

MINUTES OF THE WASHOE COUNTY SENIOR SERVICES ADVISORY BOARD MEETING

December 2, 2015

Washoe County Senior Center, 1155 E. 9th Street, Reno, Nevada 89512
Game Room

1. CALL TO ORDER - Meeting was called to order at 3:05 p.m. – by the Acting Chairwoman of the Board, Connie McMullen.

2. ROLL CALL – Acting Chairwoman, Connie McMullen asked for roll call; Lisa Bonilla took the roll. There was a quorum present.

WASHOE COUNTY SENIOR SERVICES ADVISORY BOARD PRESENT:

<u>PRESENT</u>		<u>ABSENT</u>	
Gary Whitfield	Marsy Kupfersmith	*Dr. Larry Weiss	
Connie McMullen	Donna Clontz		
Dennis Chin			
Wayne Alexander			
Victoria Edmondson			

*Excused absence

WASHOE COUNTY STAFF PRESENT

Leslie Williams
Lisa Bonilla

3. *PUBLIC COMMENT – No public comments were made.

4. Approval of the Agenda for the Advisory Board Meeting on December 2, 2015 – Dennis Chinn moved for the approval of the minutes. Gary Whitfield seconded the motion. Motion passed unanimously.

5. Approval of the Minutes from the Advisory Board Meeting on November 4, 2015 – Dennis Chin moved for the approval of the minutes as presented. Gary Whitfield seconded the motion. Motion passed unanimously.

6. *Update on Indigent Senior Housing Issues – Amber Howell and Ken Retterath, Washoe County Social Services – Mr. Retterath spoke about what is available for the homeless and made a PowerPoint presentation. CAC (Community Assistance Center) located on Record and 4th street. Comprised of three shelters: a men’s shelter that houses 158 men, A women’s shelter that houses 50 women and a family shelter that is comprised of 21 units (includes maternity shelter) can hold up to 108 people depending on the way it is set up and 20 beds dedicated to veterans. Triage center run by Westcare Volunteers of America and a shelter for children in transition children (CIT). Once referred, a check is made to see

if there is a bed available, if they have stayed in shelter before and if they have used up their days. (a client can stay for 90 days and after they have used the 90 days they have to wait 6 months) if they have children, if they are presently working with Social Services, if they get through process they then fill out the paperwork which consists of the rules, grievance procedure and daily schedule. Then the client meets with staff and the information goes into HMIS, (Homeless Management Information System) is a nationwide database that collects information on the homeless. This system is used to report to the housing authority, so money can come in. Once the paper work is complete, the client is assigned a Case Manager that meets with them within 24 hours and helps them get other services that they may need. Funds for the shelter come from a portion of City of Reno, City of Sparks and Washoe County property taxes. This program targets those individuals on the street. The goal is to wrap services around the client and get them back on their feet. Crossroads, operated by Washoe County Social Services and Catholic Charities of Northern Nevada, is separate from the shelter and is a housing model, targeting homeless with drug and alcohol abuse problems. It has three campuses, containing 144 beds. Referrals come from the courts and the jail. Clients are not allowed to leave at night and they are expected to be there in the daytime and work or be in support meetings. Crossroads is full most of the time. Clients are given clothes, bedding, emergency food, assistance with getting on food stamps. They are assigned to a case worker and sign a lease with Catholic Charities and meet daily. There is no waiting list. Mr. Retterath gave a couple of examples of clients who have been assisted at CAC and Crossroads. Clients who have income are expected to pay a certain amount of rent.

Overflow survey – those with incomes don't use the shelter until their income is exhausted. People are brought over to the overflow shelter after eating, the location is challenging. The site has no impactful resources; good for short term overflow, but not good for long term assistance. Clients are there from 8 pm until about 5 am, because the building is next to a junior high school and the clients cannot be there during the day.

Average residence time asked? No data on that, but most come from California and Nevada. Ages of clients - 53% 40+, 33% 60+, 14% between 20-40, 2:1 male to female. Individuals have their own reason on why they are using the shelter, mostly food and shelter. Low income housing for seniors is getting harder to find and scarce in this area and rents are increasing.

Recreational marijuana impact in Denver was discussed and the upcoming potential of the impacts in the Reno Sparks area were brought up.

Reason for loss of stable housing – loss of job, loss of hotel/motel, high incidence of mental health, substance abuse.

Rate of hotel/motel disappearance – bought recently – 40-50 in the last couple of years, not including the ones by the University.

Concern voiced about people being released from hospitals after treatment in the emergency room (Utah), and the state is concerned about that happening to people with no support system.

Being homeless makes it hard to get out of that situation – nowhere for mail, no way to contact someone. Problems – loss of job, transportation, applying for SSD/SSI.

Residences have a support person

Income – 48% had some sort of income

28% have had involvement with legal system, mostly trespassing, open container, domestic battery,

Cities are trying to get people off camping on the river and into the programs, easier in winter than summer. Barriers – some people have dogs/pets, couple are not married so they have to go into separate shelters.

Looking into new programs - Trying to expand Crossroads program, develop an outpatient Crossroads program, implementing a 24/7 program to test people for drugs/alcohol twice a day that have a DUI-if they test positive they go to jail

How success is measured – the shelter – someone didn't freeze to death, had a warm place to sleep;

Federal funding is moving away from shelters and towards housing, like the Crossroads program.

Homeless Veterans services – housing voucher, 20 beds at Crossroads, veterans' resource, new clinic with 23 beds, Veterans Home being built

Mention of the fact that if someone is evicted it stays on their record for 7 years and the issues about evictions due to mental health concerns. Perhaps the Justice Court could come up with a mediation program to assist seniors who are about to be evicted. Problems with the Senior Legal Services being grant funded and what they are allowed to assist with. It's a real problem with seniors and lack of funds, cost of prescriptions, roommate who got them in trouble, and their lifestyle. Sometimes they go to the predatory lenders.

Assisting the homeless is more collaborative now than before; problem is how to manage the issue of homelessness.

Mental Health issue – why is the state not doing what they should be? Mental health services have been shifting to local jurisdictions and there is just not the funding locally.

Discussion on possible facilities, but funding needs to be found.

Kevin Schiller requested to go to #12 on the agenda

7. *Update on services at the Washoe County Senior Services Library Branch.

