

# RTC FlexRIDE

Use the TransLōc® app to view services available in your area, plan trips, book rides, and pay for services. Using TransLōc® means the FlexRIDE bus comes to you!

- Download the FREE TransLōc® app from the App Store or Google Play
- Schedule your custom trip and track your ride in real time
- RTC RIDE pass or Pay with Token Transit
- Travel to and from RTC CENTENNIAL PLAZA
- Operation Hours:
  - Weekdays – 5:30 AM to 11:00 PM
  - Saturday – 6:00 AM to 10:30 PM
  - Sunday – 6:00 AM to 10:30 PM



Book a FlexRIDE by phone: (775) 335-0035  
RTC Customer Service: (775) 348-0477

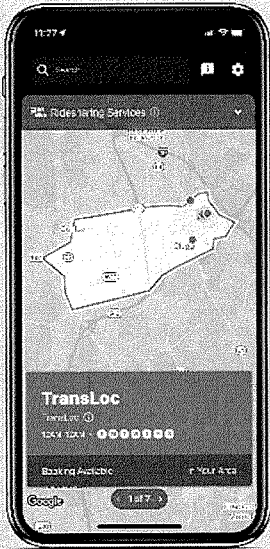


Your RTC. Our Community.

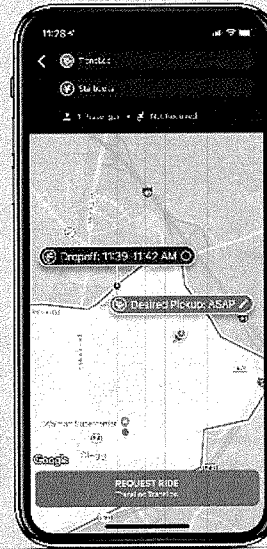
[rtcwashoe.com](http://rtcwashoe.com)

# HOW TO BOOK A RIDE

Follow the steps below to book your on-demand or in-advance ride.

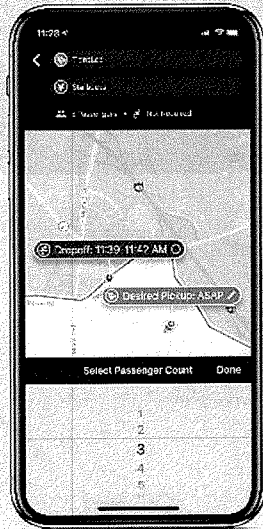


**1** Open the app and review the available services. Choose the service you want to use by tapping "Book a Ride".

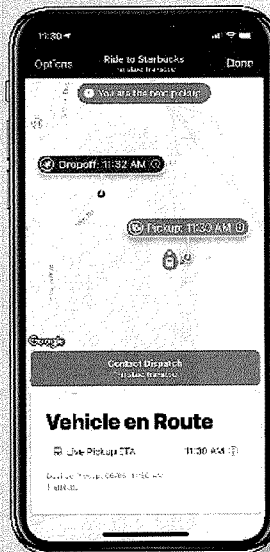


**2** Confirm your pick-up location and select your drop-off location. These must be within the service's region parameters shown on the map.

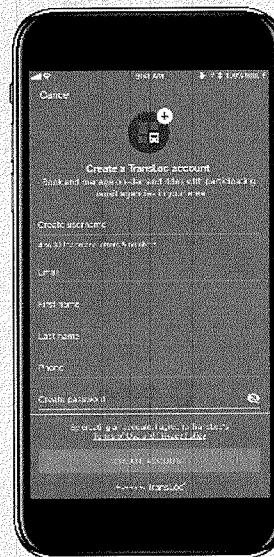
Change your pick-up time by tapping "ASAP" and selecting a new time and date to schedule your ride ahead of time.



**3** Select the number of passengers with you and if you need a wheelchair-accessible vehicle. Tap "Request Ride" when ready.



**5** Stay informed of your ride status.



**4** The first time you use the app, the system will require you to log in or create an account\* with TransLoc®.

\*This is a free account, and your information will not be shared, however, you will need to include your mobile phone number if you would like to receive text message notifications.