

DATE: December 3, 2019
TO: 911 Emergency Response Advisory Committee
FROM: Jenn Felter, Communications Supervisor, Washoe County 775/333-7017,
jfelter@washoecounty.us
THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office
SUBJECT: REQUEST FOR FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion and possible action to approve, deny or otherwise modify a request to fund for the costs associated with additional licensing for International Academy of Emergency Dispatching EMD/EPD/EFD program utilizing ProQA call taking software and associated costs for service and support for Washoe County Communications two new call taking positions, and one existing position (not licensed) at a cost not to exceed: \$44,550.00, and an additional increase in annual contract billing of: \$10,800.00.

SUMMARY

PUBLIC SAFETY EQUIPMENT/LICENSING FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS:

A review, discussion and possible action to approve, deny or otherwise modify a request to fund for the costs associated with additional licensing for International Academy of Emergency Dispatching EMD/EPD/EFD program utilizing ProQA call taking software and associated costs for service and support for Washoe County Communications two new call taking positions and one existing position (not licensed) at a cost not to exceed: \$44,550.00, and an additional increase in annual contract billing of: \$10,800.00.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION BACKGROUND

The E911 Emergency Response Advisory board has continued to fund our International of Emergency Dispatching (IAED) 911 call taking software, program, and training since early 2000's.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars and meetings.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund all costs associated with International Academy of Emergency Dispatching call taking software and associated cost for service and support in an amount not to exceed: \$44,550.00 total for Washoe County Communications PSAP.

POSSIBLE MOTION

Move to approve costs associated with International Academy of Emergency Dispatching call taking software and associated cost for service and support in an amount not to exceed: \$44,550.00, and an additional increase in annual contract billing of: \$10,800.00.



QUOTE

110 Regent Street, Suite 500

Salt Lake City, UT 84111
USA

www.prioritydispatch.net

Prepared By: Cheryl Collins

Phone: (800) 363-9127

Direct: Ext. 191

Email: cheryl.collins@prioritydispatch.net

Agency:

Washoe County Sheriff's Office
Communication

Agency ID#:

1938

Quote #:

Q-47424

Date:

11/6/2019

Offer Valid Through:

3/5/2020

Payment Terms

Net 30

Currency:

USD

Bill To:

Washoe County Sheriff's Office Communication

Jennifer Felter

911 E Parr Blvd

Reno, Nevada 89512-1014

United States

Ship To:

Washoe County Sheriff's Office Communication

Jennifer Felter

5195 Spectrum Blvd

Reno, Nevada 89512-3904

United States

Product	Qty	Amount
ProQA Police Software Licenses Automated calltaking software	3	USD 11,250.00
ProQA Fire Software Licenses Automated calltaking software	3	USD 11,250.00
ProQA Medical Software Licenses Automated calltaking software	3	USD 11,250.00
Priority Dispatch System ESP (P) M/F/P System License Renewal, Service & Support	3	USD 10,800.00

Subtotal	USD 44,550.00
Estimated Tax	
Total	USD 44,550.00

Customer Signature:	Date:
Customer Name:	Purchase Order ID:
Credit Card #:	Expiration Date:

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. For further information see <https://prioritydispatch.net/license-agreement/>

"To lead the creation of meaningful change in public safety and health."