John Crockett, Manager for the Senior Center Library, spoke about how the library has been upgraded to 13 computers for the seniors to use and they will start offering computer classes in January, two hours twice a week. These classes are basic computer classes. They appreciate the assistance from Len and Washoe County Facilities, and the Library Systems Team. More upgrades and classes are on their way – starting January 6th they will be open Monday thru Friday 9-1. Senior Center has a Lucky Day Collection, a pilot project – some of the most popular items in the library are available on a first come, first served, no reservations basis. Not able to do anything at other senior centers at this time. Question – how do we make the other libraries able to have the informational resources that are available at the senior center? There are resources available on information boards at the libraries and online. Discussion on library materials being delivered with meals on wheels. Tech café on Wednesday afternoons for assistance with email and other tech devices. Friends of the Library paid for the majority of the upgrades.

8. Election of the Secretary for the Washoe County Senior Services Advisory Board – Connie McMullen

Marsy Kupfersmith was nominated by Donna Clontz, seconded by Gary Whitfield. Motion passed unanimously.

9. Discussion and possible action to approve a special meeting for new Board Members. – Connie McMullen

There are multiple applications for the vacancies on the board. Donna Clontz is looking to move in to the At Large post and Marsy Kupfersmith is looking to vacate the at large and move into the alternate post. A spreadsheet on candidates was in the packet. One alternate position is left. Two vacancies in District 3. Recommendations to go to the Commissioners - Vicki _____ in District 3, District 1 – no vacancies, Donna in the At Large. Starting over – Motion for Donna Clontz for the At large position by Marsy Kupfersmith, seconded by Wayne Alexander; motion passed unanimously. Motion for Marsy Kupfersmith for District 2 by Victoria Edmondson, seconded by Donna Clontz; motion passed unanimously. Motion for Vicki _____ for District 3 by Donna Clontz, seconded by Gary Whitfield; motion passed unanimously. Motion for Barbara Korosa for second vacancy in District 3 by Connie McMullen, seconded by Donna Clontz; motion passed unanimously. District 4 has no vacancies. District 5 vacancy left to the commissioners. Discussion of person for the alternate – all three are good candidates; motion for Stan Dowdy (?) by Connie McMullen, seconded by Marsy Kupfersmith; motion carried unanimously. Recruitment was closed on the 20th at 5 pm, if additional candidates are wanted a new recruitment would need to be done.

There was a discussion on holding a special meeting apart and separate from the joint meeting in January for orientation for new members. Per our DA it needs to be a noticed meeting. As soon as the Commission takes action and appoints the new members, then a special meeting will be scheduled for them and a refresher board orientation for existing members. The meeting may need to be longer than 2 hours, about 3 hours. Leslie was requested to schedule a date and inform the board.

10. *Primer (briefing) for the Board of the legislative session – standing item – Connie McMullen & Donna Clontz

Connie stated that she had nothing to discuss except oxygen in a bill coming up and signatures need to be collect for it to get on the ballot. Legislative subcommittee for the Commission on Aging has a meeting coming up to discuss what they are going to do, as does the Personal Care Association.

11. *Director's Update- Kevin Schiller and Leslie Williams

- a. Discussion of orientation of new Advisory Board Members**
- b. Update on Senior Services Transition Plan – Kevin Schiller**
- c. Washoe County Strategic Plan Goal Team #2 Update – Kevin Schiller**
- d. Senior Services Budget Update – Kevin Schiller**

Regarding Daybreak Medicaid billing our billing processes have been enhanced, we have increased the revenue from \$183,000 in 2013 to \$286,000 this year. We anticipate that it will increase next year with the addition of another public health nurse. Medicaid funds about 46% of the Daybreak program and our goal is to increase that to 50% in FY2017.

- e. Grants and projects update**

f. Status of program waitlists

There is only one waitlist currently. The Homemaker program waitlist is down from 120 to 65, there is one social worker dedicated to this. We anticipate that this list will continue to decrease.

g. Other updates

12. *Member Items.

Kevin Schiller –

Grady Tarbutton has retired. There will be a proclamation soon, honoring him for his accomplishments. Mr. Schiller will keep the board informed

The Advisory Board will be receiving a monthly standardized report regarding Senior Services budget at the next meeting. Current highlights on integration – integrated financially close to \$750,000 this year. At end of last fiscal year – temporary staff had to be brought in to cover staff shortages which brought up costs and the cost for meals and number of meals increased. There was no contingency fund, so access to the indigent fund was sought. A presentation to the board on needed services is coming up. We want to target the top items necessary to move ahead. The Board has adopted the Strategic Plan so we want to target the priority areas where we can make a difference.

The County Manager has appointed Kevin Schiller Acting Director for Senior Services pending the code changes in January and approval of the Board on 12/8/15.

The budget currently is on track with projections. Reimbursements are up and we are looking for ways to increase revenues, and no major bills coming up. With the integration we need to figure out where to leverage more dollars so that we can continue to expand.

Strategic Goals – prioritize what those goals are – meals,

Also, a research division for the County so when grants are being pursued there is a data center where the information is gathered. Crossover to the university, to the City of Reno. We want to expand our general fund and not rely mostly on grants. We are continuing to work on how to improve services. Try to create more interaction between liaisons to programs and the board. Working on making the board more active on advocating for seniors to improve services.

Gaps in programs – need to assist people coming out of jail or another immediate need for assistance. Adult Social Services has been responding to emergency items because the funds are available. Comments made about how well the social workers, legal, the court system are collaborating.

Member Item –

At a meeting at the Sparks Senior Center with some of the Sparks seniors who are concerned about the programs. They mentioned there was \$5,000 in Senior Services budget that they could access to improve the center by requesting it from the staff. Can

this be added to a future agenda? Does Sun Valley have access to a similar budget? The city has funds that can be accessed through the Senior Citizens Advisory committee to help seniors in that jurisdiction. Could the Advisory Board do the same thing for the various centers? This would allow the board to further the needs of seniors, since the board does not have a budget.

Dennis Chin asked –

Can the meetings move to the different centers? Only the Reno and Sparks centers have access from 3-5 pm. Some of the meetings would need to be mornings to rotate through the different centers.

Meetings are set on the 2nd Thursday of the month at 10-11 for Sparks Special Seniors, Sun Valley Special Seniors meet on the 3rd Thursday from 9:30-10. Our intent is to roll them out to the Reno Center and the Cold Springs Community Center

13. ***Board Member Agenda items for the next Board meeting.**

Joint meeting in January

For February meeting – Legislative update; Budget update; Older Americans Month, Candidates Forum, more to be added at the Executive meeting,

14. ***Public comment.**

Chris and Connie did a great job at the health fair at Baldini's ; probably do another during Older Americans Month.

Would be nice to send a thank you to Karen Davis for all her hard work

15. **ADJOURNMENT**

Motion to adjourn by Dennis Chin, seconded by Gary Whitfield; motion passed unanimously. Meeting adjourned at 4:51 pm.



