15 AM	12:15 PM	Public Safety	Interconnected Tellus CAD-to-CAD Demonstration: See it in Action!



# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**  
**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**  
**GENERAL INTEREST SESSIONS**

3:15 PM	4:15 PM	Community Development
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Pro
4:30 PM	6:00 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Total Command
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Public Safety Suite Pro
4:30 PM	5:30 PM	Public Safety
4:30 PM	5:30 PM	Finance Enterprise (Powered by ONESolution)
4:30 PM	5:30 PM	Public Administration Utilities
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	Citizen Engagement
4:30 PM	5:30 PM	Public Administration Analytics
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	Community Development
4:30 PM	5:30 PM	USTI
4:30 PM	5:30 PM	Public Administration Analytics
4:30 PM	5:30 PM	Community Development
4:30 PM	5:30 PM	Asset Management (Powered by Lucity)
4:30 PM	5:30 PM	Public Admin Suite Pro
4:30 PM	5:30 PM	Human Capital Management
4:30 PM	5:30 PM	All

<p><b>The Power of Transparency - Community Development Tying It All Together</b></p> <p>Enterprise Records Roadmap                  CAD: Shortcuts, Tips, and Tricks                  Enterprise CAD: Custom Reporting Tips and Tricks                  User Centered Design                  Enterprise Records Overview                  Enterprise MobileBuilding Vector Tiles in Enterprise Mobile Runtime 100 Map (Part One)                  Enterprise Jail 5 Overview from 2019                  Maverick Mapping Overview                  Freedom Overview                  Pro Suite Field Ops: What's New and What's Coming                  Migrating with CentralSquare</p>
<p>Regulatory - What's New in 2019?                  Public Administration Utilities: Roadmap Update                  Financial Analysis and Reconciliation                  Citizen Engagement Roadmap                  CentralSquare Analytics Roadmap                  CIS/Utility Billing Suggested Daily Practices/Best Practices                  NaviLine Payroll and the Affordable Care Act</p>
<p>Setting up and Deploying NaviLine Building Permits E-Mail Scheduling &amp; Results Notifications                  Work Orders/Facilities - Crew Scheduling                  Going Digital - Taking Citizens Out of Line &amp; Putting them Online                  USTI Asyst Report Designer                  Using the New AI Features in Analytics 11.1.4                  Where in the World is Community Development GIS?</p>
<p>Asset Management/Work Management and Financial Integrations                  Suite Common Elements: Creating the Next Generation User Experience                  Migrating to Human Capital Management                  Authoring Content in CentralSquare University</p>

## Thursday, March 19, 2020

Start Time	End Time	Brand	Session Title / Event
7:00 AM	5:30 PM		Registration
7:00 AM	8:00 AM		Breakfast
7:00 AM	8:00 AM		Exhibit Hall: Third-Party Exhibits, CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
8:15 AM	9:30 AM		General Session - Keynote Speaker Steve Wozniak
9:30 AM	10:00 AM		Refreshment Break in the Exhibit Hall
9:30 AM	3:30 PM		Exhibit Hall: Third-Party Exhibits
9:30 AM	5:30 PM		Exhibit Hall: CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
10:00 AM	11:00 AM	Public Safety Suite Pro	Records: Roundtable
10:00 AM	11:00 AM	Public Safety Suite Enterprise	Enterprise Records: Ask The Experts / Roundtable
10:00 AM	11:00 AM	Public Safety	Support Program Updates
10:00 AM	11:00 AM	Public Safety	FTO Field Training Program Automation with Field Training Online
10:00 AM	11:00 AM	False Alarm Management (Powered by CryWolf)	False Alarm Management Overview
10:00 AM	11:00 AM	ONESolution Public Safety	Overview of PSJ Early Adopters Program
10:00 AM	11:00 AM	Public Safety Suite Pro	CAD: Forgotten Configuration Options and Where to Find Them
10:00 AM	11:00 AM	Virtual Partner 2	Virtual Partner 2 Citations and Crash Overview
10:00 AM	11:00 AM	IMC	IMC Tips an Tricks
10:00 AM	11:00 AM	Public Safety	Interconnected CAD: Tellus CAD-to-CAD Roadmap
10:00 AM	11:00 AM	Finance Enterprise (Powered by ONESolution)	Timecard Online
10:00 AM	11:00 AM	NaviLine Public Administration	GMBA Overview
10:00 AM	11:00 AM	Finance Professional (Powered by PLUS)	Finance Professional (Powered by PLUS) Roadmap Update

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

10:00 AM	11:00 AM	Finance Enterprise (Powered by ONESolution)
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	Community Development
10:00 AM	11:00 AM	Community Development
10:00 AM	11:00 AM	Citizen Engagement
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	Public Administration Utilities
10:00 AM	11:00 AM	USTI
10:00 AM	11:00 AM	Public Administration Analytics
10:00 AM	11:00 AM	Public Administration Analytics
10:00 AM	11:00 AM	Asset Management (Powered by Lucy)
10:00 AM	11:00 AM	Human Capital Management
10:00 AM	11:00 AM	Human Capital Management
10:00 AM	11:00 AM	Public Safety Suite Enterprise
10:00 AM	12:15 PM	Public Safety Suite Enterprise
<b>10:00 AM</b>	<b>5:30 PM</b>	
11:15 AM	12:15 PM	Public Safety
11:15 AM	12:15 PM	Public Safety Suite Pro
11:15 AM	12:15 PM	Public Safety Suite Enterprise
11:15 AM	12:15 PM	ONESolution Public Safety
11:15 AM	12:15 PM	Public Safety
11:15 AM	12:15 PM	Public Safety Suite Pro
11:15 AM	12:15 PM	Total Command
11:15 AM	12:15 PM	Fire Records (Powered by FDM)
11:15 AM	12:15 PM	ONESolution Public Safety
11:15 AM	12:15 PM	ONESolution Public Safety
11:15 AM	12:15 PM	Public Safety Suite Enterprise
11:15 AM	12:15 PM	CentralSquare Labs
11:15 AM	12:15 PM	Virtual Partner 2
11:15 AM	12:15 PM	Public Safety
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Human Capital Management
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Public Admin Suite Pro
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Public Administration Utilities
11:15 AM	12:15 PM	USTI
11:15 AM	12:15 PM	Asset Management (Powered by Lucy)

Finance Enterprise (Powered by ONESolution) Roadmap
NaviLine CIS Roundtable
Payroll Budgeting
Setting up and Deploying NaviLine Building Permits E-Mail Scheduling & Results Notifications .NET to Community Development - The Process of Upgrading
Community Development & Beyond - What's New in the Latest Version
Choosing a Payment Provider for Online or Over the Counter Payments
ASP System Monitoring - What We Do and How We Help a Premise Customer Monitor Their System
Public Administration Utilities: Utilizing Search Tools
Utility Billing Class: Meter Management
Simplify Your Analytics Migration
*NEW* Building a new CentralSquare Analytics Dashboard
Asset Management Overview - Lucy
Best Practices In Talent Management: Engaging, Enabling and Developing your Workforce
Enterprise CAD: Ask The Experts
Enterprise CAD New Queues Training
Customer Experience Zone
9-1-1: Roundtable
Professional Suite 2020 Roadmap and Development Strategy
Enterprise Records Training on Case Management
ONESolution CAD Tips and Tricks
Full Suite: Basic Reporting
Full Suite: Basic Reporting
MobileCOM Admin
FDM Refresher Training - Security
ONESolution Roundtable: RMS/MFR/JMS
Using CAplus to Augment ONESolution Mobile and Email Alerts
Mobile Enterprise: Roundtable
DIY Business Intelligence Using Standard BI Tools
Virtual Partner 2 RoadMap
Interconnected CAD: Tellus CAD-to-CAD Tips and Tricks
Migration and Implementation
Procurement Card Tracking: Learn How to Add Control and Transparency into Purchases, While Simplifying the Process for Cardholders, Reconcilers, and Approvers
Payroll Configuration: Contributions, Deductions, Hours
What's New - Overview of NaviLine "H5" (HTML5)
Community Development Roadmap
Human Capital Management Roadmap Update
Accounts Receivable Suggested Daily Processes and/or Best Practices
Payroll/Personnel Processing and Reconciliation
The Suite of the Future: What is the Public Administration Suite?
What's Up Docs? - Sharing Common SSRS Documents
Inspections on the Move - Mobiles for Code Compliance
Premise to Cloud
Public Administration Utilities: New Billing and Collections Options
Utility Billing Class: Billing Management
Asset Management and Linear Assets

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**  
**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**  
**GENERAL INTEREST SESSIONS**

11:15 AM	12:15 PM	Public Administration Analytics
11:15 AM	12:15 PM	Public Admin Suite Pro
11:15 AM	12:15 PM	Human Capital Management
11:15 AM	12:15 PM	All
<b>12:30 PM</b>	<b>1:30 PM</b>	
1:45 PM	2:45 PM	Public Safety Suite Enterprise
1:45 PM	2:45 PM	Public Safety Suite Pro
1:45 PM	2:45 PM	Public Safety Suite Pro
1:45 PM	2:45 PM	Public Safety Suite Enterprise
1:45 PM	4:15 PM	Public Safety Suite Enterprise
1:45 PM	2:45 PM	Public Safety
1:45 PM	2:45 PM	Fire Records (Powered by FDM)
1:45 PM	2:45 PM	ONESolution Public Safety
1:45 PM	2:45 PM	Public Safety Suite Pro
1:45 PM	2:45 PM	LETG
1:45 PM	2:45 PM	ONESolution Public Safety
1:45 PM	2:45 PM	Public Safety
1:45 PM	2:45 PM	Public Safety
<b>1:45 PM</b>	<b>2:45 PM</b>	<b>Public Administration</b>
1:45 PM	2:45 PM	All
<b>2:45 PM</b>	<b>3:15 PM</b>	
3:15 PM	4:15 PM	LETG
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety
3:15 PM	4:15 PM	Public Safety Suite Pro
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	4:15 PM	Public Safety Suite Pro
3:15 PM	4:15 PM	CentralSquare Labs
3:15 PM	4:15 PM	Virtual Partner 2
3:15 PM	4:15 PM	Public Safety
3:15 PM	4:15 PM	Human Capital Management
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	Finance Professional (Powered by PLUS)
3:15 PM	4:15 PM	Public Administration Utilities
3:15 PM	4:15 PM	USTI
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	set Management (Powered by Luc
3:15 PM	4:15 PM	All

Mapping Visualizations in CentralSquare Analytics  
 How do I access my data in the cloud? Public Administration API Strategy  
 Central Square's Human Capital Management Solution Roadmap

Cyber Security Fundamentals  
 Lunch

Enterprise MobileBuilding Vector Tiles in Enterprise Mobile Runtime 100 Map (Part Two)  
 Jail: Roundtable

CAD: Basic Unit Recommendation  
 Enterprise Records Training for Records Admin Part 1  
 Mobile Admin – Tips & Tricks  
 Police-to-Police (P2P) - RMS Data Sharing with P2P & Roadmap

Fire Records (FDM) RoadMap  
 ONESolution DUI Module  
 Full Suite: Custom Forms, Fields, and Modules  
 Tips and Tricks for LETG  
 Investigator Dashboard  
 Operational Efficiencies of NG 9-1-1  
 Migrating with CentralSquare

**Public Administration General Session - Executive Update**  
 Introduction to CentralSquare University  
 Refreshment Break in the Exhibit Hall

Public Safety Roudtable for LETG

Mapping It: GEO Map Performance and Configuration in Enterprise CAD  
 9-1-1: Tips and Tricks

Jail: Tips and Tricks for the Correctional Officer

Enterprise Records Training for Records Admin Part 2  
 New Mobile User Interface

CrimeMapping and ResponseMapping: Websites and Apps to Help you Share Data with your Community - How this Compares with Police-to-Citizen (P2C)

Mobile Tools

ONESolution CAD System Admin - Configuring ONESolution

Mobile: Mobile CAD Templates

Evaluating Algorithmic Systems: Answering "What the @#^& are we buying?"  
 Virtual Partner 2 Roundtable

Interconnected CAD: Tellus CAD-to-CAD Customer Panel Q&A

Win the War for Talent with Performance Management and Succession Planning

Optimizing SPSOne

Contract Management

Finance Enterprise Employee Online What If, Check Stub, W-2 and EO Approvals

Community Development Roadmap

NaviLine Public Administration Roundtable

Work Orders Facility Management Overview

The Journey from eTRAKIT to Citizen Engagement

Best Practices in Finance Pro Req to Check Cycle

Public Administration Utilities: Solution Overview

Utility Billing Class: Reporting

Easy Data Modeling in CentralSquare Analytics  
 Let's Get Mobile - Mobiles for Inspections

\*NEW\* Finance Enterprise Data Warehouse on Budget/Actuals  
 \*NEW\* Best Practices for CentralSquare Analytics Reporting

Asset Management/Work Management and Financial Integrations

Customer Success at CentralSquare

# CENTRALSQUARE 2020 AGENDA

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PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

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4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Total Command
4:30 PM	5:30 PM	Public Safety
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Total Command
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4:30 PM	5:30 PM	Public Admin Suite Pro
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4:30 PM	5:30 PM	Public Admin Suite Pro
4:30 PM	5:30 PM	All

Cyber Security Defense in Depth, How to Implement a Cyber Security Program
Enterprise Records Report Writing
Enterprise CAD Tips & Tricks
Enterprise 911 Roundtable
Understanding Response Plans
Total Command CAD/RMS Roadmap: Future Direction & Development Plans
Migrating with CentralSquare: Data Conversion and Implementation
Police-to-Citizen (P2C) - See What's New with P2C & Roadmap
Making the Switch: UCR to NIBRS in Total Command RMS
Mobile Name Candidating
CAD: Advanced CAD Commands
SmartPatrol: Managing Patrol Activity Through Statistics & Compliance Monitor
Fire Records (FDM) Roundtable
Mobile: Roundtable
Finance Enterprise (Powered by ONESolution) Roundtable
Utilizing Workflow
Human Resources Configuration Tables
NavLine HTML5 - Let's Take a Closer Look
Deep Dive Into the New Workspaces, Cash Receipting, and Workflow
NavLine Cash Receipts and Accounts Receivable Roundtable
NavLine Payroll/Human Resources Roundtable
The Power of Searching & Reporting
Citizen Engagement Roundtable
HR Payroll Tips & Tricks
Moving to the Cloud: Finance Pro in PA Suite Pro (Cloud) How Do I Get There?
User Experience Workshop: Utility Billing
Adopting Electronic Plan Review - Incorporating Bluebeam into your Review Process
*NEW Data Exploration tools in CentralSquare Analytics
Asset Management/Work Management and Utility Billing Integration
Technical Overview of PA Suite Professional - Tech Stack, Hosting, Security, Authentication, Resiliency
Authoring Content in CentralSquare University

## Friday, March 20, 2020

Start Time	End Time	Brand	Session Title / Event
7:00 AM	5:00 PM		Registration
7:00 AM	7:45 AM		Breakfast
7:00 AM	7:45 AM		Exhibit Hall: CentralSquare University, Product Demos, Customer Support, Demo Theater
8:00 AM	9:00 AM		General Session
9:00 AM	5:00 PM		Exhibit Hall: CentralSquare University, Product Demos, Customer Support, Demo Theater
9:00 AM	5:00 PM		Customer Experience Zone
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise Mobile Future Direction & Development Plans
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise Mobile Runtime 100 Configuration Website Usage
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise CAD Post-Live Lessons Learned on Configurations
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise Records Web Property and Evidence Training
9:15 AM	10:15 AM	ONESolution Public Safety	UCR to NIBRS - What You Need to Know
9:15 AM	10:15 AM	Total Command	TotalCommand CAD/MobileCOM - Top Troubleshooting Tips
9:15 AM	10:15 AM	ONESolution Public Safety	Freedom Overview
9:15 AM	10:15 AM	False Alarm Management (Powered by CryWolf)	False Alarm Management Overview

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

9:15 AM	10:15 AM	Public Safety Analytics
9:15 AM	10:15 AM	Public Safety
9:15 AM	10:15 AM	Public Safety Suite Pro
9:15 AM	10:15 AM	Fire Records (Powered by FDM)
9:15 AM	10:15 AM	Public Safety Suite Pro
9:15 AM	10:15 AM	Public Safety
9:15 AM	10:15 AM	Finance Enterprise (Powered by ONESolution)
9:15 AM	10:15 AM	NaviLine Public Administration
9:15 AM	10:15 AM	Citizen Engagement
9:15 AM	10:15 AM	NaviLine Public Administration
9:15 AM	10:15 AM	Community Development
9:15 AM	10:15 AM	Asset Management (Powered by Lucity)
9:15 AM	10:15 AM	Community Development
9:15 AM	10:15 AM	Finance Professional (Powered by PLUS)
9:15 AM	10:15 AM	Public Administration Utilities
9:15 AM	10:15 AM	USTI
9:15 AM	10:15 AM	Public Administration Analytics
9:15 AM	10:15 AM	Asset Management (Powered by Lucity)
9:15 AM	10:15 AM	NaviLine Public Administration
10:15 AM	10:45 AM	
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	ONESolution Public Safety
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	Public Safety
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	ONESolution Public Safety
10:45 AM	11:45 AM	Total Command
10:45 AM	11:45 AM	CentralSquare Labs
10:45 AM	11:45 AM	Public Safety Analytics
10:45 AM	11:45 AM	Public Safety Suite Pro
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	Fire Records (Powered by FDM)
10:45 AM	11:45 AM	Public Safety
10:45 AM	11:45 AM	Public Safety Suite Pro
10:45 AM	11:45 AM	Finance Enterprise (Powered by ONESolution)
10:45 AM	11:45 AM	NaviLine Public Administration
10:45 AM	11:45 AM	NaviLine Public Administration
10:45 AM	11:45 AM	NaviLine Public Administration
10:45 AM	11:45 AM	Community Development
10:45 AM	11:45 AM	Community Development
10:45 AM	11:45 AM	Finance Professional (Powered by PLUS)
10:45 AM	11:45 AM	Public Administration Utilities
10:45 AM	11:45 AM	USTI
10:45 AM	11:45 AM	Public Administration Analytics
10:45 AM	11:45 AM	Asset Management (Powered by Lucity)
10:45 AM	11:45 AM	Community Development
10:45 AM	11:45 AM	Human Capital Management

