



Washoe County Human Services Agency

Senior Services Division FY21



Timeline....

**March 17, 2020 – Doors Closed to Public
Offered To-Go meals only**

**May 3, 2021 – Doors Opened to Public
Offered To-Go and in house dining**



Home Delivered Meals

FY21

- 366,359 Meals Delivered
- 24,150 2nd Home Delivered Meals
- 3,059 Unduplicated clients

FY20

- 337,126 Meals Delivered
- 40,238 2nd Home Delivered Meals
- 2,596 Unduplicated Clients



Congregate Meals

FY21 Congregate Numbers:

- 81,923 Meals (In House Dining)
- 20,096 To-Go Meals

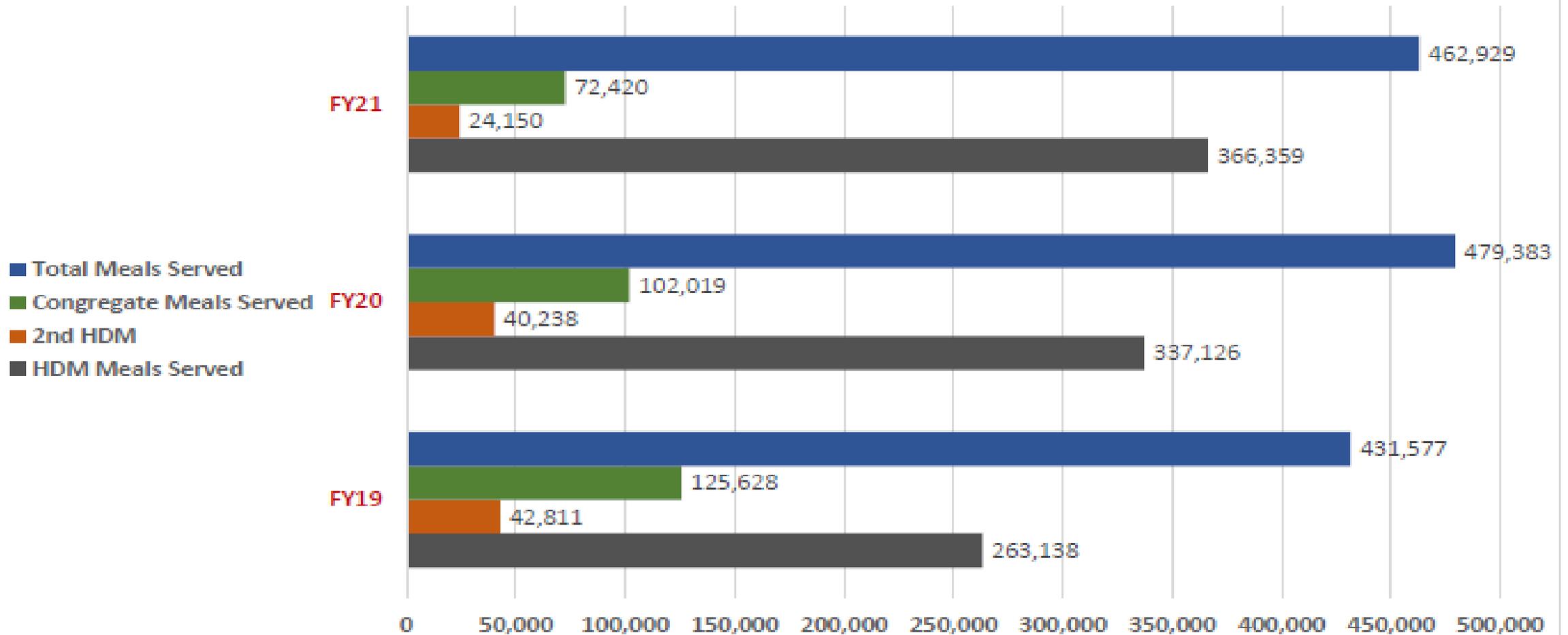
FY20 Congregate Numbers

- 15,571 Meals (In House Dining)