**JOINT MEETING
WASHOE COUNTY SENIOR SERVICES ADVISORY BOARD
AND
CITY OF RENO SENIOR CITIZEN ADVISORY COMMITTEE
Minutes**

**Wednesday – January 6, 2016
3:00 P.M. - Washoe County Senior Center
1155 E. 9th Street, Reno**

1. **Call to Order/Roll Call** – Meeting called to order at 3:00 pm by Dr. Larry Weiss. City of Reno and County of Washoe met a quorum.

Present: **Washoe County Senior Services Advisory Board:** Dr. Larry Weiss, Connie McMullen, Dennis Chin, Wayne Alexander, Marsy Kupfersmith
City of Reno Senior Citizen Advisory Committee: Wendy Boszak, Robert Mulvana, Donna Clontz, Stan Dowdy, Chelsea Bromley (late), Mac Rossi (late)

Absent: **Washoe County Senior Services Advisory Board:** Gary Whitfield, Diane France, Victoria Edmondson
City of Reno Senior Citizen Advisory Committee: Vanessa Dixon (excused), Matthew Ladich

Staff Present: **Washoe County Senior Services Advisory Board:** Kevin Schiller, Ken Retterath, Leslie Williams (late), Kathy Carpenter, Diana E. Carter
City of Reno Senior Citizen Advisory Committee: Andy Bass, Leslie Smith

Guests: Nathan Daniel, Executive Director of Truckee Meadows Parks Foundation

2. **Public Comment** – Donna Clontz thanked the County employees for staffing the meeting due to staffing issues with the City of Reno.
3. **Approval of Agenda:** Dennis Chin motioned for the approval of the agenda for January 6, 2016 for WCSAB and Wayne Alexander seconded the motion. Motion passed unanimously for the WCSAB. Donna Clontz motioned for the approval of the agenda for January 6, 2016 for SCAC and Stan Dowdy seconded the motion. Motion passed unanimously for the SCAC.
4. **Approval of Minutes:** Wendy Boszak requested that the spelling of her name be corrected from “Bozak” to “Boszak” in the roll call list. Also corrected was Vanessa Dixon being listed as both present and absent; she was present. Dennis Chin motioned for the approval of the minutes as corrected for August 5, 2015 for WCSAB and Connie McMullen seconded the motion. Motion passed unanimously for the WCSAB. Donna Clontz motioned for the approval of the minutes as corrected for August 5, 2015 for SCAC and Stan Dowdy seconded the motion. Motion passed unanimously for the SCAC.
5. **Business:**

- a. Update and discussion on programs, training and assistance available from AmeriCorps–VISTA for seniors and senior programs - Donna Clontz went over the details of the handout she brought entitled “Center for Healthy Aging Senior Education, Advocacy and Outreach Program”. Donna Clontz and Nathan Daniel outlined the program (see attached handout). Larry and Donna were asking for feedback about being involved with the program. Dennis asked Nathan Daniel about existing and current successful programs. Presently the Reno Parks Dept. has a Student Steward Program where parks are used as learning laboratories and students from underserved schools go to nearby parks and collect data for the Agriculture Dept. and Fish and Wildlife. The Parks Dept. is also an intermediary with Keep Truckee Beautiful; they have four full time staff through the grant. Parks handles all the administrative tasks, while the four staff members promote the Keep Truckee Beautiful programs. This would also be what they would do for the Center for Healthy Aging. He said he could bring data or they could go to the City of Reno Parks Department web site to see how these programs are working. Dennis asked about how they would explore seniors’ problems; Nathan explained that they handle administrative issues and the grantee handles the actual program (content and organization, running of the program). The program was discussed – gathering resources, use of VISTA volunteers. This program is currently in process.

The other side of the handout contains information on “Overview of Training to Improve Volunteer Systems” and Donna went over the details on the handout. (see attached handout). Nevada Volunteers administers the AmeriCorps*State programs in Nevada. They serve as Nevada’s primary resource center for volunteer efforts. They are offering training to help organizations develop or improve the processes involved with volunteers, including recruiting, managing, funding, supporting and retaining. The training runs about 9 months and costs \$350; deadline for applications is January 8. No action was taken. Teams of organizations are brought together to receive technical assistance with volunteers. Donna has given the information to Andy Bass to see if the city would be interested, which Andy stated they were still looking at it but that they would probably be interested. She has contacted Sarah Norman who said the organizations could give her a verbal assent and need to take some time to get their funding in line.

(At 3:30 pm Nathan Daniel left and Mac Rossi arrived)

- b. Update and discussion of shared goals and objectives between the Reno Senior Citizen Advisory Committee and the Washoe County Senior Advisory Board – Donna Clontz provided a handout of the goals and objectives. These three items (transportation, communications/information and resource expansion) were listed as priorities by the WCSAB and the SCAC. Larry and Donna would like to have further discussion on these things. The city strategic plan is still a work in progress.
- c. Discussion and planning of activities for Older Americans Month in May 2016 – Question on who is taking the lead on this? Leslie with WC stated that UNR Gerontology Program and WCSS have an agreement to provide internship opportunities for their students. WCSS was asked to place two upper level students in the spring to focus on senior activities and engagement. The suggestion is to have them head up OAM planning (with staff support), starting the end of January/first of February. Their semester ends mid-May. The Planning Committee from both groups would meet with the students to get the OAM organized (the theme and logo samples are attached). “Blaze the Trail” is the theme. Dennis suggested that the Planning committee get started as soon as possible. Connie stated that the Planning Committee needs to meet and set priorities. Dennis suggested that we also look at the fact that it is an election year. Kevin Schiller stated that the staff will work with the volunteers and coordinate the overall event. Volunteers for the Planning Committee – Connie, Stan, Marsy, Wayne. Once the meeting date is set others will be asked to volunteer/help. Events must be confirmed by the week of March 21. Add this as a standing item on the agenda
- d. Methods for contacting legislators and keeping them updated on senior issues – Last year it was staff that contacted and updated. There were about 150 seniors who were active in contacting the legislature. Wendy – isn’t there a group of seniors on a sort of legislative committee? That might be the point of contact. Connie – There was a senior day and there will be one again. Need to get the volunteers to attend that event. Kevin Schiller – Human Services needs to determine what our platform needs to be. Both when the session is active and during the interim. The Advisory Board needs to be active with trying to advocate and lobby on senior issues, as it is also a goal of the

county's strategic plan. A lot of things are decided before the session even starts. Where can we best advocate to leverage more funding to expand our programming. A proactive discussion on ideas is needed.