<p>FireView Dashboard and Advanced Reporting</p> <p>Support Program Updates</p> <p>CAD: Advanced Reporting</p>
<p>Fire Records (FDM) Whats New</p> <p>Jail: Tips and Tricks for Jail Supervisors</p> <p>Interconnected Tellus CAD-to-CAD Demonstration: See It in Action!</p>
<p>Finance Enterprise Human Resources, Payroll, and Benefits Best Practices</p> <p>NaviLine Public Administration Roadmap Update</p> <p>Citizen Engagement Roadmap</p> <p>Work Orders/Facilities – Scheduled Maintenance and Inspections</p> <p>Administering the System After Go Live</p>
<p>Asset Management Overview - Lucity</p> <p>Adopting Electronic Plan Review - Incorporating Bluebeam into your Review Process</p>
<p>Finance Pro Roundtable</p> <p>Public Administration Utilities: New Customer Care Options</p> <p>Finance Class: Accounts Payable</p> <p>One Central Location: Combining Data from Multiple CentralSquare Databases in Analytics</p>
<p>Asset Management and Linear Assets</p> <p>What is a NaviLine Business Process Review &amp; Rapid Response Check-up? - These Services my Transform your organization.</p>
<p>Refreshment Break in the Exhibit Hall</p> <p>Enterprise Suite: Cloud Benefits and Timing</p> <p>Enterprise CAD Tips &amp; Tricks</p> <p>ONESolution NIBRS Use of Force Feature Set</p> <p>Enterprise CAD: Roundtable</p> <p>Enterprise Suite Cloud</p> <p>Enterprise Records Output Designer Training</p> <p>ONESolution Roundtable: CAD/MCT/Freedom</p> <p>Total Command RMS NIBRS Troubleshooting</p> <p>DIY Business Intelligence Using Standard BI Tools</p> <p>Using CrimeView Advanced Reporting</p> <p>Full Suite: Basic Reporting</p> <p>Enterprise Mobile: Roundtable</p>
<p>FDM Win6 Refresher Training</p> <p>911: Ask the Experts</p> <p>CAD: Paging and Workflow</p>
<p>HR Personnel Action Forms Roundtable</p> <p>What's New - Overview of NaviLine HTML5</p> <p>Understanding NaviLine and GMBA Interface</p> <p>ASP System Monitoring - What We Do and How We Help a Premise Customer Monitor Their System</p> <p>Renewing Licenses - Using Advanced License Processing</p> <p>Community Development Roundtable</p>
<p>What's New in Finance Pro 19.3</p> <p>Public Administration Utilities: Innovations &amp; Ideas Forum</p> <p>Finance Class: Payroll</p> <p>CentralSquare Analytics Roundtable</p>
<p>Asset Management and CIP Tracking</p> <p>Making the Move to Community Development</p> <p>Best Practices in Talent Management: Engaging, Enabling and Developing your Workforce</p>

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**  
**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**  
**GENERAL INTEREST SESSIONS**

12:00 PM	1:00 PM	
1:15 PM	2:15 PM	Public Safety Suite Pro
1:15 PM	2:15 PM	Public Safety Suite Enterprise
1:15 PM	2:15 PM	Public Safety
1:15 PM	2:15 PM	Public Safety Suite Pro
1:15 PM	2:15 PM	Public Safety Suite Enterprise
1:15 PM	2:15 PM	CentralSquare Labs
1:15 PM	2:15 PM	ONESolution Public Safety
1:15 PM	2:15 PM	ONESolution Public Safety
1:15 PM	2:15 PM	Total Command
1:15 PM	2:15 PM	Finance Enterprise (Powered by ONESolution)
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	Community Development
1:15 PM	2:15 PM	Public Administration
1:15 PM	2:15 PM	Community Development
1:15 PM	2:15 PM	Finance Professional (Powered by PLUS)
1:15 PM	2:15 PM	Finance Professional (Powered by PLUS)
1:15 PM	2:15 PM	Public Administration Utilities
1:15 PM	2:15 PM	USTI
1:15 PM	2:15 PM	Public Administration Analytics
1:15 PM	2:15 PM	set Management (Powered by Luc
1:15 PM	2:15 PM	Public Admin Suite Pro
1:15 PM	2:15 PM	All
1:15 PM	2:15 PM	All
2:15 PM	2:45 PM	
2:45 PM	3:45 PM	Public Safety Suite Enterprise
2:45 PM	3:45 PM	Public Safety Suite Enterprise
2:45 PM	3:45 PM	Public Safety Suite Enterprise
2:45 PM	3:45 PM	CentralSquare Labs
2:45 PM	3:45 PM	ONESolution Public Safety
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Finance Enterprise (Powered by ONESolution)
2:45 PM	3:45 PM	Public Administration Analytics
2:45 PM	3:45 PM	NaviLine Public Administration
2:45 PM	3:45 PM	Public Administration Analytics
2:45 PM	3:45 PM	NaviLine Public Administration
2:45 PM	3:45 PM	Community Development
2:45 PM	3:45 PM	Finance Professional (Powered by PLUS)
2:45 PM	3:45 PM	NaviLine Public Administration
2:45 PM	3:45 PM	Public Administration Utilities
2:45 PM	3:45 PM	USTI
2:45 PM	3:45 PM	Public Administration Analytics
2:45 PM	3:45 PM	Community Development
2:45 PM	3:45 PM	set Management (Powered by Luc

<b>Lunch</b>	
Full Suite: Custom Forms, Fields, and Modules	
Enterprise CAD: Response Plans / Advanced Unit Recommendations	
Public Safety Cloud Roundtable	
CAD: Advanced Unit Recommendation	
Enterprise Mobile: Ask The Experts	
Evaluating Algorithmic Systems: Answering "What the @#^& are we buying?"	
IT Virtualization	
ONESolution CAD Security Rights	
Total Command WebQuery ARS Supplement Matching	
Utilizing Workspaces	
GMBB Budget Worksheet	
Calculating Federal Tax Withholding	
Work Orders/Facilities - Understanding Job Costing	
Premise to Cloud	
Cleaning up your location records in NAviLine Land/Parcel Management	
Community Development & Emergency Management	
An Overview of TimeClock Plus: Your Preferred CentralSquare Workforce Management Solution	
If You Build it, Will it Fall? Community Development Inspections	
Moving to the Cloud: Finance Pro in PA Suite Pro (Cloud) How Do I Get There?	
Open Enrollment in Finance Pro	
Public Administration Utilities: New Configuration Options	
Finance Class: Cash Management	
Making a Data Set and Data Module in CentralSquare Analytics	
Asset Management/Work Management and Mobile - Empowering Field Staff	
Deep Dive Into the New Workspaces, Cash Receipting, and Workflow	
Building a Successful State User Networking Group - The Ground Rules	
Introduction to CentralSquare University	
Refreshment Break in the Exhibit Hall	
Enterprise CAD Unit recommendation optimization	
How to Configure Your Enterprise Routing Server	
User Centered Design	
SmartPatrol: Managing Patrol Activity Through Statistics & Compliance Monitor	
MDS Troubleshooting	
Records: Best Practices	
Full Suite: Notifications	
CAD: Roundtable	
Jail: Advanced Reporting	
Ask the Experts - Technical Edition!	
Utilizing Finance Enterprise and Analytics Integrations	
General Ledger and Budgeting Best Practices	
CentralSquare Analytics Roadmap	
NaviLine HTML5 - Let's Take a Closer Look	
Pushing the Boudaries with Land Management	
Best Practices in Finance Pro Security	
Cloud Roundtable	
Public Administration Utilities: Ask the Experts	
User Experience Workshop: Finance	
Improved Security Practices in CentralSquare Analytics	
Inspection Management Beyond the 1st Floor	
Asset Management/Work Management and GIS - The Power of Where	

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS

PUBLIC SAFETY & JUSTICE TRAINING SESSIONS

GENERAL INTEREST SESSIONS

2:45 PM	3:45 PM	Human Capital Management
2:45 PM	3:45 PM	All
2:45 PM	4:45 PM	Public Safety Suite Enterprise
4:00 PM	5:00 PM	Public Safety Suite Enterprise
4:00 PM	5:00 PM	Public Safety Suite Enterprise
4:00 PM	5:00 PM	Public Safety Suite Pro
4:00 PM	5:00 PM	Public Admin Suite Pro
4:00 PM	5:00 PM	NaviLine Public Administration
4:00 PM	5:00 PM	Community Development
4:00 PM	5:00 PM	Asset Management (Powered by Lucity)

Migrating to Human Capital Management
Authoring Content in CentralSquare University
Enterprise Queues – What You Need to Know
Enterprise GIS Group Discussion
New Mobile User Interface
Professional RMS: Workflow
Technical Overview of PA Suite Professional - Tech Stack, Hosting, Security, Authentication, Resiliency
NaviLine Community Development Roundtable
Community Development Roundtable
Beyond Asset Management

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE

The following sessions are being added now:

Focus	Brand	Session Title
Public Safety	Public Safety Suite Enterprise	Automatic Reporting (User-led Session)
Public Safety	Public Safety Suite Enterprise	Implementing MN NIBRS (User-led Session)
Public Safety	ONESolution	ONESolution 16.2/18.2 Accounts Payable/Purchase Orders (User-led Session)
Public Administration	Public Administration Pro	Streamline Requisition to Pay Cycle Utilizing Requisition Workflow (User-led Session)
Public Administration	Public Administration	Community Development Roundtable for End Users (User-led Session)
Public Administration	Community Development (powered by TRAKIT)	Submitted as "Using ALP - From as User Prospective"; Presumably would be "Using ALP - From A User Perspective" (User-led Session)
Public Safety	Public Safety Suite Enterprise	Upgrade Journey from 17.3 to 18.1 (User-led Session)
Public Safety	Public Safety Suite Enterprise	Disruptive Leadership: A Paradigm on the Edge (User-led Session)
Public Safety	Public Safety Suite Enterprise	Tips, Tricks & Hiccups migrating to Inform Powered Web RMS, CAD & Mobile (User-led Session)
Public Safety	Public Safety Suite Enterprise	PSAP Evacuation: Where will you when there is nowhere to go? How CAD is used outside of the center every day. (User-led Session)
Public Safety	Public Safety Suite Enterprise	WebRMS Hybrid Environment (User-led Session)
Public Safety	Public Safety Suite Enterprise	Classic to Web Update - Hybrid Environment (User-led Session)
Public Administration	Public Administration	SSRS and SQL for Beginners (User-led Session)

1/28/2020

Southwest Airlines Corporate Travel - Purchase Confirmation

City of Reno | Add my Rapid Rewards® account | Log out | Español



FLIGHT | HOTEL | CAR | CORPORATE TRAVEL | RAPID REWARDS®

City of Reno

# Your flight is booked!

Price

Payment

Confirmation

We're sending a confirmation email to aitkenj@reno.gov right now.

## Trip summary

Print

### Flight

CONFIRMATION #  
**PM8H7J**

MAR 16 - 21  
**RNO → LAS**

FLIGHT TOTAL  
**\$169.96**



Book now. Pay later.  
From \$341.79/week in  
Las Vegas



The perfect stay is an unrivaled stay.

2019-2020 HOTEL TOTAL

01/28/2020 01/29/2020

Book now

## 3/16 - Las Vegas



**100% free inflight entertainment\* — all on your device.**

[Learn more](#)

<sup>1</sup>Download the Southwest app from the Google Play Store or Apple App Store before your flight to view content. <sup>2</sup>Only allows access to iMessage and WhatsApp (must be downloaded before the flight). <sup>3</sup>May not be available for the full duration of the international flight. \*Available only on WiFi-enabled aircraft. Limited-time offer. Where available.

MAR 16 - 21

## Reno/Tahoe, NV to Las Vegas, NV

Confirmation # **PM8H7J**

Internal Reference # none

PASSENGERS

EST. POINTS

EXTRAS

FARE

**Elaina Hooper**

**+ 789 PTS**

Wanna Get Away

Rapid Rewards number >

Secure Traveler information >

Special Assistance >



**Transparency®. Defined**  
Low fares. Nothing to hide.



**Change fees don't fly with us**  
Flexibility for your travel plans.



**Add EarlyBird Check-In®**

1/28/2020

Southwest Airlines Corporate Travel - Purchase Confirmation

## Departing 3/16/20 Monday

Wanna Get Away **\$74.96**  
(Passenger x1)



DEPARTS

**1:10** PM

**RNO**

Reno/Tahoe, NV - RNO

FLIGHT

**1702**

SCHEDULED AIRCRAFT

Boeing 737-700

Subject to change

Nonstop



ARRIVES

**2:25** PM

**LAS**

Las Vegas, NV - LAS

TRAVEL TIME

1hr 15min

SUBTOTAL

**\$74.96**

## Returning 3/21/20 Saturday

Wanna Get Away **\$56.35**  
(Passenger x1)



DEPARTS

**6:25** AM

**LAS**

Las Vegas, NV - LAS

FLIGHT

**3564**

SCHEDULED AIRCRAFT

Boeing 737-700

Subject to change

Nonstop



ARRIVES

**7:45** AM

**RNO**

Reno/Tahoe, NV - RNO

TRAVEL TIME

1hr 20min

SUBTOTAL

**\$56.35**

Taxes & fees

**\$38.65**

**Flight total**

**\$169.96**

### Icon legend



WiFi available



Live TV available



EarlyBird Check-In<sup>®</sup>

### Helpful Information:

- These times are subject to change.
- Flight Schedules and aircraft remain subject to change per the Contract of Carriage.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards<sup>®</sup> points, your point balance may not immediately update in your account.

1/28/2020

Southwest Airlines Corporate Travel - Purchase Confirmation

Book your hotel with us and earn up to 10,000 points per night.



DESTINATION: HOTEL NAME

CHECK-IN

01/28/2020

CHECK-OUT

01/29/2020

ROOMS ADULTS CHILDREN

1 1 0

Search

## Rapid Rewards®

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- ✓ No blackout dates
- ✓ Your points don't expire

Enroll now, it's free!

Points don't expire as long as you have flight-earning or partner-earning activity every 24 months. All Rapid Rewards rules and regulations apply.

## Payment summary

PAYMENT INFORMATION

AMOUNT PAID



**MasterCard 0831**  
XXXXXXXXXXXX0831  
Expiration: 10/20

CARD HOLDER  
**Dena Moore**

BILLING ADDRESS  
**P.O. Box 1900**  
**Reno, NV US 89505**

**\$169.96**

## Total charged

### You're all set for your upcoming trip.

Get ready to enjoy two bags for the price of none\*, no fees to change your flight\*\*, and some Southwest® love.

\*First and second checked bags. Weight and size limits apply. \*\*Fare difference may apply.



USDTOTAL	\$131.31
SALES TAXES	\$38.65
<b>TOTAL DOLLARS</b>	<b>\$169.96</b>



Save up to 35%  
on base rates

with up to 2400 Rapid Rewards® points

**Hertz**

Book now >



**Score! You qualify for up to a 30% discount on points.**

Eligible Southwest Rewards members. Offer valid only on certain flights. Offer is not valid for all flights. See [http://swr.com](#) for details.

Buy points

12/3/2019

Guest Summary - CentralSquare 2020

# CentralSquare 2020

Mar 13, 2020 - Mar 21, 2020

## Reservation Details

ACKNOWLEDGEMENT NUMBER:32MJN9VN



CAESARS PALACE

3570 Las Vegas Boulevard South , Las Vegas , NV 89109 , UNITED STATES

<https://www.caesars.com/meetings/locations/las-vegas/caesars-palace>

### FORUM CLASSIC ROOM KING BED NON SMOKING

DATES: Mar 16, 2020 - Mar 21, 2020

5 nights , 1 adult , 0 children

RATES

USD 995.00

TAXES & FEES

USD 274.88

TOTAL ROOM PRICE

USD 1,269.88

### ADD-ONS

SUBTOTAL

USD 1,269.88

### GUEST SUMMARY

ELAINA HOOPER

5195 Spectrum Blvd,

Reno, NV, 89512-3904

US

hoopere@reno.gov

7753342370

Mar 16, 2020 - Mar 21, 2020

### PAYMENT INFORMATION

Credit Card  
MasterCard  
\*\*\*\*\*0831  
\*\* / \*\*

### BILLING ADDRESS

Elaina Hooper  
5195 Spectrum Blvd,  
Reno, NV, 89512-3904  
US  
7753342370

### RATES

Mar 16, 2020 - USD 199.00  
Mar 17, 2020 - USD 199.00  
Mar 18, 2020 - USD 199.00  
Mar 19, 2020 - USD 199.00  
Mar 20, 2020 - USD 199.00

### OTHER INFORMATION

SMOKING PREFERENCE: No Preference

### POLICIES

#### ROOM POLICIES

- Tax is not included

#### TAX POLICY

12/3/2019

Guest Summary - CentralSquare 2020

Negotiated group rates are not valid with, during, or in conjunction with other discount programs and are subject to change prior to reservation confirmation. Room rates shown do not include 13.38% room tax (subject to change). Total charges presented on the website will include all resort fees, room and tax charges. The daily resort fee of \$25 includes the following services: In-room high speed Internet each day (two devices per day), daily access to the fitness room at our spa for two, and local calls.