- 56,849 To-Go Meals



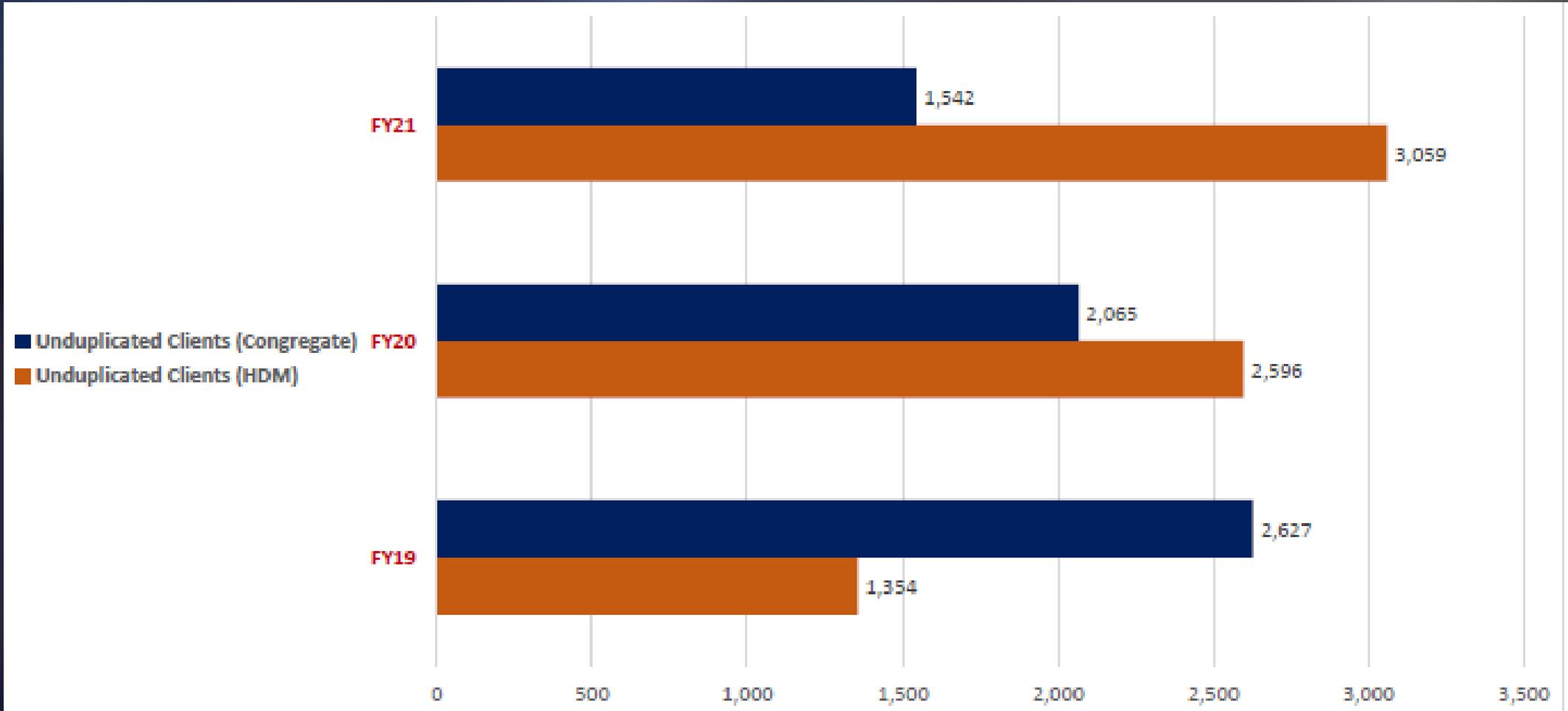
Meals Served

Meals Served





Unduplicated Clients





Case Management Services

Unduplicated Clients Served

	<u>FY19</u>	<u>FY20</u>	<u>FY21</u>
Case Management	232	235	230
Homemaker	180	175	181
Representative Payee	38	48	44
Information, Assistance and Advocacy	2109	1139	1425



Daybreak Changes

- Re-Opened May 3, 2021
- Daily census currently 5-10

Unduplicated Clients Served:

FY20

17

FY21

7



Other Exciting News...

- Delivery of New Freezer
- Equipment Grant
- Live Music is Back!
- Record Breaking Fan Drive Year!



HSA, Senior Services Division

Questions????

