

DATE: May 2, 2018
TO: 911 Emergency Response Advisory Committee
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THROUGH: Bill Ames, Lieutenant
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SUBJECT: REQUEST FOR REIMBURSEMENT FOR REPLACEMENT OF 5 EMERGENCY BACKUP PHONES FOR DISPATCH: A review, discussion and possible action to approve, deny or otherwise modify a request for funding on the costs associated with replacement of five (5) back up cellular phones and the annual service cost not to exceed \$1000 for FY18/19.

SUMMARY

PUBLIC SAFETY BACKUP COMMUNICATIONS EQUIPMENT FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE DISPATCH:

A review, discussion and possible action to approve, deny or otherwise modify a request for funding on the costs associated with replacement of five (5) back up cellular phones and the annual service cost not to exceed \$1000 for FY18/19.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders include a primary Public Safety Answer Point (PSAP) – Washoe County Sheriff's Office and the contracted users of the Washoe County Sheriff's Office Communications Division. These users include, but are not limited to:

Pyramid Lake Tribal Police Department

Reno-Sparks Indian Colony Police Department

Truckee Meadows Fire Protection District

North Lake Tahoe Fire Protection District

PREVIOUS ACTION & BACKGROUND

Each year, a request is made to fund five (5) back up cellular phones for use in the event of a failure of the telephone system in dispatch. Current service is up to \$879 per year. The current back up phones are antiquated analog “flip” phones with batteries that are unable to hold a charge. Their reliability to function during for an extended period is in doubt and there are no replacement parts available to fix the phones. This request will allow Washoe County Sheriff’s Office Dispatch to upgrade the phones to iPhone 7’s (at no cost) and pay for phone and data service through AT&T FirstNet. The phones will have Priority/Preemption capability as they will be on the FirstNet network, thereby enhancing our services to the Citizens of Washoe County as the need arises.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to yearly costs associated with upgrade and replacement of equipment.

The acquisition costs of the new backup cellular phones with telephone and data services are:

Five (5) Cellular Devices: Free

First Year Cost for lines: \$990.72

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding on the costs associated with replacement of five (5) back up cellular phones and the annual service cost not to exceed \$1000 for FY18/19.

POSSIBLE MOTION

Move to approve the request for funding on the costs associated with replacement of five (5) back up cellular phones and the annual service cost not to exceed \$1000 for FY18/19.