**CANCEL POLICY**

Cancellation Policy: The hotel requires a 72-hour cancellation policy prior to the arrival date and the guest may then cancel the reservation with no penalties. However, if the reservation is canceled less than 72 hours prior to arrival date, the guest will forfeit their deposit of the 1st night's room and tax. When booked within 3 days, cancellations will be allowed but the guest will forfeit the 1st night's room and tax deposit.

**CHILDREN POLICY**

3<sup>rd</sup> & 4<sup>th</sup> persons (all ages) will be charged at a rate of \$30.00 per person, per night, with a maximum of four persons per guestroom.

Copyright © 1997-2019 Passkey International, Inc. All Rights Reserved.  
Privacy Policy.PPHX-20112019-prod book04a

11/21/2019

CentralSquare 2020 - Confirmation | Online Registration by Cvent

Welcome, Joanna Ailken You are currently logged in as an administrator.

# CENTRALSQUARE 2020

## GENERAL OPTIONS

---

**Name:**

Elaina Hooper

**Email:**

hoopere@reno.gov

**Title:**

Supervisor

**Organization/Agency:**

City of Reno Public Safety Dispatch

**Address:**

5195 Spectrum Blvd

Reno, Nevada 89512

USA

**Number of People Registered:**

1

**Confirmation Number:**

KJN6MJJ27FCY (needed to modify your registration)

**Event Title:**

CentralSquare 2020

**Location:**

Caesars Palace

3570 S. Las Vegas Blvd.

Las Vegas, Nevada 89109

USA

**Phone:**

(866) 227-5938

**Date:**

03/17/2020

## CURRENT REGISTRATION DETAILS

---

ELAINA HOOPER

**Agenda Items**

Registration Item	Cost
Event Registration	\$499.00

## ORDER SUMMARIES

---

**Order**

Date	Type	Amt Ordered	Amt Paid	Amt Due
11/21/2019 12:17 PM PT	online order	\$499.00	\$499.00	\$0.00
<b>Total:</b>		<b>\$499.00</b>	<b>\$499.00</b>	<b>\$0.00</b>

## PAYMENT DETAILS

---

**Details**

Date	Type	Reference #	Amt Paid
11/21/2019	Mastercard	0831	\$499.00

**City of Reno** COPY Travel  
**Request Form**

Employee Name & Address Micah Cody Shadle 1715 Whitewood Drive, Sparks, NV 89434	Vendor # 7108	Date 2/4/2020
Employee Shift Hours (i.e. 8-5) TUE-FRI 5am-3pm	Department/Division Reno Public Safety Dispatch	
Purpose Central Square 2020		

**Travel Information**

Departure Date: 3/16/2020 Time: 1:10 PM	Return Date: 3/21/2020 Time: 6:25 AM
Destination(s) Las Vegas, Nevada	Mode of Transportation Commercial Airline/Uber/Taxi

**Training Information**

Course Title Central Square 2020
----------------------------------

Location of Course Las Vegas, Nevada	Course Dates To-From 3/17/2020-3/20/2020
--------------------------------------	--

Is this course required to maintain a certification required by current position?  Yes  No

Do you serve on the Board of Directors of a Committee of the organization sponsoring the meeting or will you be making a presentation?  Yes  No

→ If "yes" to any of the above, please explain on a separate sheet.

One of the following items is requires: (attach)  Brochure  Registration Form  Memo

**Estimated Costs**

Per Diem	Days	Rate	Total
Lodging	5	253.98	\$ 1,269.88
Meals	2	14.00	28.00
Breakfast	2	16.00	32.00
Lunch	4	26.00	104.00
Dinner	6	5.00	30.00
Incidentals			194.00
<b>Transportation Costs</b>			
Airfare, Shuttle, Taxi			219.96
Rental Car**			399.00
Registration Fees			2,082.84
Other			194.00
<b>Total Estimated Costs</b>			<b>2,082.84</b>
Total Amount of Advance Requested (00100-1220-0000) cc: 011.02			<b>\$ 194.00</b>
How much, if any, of this will be funded/reimbursed by a grant or another entity			100%

Name of Grant or Entity 9-1-1 Advisory Board

\*\*Justification required as to why rental car is needed

Account to which training/travel should be charged 0100-0800-0880-7484-0000

<p><b>Employee Signature &amp; Date</b> - Advance of money to an employee of the City of Reno constitutes a lien against that employee's salary.</p> <p><i>Micah Shadle</i> 2/4/20</p>	<p><b>Authorized Signature &amp; Date</b> - Department Head Approval</p> <p><i>David Moore</i> 2/4/2020</p>	<p><b>Approval Signature &amp; Date</b></p> <p><input checked="" type="checkbox"/> City Manager <input type="checkbox"/> Asst City Manager</p> <p><i>Sabra Newby</i></p>
--	---	--

An expense claim must be completed and submitted to Finance within 10 working days of your return.

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

## Tuesday, March 17, 2020

Start Time	End Time	Event
2:00 PM	6:00 PM	Registration
6:00 PM	8:00 PM	Welcome Reception

## Wednesday, March 18, 2020

Start Time	End Time	Brand	Session Title / Event
7:00 AM	5:30 PM		Registration
7:00 AM	8:00 AM		Breakfast
7:00 AM	8:00 AM		Exhibit Hall: Third-Party Exhibits, CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
8:15 AM	9:30 AM		Opening General Session / CentralSquare Keynote
9:30 AM	10:00 AM		Refreshment Break in the Exhibit Hall
9:30 AM	5:30 PM		Exhibit Hall: Third-Party Exhibits, CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
10:00 AM	5:30 PM		Customer Experience Zone
10:00 AM	11:00 AM	Public Safety Suite Enterprise	CAD Enterprise: What's New and What's Coming
10:00 AM	11:00 AM	Public Safety Suite Pro	CAD: What's New and What's Coming
10:00 AM	11:00 AM	Public Safety Suite Enterprise	Records Enterprise: What's New and What's Coming
10:00 AM	11:00 AM	ONESolution Public Safety	Property & Evidence Troubleshooting
10:00 AM	11:00 AM	Public Safety	CrimeView Suite Overview and Roadmap
10:00 AM	11:00 AM	ONESolution Public Safety	ONESolution Clery Reporting Updates
10:00 AM	11:00 AM	Public Safety Suite Pro	Records: Advanced Reporting and Dashboards
10:00 AM	11:00 AM	Public Safety	CentralSquare Labs Keynote
10:00 AM	11:00 AM	Public Safety	Virtual Partner 2 Citations and Crash Overview
10:00 AM	11:00 AM	Public Safety	FDM Fire Records v6 Layout Design Refresher Training
10:00 AM	11:00 AM	All	Customer Success at CentralSquare
10:00 AM	11:00 AM	NaviLine Public Administration	Understanding Budgeting
10:00 AM	11:00 AM	Finance Professional (Powered by PLUS)	Finance Professional (Powered by PLUS) Roadmap Update
10:00 AM	11:00 AM	Finance Enterprise (Powered by ONESolution)	Finance Enterprise (Powered by ONESolution) Roadmap
10:00 AM	11:00 AM	NaviLine Public Administration	NaviLine CIS (Utility Billing) - HTML5 User Interface
10:00 AM	11:00 AM	NaviLine Public Administration	5 Things to Know about Payroll/Personnel
10:00 AM	11:00 AM	NaviLine Public Administration	NaviLine Community Developments Apps - HTML5 User Interface
10:00 AM	11:00 AM	Community Development	Beyond .NET - The Benefits of Upgrading
10:00 AM	11:00 AM	Citizen Engagement	Citizen Engagement - Overview
10:00 AM	11:00 AM	CommunityPLUS	CommunityPLUS Tips, Tricks & Knowledge Nuggets
10:00 AM	11:00 AM	Public Administration Utilities	Public Administration Utilities: Solution Overview
10:00 AM	11:00 AM	USTI	USTI Roadmap
10:00 AM	11:00 AM	Public Administration Analytics	What's New in CentralSquare Analytics and Cognos 11.1.x
10:00 AM	11:00 AM	Asset Management (Powered by Lucity)	Asset Management Overview - Lucity
10:00 AM	11:00 AM	Community Development	CRM & You! - Citizen Response Management
10:00 AM	11:00 AM	Human Capital Management	Central Square's Human Capital Management Solution Roadmap
11:15 AM	12:15 PM	ONESolution Public Safety	ONESolution Public Safety Suite Roadmap
11:15 AM	12:15 PM	Public Safety Suite Enterprise	CAD Enterprise GISLink Refresher Training
11:15 AM	12:15 PM	Public Safety Suite Enterprise	What is Supplemental Information in CAD Enterprise and Why is it Valuable to Me?
11:15 AM	12:15 PM	Public Safety Suite Enterprise	Enterprise Records: Transitioning to NIBRS
11:15 AM	12:15 PM	Public Safety	9-1-1: What's New and What's Coming
11:15 AM	12:15 PM	Public Safety	IQ Search: Introduction to Cross-Application Searching and IQ Roadmap
11:15 AM	12:15 PM	Public Safety	CrimeView and FireView Dashboard Basics
11:15 AM	12:15 PM	Public Safety Suite Pro	Jail: What's New and What's Coming
11:15 AM	12:15 PM	Total Command	Field Ops for TotalCommand CAD
11:15 AM	12:15 PM	Public Safety	Virtual Partner 2 Citations and Crash - What's New
11:15 AM	12:15 PM	Public Safety	FDM Fire Records Solution Overview
11:15 AM	12:15 PM	Public Safety Suite Enterprise	CAD Enterprise - New Emergency Call Taking User Experience Introduction
11:15 AM	12:15 PM	Public Safety	Interconnected Tellus CAD-to-CAD Demonstration: See It In Action!

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Citizen Engagement
11:15 AM	12:15 PM	Finance Professional (Powered by PLUS)
11:15 AM	12:15 PM	Public Administration Utilities
11:15 AM	12:15 PM	USTI
11:15 AM	12:15 PM	Public Administration Analytics
11:15 AM	12:15 PM	set Management (Powered by Luc
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Human Capital Management
<b>12:30 PM</b>	<b>1:30 PM</b>	
<b>1:45 PM</b>	<b>2:45 PM</b>	<b>Public Safety</b>
1:45 PM	2:45 PM	Finance Enterprise (Powered by ONESolution)
1:45 PM	2:45 PM	Finance Enterprise (Powered by ONESolution)
1:45 PM	2:45 PM	Public Admin Suite Pro
1:45 PM	2:45 PM	NaviLine Public Administration
1:45 PM	2:45 PM	Public Admin Suite Pro
1:45 PM	2:45 PM	NaviLine Public Administration
1:45 PM	2:45 PM	Community Development
1:45 PM	2:45 PM	Community Development
1:45 PM	2:45 PM	CommunityPLUS
1:45 PM	2:45 PM	USTI
1:45 PM	2:45 PM	Public Administration Analytics
1:45 PM	2:45 PM	set Management (Powered by Luc
1:45 PM	2:45 PM	All
<b>2:45 PM</b>	<b>3:15 PM</b>	
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety Suite Pro
3:15 PM	4:15 PM	LETG
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Total Command
3:15 PM	4:15 PM	Public Safety Analytics
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	5:30 PM	IMC
3:15 PM	4:15 PM	CentralSquare Labs
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety Suite Pro
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	USTI
3:15 PM	4:15 PM	Asset Management (Powered by Lucity)
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	Public Administration Analytics

18.2 User Interface Overview - General Ledger, Core Financials
18.2 User Interface Overview - Human Resources/Payroll Projects from Beginning to End 5 Things to Know About CIS Best Practices for Payroll and Human Resources What a New User Needs to Know in NaviLine Building Permits and Code Enforcement Breaking the Code - Code Compliance Community Development Product Enhancements Citizen Engagement - Overview for all Public Admin Applications
What's New in Finance Pro 19.3 Public Administration Utilities: PA Suite Pro (Cloud) How Do I Get There? Municipal Courts Review CentralSquare Analytics Community/Distribution Best Practices Asset Management and Fleet Why is This In My Backyard? - Projects & Planning Win the War for Talent with Performance Management and Succession Planning Lunch
<b>Public Safety General Session - Executive Update</b>
Finance Enterprise and the CentralSquare Product Portfolio Project and Grant Accounting The Suite of the Future: What is the Public Administration Suite? NaviLine Public Administration Roadmap Update How do I access my data in the cloud? Public Administration API Strategy Cleaning up your location records in NaviLine Land/Parcel Management Do I need a license for this? - Licensing Who Said I Could Build This Here? Community Development Projects & Planning Implementing Best Practices in Your Bill to Cash Cycle Finance Class: General Ledger *NEW* Finance Enterprise Data Warehouse on Budget/Actuals Asset Management/Work Management and Mobile - Empowering Field Staff Introduction to CentralSquare University Refreshment Break in the Exhibit Hall What's New and Next in CAPlus - Roadmap Introduction to Enterprise Jail 6 Enterprise Records Data Entry Designer & Other Event Records: What's New & Coming? Public Safety Roadmap for LETG Legacy vs. ONESolution MCT Basic Configuration for Your Enterprise Mobile Top Issues with TotalCommand CAD/Maverick/MobileCOM CrimeView & FireView: Ask the Experts / User Discussion ONESolution DUI Module Public Safety Roadmap and Roudtable for IMC CentralSquare Labs: Our Roadmap Enterprise RMS Output Designer CAD: CAD Windows and Templates Procure-to-Pay Best Practices: Learn How to Get the Most Out of the Most Used Process in Finance Payroll Standard Interfaces Overview Budget Entry for Non-Financial Users Interested in our PA Suite Pro (Cloud)? How do I get there from NaviLine? NaviLine Payroll and FLSA What, How, and Why Workshop Setting up and Deploying NaviLine Business Licenses E-Mail Renewal Notifications Going Digital - Taking Citizens Out of Line & Putting them Online Utility Billing Class: Account Administration Asset Management/Work Management and GIS - The Power of Where What's New in CentralSquare Analytics and Cognos 11.1.x *NEW* Making the most of Workspaces and Analytics

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**  
**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**  
**GENERAL INTEREST SESSIONS**

3:15 PM	4:15 PM	Community Development
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Pro
4:30 PM	6:00 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Total Command
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Public Safety Suite Pro
4:30 PM	5:30 PM	Public Safety
4:30 PM	5:30 PM	Finance Enterprise (Powered by ONESolution)
4:30 PM	5:30 PM	Public Administration Utilities
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	Citizen Engagement
4:30 PM	5:30 PM	Public Administration Analytics
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	Community Development
4:30 PM	5:30 PM	USTI
4:30 PM	5:30 PM	Public Administration Analytics
4:30 PM	5:30 PM	Community Development
4:30 PM	5:30 PM	Asset Management (Powered by Lucity)
4:30 PM	5:30 PM	Public Admin Suite Pro
4:30 PM	5:30 PM	Human Capital Management
4:30 PM	5:30 PM	All

**The Power of Transparency - Community Development Tying It All Together**  
 Enterprise Records Roadmap  
 CAD: Shortcuts, Tips, and Tricks  
 Enterprise CAD: Custom Reporting Tips and Tricks  
 User Centered Design  
 Enterprise Records Overview  
**Enterprise MobileBuilding Vector Tiles in Enterprise Mobile Runtime 100 Map (Part One)**  
 Enterprise Jail 5 Overview from 2019  
 Maverick Mapping Overview  
 Freedom Overview  
 Pro Suite Field Ops: What's New and What's Coming  
 Migrating with CentralSquare

**Regulatory - What's New in 2019?**  
 Public Administration Utilities: Roadmap Update  
 Financial Analysis and Reconciliation  
 Citizen Engagement Roadmap  
 CentralSquare Analytics Roadmap  
 CIS/Utility Billing Suggested Daily Practices/Best Practices  
 NaviLine Payroll and the Affordable Care Act

**Setting up and Deploying NaviLine Building Permits E-Mail Scheduling & Results Notifications**  
 Work Orders/Facilities - Crew Scheduling  
 Going Digital - Taking Citizens Out of Line & Putting them Online  
 USTI Asyst Report Designer  
 Using the New AI Features in Analytics 11.1.4  
 Where in the World is Community Development GIS?