- e. Commission on Aging meeting update – Connie – The commission is adding some new members so there will be an orientation meeting down south. There is now in the budget for a face to face meeting, instead of telephone conferences. There will be an update at the next meeting. There was a meeting on 1/5/16 in the county commission chambers on managed care listening sessions have been valuable. The counties have to fund more of what the state does; this is a big concern. The strategic goals sunsetted in 2013; with an expected surge in the population the new one will only be a 5 year plan. They initially focused on developmental disabilities, now it is taking on issues in mental illness, health issues, and seniors' restrictive environment. More items will probably be added in the future.
- f. Update on the White House Conference on Aging – Donna and Larry – The final reports came out on the same day the logo for OAM came out. For those who attended the event on 7/13/15, watching the event on the TV screen, watched all the leaders in Washington, DC talk about seniors. First 30 pages of the 83 page report is the actual report; the rest are resources. The highpoints, in the executive summary, were public input and regional forums getting feedback on what seniors think about current programs and how they can be improved. Boards need to read report and discuss at another meeting. Some of the issues can be looked at for issues to be brought to our legislature; for example, caregivers. The group that listened in came up with a list of items – dementia friendly communities, geriatric pharmacists, senior veterans, inter-generational schools where community seniors actively help kids in before and after school programs, long term care, ombudsman covering private long term care, training bank employees on financial exploitation. Some of these could be topics for OAM. Connie stated that we have the ombudsman program here and funds were sought from the legislature to expand the program. She would like to see a presentation on the Senior Justice Act, on what is happening. Larry said the Conference also covered: updating the safety and quality of 50,000 nursing homes across the country, person centered programs, dementia friendly America, caregiving, collaborative to support health aging and retirement security, aging in place, transportation. Dennis asked if the Conference results get communicated to the local politicians and do the local politicians care? How local – the state legislature. Connie stated that they chose community centers this time instead of large convention centers to transmit the Conference and before you had to be chosen as a delegate to watch or attend the Conference. It would be the responsibility of the advocates to make sure the politicians hear about the Conference and the concerns of seniors. Having a local Conference on Aging for advocates has been talked about. Denis – could the summary be emailed to the local politicians? Donna said she could probably do it on behalf of the two committees.
- g. Follow up discussion on marketing – Connie - how to get the word out about seniors; expand the Washoe County Newsletter from four pages to eight; is there still a newsletter? Leslie – Dr. Chin is holding is the Center Activity Calendar. It details daily activities scheduled at each of our centers. There is still a newsletter that provides relevant information each month. Connie – we are waiting for the County to come back with the cost to expand the newsletter and come up with a list of emails so we can blast it out to let county seniors what services are out there. Also talked about a poster series; got put aside due to cost. We need to reconvene the group – priority to get the information out about what is going on at the county and the city. Dennis – can we send something to the Reno Gazette Journal? Leslie – we have ten activity calendars, one for each site. Kevin suggested the County take the lead; we have several options, WCTV, perhaps a subcommittee to look into marketing/publicity to work with the County PIO staff. Dennis – Sparks has a page in the Reno Gazette Journal, could we do something with the Sparks Center on that page? The subcommittees need to be separate.

- 6. **City of Reno Staff Report** – Andy Bass, Director, Parks, Recreation and Community Services – The Winter Senior Games is coming up at the end of January with a whole range of activities. There are already over 100 athletes signed up. The big finale of the games is the Valentines' Day Dance and there are already 50 people signed up. Registration is still going on; it can be done online also. Connie was impressed with the types of activities and number of people in the Summer Senior Games. There were over 350 participants. It was suggested that everyone post

the information on the Games on their facebook page with links to the information and registration.

7. **Washoe County Staff Report** – Kevin Schiller, Acting Director, Washoe County Senior Services – Add the budget report as a standing item on both the joint and WCSAB agendas. Handout is a breakdown of the current budget; eventually it will be a graph or pie chart. January 25 the budget season opens for the County; we will be building what our budget looks like. With the Board having seniors as an identified strategic goal, we will talk a lot about programs we are already doing, but we have to tag what we are going to do in the next year. One of the key issues this year is highlighting where the Senior Services budget sits in total, including indigent support which is the Social Services side as we look to integration. The Humans Services presentation done before the Board of County Commissioners; commissioner Jung was very vocal about the GST tax and possible ways to assist seniors. We don't see a lot of high level state funds coming our way, we hope to maximize federal dollars. Two important pieces – the adopted budget - \$5,765, 000 and the adopted budget tied to the revenue. Two key areas – indigent services and direct and indirect – indigent is money we identified where there is an indigent eligibility and ties over where we are using indigent funds from Social Services to support Senior Services. Looking at revenue over/under expenditures you can see an actual to date. In building the budget, what is our contingency going look like and what do we build out so that we are not bordering on the red. In the next few quarters there should be changes showing – should be able to see where the changes are, where is the revenue coming from. The last important piece is where, the county having it as a strategic goal, we want to be lobbying, we're talking to the Commission, what are those services we identify. When you look at the triangle of need for seniors or any vulnerable adult, health and safety are key; meals; leads into case management. Meals grows weekly, home delivered meals adds about 15 new clients a week with 50 referrals received a week; congregate meals is growing at a slower pace. We are approaching capacity in the kitchen; have about a year to figure out how to change the kitchen set up. Our max is about 420,000 meals a year and we are at 390,000 now. Invest in the kitchen that has limited capacity, look at a commercial kitchen, work on some of those processes. Someone from the board should serve on that committee. The volunteer coordinator has been hired for the volunteer program. Part of the funding comes from a grant and from Social Services; needs to be sustainable. The program is to engage volunteers at various levels. It's to professionalize volunteer services. Another area under discussion is the Daybreak client and caregiver. What does our programming look like; looking at programs in Las Vegas. Did a study on what are the needs of the caregivers who are employees. Thirty percent of Senior Services are caregivers spending an average of eight hours per week during work hours in addition to physical and mental time. We could start with local governmental collaboration. Regarding the senior centers – trying to find resources to make it usable for our seniors and attract more seniors. There have been some problems; we are actively addressing a couple of incidents; the grievance process will come thru the board. It was creating a barrier for services for other seniors. Want the Advisory Board to be more active with the issues as the board can communicate to each other and to the seniors, thereby helping communication to the Commission. The Marketing Plan can probably be incorporated into the Master Washoe County Marketing Plan to reach the seniors. The seniors are a different population in how you get the message out; so we want to start approaching that. We want to market all of our programs. We can't do the programs without the funding. We have to identify our usable funding and have it be sustainable. Need to identify current services at all of our sites and what we are doing to expand them and the resources needed.

Question on North Valleys Senior Center – Andy Bass – talks are in the works. Leslie – county has received funds to put a meal site at the North Valley Community Center; it's in the works. Question – what about recreational activities with city/county? Hopefully that is being looked into.

