

RTC RIDE

Fixed route public transit service of the greater Reno/Sparks area. We provide residents and visitors with safe and reliable bus service and we are committed to making your trip a pleasant one. We're proud of our clean, modern bus fleet and our professional and courteous coach operators.

RTC Customer Service Hours:

Monday to Friday (closed weekends & holidays)
8 am - 12 PM & 1 PM - 5 PM.

For detailed information please go to
www.rtcwashoe.com or call Customer Service
775-348-RIDE (7433).

To obtain a FREE copy of the service bus schedule with large print, call (775) 348-0477.

For those who require assistance with speaking and hearing, please call Relay Nevada at 1-800-326-6868 (TTY, VCO or HCO).

FlexRIDE

Curbside-to-curbside transit service available in select areas of Sparks/Spanish Springs, Somerset/Verdi, and in select areas of North Valleys.

Scheduling a FlexRIDE is done by using the RTC Washoe FlexRIDE app on your smartphone or tablet, or by calling a dispatcher at (775) 335-0035. Schedule your ride at your desired travel time and the ride can be expected to arrive to the curbside closest to your location within 8 to 15 minutes. Fares will be the same as the standard RTC RIDE fares. For more information, call (775) 348-0477.



RTC CENTENNIAL PLAZA
Victorian Ave. and 15th Street
Sparks, NV 89431

RTC 4TH STREET STATION
4th and Lake Streets
Reno, NV 89501
775-348-RIDE

RTC Washoe County
1105 Terminal Way
Reno, NV 89502
775-348-0400

Connect with us on...



Your RTC. Our Community.
rtcwashoe.com



RTC TRANSIT SERVICES

rtcwashoe.com

WASHOE SENIOR RIDE

Taxi Program:

Washoe Senior Ride (WSR) is a subsidized taxi program of the Regional Transportation Commission (RTC) and is funded by the ¼% of Washoe County sales tax that is allocated for public transportation. WSR provides alternative, reliable and affordable transportation to Washoe County residents who are 60 years and older, RTC ACCESS client (any age) and Washoe County Veterans (any age).

Each month WSR participants may purchase up to \$60 worth of taxi fares for just \$15. Participants are issued an RTC WSR CardONE reloadable card, which can be used to pay any part of a taxi fare. The WSR CardONE card cannot be used to tip the driver. This program and the subsidy are subject to available funding and may be changed or terminated by the RTC.

Where can I apply for Washoe Senior Ride?

RTC 4th Street Station
200 E 4th Street, Reno.

RTC Centennial Plaza
1421 Victorian Avenue, Sparks.

Hours:

Monday-Friday

8 AM to 11: 30 AM & 1 PM to 4 PM

For more information, call (775) 348-0477.

RTC Washoe-Uber or Lyft Rides Program

Uber or Lyft Rides Program:

RTC of Washoe County entered into an agreement with Uber or Lyft to provide Reno-Sparks rider's greater flexibility and more options for their transportation needs. The RTC Washoe-Uber or Lyft Rides program was modeled after the existing RTC Washoe Senior Ride program, but instead of taxis, we partnered with Uber or Lyft. This program is funded by the 1/4% of Washoe County sales tax that is allocated for public transportation.

Through this program, RTC of Washoe County will subsidize 75% of your fare (up to \$9) for trips on Uber or Lyft that start and end in the Reno-Sparks area. With this program, eligible customers may now use Uber or Lyft at a substantially discounted rate with a portion of the ride subsidized by the RTC of Washoe County.

Program eligibility:

This program provides alternative, reliable and affordable transportation to Washoe County residents who are 60 years and older, RTC ACCESS client (any age) and Washoe County Veterans (any age).

PLEASE NOTE: THIS PROGRAM CANNOT BE USED IN CONJUNCTION WITH THE WASHOE SENIOR RIDE TAXI BUCKS PROGRAM. For more information or to apply, call (775) 348-0477.

RTC Travel Training Program

RTC's Travel Training program is a comprehensive instruction delivered by Travel Trainers on a one-to-one basis that teaches seniors and individuals with disabilities how to travel independently on public transit. Participants will receive public transportation information and training, and support centered on the safe and independent use of public transportation. Available for riders over 60 or with a disability. Travel Training focuses on the public transit routes that an individual would take between home and school, shopping employment or medical appointments. It is a fundamental precursor to achieving self-determined transition outcomes in education, employment, independent living and community integration. For FREE Travel Training, call (775) 348-0477.

RTC ACCESS

Paratransit service that provides door-to-door, prescheduled transportation for people who meet the eligibility criteria of the Americans with Disabilities Act (ADA). RTC ACCESS passengers have disabilities which prevent them from riding RTC RIDE independently some or all of the time.

Customer Service & Eligibility:

775-348-0477

TTY, VCO, HCO: 1-800-326-6868

Reservations: 775-348-5438

Cancellations: 775-348-0444

Reservation Hours:

Monday – Friday: 6:00 AM to 6:00 PM Weekends

& Holidays: 9:00 AM to 6:00 PM