**Asset Management/Work Management and Financial Integrations**  
 Suite Common Elements: Creating the Next Generation User Experience  
 Migrating to Human Capital Management  
 Authoring Content in CentralSquare University

## Thursday, March 19, 2020

Start Time	End Time	Brand	Session Title / Event
7:00 AM	5:30 PM		Registration
7:00 AM	8:00 AM		Breakfast
7:00 AM	8:00 AM		Exhibit Hall: Third-Party Exhibits, CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
8:15 AM	9:30 AM		General Session - Keynote Speaker Steve Wozniak
9:30 AM	10:00 AM		Refreshment Break in the Exhibit Hall
9:30 AM	3:30 PM		Exhibit Hall: Third-Party Exhibits
9:30 AM	5:30 PM		Exhibit Hall: CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
10:00 AM	11:00 AM	Public Safety Suite Pro	Records: Roundtable
10:00 AM	11:00 AM	Public Safety Suite Enterprise	Enterprise Records: Ask The Experts / Roundtable
10:00 AM	11:00 AM	Public Safety	Support Program Updates
10:00 AM	11:00 AM	Public Safety	FTO Field Training Program Automation with Field Training Online
10:00 AM	11:00 AM	False Alarm Management (Powered by CryWolf)	False Alarm Management Overview
10:00 AM	11:00 AM	ONESolution Public Safety	Overview of PSJ Early Adopters Program
10:00 AM	11:00 AM	Public Safety Suite Pro	CAD: Forgotten Configuration Options and Where to Find Them
10:00 AM	11:00 AM	Virtual Partner 2	Virtual Partner 2 Citations and Crash Overview
10:00 AM	11:00 AM	IMC	IMC Tips an Tricks
10:00 AM	11:00 AM	Public Safety	Interconnected CAD: Tellus CAD-to-CAD Roadmap
10:00 AM	11:00 AM	Finance Enterprise (Powered by ONESolution)	Timecard Online
10:00 AM	11:00 AM	NaviLine Public Administration	GMBA Overview
10:00 AM	11:00 AM	Finance Professional (Powered by PLUS)	Finance Professional (Powered by PLUS) Roadmap Update

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

10:00 AM	11:00 AM	Finance Enterprise (Powered by ONESolution)
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	Community Development
10:00 AM	11:00 AM	Community Development
10:00 AM	11:00 AM	Citizen Engagement
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	Public Administration Utilities
10:00 AM	11:00 AM	USTI
10:00 AM	11:00 AM	Public Administration Analytics
10:00 AM	11:00 AM	Public Administration Analytics
10:00 AM	11:00 AM	Asset Management (Powered by Lucy)
10:00 AM	11:00 AM	Human Capital Management
10:00 AM	11:00 AM	
10:00 AM	12:15 PM	Public Safety Suite Enterprise
10:00 AM	12:15 PM	Public Safety Suite Enterprise
10:00 AM	5:30 PM	
11:15 AM	12:15 PM	Public Safety
11:15 AM	12:15 PM	Public Safety Suite Pro
11:15 AM	12:15 PM	Public Safety Suite Enterprise
11:15 AM	12:15 PM	ONESolution Public Safety
11:15 AM	12:15 PM	Public Safety
11:15 AM	12:15 PM	Public Safety Suite Pro
11:15 AM	12:15 PM	Total Command
11:15 AM	12:15 PM	Fire Records (Powered by FDM)
11:15 AM	12:15 PM	ONESolution Public Safety
11:15 AM	12:15 PM	ONESolution Public Safety
11:15 AM	12:15 PM	Public Safety Suite Enterprise
11:15 AM	12:15 PM	CentralSquare Labs
11:15 AM	12:15 PM	Virtual Partner 2
11:15 AM	12:15 PM	Public Safety
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Human Capital Management
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Public Admin Suite Pro
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Public Administration Utilities
11:15 AM	12:15 PM	USTI
11:15 AM	12:15 PM	Asset Management (Powered by Lucy)

<p>Finance Enterprise (Powered by ONESolution) Roadmap</p> <p>NaviLine CIS Roundtable</p> <p>Payroll Budgeting</p> <p>Setting up and Deploying NaviLine Building Permits E-Mail Scheduling &amp; Results Notifications .NET to Community Development - The Process of Upgrading</p> <p>Community Development &amp; Beyond - What's New in the Latest Version</p> <p>Choosing a Payment Provider for Online or Over the Counter Payments</p> <p>ASP System Monitoring - What We Do and How We Help a Premise Customer Monitor Their System</p> <p>Public Administration Utilities: Utilizing Search Tools</p> <p>Utility Billing Class: Meter Management</p> <p>Simplify Your Analytics Migration</p> <p><b>*NEW*</b> Building a new CentralSquare Analytics Dashboard</p> <p>Asset Management Overview - Lucy</p> <p>Best Practices in Talent Management: Engaging, Enabling and Developing your Workforce</p>
<p>Enterprise CAD: Ask The Experts</p> <p>Enterprise CAD New Queues Training</p> <p>Customer Experience Zone</p> <p>9-1-1: Roundtable</p> <p>Professional Suite 2020 Roadmap and Development Strategy</p> <p>Enterprise Records Training on Case Management</p> <p>ONESolution CAD Tips and Tricks</p> <p>Full Suite: Basic Reporting</p> <p>Full Suite: Basic Reporting</p> <p>MobileCOM Admin</p> <p>FDM Refresher Training - Security</p> <p>ONESolution Roundtable: RMS/MFR/JMS</p> <p>Using CAplus to Augment ONESolution Mobile and Email Alerts</p> <p>Mobile Enterprise: Roundtable</p> <p>DIY Business Intelligence Using Standard BI Tools</p> <p>Virtual Partner 2 Roadmap</p> <p>Interconnected CAD: Tellus CAD-to-CAD Tips and Tricks</p> <p>Migration and Implementation</p> <p>Procurement Card Tracking: Learn How to Add Control and Transparency into Purchases, While Simplifying the Process for Cardholders, Reconcilers, and Approvers</p> <p>Payroll Configuration: Contributions, Deductions, Hours</p> <p>What's New - Overview of NaviLine "H5" (HTML5)</p> <p>Community Development Roadmap</p> <p>Human Capital Management Roadmap Update</p> <p>Accounts Receivable Suggested Daily Processes and/or Best Practices</p> <p>Payroll/Personnel Processing and Reconciliation</p> <p>The Suite of the Future: What is the Public Administration Suite?</p> <p>What's Up Docs? - Sharing Common SSRS Documents</p> <p>Inspections on the Move - Mobiles for Code Compliance</p> <p>Premise to Cloud</p> <p>Public Administration Utilities: New Billing and Collections Options</p> <p>Utility Billing Class: Billing Management</p> <p>Asset Management and Linear Assets</p>

# CENTRAL SQUARE 2020 AGENDA

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**PUBLIC ADMINISTRATION TRAINING SESSIONS**  
**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**  
**GENERAL INTEREST SESSIONS**

11:15 AM	12:15 PM	Public Administration Analytics
11:15 AM	12:15 PM	Public Admin Suite Pro
11:15 AM	12:15 PM	Human Capital Management
11:15 AM	12:15 PM	All
<b>12:30 PM</b>	<b>1:30 PM</b>	
1:45 PM	2:45 PM	Public Safety Suite Enterprise
1:45 PM	2:45 PM	Public Safety Suite Pro
1:45 PM	2:45 PM	Public Safety Suite Pro
1:45 PM	2:45 PM	Public Safety Suite Enterprise
1:45 PM	4:15 PM	Public Safety Suite Enterprise
1:45 PM	2:45 PM	Public Safety
1:45 PM	2:45 PM	Fire Records (Powered by FDM)
1:45 PM	2:45 PM	ONESolution Public Safety
1:45 PM	2:45 PM	Public Safety Suite Pro
1:45 PM	2:45 PM	LETG
1:45 PM	2:45 PM	ONESolution Public Safety
1:45 PM	2:45 PM	Public Safety
1:45 PM	2:45 PM	Public Safety
<b>1:45 PM</b>	<b>2:45 PM</b>	<b>Public Administration</b>
1:45 PM	2:45 PM	All
<b>2:45 PM</b>	<b>3:15 PM</b>	
3:15 PM	4:15 PM	LETG
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety
3:15 PM	4:15 PM	Public Safety Suite Pro
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	4:15 PM	Public Safety Suite Pro
3:15 PM	4:15 PM	CentralSquare Labs
3:15 PM	4:15 PM	Virtual Partner 2
3:15 PM	4:15 PM	Public Safety
3:15 PM	4:15 PM	Human Capital Management
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	Finance Professional (Powered by PLUS)
3:15 PM	4:15 PM	Public Administration Utilities
3:15 PM	4:15 PM	USTI
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	set Management (Powered by Luc
3:15 PM	4:15 PM	All

Mapping Visualizations in CentralSquare Analytics
How do I access my data in the cloud? Public Administration API Strategy
Central Square's Human Capital Management Solution Roadmap
Cyber Security Fundamentals
Lunch
Enterprise MobileBuilding Vector Tiles in Enterprise Mobile Runtime 100 Map (Part Two)
Jail: Roundtable
CAD: Basic Unit Recommendation
Enterprise Records Training for Records Admin Part 1
Mobile Admin – Tips & Tricks
Police-to-Police (P2P) - RMS Data Sharing with P2P & Roadmap
Fire Records (FDM) RoadMap
ONESolution DUI Module
Full Suite: Custom Forms, Fields, and Modules
Tips and Tricks for LETG
Investigator Dashboard
Operational Efficiencies of NG 9-1-1
Migrating with CentralSquare
<b>Public Administration General Session - Executive Update</b>
Introduction to CentralSquare University
Refreshment Break in the Exhibit Hall
Public Safety Roundtable for LETG
Mapping It: GEO Map Performance and Configuration in Enterprise CAD
9-1-1: Tips and Tricks
Jail: Tips and Tricks for the Correctional Officer
Enterprise Records Training for Records Admin Part 2
New Mobile User Interface
CrimeMapping and ResponseMapping: Websites and Apps to Help you Share Data with your Community - How this Compares with Police-to-Citizen (P2C)
Mobile Tools
ONESolution CAD System Admin - Configuring ONESolution
Mobile: Mobile CAD Templates
Evaluating Algorithmic Systems: Answering "What the @#^& are we buying?"
Virtual Partner 2 Roundtable
Interconnected CAD: Tellus CAD-to-CAD Customer Panel Q&A
Win the War for Talent with Performance Management and Succession Planning
Optimizing SPSOne
Contract Management
Finance Enterprise Employee Online What If, Check Stub, W-2 and EO Approvals
Community Development Roadmap
NaviLine Public Administration Roundtable
Work Orders Facility Management Overview
The Journey from eTRAKIT to Citizen Engagement
Best Practices in Finance Pro Req to Check Cycle
Public Administration Utilities: Solution Overview
Utility Billing Class: Reporting
Easy Data Modelling in CentralSquare Analytics
Let's Get Mobile - Mobiles for Inspections
*NEW* Finance Enterprise Data Warehouse on Budget/Actuals
*NEW* Best Practices for CentralSquare Analytics Reporting
Asset Management/Work Management and Financial Integrations
Customer Success at CentralSquare

# CENTRAL SQUARE 2020 AGENDA

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**PUBLIC ADMINISTRATION TRAINING SESSIONS**  
**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**  
**GENERAL INTEREST SESSIONS**

3:15 PM	4:15 PM	All
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Total Command
4:30 PM	5:30 PM	Public Safety
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Total Command
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Public Safety Suite Pro
4:30 PM	5:30 PM	CentralSquare Labs
4:30 PM	5:30 PM	Fire Records (Powered by FDM)
4:30 PM	5:30 PM	Public Safety Suite Pro
4:30 PM	5:30 PM	Finance Enterprise (Powered by ONESolution)
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4:30 PM	5:30 PM	Finance Enterprise (Powered by ONESolution)
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	Public Admin Suite Pro
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	NaviLine Public Administration
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4:30 PM	5:30 PM	Citizen Engagement
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4:30 PM	5:30 PM	USTI
4:30 PM	5:30 PM	Community Development
4:30 PM	5:30 PM	Public Administration Analytics
4:30 PM	5:30 PM	set Management (Powered by Luc
4:30 PM	5:30 PM	Public Admin Suite Pro
4:30 PM	5:30 PM	All

Cyber Security Defense in Depth, How to Implement a Cyber Security Program  
 Enterprise Records Report Writing  
 Enterprise CAD Tips & Tricks  
 Enterprise 911 Roundtable  
 Understanding Response Plans  
 Total Command CAD/RMS Roadmap: Future Direction & Development Plans  
 Migrating with CentralSquare: Data Conversion and Implementation  
 Police-to-Citizen (P2C) - See What's New with P2C & Roadmap  
 Making the Switch: UCR to NIBRS in Total Command RMS  
 Mobile Name Candidating  
 CAD: Advanced CAD Commands  
 SmartPatrol: Managing Patrol Activity Through Statistics & Compliance Monitor

Fire Records (FDM) Roundtable  
 Mobile: Roundtable

Finance Enterprise (Powered by ONESolution) Roundtable

Utilizing Workflow

Human Resources Configuration Tables  
 NaviLine HTML5 - Let's Take a Closer Look  
 Deep Dive Into the New Workspaces, Cash Receipting, and Workflow  
 NaviLine Cash Receipts and Accounts Receivable Roundtable  
 NaviLine Payroll/Human Resources Roundtable  
 The Power of Searching & Reporting  
 Citizen Engagement Roundtable

HR Payroll Tips & Tricks

Moving to the Cloud: Finance Pro in PA Suite Pro (Cloud) How Do I Get There?  
 User Experience Workshop: Utility Billing

Adopting Electronic Plan Review - Incorporating Bluebeam into your Review Process

\*NEW Data Exploration tools in CentralSquare Analytics

Asset Management/Work Management and Utility Billing Integration

Technical Overview of PA Suite Professional - Tech Stack, Hosting, Security, Authentication, Resiliency

Authoring Content in CentralSquare University

## Friday, March 20, 2020

Start Time	End Time	Brand	Session Title / Event
7:00 AM	5:00 PM		Registration
7:00 AM	7:45 AM		Breakfast
7:00 AM	7:45 AM		Exhibit Hall: CentralSquare University, Product Demos, Customer Support, Demo Theater
8:00 AM	9:00 AM		General Session
9:00 AM	5:00 PM		Exhibit Hall: CentralSquare University, Product Demos, Customer Support, Demo Theater
9:00 AM	5:00 PM		Customer Experience Zone
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise Mobile Future Direction & Development Plans
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise Mobile Runtime 100 Configuration Website Usage
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise CAD Post-Live Lessons Learned on Configurations
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise Records Web Property and Evidence Training
9:15 AM	10:15 AM	ONESolution Public Safety	UCR to NIBRS - What You Need to Know
9:15 AM	10:15 AM	Total Command	TotalCommand CAD/MobileCOM - Top Troubleshooting Tips
9:15 AM	10:15 AM	ONESolution Public Safety	Freedom Overview
9:15 AM	10:15 AM	False Alarm Management (Powered by CryWolf)	False Alarm Management Overview

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**

**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**

**GENERAL INTEREST SESSIONS**

9:15 AM	10:15 AM	Public Safety Analytics
9:15 AM	10:15 AM	Public Safety
9:15 AM	10:15 AM	Public Safety Suite Pro
9:15 AM	10:15 AM	Fire Records (Powered by FDM)
9:15 AM	10:15 AM	Public Safety Suite Pro
9:15 AM	10:15 AM	Public Safety
9:15 AM	10:15 AM	Finance Enterprise (Powered by ONESolution)
9:15 AM	10:15 AM	NaviLine Public Administration
9:15 AM	10:15 AM	Citizen Engagement
9:15 AM	10:15 AM	NaviLine Public Administration
9:15 AM	10:15 AM	Community Development
9:15 AM	10:15 AM	Asset Management (Powered by Lucy)
9:15 AM	10:15 AM	Community Development
9:15 AM	10:15 AM	Finance Professional (Powered by PLUS)
9:15 AM	10:15 AM	Public Administration Utilities
9:15 AM	10:15 AM	USTI
9:15 AM	10:15 AM	Public Administration Analytics
9:15 AM	10:15 AM	Asset Management (Powered by Lucy)
9:15 AM	10:15 AM	NaviLine Public Administration
<b>10:15 AM</b>	<b>10:45 AM</b>	
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	ONESolution Public Safety
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	Public Safety
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	ONESolution Public Safety
10:45 AM	11:45 AM	Total Command
10:45 AM	11:45 AM	CentralSquare Labs
10:45 AM	11:45 AM	Public Safety Analytics
10:45 AM	11:45 AM	Public Safety Suite Pro
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	Fire Records (Powered by FDM)
10:45 AM	11:45 AM	Public Safety
10:45 AM	11:45 AM	Public Safety Suite Pro
10:45 AM	11:45 AM	Finance Enterprise (Powered by ONESolution)
10:45 AM	11:45 AM	NaviLine Public Administration
10:45 AM	11:45 AM	NaviLine Public Administration
10:45 AM	11:45 AM	NaviLine Public Administration
10:45 AM	11:45 AM	Community Development
10:45 AM	11:45 AM	Community Development
10:45 AM	11:45 AM	Finance Professional (Powered by PLUS)
10:45 AM	11:45 AM	Public Administration Utilities
10:45 AM	11:45 AM	USTI
10:45 AM	11:45 AM	Public Administration Analytics
10:45 AM	11:45 AM	Asset Management (Powered by Lucy)
10:45 AM	11:45 AM	Community Development
10:45 AM	11:45 AM	Human Capital Management