Kevin – If we lost the facility and weren't able to produce the meals, we have only 11/2 days of capacity to supply meals. We need to have a plan to provide meals. Marketing is also about

attracting donors along with seniors.

8. Member Announcements

Marsy – January 12 - Alzheimer’s Family Forum at the Discovery Museum 3-5 pm
Sierra Canyon Del Webb on Friday, 1/8/16 at 3:15, to promote Senior Games, the NAB,
senior services – should be about 40 residents attending

Donna – transportation – short term regional 5 year plan - open house at the RTC bus
station 1/21 9-11 am and 4-6 pm

RTC’s Director coming to meeting on Tuesday (starts at 1:00) – he will be there
about 2:00

9. Identification of Agenda Items for Future Meetings

Older Americans Month update as a standing item
Commission on Aging meeting update on both the WCSAB and SCAC separate agendas
White House Conference on Aging report
Marketing discussion
Budget update on both the WCSAB and SCAC separate agendas
Candidate Forum discussion
Senior games update/report

10. Public Comment - No public comment.

11. Adjournment - Dennis Chin motioned to adjourn; Donna Clontz seconded the motion. Motion passed unanimously. Meeting was adjourned at 4:37 pm.

Public Notice: This notice and agenda has been physically posted in compliance with NRS 241.020(3)(notice of meetings) at RENO CITY HALL 1 East 1st Street, PARKS, RECREATION AND COMMUNITY SERVICES; MCKINLEY ARTS & CULTURE 925 Riverside Drive; EVELYN MOUNT NORTHEAST COMMUNITY CENTER 1301 Valley Road; NEIL ROAD RECREATION CENTER 3925 Neil Road; WASHOE COUNTY SENIOR CENTER 1155 East Ninth Street; and the DOWNTOWN RENO LIBRARY 301 S. Center, WASHOE COUNTY ADMINISTRATION BUILDING, WASHOE COUNTY HEALTH DEPARTMENT, GERLACH SENIOR CENTER, INCLINE VILLAGE RECREATION CENTER, SPARKS SENIOR CENTER, SUN VALLEY SENIOR CENTER, AND INCLINE VILLAGE LIBRARY. In addition, this agenda has been electronically posted in compliance with NRS 241.020(3) at <http://www.reno.gov> and www.washoecounty.us and NRS 232.2175 at <https://notice.nv.gov/>. To obtain further documentation regarding posting, please contact Ashley Turney, City Clerk, 1 East 1st Street, Reno, NV 89501 (775) 334-2030; turneya@reno.gov.

Supporting Material: Staff reports and supporting material for the meeting are available at the City Clerk’s Office, on the City’s website at <http://www.reno.gov/meetings>, and the Washoe County website at <http://www.washoecounty.us>. Pursuant to NRS 241.020(6), supporting material is made available to the general public at the same time it is provided to the City of Reno Senior Citizen Advisory Committee and the Washoe County Senior Services Advisory Board.

Order of Business: Items on the agenda may be taken out of order. The public body may combine two or more agenda items for consideration; remove an item from the agenda; or delay discussion relating to an item on the agenda at any time. See NRS 241.020(2)(c)(6). Items scheduled to be heard at a specific time will be heard no earlier than the stated time, but may be heard later.

Accommodations: We are pleased to make reasonable accommodations for members of the public who are disabled and wish to attend. If you require special arrangements for this meeting, please contact Darryl Feemster at 657-4640 or TDD 334-2589, or by calling Diana E. Carter or Kathy Carpenter at 328-2575 or via email dcarter@washoecounty.us or kcarpenter@washoecounty.us prior to the day of the meeting.

Public Comment: A person wishing to address this body shall submit a “Request to Speak” form. Public comment, whether on action items or general public comment, is limited to three (3) minutes per person. Unused time may not be reserved by the speaker, nor allocated to another speaker. No action may be taken on a matter raised under general public comment until the matter is included on an agenda as an item on which action may be taken. The presiding officer may prohibit comment if the content of the comments is a topic that is not relevant to, or within the authority of, this public body, or if the content is willfully disruptive of the meeting by being irrelevant, repetitious, slanderous, offensive, inflammatory, irrational or amounting to personal attacks or interfering with the rights of other speakers.

Any person making willfully disruptive remarks while addressing or while attending this meeting may be removed from the room by the presiding officer, and the person may be barred from further audience. See Nevada Attorney General Opinion No. 00-047 (April 27, 2001); Nevada Open Meeting Law Manual, § 8.05.

In addition, any person willfully disrupting the meeting may be removed from the room by the presiding officer. See NRS 241.030(4)(a); RMC §§ 8.12.024, 8.12.027. Examples of disruptive conduct include, without limitation, yelling, stamping of feet, whistles, applause, heckling, name calling, use of profanity, personal attacks, physical intimidation, threatening use of physical force, assault, battery, or any other acts intended to impede the meeting or infringe on the rights of this public body, staff, or meeting participants.

DRAFT

Center for Healthy Aging Senior Education, Advocacy and Outreach Program

The Center for Healthy Aging (CHA), a Reno 501(c)(3) nonprofit that provides innovative, effective and efficient programs to improve the quality of life of seniors, is partnering with the Truckee Meadows Parks Foundation (TMPF) for Americorps/VISTA personnel to work on new senior initiatives.

In collaboration with TMPF, the program will provide a Program Coordinator and a Development Coordinator to work in partnership with the Center for Healthy Aging and the Reno Senior Citizen Advisory Committee (SCAC) to enhance the SCAC Strategic Plan by eliminating information gaps for seniors, educating and providing health advocacy and expanding resources for seniors.

The new program will create an information bank of resources for seniors. It will create a basic "Senior Guide" publication. It will create a cadre of trained volunteer senior health advocates to provide elders and their caregivers information and education about appropriate local community resources available to them to meet their needs and promote healthy, independent, active and safe lifestyles. This activity meets the SCAC Strategic Plan goals and objectives relating to eliminating information gaps for seniors and caregivers and improving access to senior-related information using volunteers.

The program will work with the SCAC and City of Reno staff to identify and develop partnerships, health advocacy programs, and financial sponsorships to support the senior services that promote healthy, independent, active and safe lifestyles as well as increase volunteer opportunities for education and advocacy by and for elders. This activity meets the SCAC Strategic Plan goals and objectives relating to expanding resources for seniors.

The proposed budget for the program is:

Administration fee to Truckee Meadows Parks Foundation	\$7,000
Equipment – laptops, printer, etc.	\$1,500
Mileage reimbursement @ .41/mile	\$ 500
Office supplies, printing, mailing	<u>\$1,000</u>
Total	\$10,000

Plus in-kind contribution of CHA staff supervision and office space.