<p>FireView Dashboard and Advanced Reporting Support Program Updates CAD: Advanced Reporting</p> <p>Fire Records (FDM) Whats New Jail: Tips and Tricks for Jail Supervisors Interconnected Tellus CAD-to-CAD Demonstration: See it in Action!</p> <p>Finance Enterprise Human Resources, Payroll, and Benefits Best Practices NaviLine Public Administration Roadmap Update Citizen Engagement Roadmap Work Orders/Facilities – Scheduled Maintenance and Inspections Administering the System After Go Live</p> <p>Asset Management Overview - Lucy Adopting Electronic Plan Review - Incorporating Bluebeam into your Review Process</p> <p>Finance Pro Roundtable Public Administration Utilities: New Customer Care Options Finance Class: Accounts Payable One Central Location: Combining Data from Multiple CentralSquare Databases in Analytics</p> <p>Asset Management and Linear Assets What is a NaviLine Business Process Review &amp; Rapid Response Check-up? - These Services my Transform your organization.</p> <p>Refreshment Break in the Exhibit Hall</p> <p>Enterprise Suite: Cloud Benefits and Timing Enterprise CAD Tips &amp; Tricks ONESolution NIBRS Use of Force Feature Set Enterprise CAD: Roundtable Enterprise Suite Cloud Enterprise Records Output Designer Training ONESolution Roundtable: CAD/MCT/Freedom Total Command RMS NIBRS Troubleshooting DIY Business Intelligence Using Standard BI Tools Using CrimeView Advanced Reporting Full Suite: Basic Reporting Enterprise Mobile: Roundtable</p> <p>FDM Win6 Refresher Training 911: Ask the Experts CAD: Paging and Workflow</p> <p>HR Personnel Action Forms Roundtable What's New - Overview of NaviLine HTML5 Understanding NaviLine and GMBA Interface ASP System Monitoring - What We Do and How We Help a Premise Customer Monitor Their System Renewing Licenses - Using Advanced License Processing Community Development Roundtable</p> <p>What's New In Finance Pro 19.3 Public Administration Utilities: Innovations &amp; Ideas Forum Finance Class: Payroll CentralSquare Analytics Roundtable</p> <p>Asset Management and CIP Tracking Making the Move to Community Development Best Practices in Talent Management: Engaging, Enabling and Developing your Workforce</p>
---

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**

**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**

**GENERAL INTEREST SESSIONS**

<b>12:00 PM</b>	<b>1:00 PM</b>	
1:15 PM	2:15 PM	Public Safety Suite Pro
1:15 PM	2:15 PM	Public Safety Suite Enterprise
1:15 PM	2:15 PM	Public Safety
1:15 PM	2:15 PM	Public Safety Suite Pro
1:15 PM	2:15 PM	Public Safety Suite Enterprise
1:15 PM	2:15 PM	CentralSquare Labs
1:15 PM	2:15 PM	ONESolution Public Safety
1:15 PM	2:15 PM	ONESolution Public Safety
1:15 PM	2:15 PM	Total Command
		Finance Enterprise (Powered by ONESolution)
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	Community Development
		Public Administration
1:15 PM	2:15 PM	Community Development
		Finance Professional (Powered by PLUS)
1:15 PM	2:15 PM	Finance Professional (Powered by PLUS)
1:15 PM	2:15 PM	Public Administration Utilities
1:15 PM	2:15 PM	USTI
1:15 PM	2:15 PM	Public Administration Analytics
1:15 PM	2:15 PM	set Management (Powered by Luc
1:15 PM	2:15 PM	Public Admin Suite Pro
1:15 PM	2:15 PM	All
1:15 PM	2:15 PM	All
<b>2:15 PM</b>	<b>2:45 PM</b>	
2:45 PM	3:45 PM	Public Safety Suite Enterprise
2:45 PM	3:45 PM	Public Safety Suite Enterprise
2:45 PM	3:45 PM	Public Safety Suite Enterprise
2:45 PM	3:45 PM	CentralSquare Labs
2:45 PM	3:45 PM	ONESolution Public Safety
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Public Safety Suite Pro
		Finance Enterprise (Powered by ONESolution)
2:45 PM	3:45 PM	Public Administration Analytics
2:45 PM	3:45 PM	NaviLine Public Administration
2:45 PM	3:45 PM	Public Administration Analytics
2:45 PM	3:45 PM	NaviLine Public Administration
2:45 PM	3:45 PM	Community Development
		Finance Professional (Powered by PLUS)
2:45 PM	3:45 PM	NaviLine Public Administration
2:45 PM	3:45 PM	Public Administration Utilities
2:45 PM	3:45 PM	USTI
2:45 PM	3:45 PM	Public Administration Analytics
2:45 PM	3:45 PM	Community Development
2:45 PM	3:45 PM	set Management (Powered by Luc

**Lunch**

<p>Full Suite: Custom Forms, Fields, and Modules</p> <p>Enterprise CAD: Response Plans / Advanced Unit Recommendations</p> <p>Public Safety Cloud Roundtable</p> <p>CAD: Advanced Unit Recommendation</p> <p>Enterprise Mobile: Ask The Experts</p> <p>Evaluating Algorithmic Systems: Answering "What the @#^&amp; are we buying?"</p> <p>IT Virtualization</p> <p>ONESolution CAD Security Rights</p> <p>Total Command WebQuery ARS Supplement Matching</p>
<p>Utilizing Workspaces</p> <p>GMBA Budget Worksheet</p> <p>Calculating Federal Tax Withholding</p> <p>Work Orders/Facilities - Understanding Job Costing</p> <p>Premise to Cloud</p> <p>Cleaning up your location records in NaviLine Land/Parcel Management</p> <p>Community Development &amp; Emergency Management</p>
<p>An Overview of TimeClock Plus: Your Preferred CentralSquare Workforce Management Solution</p> <p>If You Build it, Will it Fall? Community Development Inspections</p> <p>Moving to the Cloud: Finance Pro In PA Suite Pro (Cloud) How Do I Get There?</p>
<p>Open Enrollment In Finance Pro</p> <p>Public Administration Utilities: New Configuration Options</p> <p>Finance Class: Cash Management</p> <p>Making a Data Set and Data Module in CentralSquare Analytics</p> <p>Asset Management/Work Management and Mobile - Empowering Field Staff</p> <p>Deep Dive Into the New Workspaces, Cash Receipting, and Workflow</p> <p>Building a Successful State User Networking Group - The Ground Rules</p> <p>Introduction to CentralSquare University</p> <p>Refreshment Break in the Exhibit Hall</p>
<p>Enterprise CAD Unit recommendation optimization</p> <p>How to Configure Your Enterprise Routing Server</p> <p>User Centered Design</p> <p>SmartPatrol: Managing Patrol Activity Through Statistics &amp; Compliance Monitor</p> <p>MDS Troubleshooting</p> <p>Records: Best Practices</p> <p>Full Suite: Notifications</p> <p>CAD: Roundtable</p> <p>Jail: Advanced Reporting</p>
<p>Ask the Experts - Technical Edition!</p> <p>Utilizing Finance Enterprise and Analytics Integrations</p> <p>General Ledger and Budgeting Best Practices</p> <p>CentralSquare Analytics Roadmap</p> <p>NaviLine HTML5 - Let's Take a Closer Look</p> <p>Pushing the Boudaries with Land Management</p>
<p>Best Practices in Finance Pro Security</p> <p>Cloud Roundtable</p> <p>Public Administration Utilities: Ask the Experts</p> <p>User Experience Workshop: Finance</p> <p>Improved Security Practices in CentralSquare Analytics</p> <p>Inspection Management Beyond the 1st Floor</p> <p>Asset Management/Work Management and GIS - The Power of Where</p>

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**

**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**

**GENERAL INTEREST SESSIONS**

2:45 PM	3:45 PM	Human Capital Management
2:45 PM	3:45 PM	All
2:45 PM	4:45 PM	Public Safety Suite Enterprise
4:00 PM	5:00 PM	Public Safety Suite Enterprise
4:00 PM	5:00 PM	Public Safety Suite Enterprise
4:00 PM	5:00 PM	Public Safety Suite Pro
4:00 PM	5:00 PM	Public Admin Suite Pro
4:00 PM	5:00 PM	NaviLine Public Administration
4:00 PM	5:00 PM	Community Development
4:00 PM	5:00 PM	Asset Management (Powered by Lucity)

Migrating to Human Capital Management
Authoring Content in CentralSquare University
Enterprise Queues – What You Need to Know
Enterprise GIS Group Discussion
New Mobile User Interface
Professional RMS: Workflow
Technical Overview of PA Suite Professional - Tech Stack, Hosting, Security, Authentication, Resiliency
NaviLine Community Development Roundtable
Community Development Roundtable
Beyond Asset Management

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE

The following sessions are being added now:

Focus	Brand	Session Title
Public Safety	Public Safety Suite Enterprise	Automatic Reporting (User-led Session)
Public Safety	Public Safety Suite Enterprise	Implementing MN NIBRS (User-led Session)
Public Safety	ONESolution	ONEsolution 16.2/18.2 Accounts Payable/Purchase Orders (User-led Session)
Public Administration	Public Administration Pro	Streamline Requisition to Pay Cycle Utilizing Requisition Workflow (User-led Session)
Public Administration	Public Administration	Community Development Roundtable for End Users (User-led Session)
Public Administration	Public Administration	Submitted as "Using ALP - From as User Prospective"; Presumably would be "Using ALP - From A User Perspective" (User-led Session)
Public Safety	Community Development (powered by TRAKIT)	Upgrade Journey from 17.3 to 18.1 (User-led Session)
Public Safety	Public Safety Suite Enterprise	Disruptive Leadership: A Paradigm on the Edge (User-led Session)
Public Safety	Public Safety Suite Enterprise	Tips, Tricks & Hiccups migrating to Inform Powered Web RMS, CAD & Mobile (User-led Session)
Public Safety	Public Safety Suite Enterprise	PSAP Evacuation: Where will you when there is nowhere to go? How CAD is used outside of the center every day. (User-led Session)
Public Safety	Public Safety Suite Enterprise	WebRMS Hybrid Environment (User-led Session)
Public Safety	Public Safety Suite Enterprise	Classic to Web Update - Hybrid Environment (User-led Session)
Public Administration	Public Administration	SSRS and SQL for Beginners (User-led Session)

1/28/2020

Southwest Airlines Corporate Travel - Purchase Confirmation

City of Reno | Add my Rapid Rewards® account | Log out | Español



FLIGHT | HOTEL | CAR | CORPORATE TRAVEL | RAPID REWARDS®

City of Reno

# Your flight is booked!

Price

Payment

Confirmation

We're sending a confirmation email to aitkenj@reno.gov right now.

## Trip summary

Print

### Flight

CONFIRMATION #  
**PMW5YF**

MAR 16 - 21  
**RNO LAS**

FLIGHT TOTAL  
**\$169.96**

Add a car Add a hotel

Book now Pay later!

From \$341.75/week in Las Vegas

Book now

Search

## 3/16 - Las Vegas

**100% free inflight entertainment\* — all on your device.**

[Learn more](#)

<sup>1</sup>Download the Southwest app from the Google Play Store or Apple App Store before your flight to view content. <sup>2</sup>Only allows access to iMessage and WhatsApp (must be downloaded before the flight). <sup>3</sup>May not be available for the full duration of the International flight. \*Available only on WiFi-enabled aircraft. Limited-time offer. Where available.

MAR 16 - 21

## Reno/Tahoe, NV to Las Vegas, NV

Confirmation # **PMW5YF**

Internal Reference # none

PASSENGERS

EST. POINTS

EXTRAS

FARE

**Micah Cody Shadle**

**+ 789 PTS**

Wanna Get Away

Rapid Rewards number [>](#)

Secure Traveler information [>](#)

Special Assistance [>](#)

**Transparency®: Defined**  
Low fares. Nothing to hide.

**Change fees don't fly with us**  
Flexibility for your travel plans.

**Add EarlyBird Check-In®**

1/28/2020

Southwest Airlines Corporate Travel - Purchase Confirmation

**Departing** 3/16/20 Monday

Wanna Get Away (Passenger x1) \$74.96

 DEPARTS **1:10 PM** **RNO**  
Reno/Tahoe, NV - RNO

FLIGHT **1702**    
SCHEDULED AIRCRAFT  
Boeing 737-700  
Subject to change

Nonstop

 ARRIVES **2:25 PM** **LAS**  
Las Vegas, NV - LAS

TRAVEL TIME  
1hr 15min

SUBTOTAL  
**\$74.96**

**Returning** 3/21/20 Saturday

Wanna Get Away (Passenger x1) \$56.35

 DEPARTS **6:25 AM** **LAS**  
Las Vegas, NV - LAS

FLIGHT **3564**    
SCHEDULED AIRCRAFT  
Boeing 737-700  
Subject to change

Nonstop

 ARRIVES **7:45 AM** **RNO**  
Reno/Tahoe, NV - RNO

TRAVEL TIME  
1hr 20min

SUBTOTAL  
**\$56.35**

Taxes & fees \$38.65

**Flight total \$169.96**

**Icon legend**

 WiFi available  Live TV available  EarlyBird Check-In®

**Helpful Information:**

- These times are subject to change.
- Flight Schedules and aircraft remain subject to change per the Contract of Carriage.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards® points, your point balance may not immediately update in your account.

1/28/2020

Southwest Airlines Corporate Travel - Purchase Confirmation

Book your hotel with us and earn up to 10,000 points per night.



DESTINATION:HOTEL NAME

CHECK-IN

01/28/2020

CHECK-OUT

01/29/2020

ROOMS

1

ADULTS

1

CHILDREN

0

Search

## Rapid Rewards®

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- ✓ No blackout dates
- ✓ Your points don't expire

Enroll now, it's free!

Points don't expire as long as you have flight-earning or partner-earning activity every 24 months. All Rapid Rewards rules and regulations apply.

## Payment summary

### PAYMENT INFORMATION

### AMOUNT PAID



**MasterCard 0831**  
XXXXXXXXXXXX0831  
Expiration: 10/20

**CARD HOLDER**  
Dena Moore

**BILLING ADDRESS**  
P.O. Box 1900  
Reno, NV US 89505

**\$169.96**

## Total charged

### You're all set for your upcoming trip.

Get ready to enjoy two bags for the price of none\*, no fees to change your flight\*\*, and some Southwest® love.

\*First and second checked bags. Weight and size limits apply. \*\*Fare difference may apply.



BASE FARE	\$131.31
TAXES & FEES	\$38.65
<b>TOTAL DOLLARS</b>	<b>\$169.96</b>

See it again [here](#)



Save up to 35%  
on base rates

See how [here](#). Only with Rapid Rewards® points.

**HERTZ**

Book now



Score! You qualify for up to a 30% discount on points.

See how you qualify [here](#). Base on: Don't forget this offer is only valid while on this page.

Buy points

12/3/2019

Guest Summary - CentralSquare 2020

# CentralSquare 2020

Mar 13, 2020 - Mar 21, 2020

## Reservation Details

ACKNOWLEDGEMENT NUMBER:32MJN8NV

**CAESARS** CAESARS PALACE  
**PALACE** 3570 Las Vegas Boulevard South , Las Vegas , NV 89109 , UNITED STATES  
 LAS VEGAS <https://www.caesars.com/meetings/locations/las-vegas/caesars-palace>

### FORUM CLASSIC ROOM KING BED NON SMOKING

DATES: Mar 16, 2020 - Mar 21, 2020

5 nights , 1 adult , 0 children

RATES

USD 995.00

TAXES & FEES

USD 274.88

TOTAL ROOM PRICE

USD 1,269.88

### ADD-ONS

**SUBTOTAL**

**USD 1,269.88**

### GUEST SUMMARY

**CODY SHADLE**

5195 Spectrum Blvd,  
 Reno, NV, 89512-3904  
 US

shadlec@reno.gov

7753342370

Mar 16, 2020 - Mar 21, 2020

### PAYMENT INFORMATION

Credit Card  
 MasterCard  
 \*\*\*\*\*0831  
 \*\* / \*\*

### BILLING ADDRESS

**Cody Shadle**  
 5195 Spectrum Blvd,  
 Reno, NV, 89512-3904  
 US  
 7753342370

### RATES

Mar 16, 2020 - USD 199.00  
 Mar 17, 2020 - USD 199.00  
 Mar 18, 2020 - USD 199.00  
 Mar 19, 2020 - USD 199.00  
 Mar 20, 2020 - USD 199.00

### OTHER INFORMATION

SMOKING PREFERENCE: No Preference

### POLICIES

#### ROOM POLICIES

- Tax is not included

#### TAX POLICY

12/3/2019

Guest Summary - CentralSquare 2020

Negotiated group rates are not valid with, during, or in conjunction with other discount programs and are subject to change prior to reservation confirmation. Room rates shown do not include 13.38% room tax (subject to change). Total charges presented on the website will include all resort fees, room and tax charges. The daily resort fee of \$25 includes the following services: In-room high speed Internet each day (two devices per day), daily access to the fitness room at our spa for two, and local calls.

**CANCEL POLICY**

Cancellation Policy: The hotel requires a 72-hour cancellation policy prior to the arrival date and the guest may then cancel the reservation with no penalties. However, if the reservation is canceled less than 72 hours prior to arrival date, the guest will forfeit their deposit of the 1st night's room and tax. When booked within 3 days, cancellations will be allowed but the guest will forfeit the 1st night's room and tax deposit.

**CHILDREN POLICY**

3<sup>rd</sup> & 4<sup>th</sup> persons (all ages) will be charged at a rate of \$30.00 per person, per night, with a maximum of four persons per guestroom.

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Privacy Policy.PPHX-20112019-prod book04a

11/26/2019

CentralSquare 2020 - Confirmation | Online Registration by Cvent

Welcome, Joanna Aiken. You are currently logged in as an administrator.

# CENTRALSQUARE 2020

## GENERAL OPTIONS

---

**Name:**  
Micah (Cody) Shadle

**Email:**  
shadlec@reno.gov

**Title:**  
Supervisor

**Organization/Agency:**  
Reno Public Safety Dispatch

**Address:**  
5195 Spectrum Blvd

2nd floor

Reno, Nevada 89512-3904

USA

**Number of People Registered:**  
1

**Confirmation Number:**  
XYNV2DPTDFK (needed to modify your registration)

**Event Title:**  
CentralSquare 2020

**Location:**  
Caesars Palace

3570 S. Las Vegas Blvd.

Las Vegas, Nevada 89109

USA

**Phone:**  
(866) 227-5938

**Date:**  
03/17/2020

## CURRENT REGISTRATION DETAILS

---

MICAH (CODY) SHADLE

### Agenda Items

Registration Item	Cost
Event Registration	\$399.00

## ORDER SUMMARIES

---

### Order

Date	Type	Amt Ordered	Amt Paid	Amt Due
11/26/2019 12:43 PM PT	online order	\$399.00	\$399.00	\$0.00
<b>Total:</b>		<b>\$399.00</b>	<b>\$399.00</b>	<b>\$0.00</b>

## PAYMENT DETAILS

---

### Details

Date	Type	Reference #	Amt Paid
11/26/2019	Mastercard	0831	\$399.00

**City of Reno** **Travel**  
**Request Form**

Employee Name & Address	Erin Yeung 14044 Tagor Road, Reno, NV 89521	Vendor #	5889	Date	2/4/2020	
Employee Shift Hours (i.e. 8-5)	SUN-THUR 7am-5pm	Department/Division				Reno Public Safety Dispatch
Purpose						Central Square 2020

**Travel Information**

Departure	Date:	3/16/2020	Return	Date:	3/21/2020
	Time:	1:10 PM		Time:	6:25 AM
Destination(s)	Las Vegas, Nevada		Mode of Transportation	Commercial Airline/Uber/Taxi	

**Training Information**

Course Title	Central Square 2020
Location of Course	Las Vegas, Nevada
Course Dates To-From	3/17/2020-3/20/2020

Is this course required to maintain a certification required by current position?  Yes  No

Do you serve on the Board of Directors of a Committee of the organization sponsoring the meeting or will you be making a presentation?  Yes  No

→ If "yes" to any of the above, please explain on a separate sheet.

One of the following items is requires: (attach)  Brochure  Registration Form  Memo

**Estimated Costs**

Per Diem	Days	Rate	Total
Lodging	5	253.98	\$ 1,269.88
Meals			
Breakfast	2	14.00	28.00
Lunch	2	16.00	32.00
Dinner	4	26.00	104.00
Incidentals	6	5.00	30.00
			194.00
Transportation Costs			
Airfare, Shuttle, Taxi			219.96
Rental Car**			
Registration Fees			399.00
Other			-
<b>Total Estimated Costs</b>			<b>2,082.84</b>
Total Amount of Advance Requested (00100-1220-0000) cc: 011.02			<b>\$ 194.00</b>
How much, if any, of this will be funded/reimbursed by a grant or another entity			<b>100%</b>

Name of Grant or Entity: 9-1-1 Advisory Board

\*\*Justification required as to why rental car is needed

Account to which training/travel should be charged: 0100-0800-0880-7484-0000

<p><b>Employee Signature &amp; Date</b>—Advance of money to an employee of the City of Reno constitutes a lien against that employee's salary.</p> <p><i>[Signature]</i> 2/4/2020</p>	<p><b>Authorized Signature &amp; Date</b>—Department Head Approval</p> <p><i>[Signature]</i> 2/4/2020</p>	<p><b>Approval Signature &amp; Date</b></p> <p><input checked="" type="checkbox"/> City Manager <input type="checkbox"/> Asst City Manager</p> <p><i>[Signature]</i></p>
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An expense claim must be completed and submitted to Finance within 10 working days of your return.

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
GENERAL INTEREST SESSIONS

## Tuesday, March 17, 2020

Start Time	End Time	Event
2:00 PM	6:00 PM	Registration
6:00 PM	8:00 PM	Welcome Reception

## Wednesday, March 18, 2020

Start Time	End Time	Brand	Session Title / Event
7:00 AM	5:30 PM		Registration
7:00 AM	8:00 AM		Breakfast
7:00 AM	8:00 AM		Exhibit Hall: Third-Party Exhibits, CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
8:15 AM	9:30 AM		Opening General Session / CentralSquare Keynote
9:30 AM	10:00 AM		Refreshment Break in the Exhibit Hall
9:30 AM	5:30 PM		Exhibit Hall: Third-Party Exhibits, CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
10:00 AM	5:30 PM		Customer Experience Zone
10:00 AM	11:00 AM	Public Safety Suite Enterprise	CAD Enterprise: What's New and What's Coming
10:00 AM	11:00 AM	Public Safety Suite Pro	CAD: What's New and What's Coming
10:00 AM	11:00 AM	Public Safety Suite Enterprise	Records Enterprise: What's New and What's Coming
10:00 AM	11:00 AM	ONESolution Public Safety	Property & Evidence Troubleshooting
10:00 AM	11:00 AM	Public Safety	CrimeView Suite Overview and Roadmap
10:00 AM	11:00 AM	ONESolution Public Safety	ONESolution Clery Reporting Updates
10:00 AM	11:00 AM	Public Safety Suite Pro	Records: Advanced Reporting and Dashboards
10:00 AM	11:00 AM	Public Safety	CentralSquare Labs Keynote
10:00 AM	11:00 AM	Public Safety	Virtual Partner 2 Citations and Crash Overview
10:00 AM	11:00 AM	Public Safety	FDM Fire Records v6 Layout Design Refresher Training
10:00 AM	11:00 AM	All	Customer Success at CentralSquare
10:00 AM	11:00 AM	NaviLine Public Administration	Understanding Budgeting
10:00 AM	11:00 AM	Finance Professional (Powered by PLUS)	Finance Professional (Powered by PLUS) Roadmap Update
10:00 AM	11:00 AM	Finance Enterprise (Powered by ONESolution)	Finance Enterprise (Powered by ONESolution) Roadmap
10:00 AM	11:00 AM	NaviLine Public Administration	NaviLine CIS (Utility Billing) - HTML5 User Interface
10:00 AM	11:00 AM	NaviLine Public Administration	5 Things to Know about Payroll/Personnel
10:00 AM	11:00 AM	NaviLine Public Administration	NaviLine Community Developments Apps - HTML5 User Interface
10:00 AM	11:00 AM	Community Development	Beyond .NET - The Benefits of Upgrading
10:00 AM	11:00 AM	Citizen Engagement	Citizen Engagement - Overview
10:00 AM	11:00 AM	CommunityPLUS	CommunityPLUS Tips, Tricks & Knowledge Nuggets
10:00 AM	11:00 AM	Public Administration Utilities	Public Administration Utilities: Solution Overview
10:00 AM	11:00 AM	USTI	USTI Roadmap
10:00 AM	11:00 AM	Public Administration Analytics	What's New in CentralSquare Analytics and Cognos 11.1.x
10:00 AM	11:00 AM	Asset Management (Powered by Lucity)	Asset Management Overview - Lucity
10:00 AM	11:00 AM	Community Development	CRM & You! - Citizen Response Management
10:00 AM	11:00 AM	Human Capital Management	Central Square's Human Capital Management Solution Roadmap
11:15 AM	12:15 PM	ONESolution Public Safety	ONESolution Public Safety Suite Roadmap
11:15 AM	12:15 PM	Public Safety Suite Enterprise	CAD Enterprise GISLink Refresher Training
11:15 AM	12:15 PM	Public Safety Suite Enterprise	What is Supplemental Information in CAD Enterprise and Why is it Valuable to Me?
11:15 AM	12:15 PM	Public Safety Suite Enterprise	Enterprise Records: Transitioning to NIBRS
11:15 AM	12:15 PM	Public Safety	9-1-1: What's New and What's Coming
11:15 AM	12:15 PM	Public Safety	IQ Search: Introduction to Cross-Application Searching and IQ Roadmap
11:15 AM	12:15 PM	Public Safety	CrimeView and FireView Dashboard Basics
11:15 AM	12:15 PM	Public Safety Suite Pro	Jail: What's New and What's Coming
11:15 AM	12:15 PM	Total Command	Field Ops for TotalCommand CAD
11:15 AM	12:15 PM	Public Safety	Virtual Partner 2 Citations and Crash - What's New
11:15 AM	12:15 PM	Public Safety	FDM Fire Records Solution Overview
11:15 AM	12:15 PM	Public Safety Suite Enterprise	CAD Enterprise - New Emergency Call Taking User Experience Introduction
11:15 AM	12:15 PM	Public Safety	Interconnected Tellus CAD-to-CAD Demonstration: See It in Action!

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Citizen Engagement
11:15 AM	12:15 PM	Finance Professional (Powered by PLUS)
11:15 AM	12:15 PM	Public Administration Utilities
11:15 AM	12:15 PM	USTI
11:15 AM	12:15 PM	Public Administration Analytics
11:15 AM	12:15 PM	set Management (Powered by Luc
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Human Capital Management
12:30 PM	1:30 PM	
1:45 PM	2:45 PM	<b>Public Safety</b>
1:45 PM	2:45 PM	Finance Enterprise (Powered by ONESolution)
1:45 PM	2:45 PM	Finance Enterprise (Powered by ONESolution)
1:45 PM	2:45 PM	Public Admin Suite Pro
1:45 PM	2:45 PM	NaviLine Public Administration
1:45 PM	2:45 PM	Public Admin Suite Pro
1:45 PM	2:45 PM	NaviLine Public Administration
1:45 PM	2:45 PM	Community Development
1:45 PM	2:45 PM	Community Development
1:45 PM	2:45 PM	CommunityPLUS
1:45 PM	2:45 PM	USTI
1:45 PM	2:45 PM	Public Administration Analytics
1:45 PM	2:45 PM	set Management (Powered by Luc
1:45 PM	2:45 PM	All
2:45 PM	3:15 PM	
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety Suite Pro
3:15 PM	4:15 PM	LETG
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Total Command
3:15 PM	4:15 PM	Public Safety Analytics
3:15 PM	4:15 PM	ONESolution Public Safety
3:15 PM	5:30 PM	IMC
3:15 PM	4:15 PM	CentralSquare Labs
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety Suite Pro
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	USTI
3:15 PM	4:15 PM	Asset Management (Powered by Lucity)
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	Public Administration Analytics

18.2 User Interface Overview - General Ledger, Core Financials
18.2 User Interface Overview - Human Resources/Payroll Projects from Beginning to End 5 Things to Know About CIS Best Practices for Payroll and Human Resources What a New User Needs to know in NaviLine Building Permits and Code Enforcement Breaking the Code - Code Compliance Community Development Product Enhancements Citizen Engagement - Overview for all Public Admin Applications
What's New in Finance Pro 19.3 Public Administration Utilities: PA Suite Pro (Cloud) How Do I Get There? Municipal Courts Review CentralSquare Analytics Community/Distribution Best Practices Asset Management and Fleet Why is This in My Backyard? - Projects & Planning Win the War for Talent with Performance Management and Succession Planning Lunch
<b>Public Safety General Session - Executive Update</b>
Finance Enterprise and the CentralSquare Product Portfolio
Project and Grant Accounting The Suite of the Future: What is the Public Administration Suite? NaviLine Public Administration Roadmap Update How do I access my data in the cloud? Public Administration API Strategy Cleaning up your location records in NaviLine Land/Parcel Management Do I need a license for this? - Licensing Who Said I Could Build This Here? Community Development Projects & Planning Implementing Best Practices in Your Bill to Cash Cycle Finance Class: General Ledger *NEW* Finance Enterprise Data Warehouse on Budget/Actuals Asset Management/Work Management and Mobile - Empowering Field Staff Introduction to CentralSquare University Refreshment Break in the Exhibit Hall What's New and Next in CAPlus - Roadmap Introduction to Enterprise Jail 6 Enterprise Records Data Entry Designer & Other Event Records: What's New & Coming? Public Safety Roadmap for LETG Legacy vs. ONESolution MCT Basic Configuration for Your Enterprise Mobile Top Issues with TotalCommand CAD/Maverick/MobileCOM CrimeView & FireView: Ask the Experts / User Discussion ONESolution DUI Module Public Safety Roadmap and Roudtable for IMC CentralSquare Labs: Our Roadmap Enterprise RMS Output Designer CAD: CAD Windows and Templates Procure-to-Pay Best Practices: Learn How to Get the Most Out of the Most Used Process in Finance
Payroll Standard Interfaces Overview Budget Entry for Non-Financial Users Interested in our PA Suite Pro (Cloud)? How do I get there from NaviLine? NaviLine Payroll and FLSA What, How, and Why Workshop Setting up and Deploying NaviLine Business Licenses E-Mail Renewal Notifications Going Digital - Taking Citizens Out of Line & Putting them Online Utility Billing Class: Account Administration
Asset Management/Work Management and GIS - The Power of Where What's New in CentralSquare Analytics and Cognos 11.1.x *NEW* Making the most of Workspaces and Analytics

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

3:15 PM	4:15 PM	Community Development
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Pro
4:30 PM	6:00 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Total Command
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Public Safety Suite Pro
4:30 PM	5:30 PM	Public Safety
		Finance Enterprise (Powered by ONESolution)
4:30 PM	5:30 PM	Public Administration Utilities
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	Citizen Engagement
4:30 PM	5:30 PM	Public Administration Analytics
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	NaviLine Public Administration
4:30 PM	5:30 PM	Community Development
4:30 PM	5:30 PM	USTI
4:30 PM	5:30 PM	Public Administration Analytics
4:30 PM	5:30 PM	Community Development
		Asset Management (Powered by Lacity)
4:30 PM	5:30 PM	Public Admin Suite Pro
4:30 PM	5:30 PM	Human Capital Management
4:30 PM	5:30 PM	All

<p><b>The Power of Transparency - Community Development Tying It All Together</b></p> <p>Enterprise Records Roadmap                  CAD: Shortcuts, Tips, and Tricks                  Enterprise CAD: Custom Reporting Tips and Tricks                  User Centered Design                  Enterprise Records Overview                  Enterprise MobileBuilding Vector Tiles in Enterprise Mobile Runtime 100 Map (Part One)                  Enterprise Jail 5 Overview from 2019                  Maverick Mapping Overview                  Freedom Overview                  Pro Suite Field Ops: What's New and What's Coming                  Migrating with CentralSquare</p>
<p>Regulatory - What's New in 2019?                  Public Administration Utilities: Roadmap Update                  Financial Analysis and Reconciliation                  Citizen Engagement Roadmap                  CentralSquare Analytics Roadmap                  CIS/Utility Billing Suggested Daily Practices/Best Practices                  NaviLine Payroll and the Affordable Care Act</p>
<p>Setting up and Deploying NaviLine Building Permits E-Mail Scheduling &amp; Results Notifications                  Work Orders/Facilities - Crew Scheduling                  Going Digital - Taking Citizens Out of Line &amp; Putting them Online                  USTI Asyst Report Designer                  Using the New AI Features in Analytics 11.1.4                  Where in the World is Community Development GIS?</p>
<p>Asset Management/Work Management and Financial Integrations                  Suite Common Elements: Creating the Next Generation User Experience                  Migrating to Human Capital Management                  Authoring Content in CentralSquare University</p>

## Thursday, March 19, 2020

Start Time	End Time	Brand	Session Title / Event
7:00 AM	5:30 PM		Registration
7:00 AM	8:00 AM		Breakfast
			Exhibit Hall: Third-Party Exhibits, CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
7:00 AM	8:00 AM		General Session - Keynote Speaker Steve Wozniak
8:15 AM	9:30 AM		Refreshment Break in the Exhibit Hall
9:30 AM	10:00 AM		Exhibit Hall: Third-Party Exhibits
9:30 AM	3:30 PM		Exhibit Hall: CentralSquare University, Product Demos, Customer Support, Demo Theater, Solutions Theater
9:30 AM	5:30 PM		Records: Roundtable
10:00 AM	11:00 AM	Public Safety Suite Pro	Enterprise Records: Ask The Experts / Roundtable
10:00 AM	11:00 AM	Public Safety Suite Enterprise	Support Program Updates
10:00 AM	11:00 AM	Public Safety	FTO Field Training Program Automation with Field Training Online
10:00 AM	11:00 AM	Public Safety	
10:00 AM	11:00 AM	False Alarm Management (Powered by CryWolf)	False Alarm Management Overview
10:00 AM	11:00 AM	ONESolution Public Safety	Overview of PSJ Early Adopters Program
10:00 AM	11:00 AM	Public Safety Suite Pro	CAD: Forgotten Configuration Options and Where to Find Them
10:00 AM	11:00 AM	Virtual Partner 2	Virtual Partner 2 Citations and Crash Overview
10:00 AM	11:00 AM	IMC	IMC Tips an Tricks
10:00 AM	11:00 AM	Public Safety	Interconnected CAD: Tellus CAD-to-CAD Roadmap
10:00 AM	11:00 AM	Finance Enterprise (Powered by ONESolution)	Timecard Online
10:00 AM	11:00 AM	NaviLine Public Administration	GMBA Overview
10:00 AM	11:00 AM	Finance Professional (Powered by PLUS)	Finance Professional (Powered by PLUS) Roadmap Update