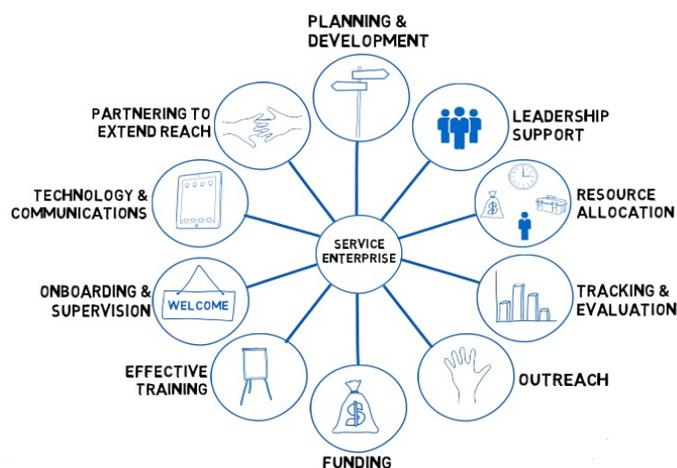
OVERVIEW OF TRAINING TO IMPROVE VOLUNTEER SYSTEMS

1/6/16

Nevada Volunteers (a nonprofit 501(c)(3) organization) is the Governor's commission that selects and administers AmeriCorps*State programs in Nevada. They serve as Nevada's primary resource center for volunteer and service efforts. www.nevadavolunteers.org

Nevada Volunteers is now offering **Service Enterprise Initiative Cadre Training Spring 2016**.

The Service Enterprise Initiative is a national model that leverages volunteers and their skills across all levels of the organization. The Service Enterprise model helps organizations integrate volunteers and create or improve processes that provide for effective recruiting, management, funding, support, and retention of its volunteers. Research conducted by TCC Group and Deloitte identified the following ten characteristics as consistent and critical practices for nonprofit/government Service Enterprises.



This same research shows that when organizations fully leverage volunteers and provide effective volunteer management, they outperform peer organizations, more effectively address community needs, operate at significantly lower costs, and are more adaptable, sustainable, and better able to scale up.

Deadline for applications to join the new training cadre is January 8. Team training runs approximately 9 months. Cost to enroll: \$350.

Our SEI team will learn to:

- Use volunteers to increase the capacity and impact of our organization.
- Use volunteer engagement as a key strategy to meet organizational goals by the executive director, management team and board of directors.
- Seek volunteers based on organizational priorities.
- Manage volunteers to the same degree that we invest in managing paid staff.
- Budget to support volunteer involvement.
- Train paid staff in how to effectively work with volunteers.
- Use technology and online communications tools to engage and manage volunteers.
- Use organized feedback to improve our volunteer management and engagement strategies and practices.

Contact: Sarah Norman now at sarah@nevadavolunteers.org or call (775) 825-1900.

[Brief introduction needed]**1.1 Transportation Improvements for Seniors**

Many Reno seniors lack necessary transportation to enable them to get food and medicine, and to travel to medical appointments, recreation, social and community events so that they can remain living as independently as possible. The Reno SCAC will identify Reno seniors' transportation issues and advocate ~~to remedy them~~ to eliminate or reduce the impacts.

OBJECTIVE 1:

Learn about senior-related transportation problems, service gaps and potential solutions.

Goal 1 – By June 30, 2016, the SCAC will compile information on current Washoe County transportation options for seniors.

Goal 2 – By June 30, 2016, the SCAC will identify underserved/not served areas and senior populations in Washoe County.

Goal 3 – By _____, 2016, the SCAC will compile a list of up to ten senior transportation challenges. (Examples: no weekend/after hour transportation, inaccessible bus stops during inclement weather, cost, etc.)

Goal 4 – By _____, 2016, identify potential solutions to listed transportation challenges. (Examples: partner with private/nonprofit/volunteer ride services, schedule snow removal at bus stops, identify ride fare scholarship funds and create senior-giving bus pass programs/dedicated donation funds for bus passes, etc.)

OBJECTIVE 2:

Advocate for increased transportation services for Reno seniors within Reno, Truckee Meadows, and outlying areas.

Goal 1 – By _____, 2016, the SCAC will join a transportation task force to monitor and inform the SCAC about transportation-related issues.

5.2 Enhanced Communication Methods for Seniors

Many seniors and their caregivers are unaware of the many available City of Reno and local community resources to help them live healthy, independent, active and safer lives. The Reno Senior Citizen Advisory Committee will find ways to bridge that information gap.

OBJECTIVE 1:

Continue to develop and maintain a community awareness and communication plan to provide senior citizens and their caregivers the information that will promote a healthy, independent, active, and safe lifestyle.

Goal 1 – By _____, 2016, the SCAC will work with the City of Reno, Washoe County and other partners to create a volunteer Ambassador Program to provide senior citizens, caregivers and various senior groups in the community informational updates about local community resources available to them. Ideas include: rename Reno's volunteer program the "Ambassador Program"; work with agencies for ambassador recruitment; design the program to be neighborhood-focused; develop a volunteer/ambassador recognition program.

5.3 Improved Circulation of Senior Citizen Information

OBJECTIVE 1:

[Define an Information Objective such as identify ways to increase the collection and correction of senior-related information. Identify improved ways to distribute the information to the senior community, and identify the sources for senior-related information in order that seniors may find the information that they need.]

[Note – The SCAC does NOT have the funds or resources to collect, analyze, and distribute the information, which is why they are only going to identify potential avenues of improvement. Partnerships (already in the information business) are necessary for accomplishing all these efforts.]

Goal 1 – By _____, **2016**, the SCAC will work with the City of Reno Office of Communication and Citizen Engagement and other community partners to identify existing outreach and support potential for senior programs and services.

Goal 2 – By _____, **2016**, the SCAC, along with its partners, will develop an information bank of local and regional senior services, resources, and general information helpful to senior citizens and senior caregivers.

Goal 3 – By _____, **2016**, the SCAC will identify and work with the City of Reno and community partners to utilize a wider range of methods to communicate information about services, resources and general information to seniors. (Examples: printed brochures/handouts, TV/radio/print media advertising and partnerships with other senior groups; use existing senior publications for information articles/advertising.)

5.4 Expanded Educational Opportunities for Seniors

OBJECTIVE 1:

[Define an Educational Objective]

Goal 1 – By _____, **2016**, the SCAC will build strong relationships with UNR, OLLI, TMCC, Washoe County School District, Washoe County Library System and other community organizations to increase senior educational opportunities.

Goal 2 – By _____, **2016**, the SCAC will work with its partners to develop new education programs for seniors to be offered by City of Reno Senior Services and its partners.

Goal 3 – By _____, **2016**, expand the Senior Scholarship Program and other funding opportunities for seniors.

5.5 Expanded Resources for Seniors

The current growth of the senior population in Reno and **in** the Truckee Meadows **area** demands planning and adding more programs, facilities, support staff, and volunteers to meet our seniors' needs. The SCAC will identify and advocate for ways that Reno can serve more senior citizens.

Objective 1:

Continue to identify and develop partnerships and sponsorships to support increased senior programs, events, and services. ~~as well as to increase volunteer opportunities and financial assistance.~~

Cultivate an environment to increase volunteers in order to fortify and expand the existing senior programs.

Goal 1 – By _____, **2016** the SCAC and its partners will work with the City of Reno to identify resources and facilities to expand senior programs so the City of Reno can serve more seniors.

Hi All - Just got this email today. Now we all have 2016's OAM info for planning....just in time for our joint meeting on January 6 at 3 pm at Washoe County Senior Services, 9th and Sutro.

----- Donna Clontz Chair, Reno Sr Citz Adv Committee

December 28, 2015

2016 Older Americans Month Theme and Logo Announced

May is a month of fresh beginnings. Perennials bloom once again, blazing a trail of bright color. Here at ACL, May is Older Americans Month (OAM), a time to celebrate the perennial contributions of older adults to the nation. The 2016 theme is Blaze a Trail, and in May we will take the opportunity to raise awareness about issues facing older adults, and highlight the way older Americans are advocating for themselves, their peers, and their communities.

ACL blazed a trail of its own this year by creating an evergreen OAM logo. The goal is to create a recognizable brand that can be carried over from one observance to the next, even though specific themes will be chosen each year. The new OAM logo reflects the tone of the month, and ACL's vision, perfectly—people celebrating and helping one another to thrive. And, the blaze-like shape made by the figures seems especially appropriate for OAM 2016.

Join us as we Blaze a Trail by promoting activities, inclusion, and wellness for older Americans. More information on how you can participate in OAM is coming soon!

[BACK TO TOP](#)



BLAZE A TRAIL: MAY 2016



BLAZE A TRAIL: MAY 2016



BLAZE A TRAIL: MAY 2016

2015 WHITE HOUSE
CONFERENCE
on **AGING**

These files are undergoing remediation for compliance with Section 508. The remediation will be complete by January 5, 2016. In the interim, should you require any accessibility assistance with the file, please contact Rachel Maisler at info@whaging.gov or 202-619-3636.

FINAL REPORT

I.

Executive Summary

The 2015 White House Conference on Aging

The White House has held a Conference on Aging every decade, beginning in 1961, to identify and advance actions to improve the quality of life of older Americans. In 2015, the United States marked the 50th anniversaries of Medicare, Medicaid, and the Older Americans Act, as well as the 80th anniversary of Social Security. The 2015 White House Conference on Aging (WHCOA) provided an opportunity to recognize the importance of these key programs as well as to look ahead to the next decade.

On July 13, 2015, President Obama hosted the sixth White House Conference on Aging, joining older Americans and their families, caregivers, and advocates at the White House and virtually through hundreds of watch parties across the country. The July event built on a year-long dialogue; the White House Conference on Aging launched a website to share regular updates on our work and solicit public input; engaged with stakeholders in Washington, D.C. and listening sessions throughout the country; developed policy briefs on the emerging themes for the conference and invited public comment and input on them; and hosted regional forums with community leaders and older Americans in Tampa, Florida; Phoenix, Arizona; Seattle, Washington; Cleveland, Ohio; and Boston, Massachusetts.

These forums and engagements provided the opportunity for older Americans and their families to highlight the issues most important to them, in order to help inform the changing aging landscape in America for the coming decade. The 2015 White House Conference on Aging was truly a national conversation. In addition to the older adults, caregivers, and leaders in the aging field who were in attendance at the White House, this year's conference took advantage of communication channels that were



PRESIDENT BARACK OBAMA DELIVERS REMARKS IN THE EAST ROOM OF THE WHITE HOUSE AT THE 2015 WHITE HOUSE CONFERENCE ON AGING.

not available for past conferences. Individuals and groups participated via live webcast in watch parties held in every State and were able to ask questions of panelists and others via Twitter and Facebook.

The conference was informed by a year of pre-conference activities and conversations that allowed a broad range of stakeholders to provide substantial input. Additional feedback from the general public and policy experts was received on the conference website. As input was gathered, four common themes emerged as particularly important to older Americans: Retirement Security, Healthy Aging, Long-Term Services and Supports, and Elder Justice. These themes provided the focus for discussions at the July conference.

At the conference, the Administration announced an extraordinary number of new **public** actions and initiatives across the government and across the country to help ensure that Americans have increased opportunity and ability to live in retirement with dignity; that older adults can enjoy full physical, mental, and social well-being; that older adults can maximize their

independence and ability to age in place; and that elder abuse and financial exploitation are more fully recognized as a serious public health challenge and addressed accordingly and effectively. Key Federal announcements included the release of a new **Centers for Medicare & Medicaid Services proposed rule** to thoroughly update, for the first time in nearly 25 years, the quality and safety requirements for more than 15,000 nursing homes and skilled nursing facilities. These updates will improve quality of life, enhance person-centered care and services for residents in nursing homes, improve resident safety, and bring these regulatory requirements into closer alignment with current professional standards; the Department of Labor’s initiative to facilitate State creation of retirement savings programs; a new proposed rule from the U.S. Department of Agriculture to increase accessibility to critical nutrition for homebound, older Americans and people with disabilities by enabling Supplemental Nutrition Assistance Program (SNAP) benefits to be used for services that purchase and deliver food to these households; and U.S. Department of Housing and Urban Development (HUD) guidance confirming that its Equal Access rule applies to all HUD-assisted and HUD-insured multifamily housing, including Section 202 Supportive Housing for the Elderly, and that such housing be made available without regard to actual or perceived sexual orientation, gender identity, or marital status.



HOUSING AND URBAN DEVELOPMENT SECRETARY JULIAN CASTRO DELIVERS A KEYNOTE ADDRESS AT THE CLEVELAND REGIONAL FORUM.