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

10:00 AM	11:00 AM	Finance Enterprise (Powered by ONESolution)
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	Community Development
10:00 AM	11:00 AM	Community Development
10:00 AM	11:00 AM	Citizen Engagement
10:00 AM	11:00 AM	NaviLine Public Administration
10:00 AM	11:00 AM	Public Administration Utilities
10:00 AM	11:00 AM	USTI
10:00 AM	11:00 AM	Public Administration Analytics
10:00 AM	11:00 AM	Public Administration Analytics
10:00 AM	11:00 AM	Asset Management (Powered by Lucy)
10:00 AM	11:00 AM	Human Capital Management
10:00 AM	11:00 AM	
10:00 AM	12:15 PM	Public Safety Suite Enterprise
10:00 AM	12:15 PM	Public Safety Suite Enterprise
10:00 AM	5:30 PM	
11:15 AM	12:15 PM	Public Safety
11:15 AM	12:15 PM	Public Safety Suite Pro
11:15 AM	12:15 PM	Public Safety Suite Enterprise
11:15 AM	12:15 PM	ONESolution Public Safety
11:15 AM	12:15 PM	Public Safety
11:15 AM	12:15 PM	Public Safety Suite Pro
11:15 AM	12:15 PM	Total Command
11:15 AM	12:15 PM	Fire Records (Powered by FDM)
11:15 AM	12:15 PM	ONESolution Public Safety
11:15 AM	12:15 PM	ONESolution Public Safety
11:15 AM	12:15 PM	Public Safety Suite Enterprise
11:15 AM	12:15 PM	CentralSquare Labs
11:15 AM	12:15 PM	Virtual Partner 2
11:15 AM	12:15 PM	Public Safety
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	Finance Enterprise (Powered by ONESolution)
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Human Capital Management
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Public Admin Suite Pro
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	Community Development
11:15 AM	12:15 PM	NaviLine Public Administration
11:15 AM	12:15 PM	Public Administration Utilities
11:15 AM	12:15 PM	USTI
11:15 AM	12:15 PM	Asset Management (Powered by Lucy)

Finance Enterprise (Powered by ONESolution) Roadmap
NaviLine CIS Roundtable
Payroll Budgeting
Setting up and Deploying NaviLine Building Permits E-Mail Scheduling & Results Notifications .NET to Community Development - The Process of Upgrading
Community Development & Beyond - What's New in the Latest Version
Choosing a Payment Provider for Online or Over the Counter Payments
ASP System Monitoring - What We Do and How We Help a Premise Customer Monitor Their System
Public Administration Utilities: Utilizing Search Tools
Utility Billing Class: Meter Management
Simplify Your Analytics Migration
*NEW* Building a new CentralSquare Analytics Dashboard
Asset Management Overview - Lucy
Best Practices in Talent Management: Engaging, Enabling and Developing your Workforce

Enterprise CAD: Ask The Experts
Enterprise CAD New Queues Training
Customer Experience Zone

9-1-1: Roundtable
Professional Suite 2020 Roadmap and Development Strategy
Enterprise Records Training on Case Management
ONESolution CAD Tips and Tricks
Full Suite: Basic Reporting
Full Suite: Basic Reporting
MobileCOM Admin
FDM Refresher Training - Security
ONESolution Roundtable: RMS/MFR/JMS
Using CAPlus to Augment ONESolution Mobile and Email Alerts
Mobile Enterprise: Roundtable
DIY Business Intelligence Using Standard BI Tools
Virtual Partner 2 RoadMap
Interconnected CAD: Tellus CAD-to-CAD Tips and Tricks

Migration and Implementation
Procurement Card Tracking: Learn How to Add Control and Transparency into Purchases, While Simplifying the Process for Cardholders, Reconcilers, and Approvers
Payroll Configuration: Contributions, Deductions, Hours
What's New - Overview of NaviLine "H5" (HTML5)
Community Development Roadmap
Human Capital Management Roadmap Update
Accounts Receivable Suggested Daily Processes and/or Best Practices
Payroll/Personnel Processing and Reconciliation
The Suite of the Future: What is the Public Administration Suite?
What's Up Docs? - Sharing Common SSRS Documents
Inspections on the Move - Mobiles for Code Compliance
Premise to Cloud
Public Administration Utilities: New Billing and Collections Options
Utility Billing Class: Billing Management
Asset Management and Linear Assets

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**

**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**

**GENERAL INTEREST SESSIONS**

11:15 AM	12:15 PM	Public Administration Analytics
11:15 AM	12:15 PM	Public Admin Suite Pro
11:15 AM	12:15 PM	Human Capital Management
11:15 AM	12:15 PM	All
<b>12:30 PM</b>	<b>1:30 PM</b>	
1:45 PM	2:45 PM	Public Safety Suite Enterprise
1:45 PM	2:45 PM	Public Safety Suite Pro
1:45 PM	2:45 PM	Public Safety Suite Pro
1:45 PM	2:45 PM	Public Safety Suite Enterprise
1:45 PM	4:15 PM	Public Safety Suite Enterprise
1:45 PM	2:45 PM	Public Safety
1:45 PM	2:45 PM	Fire Records (Powered by FDM)
1:45 PM	2:45 PM	ONESolution Public Safety
1:45 PM	2:45 PM	Public Safety Suite Pro
1:45 PM	2:45 PM	LETG
1:45 PM	2:45 PM	ONESolution Public Safety
1:45 PM	2:45 PM	Public Safety
1:45 PM	2:45 PM	Public Safety
<b>1:45 PM</b>	<b>2:45 PM</b>	<b>Public Administration</b>
1:45 PM	2:45 PM	All
<b>2:45 PM</b>	<b>3:15 PM</b>	
3:15 PM	4:15 PM	LETG
3:15 PM	4:15 PM	Public Safety Suite Enterprise
3:15 PM	4:15 PM	Public Safety
3:15 PM	4:15 PM	Public Safety Suite Pro
3:15 PM	4:15 PM	Public Safety Suite Enterprise
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3:15 PM	4:15 PM	ONESolution Public Safety
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3:15 PM	4:15 PM	CentralSquare Labs
3:15 PM	4:15 PM	Virtual Partner 2
3:15 PM	4:15 PM	Public Safety
3:15 PM	4:15 PM	Human Capital Management
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Finance Enterprise (Powered by ONESolution)
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	NaviLine Public Administration
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	Finance Professional (Powered by PLUS)
3:15 PM	4:15 PM	Public Administration Utilities
3:15 PM	4:15 PM	USTI
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	Community Development
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	Public Administration Analytics
3:15 PM	4:15 PM	set Management (Powered by Luc
3:15 PM	4:15 PM	All

Mapping Visualizations in CentralSquare Analytics  
 How do I access my data in the cloud? Public Administration API Strategy  
 Central Square's Human Capital Management Solution Roadmap  
 Cyber Security Fundamentals

**Lunch**  
 Enterprise MobileBuilding Vector Tiles in Enterprise Mobile Runtime 100 Map (Part Two)  
 Jail: Roundtable  
 CAD: Basic Unit Recommendation  
 Enterprise Records Training for Records Admin Part 1  
 Mobile Admin – Tips & Tricks  
 Police-to-Police (P2P) - RMS Data Sharing with P2P & Roadmap  
 Fire Records (FDM) RoadMap  
 ONESolution DUI Module  
 Full Suite: Custom Forms, Fields, and Modules  
 Tips and Tricks for LETG  
 Investigator Dashboard  
 Operational Efficiencies of NG 9-1-1  
 Migrating with CentralSquare  
**Public Administration General Session - Executive Update**  
 Introduction to CentralSquare University  
**Refreshment Break in the Exhibit Hall**

Public Safety Roudtable for LETG  
 Mapping It: GEO Map Performance and Configuration in Enterprise CAD  
 9-1-1: Tips and Tricks  
 Jail: Tips and Tricks for the Correctional Officer  
 Enterprise Records Training for Records Admin Part 2  
 New Mobile User Interface  
 CrimeMapping and ResponseMapping: Websites and Apps to Help you Share Data with your Community - How this Compares with Police-to-Citizen (P2C)  
 Mobile Tools  
 ONESolution CAD System Admin - Configuring ONESolution  
 Mobile: Mobile CAD Templates  
 Evaluating Algorithmic Systems: Answering "What the @#^& are we buying?"  
 Virtual Partner 2 Roundtable  
 Interconnected CAD: Tellus CAD-to-CAD Customer Panel Q&A

Win the War for Talent with Performance Management and Succession Planning  
 Optimizing SPSONe  
 Contract Management  
 Finance Enterprise Employee Online What If, Check Stub, W-2 and EO Approvals  
 Community Development Roadmap  
 NaviLine Public Administration Roundtable  
 Work Orders Facility Management Overview  
 The Journey from eTRAKIT to Citizen Engagement  
 Best Practices in Finance Pro Req to Check Cycle  
 Public Administration Utilities: Solution Overview  
 Utility Billing Class: Reporting  
 Easy Data Modeling in CentralSquare Analytics  
 Let's Get Mobile - Mobiles for Inspections  
 \*NEW\* Finance Enterprise Data Warehouse on Budget/Actuals  
 \*NEW\* Best Practices for CentralSquare Analytics Reporting  
 Asset Management/Work Management and Financial Integrations  
 Customer Success at CentralSquare

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**  
**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**  
**GENERAL INTEREST SESSIONS**

3:15 PM	4:15 PM	All
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	Public Safety Suite Enterprise
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Total Command
4:30 PM	5:30 PM	Public Safety
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Total Command
4:30 PM	5:30 PM	ONESolution Public Safety
4:30 PM	5:30 PM	Public Safety Suite Pro
4:30 PM	5:30 PM	CentralSquare Labs
4:30 PM	5:30 PM	Fire Records (Powered by FDM)
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4:30 PM	5:30 PM	USTI
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4:30 PM	5:30 PM	Public Administration Analytics
4:30 PM	5:30 PM	set Management (Powered by Luc
4:30 PM	5:30 PM	Public Admin Suite Pro
4:30 PM	5:30 PM	All

Cyber Security Defense in Depth, How to Implement a Cyber Security Program
Enterprise Records Report Writing
Enterprise CAD Tips & Tricks
Enterprise 911 Roundtable
Understanding Response Plans
Total Command CAD/RMS Roadmap: Future Direction & Development Plans
Migrating with CentralSquare: Data Conversion and Implementation
Police-to-Citizen (P2C) - See What's New with P2C & Roadmap
Making the Switch: UCR to NIBRS in Total Command RMS
Mobile Name Candidating
CAD: Advanced CAD Commands
SmartPatrol: Managing Patrol Activity Through Statistics & Compliance Monitor
Fire Records (FDM) Roundtable
Mobile: Roundtable
Finance Enterprise (Powered by ONESolution) Roundtable
Utilizing Workflow
Human Resources Configuration Tables
NaviLine HTML5 - Let's Take a Closer Look
Deep Dive Into the New Workspaces, Cash Receipting, and Workflow
NaviLine Cash Receipts and Accounts Receivable Roundtable
NaviLine Payroll/Human Resources Roundtable
The Power of Searching & Reporting
Citizen Engagement Roundtable
HR Payroll Tips & Tricks
Moving to the Cloud: Finance Pro in PA Suite Pro (Cloud) How Do I Get There?
User Experience Workshop: Utility Billing
Adopting Electronic Plan Review - Incorporating Bluebeam into your Review Process
*NEW Data Exploration tools in CentralSquare Analytics
Asset Management/Work Management and Utility Billing Integration
Technical Overview of PA Suite Professional - Tech Stack, Hosting, Security, Authentication, Resiliency
Authoring Content in CentralSquare University

## Friday, March 20, 2020

Start Time	End Time	Brand	Session Title / Event
7:00 AM	5:00 PM		Registration
7:00 AM	7:45 AM		Breakfast
7:00 AM	7:45 AM		Exhibit Hall: CentralSquare University, Product Demos, Customer Support, Demo Theater
8:00 AM	9:00 AM		General Session
9:00 AM	5:00 PM		Exhibit Hall: CentralSquare University, Product Demos, Customer Support, Demo Theater
9:00 AM	5:00 PM		Customer Experience Zone
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise Mobile Future Direction & Development Plans
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise Mobile Runtime 100 Configuration Website Usage
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise CAD Post-Live Lessons Learned on Configurations
9:15 AM	10:15 AM	Public Safety Suite Enterprise	Enterprise Records Web Property and Evidence Training
9:15 AM	10:15 AM	ONESolution Public Safety	UCR to NIBRS - What You Need to Know
9:15 AM	10:15 AM	Total Command	TotalCommand CAD/MobileCOM - Top Troubleshooting Tips
9:15 AM	10:15 AM	ONESolution Public Safety	Freedom Overview
9:15 AM	10:15 AM	False Alarm Management (Powered by CryWolf)	False Alarm Management Overview

# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**  
**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**  
**GENERAL INTEREST SESSIONS**

9:15 AM	10:15 AM	Public Safety Analytics
9:15 AM	10:15 AM	Public Safety
9:15 AM	10:15 AM	Public Safety Suite Pro
9:15 AM	10:15 AM	Fire Records (Powered by FDM)
9:15 AM	10:15 AM	Public Safety Suite Pro
9:15 AM	10:15 AM	Public Safety
9:15 AM	10:15 AM	Finance Enterprise (Powered by ONESolution)
9:15 AM	10:15 AM	NaviLine Public Administration
9:15 AM	10:15 AM	Citizen Engagement
9:15 AM	10:15 AM	NaviLine Public Administration
9:15 AM	10:15 AM	Community Development
9:15 AM	10:15 AM	Asset Management (Powered by Lucity)
9:15 AM	10:15 AM	Community Development
9:15 AM	10:15 AM	Finance Professional (Powered by PLUS)
9:15 AM	10:15 AM	Public Administration Utilities
9:15 AM	10:15 AM	USTI
9:15 AM	10:15 AM	Public Administration Analytics
9:15 AM	10:15 AM	Asset Management (Powered by Lucity)
9:15 AM	10:15 AM	NaviLine Public Administration
10:15 AM	10:45 AM	
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	ONESolution Public Safety
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	Public Safety
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	ONESolution Public Safety
10:45 AM	11:45 AM	Total Command
10:45 AM	11:45 AM	CentralSquare Labs
10:45 AM	11:45 AM	Public Safety Analytics
10:45 AM	11:45 AM	Public Safety Suite Pro
10:45 AM	11:45 AM	Public Safety Suite Enterprise
10:45 AM	11:45 AM	Fire Records (Powered by FDM)
10:45 AM	11:45 AM	Public Safety
10:45 AM	11:45 AM	Public Safety Suite Pro
10:45 AM	11:45 AM	Finance Enterprise (Powered by ONESolution)
10:45 AM	11:45 AM	NaviLine Public Administration
10:45 AM	11:45 AM	NaviLine Public Administration
10:45 AM	11:45 AM	NaviLine Public Administration
10:45 AM	11:45 AM	Community Development
10:45 AM	11:45 AM	Community Development
10:45 AM	11:45 AM	Finance Professional (Powered by PLUS)
10:45 AM	11:45 AM	Public Administration Utilities
10:45 AM	11:45 AM	USTI
10:45 AM	11:45 AM	Public Administration Analytics
10:45 AM	11:45 AM	Asset Management (Powered by Lucity)
10:45 AM	11:45 AM	Community Development
10:45 AM	11:45 AM	Human Capital Management

<p><b>FireView Dashboard and Advanced Reporting</b>  <b>Support Program Updates</b>  <b>CAD: Advanced Reporting</b></p> <p><b>Fire Records (FDM) Whats New</b>  <b>Jail: Tips and Tricks for Jail Supervisors</b>  <b>Interconnected Tellus CAD-to-CAD Demonstration: See it in Action!</b></p> <p><b>Finance Enterprise Human Resources, Payroll, and Benefits Best Practices</b>  <b>NaviLine Public Administration Roadmap Update</b>  <b>Citizen Engagement Roadmap</b>  <b>Work Orders/Facilities – Scheduled Maintenance and Inspections</b>  <b>Administering the System After Go Live</b></p> <p><b>Asset Management Overview - Lucity</b>  <b>Adopting Electronic Plan Review - Incorporating Bluebeam into your Review Process</b></p> <p><b>Finance Pro Roundtable</b>  <b>Public Administration Utilities: New Customer Care Options</b>  <b>Finance Class: Accounts Payable</b>  <b>One Central Location: Combining Data from Multiple CentralSquare Databases in Analytics</b></p> <p><b>Asset Management and Linear Assets</b>  <b>What is a NaviLine Business Process Review &amp; Rapid Response Check-up? - These Services my Transform your organization.</b></p> <p><b>Refreshment Break in the Exhibit Hall</b></p> <p><b>Enterprise Suite: Cloud Benefits and Timing</b>  <b>Enterprise CAD Tips &amp; Tricks</b>  <b>ONESolution NIBRS Use of Force Feature Set</b>  <b>Enterprise CAD: Roundtable</b>  <b>Enterprise Suite Cloud</b>  <b>Enterprise Records Output Designer Training</b>  <b>ONESolution Roundtable: CAD/MCT/Freedom</b>  <b>Total Command RMS NIBRS Troubleshooting</b>  <b>DIY Business Intelligence Using Standard BI Tools</b>  <b>Using CrimeView Advanced Reporting</b>  <b>Full Suite: Basic Reporting</b>  <b>Enterprise Mobile: Roundtable</b></p> <p><b>FDM Win6 Refresher Training</b>  <b>911: Ask the Experts</b>  <b>CAD: Paging and Workflow</b></p> <p><b>HR Personnel Action Forms Roundtable</b>  <b>What's New - Overview of NaviLine HTML5</b>  <b>Understanding NaviLine and GMBA Interface</b>  <b>ASP System Monitoring - What We Do and How We Help a Premise Customer Monitor Their System</b>  <b>Renewing Licenses - Using Advanced License Processing</b>  <b>Community Development Roundtable</b></p> <p><b>What's New in Finance Pro 19.3</b>  <b>Public Administration Utilities: Innovations &amp; Ideas Forum</b>  <b>Finance Class: Payroll</b>  <b>CentralSquare Analytics Roundtable</b></p> <p><b>Asset Management and CIP Tracking</b>  <b>Making the Move to Community Development</b>  <b>Best Practices in Talent Management: Engaging, Enabling and Developing your Workforce</b></p>
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# CENTRALSQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

PUBLIC ADMINISTRATION TRAINING SESSIONS  
 PUBLIC SAFETY & JUSTICE TRAINING SESSIONS  
 GENERAL INTEREST SESSIONS

<b>12:00 PM</b>	<b>1:00 PM</b>	
1:15 PM	2:15 PM	Public Safety Suite Pro
1:15 PM	2:15 PM	Public Safety Suite Enterprise
1:15 PM	2:15 PM	Public Safety
1:15 PM	2:15 PM	Public Safety Suite Pro
1:15 PM	2:15 PM	Public Safety Suite Enterprise
1:15 PM	2:15 PM	CentralSquare Labs
1:15 PM	2:15 PM	ONESolution Public Safety
1:15 PM	2:15 PM	ONESolution Public Safety
1:15 PM	2:15 PM	Total Command
1:15 PM	2:15 PM	Finance Enterprise (Powered by ONESolution)
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	NaviLine Public Administration
1:15 PM	2:15 PM	Community Development
1:15 PM	2:15 PM	Public Administration
1:15 PM	2:15 PM	Community Development
1:15 PM	2:15 PM	Finance Professional (Powered by PLUS)
1:15 PM	2:15 PM	Finance Professional (Powered by PLUS)
1:15 PM	2:15 PM	Public Administration Utilities
1:15 PM	2:15 PM	USTI
1:15 PM	2:15 PM	Public Administration Analytics
1:15 PM	2:15 PM	set Management (Powered by Luc
1:15 PM	2:15 PM	Public Admin Suite Pro
1:15 PM	2:15 PM	All
1:15 PM	2:15 PM	All
<b>2:15 PM</b>	<b>2:45 PM</b>	
2:45 PM	3:45 PM	Public Safety Suite Enterprise
2:45 PM	3:45 PM	Public Safety Suite Enterprise
2:45 PM	3:45 PM	Public Safety Suite Enterprise
2:45 PM	3:45 PM	CentralSquare Labs
2:45 PM	3:45 PM	ONESolution Public Safety
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Public Safety Suite Pro
2:45 PM	3:45 PM	Finance Enterprise (Powered by ONESolution)
2:45 PM	3:45 PM	Public Administration Analytics
2:45 PM	3:45 PM	NaviLine Public Administration
2:45 PM	3:45 PM	Public Administration Analytics
2:45 PM	3:45 PM	NaviLine Public Administration
2:45 PM	3:45 PM	Community Development
2:45 PM	3:45 PM	Finance Professional (Powered by PLUS)
2:45 PM	3:45 PM	NaviLine Public Administration
2:45 PM	3:45 PM	Public Administration Utilities
2:45 PM	3:45 PM	USTI
2:45 PM	3:45 PM	Public Administration Analytics
2:45 PM	3:45 PM	Community Development
2:45 PM	3:45 PM	set Management (Powered by Luc

	<b>Lunch</b>
	Full Suite: Custom Forms, Fields, and Modules
	Enterprise CAD: Response Plans / Advanced Unit Recommendations
	Public Safety Cloud Roundtable
	CAD: Advanced Unit Recommendation
	Enterprise Mobile: Ask The Experts
	Evaluating Algorithmic Systems: Answering "What the @#^& are we buying?"
	IT Virtualization
	ONESolution CAD Security Rights
	Total Command WebQuery ARS Supplement Matching
	Utilizing Workspaces
	GMBA Budget Worksheet
	Calculating Federal Tax Withholding
	Work Orders/Facilities - Understanding Job Costing
	Premise to Cloud
	Cleaning up your location records in NAViLine Land/Parcel Management
	Community Development & Emergency Management
	An Overview of TimeClock Plus: Your Preferred CentralSquare Workforce Management Solution
	If You Build it, Will it Fall? Community Development Inspections
	Moving to the Cloud: Finance Pro in PA Suite Pro (Cloud) How Do I Get There?
	Open Enrollment in Finance Pro
	Public Administration Utilities: New Configuration Options
	Finance Class: Cash Management
	Making a Data Set and Data Module in CentralSquare Analytics
	Asset Management/Work Management and Mobile - Empowering Field Staff
	Deep Dive Into the New Workspaces, Cash Receipting, and Workflow
	Building a Successful State User Networking Group - The Ground Rules
	Introduction to CentralSquare University
	Refreshment Break in the Exhibit Hall
	Enterprise CAD Unit recommendation optimization
	How to Configure Your Enterprise Routing Server
	User Centered Design
	SmartPatrol: Managing Patrol Activity Through Statistics & Compliance Monitor
	MDS Troubleshooting
	Records: Best Practices
	Full Suite: Notifications
	CAD: Roundtable
	Jail: Advanced Reporting
	Ask the Experts - Technical Edition!
	Utilizing Finance Enterprise and Analytics Integrations
	General Ledger and Budgeting Best Practices
	CentralSquare Analytics Roadmap
	NaviLine HTML5 - Let's Take a Closer Look
	Pushing the Boudaries with Land Management
	Best Practices in Finance Pro Security
	Cloud Roundtable
	Public Administration Utilities: Ask the Experts
	User Experience Workshop: Finance
	Improved Security Practices in CentralSquare Analytics
	Inspection Management Beyond the 1st Floor
	Asset Management/Work Management and GIS - The Power of Where

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE | MORE SESSIONS COMING SOON!

**PUBLIC ADMINISTRATION TRAINING SESSIONS**

**PUBLIC SAFETY & JUSTICE TRAINING SESSIONS**

**GENERAL INTEREST SESSIONS**

2:45 PM	3:45 PM	Human Capital Management
2:45 PM	3:45 PM	All
2:45 PM	4:45 PM	Public Safety Suite Enterprise
4:00 PM	5:00 PM	Public Safety Suite Enterprise
4:00 PM	5:00 PM	Public Safety Suite Enterprise
4:00 PM	5:00 PM	Public Safety Suite Pro
4:00 PM	5:00 PM	Public Admin Suite Pro
4:00 PM	5:00 PM	NaviLine Public Administration
4:00 PM	5:00 PM	Community Development
4:00 PM	5:00 PM	Asset Management (Powered by Lucity)

Migrating to Human Capital Management
Authoring Content in CentralSquare University
Enterprise Circues – What You Need to Know
Enterprise GIS Group Discussion:
New Mobile User Interface
Professional RMS Workflow
Technical Overview of PA Suite Professional - Tech Stack, Hosting, Security, Authentication, Resiliency
NaviLine Community Development Roundtable
Community Development Roundtable
Beyond Assot Management

# CENTRAL SQUARE 2020 AGENDA

UPDATED 1/30/20, SUBJECT TO CHANGE

The following sessions are being added now:

Focus	Brand	Session Title
Public Safety	Public Safety Suite Enterprise	Automatic Reporting (User-led Session)
Public Safety	Public Safety Suite Enterprise	Implementing MN NIBRS (User-led Session)
Public Safety	ONESolution	ONESolution 16.2/18.2 Accounts Payable/Purchase Orders (User-led Session)
Public Administration	Public Administration Pro	Streamline Requisition to Pay Cycle Utilizing Requisition Workflow (User-led Session)
Public Administration	Public Administration	Community Development Roundtable for End Users (User-led Session)
Public Administration	Community Development (powered by TRAKIT)	Submitted as "Using ALP - From as User Prospective"; Presumably would be "Using ALP - From A User Perspective" (User-led Session)
Public Safety	Public Safety Suite Enterprise	Upgrade Journey from 17.3 to 18.1 (User-led Session)
Public Safety	Public Safety Suite Enterprise	Disruptive Leadership: A Paradigm on the Edge (User-led Session)
Public Safety	Public Safety Suite Enterprise	Tips, Tricks & Hiccups migrating to Inform Powered Web RMS, CAD & Mobile (User-led Session)
Public Safety	Public Safety Suite Enterprise	PSAP Evacuation: Where will you when there is nowhere to go? How CAD is used outside of the center every day. (User-led Session)
Public Safety	Public Safety Suite Enterprise	WebRMS Hybrid Environment (User-led Session)
Public Safety	Public Safety Suite Enterprise	Classic to Web Update - Hybrid Environment (User-led Session)
Public Administration	Public Administration	SSRS and SQL for Beginners (User-led Session)

1/28/2020

Southwest Airlines Corporate Travel - Purchase Confirmation

City of Reno | Add my Rapid Rewards<sup>®</sup> account | Log out | Español



FLIGHT | HOTEL | CAR | CORPORATE TRAVEL | RAPID REWARDS<sup>®</sup>

City of Reno

# Your flight is booked!

✓ Price      ✓ Payment      ✓ Confirmation

We're sending a confirmation email to aitkenj@reno.gov right now.

## Trip summary

[Print](#)

### Flight

CONFIRMATION #  
**PNPSZK**

MAR 16 - 21  
**RNO LAS**

FLIGHT TOTAL  
**\$169.96**

Get the Avis Rent a Car app. From \$14.79/week in Las Vegas. Book now.

The perfect way to extend your stay. Best travel experiences. Book now.

01/28/2020      01/29/2020

## 3/16 - Las Vegas

**100% free inflight entertainment\* — all on your device.**

[Learn more](#)

<sup>1</sup>Download the Southwest app from the Google Play Store or Apple App Store before your flight to view content. <sup>2</sup>Only allows access to iMessage and WhatsApp (must be downloaded before the flight). <sup>3</sup>May not be available for the full duration of the international flight. \*Available only on WiFi-enabled aircraft. Limited-time offer. Where available.

## MAR 16 - 21 Reno/Tahoe, NV to Las Vegas, NV

Confirmation # **PNPSZK**  
Internal Reference # none

PASSENGERS	EST. POINTS	EXTRAS	FARE
<b>Erin Yeung</b> Rapid Rewards number > Secure Traveler information > Special Assistance >	<b>+ 789 PTS</b>	—	Wanna Get Away

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Flexibility for your travel plans.

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1/28/2020

Southwest Airlines Corporate Travel - Purchase Confirmation

**Departing** 3/16/20 Monday

Wanna Get Away  
(Passenger x1) \$74.96



DEPARTS

**1:10** PM

**RNO**

Reno/Tahoe, NV - RNO

FLIGHT

**1702**

SCHEDULED AIRCRAFT

Boeing 737-700

Subject to change

Nonstop



ARRIVES

**2:25** PM

**LAS**

Las Vegas, NV - LAS

TRAVEL TIME

1hr 15min

SUBTOTAL

**\$74.96**

**Returning** 3/21/20 Saturday

Wanna Get Away  
(Passenger x1) \$56.35



DEPARTS

**6:25** AM

**LAS**

Las Vegas, NV - LAS

FLIGHT

**3564**

SCHEDULED AIRCRAFT

Boeing 737-700

Subject to change

Nonstop



ARRIVES

**7:45** AM

**RNO**

Reno/Tahoe, NV - RNO

TRAVEL TIME

1hr 20min

SUBTOTAL

**\$56.35**

Taxes & fees

\$38.65

**Flight total**

**\$169.96**

**Icon legend**



WiFi available



Live TV available



EarlyBird Check-In®

**Helpful Information:**

- These times are subject to change.
- Flight Schedules and aircraft remain subject to change per the Contract of Carriage.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards® points, your point balance may not immediately update in your account.

1/28/2020

Southwest Airlines Corporate Travel - Purchase Confirmation

Book your hotel with us and earn up to 10,000 points per night.



DESTINATION: HOTEL NAME:

CHECK-IN

01/28/2020

CHECK-OUT

01/29/2020

ROOMS ADULTS CHILDREN

1 1 0

Search

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- ✓ No blackout dates
- ✓ Your points don't expire

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Points don't expire as long as you have flight-earning or partner-earning activity every 24 months. All Rapid Rewards rules and regulations apply.

## Payment summary

### PAYMENT INFORMATION

### AMOUNT PAID



**MasterCard 0831**  
XXXXXXXXXX0831  
Expiration: 10/20

**CARD HOLDER**  
Dena Moore

**BILLING ADDRESS**  
P.O. Box 1900  
Reno, NV US 89505

**\$169.96**

## Total charged

### You're all set for your upcoming trip.

Get ready to enjoy two bags for the price of none\*, no fees to change your flight\*\*, and some Southwest® love.  
\*First and second checked bags. Weight and size limits apply. \*\*Fare difference may apply.



SUBTOTAL

\$131.31

TAXES & FEES

\$38.65

TOTAL DOLLARS

\$169.96

Amounts subject to change



Save up to 35%  
on base rates

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Hertz

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Score! You qualify for up to a 30% discount on points.

Buy now or it about your balance. [Learn more](#) Offer valid while offer is active. Offer ends 1/29/20. Offer may vary.

Buy points

12/3/2019

Guest Summary - CentralSquare 2020

# CentralSquare 2020

Mar 13, 2020 - Mar 21, 2020

## Reservation Details

ACKNOWLEDGEMENT NUMBER:32MJNCVT



CAESARS PALACE

3570 Las Vegas Boulevard South, Las Vegas, NV 89109, UNITED STATES

<https://www.caesars.com/meetings/locations/las-vegas/caesars-palace>

### FORUM CLASSIC ROOM KING BED NON SMOKING

DATES: Mar 16, 2020 - Mar 21, 2020

5 nights, 1 adult, 0 children

RATES

USD 995.00

TAXES & FEES

USD 274.88

TOTAL ROOM PRICE

USD 1,269.88

### ADD-ONS

**SUBTOTAL**

**USD 1,269.88**

### GUEST SUMMARY

ERIN YEUNG

5195 Spectrum Blvd,  
Reno, NV, 89512-3904  
US

yeunge@reno.gov  
7753342370

Mar 16, 2020 - Mar 21, 2020

### PAYMENT INFORMATION

Credit Card  
MasterCard  
\*\*\*\*\*0831  
\*\* / \*\*

### BILLING ADDRESS

Erin Yeung  
5195 Spectrum Blvd,  
Reno, NV, 89512-3904  
US  
7753342370

### RATES

Mar 16, 2020 - USD 199.00  
Mar 17, 2020 - USD 199.00  
Mar 18, 2020 - USD 199.00  
Mar 19, 2020 - USD 199.00  
Mar 20, 2020 - USD 199.00

### OTHER INFORMATION

SMOKING PREFERENCE: No Preference

### POLICIES

#### ROOM POLICIES

- Tax is not included

#### TAX POLICY

12/3/2019

Guest Summary - CentralSquare 2020

Negotiated group rates are not valid with, during, or in conjunction with other discount programs and are subject to change prior to reservation confirmation. Room rates shown do not include 13.38% room tax (subject to change). Total charges presented on the website will include all resort fees, room and tax charges. The daily resort fee of \$25 includes the following services: In-room high speed Internet each day (two devices per day), daily access to the fitness room at our spa for two, and local calls.

**CANCEL POLICY**

Cancellation Policy: The hotel requires a 72-hour cancellation policy prior to the arrival date and the guest may then cancel the reservation with no penalties. However, if the reservation is canceled less than 72 hours prior to arrival date, the guest will forfeit their deposit of the 1st night's room and tax. When booked within 3 days, cancellations will be allowed but the guest will forfeit the 1st night's room and tax deposit.

**CHILDREN POLICY**

3<sup>rd</sup> & 4<sup>th</sup> persons (all ages) will be charged at a rate of \$30.00 per person, per night, with a maximum of four persons per guestroom.

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Privacy Policy, PPHX-20112019-prod book04a

11/26/2019

CentralSquare 2020 - Confirmation | Online Registration by Cvent  
 Welcome, Joanna Aiken. You are currently logged in as an administrator.

# CENTRALSQUARE 2020

## GENERAL OPTIONS

---

**Name:**  
Erin Yeung

**Email:**  
yeunge@reno.gov

**Title:**  
Supervisor

**Organization/Agency:**  
Reno Public Safety Dispatch

**Address:**  
5195 Spectrum Blvd

2nd floor

Reno, Nevada 89512-3904

USA

**Number of People Registered:**  
1

**Confirmation Number:**  
GJNCS3RGPLR (needed to modify your registration)

**Event Title:**  
CentralSquare 2020

**Location:**  
Caesars Palace

3570 S. Las Vegas Blvd.

Las Vegas, Nevada 89109

USA

**Phone:**  
(866) 227-5938

**Date:**  
03/17/2020

## CURRENT REGISTRATION DETAILS

---

ERIN YEUNG

### Agenda Items

Registration Item	Cost
Event Registration	\$399.00

## ORDER SUMMARIES

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### Order

Date	Type	Amt Ordered	Amt Paid	Amt Due
11/26/2019 12:48 PM PT	online order	\$399.00	\$399.00	\$0.00
<b>Total:</b>		<b>\$399.00</b>	<b>\$399.00</b>	<b>\$0.00</b>

## PAYMENT DETAILS

---

### Details

Date	Type	Reference #	Amt Paid
11/26/2019	Mastercard	0031	\$399.00