In conjunction with the conference, a number of private-sector organizations announced similar commitments. For example, to help their employees enjoy a secure retirement, United Technologies Corporation has set a goal of \$1 billion in lifetime income assets intended to provide employees a steady stream of income in retirement and protect against outliving their savings. Home Depot released a tip sheet and “how to” video highlighting simple home modification steps to help individuals age in place. The Dementia Friendly America Initiative, led by Collective Action Lab, in partnership with USAgainstAlzheimer’s, the National Association of Area Agencies on Aging, and Blue Cross Blue Shield of Minnesota announced plans to support dementia-friendly communities across the country and to expand to 15 additional pilot sites.

Public Input & Regional Forums

The pre- and post-conference activities allowed a broad range of stakeholders to provide substantial input and feedback on the policy topics that served as the focus areas for the conference: Retirement Security, Healthy Aging, Long-Term Services and Supports, and Elder Justice. WHCOA released four policy briefs on each of these focus areas.



WHCOA EXECUTIVE DIRECTOR NORA SUPER MEETS WITH WORKER TRAINEES AT THE CALIFORNIA LONG-TERM CARE EDUCATION CENTER IN LOS ANGELES.

Beginning in February 2015, WHCOA held a series of regional forums to engage with older Americans, their families, caregivers, leaders in the aging field, and others on the key issues affecting older Americans. The forums were co-sponsored by AARP and planned in coordination with AARP and the Leadership Council of Aging Organizations, a coalition of more than 70 of the nation's leading organizations that serve older Americans. Each forum included 200 invited guests — older Americans, family and professional caregivers, aging experts — and featured lively breakout sessions; panels on the conference's four topic areas; and remarks and keynotes by White House Cabinet secretaries and other senior Administration officials, as well as elected officials. Each forum was webcast, so communities could host local viewing sessions, facilitate discussion, and submit feedback.

The Conference also organized five high-profile forums at the White House on the following topics: healthy aging, elder justice, caregiving, older women, and retirement security. Comments were generated at listening sessions and presentations with aging groups to stakeholder organizations in Washington, D.C., and across the country, as well as from more than 700 watch parties held throughout the country on the day of the White House Conference on Aging. While the public submitted ideas and concerns on a variety of topics, some of the most common themes included the need to support caregivers; ways to increase healthy aging; and the importance of Social Security.

Looking to the Future

As most Americans continue to live longer, healthier lives, there needs to be greater collaboration between the public and private sectors, at the national, State, and local levels to ensure older Americans have the opportunity to live with dignity and participate fully in life. Key themes from the conference listening sessions and dialogue with older Americans and their caregivers across the country include the following:



NATIONAL INSTITUTE ON AGING DIRECTOR DR. RICHARD HODES, SURGEON GENERAL VIVEK MURTHY, DONNA RICHARDSON FROM THE PRESIDENT'S COUNCIL ON FITNESS, SPORTS & NUTRITION, EDWIN WALKER FROM THE ADMINISTRATION FOR COMMUNITY LIVING, AND WHCOA EXECUTIVE DIRECTOR NORA SUPER LEAD THE CAPITOL WALK WITH GO4LIFE.

First, we must acknowledge our demographic reality. The United States continues to experience incredible demographic transformation. Over 10,000 baby boomers are turning 65 every day, and the fastest growing demographic in the U.S. is women over age 85. The proportion of older adults representing racial and ethnic minorities is also increasing rapidly.

This age wave will continue into the next decade and beyond. To help every American enjoy a longer, better, more active and independent life, our society needs to be able to effectively engage the challenges and fully embrace the possibilities inherent in an aging population.

The second theme of topics to address over the next decade is support for caregivers, both paid and unpaid. The majority of assistance for older Americans is generally provided at home by informal caregivers, especially family and friends. Informal caregivers are the most familiar face of caregiving, and are often the primary lifeline, safety net, and support system for older adults. Although rewarding, caregiving can be demanding, and informal caregivers need to be supported and sustained with appropriate resources. With family structures changing as Americans are having fewer children and increasingly moving away from families of origin, the availability of family members to provide care is diminishing.



NEARLY 900 PEOPLE ATTENDED THE NATIONAL ASSOCIATION OF AREA AGENCIES ON AGING (N4A) WHCOA WATCH PARTY IN PHILADELPHIA.

Due to this and other factors, a growing demand for professional caregivers is expected, which raises issues of recruiting and retaining the direct-care workforce. Direct care is a demanding profession with low wages, long hours, and limited benefits. It is critical for there to be efforts to recruit and retain a sufficient number of direct-care workers to keep pace with the growing need.

The third universal theme is the importance of collaboration across sectors. Participants at White House Conference on Aging events focused on the need to break down the silos between housing, transportation, health care, and long-term services and supports in order to support healthy aging.

We must also take advantage of technology. Since the last White House Conference on Aging, held 10 years ago, technology has transformed what it means to age in America. An increasing array of web-based technologies, robotics, and mobile devices help older adults access the services they need, stay connected to family and friends, and remain active and independent.

Everywhere WHCOA traveled in 2015 and regardless of which group it engaged with, everyone agreed that it is time to shift the conversation about aging from one that assumes the coming age wave will overwhelm us, to one that recognizes that it can help lift everyone by tapping the power of experience to improve our families, our communities, and our society. Contributing to our society and communities in a meaningful way will be the new definition of aging in America as we go forward.

Waashoe County Senior Services Advisory Board Budget Update

	Budget	Actual 12/31/15 YTD	Available
Revenue			
Taxes	(1,303,406)	(726,320)	(577,086)
Intergovernmental	(1,204,620)	(381,569)	(823,051)
Charges for Services	(430,100)	(181,353)	(248,747)
Miscellaneous	(112,894)	(36,390)	(76,504)
General Fund	(1,406,782)	(703,391)	(703,391)
Indigent - Direct	(1,307,923)		
Indigent - Indirect	(413,794)		
Total Revenue	<u>(5,765,725)</u>	<u>(2,029,023)</u>	<u>(2,428,779)</u>
Expenditures			
Salaries and Wages	1,435,052	689,175	745,876
Employee Benefits	645,895	307,980	337,915
Services and Supplies	2,478,993	823,522	1,655,470
Total Expenditure	4,559,940	1,820,678	2,739,262
Revenue Over/(Under) Exp	(1,205,785)	(208,345)	310,483

Funding Mix - FY12 through FY16 YTD as of December 2015*

	Ad Valorem Tax	Grants	Charges for Services	Misc	General Fund	Other	Total Funding
FY12	1,257,749	1,599,691	433,247	266,180	235,860	3,675	3,796,401
FY13	1,212,588	1,407,106	353,698	175,327	936,272	0	4,084,990
FY14	1,227,368	1,089,788	528,724	180,998	936,132	0	3,963,010
FY15	1,249,306	1,230,713	489,870	103,926	1,419,904	11,958	4,505,677
*FY16	726,320	381,569	181,353	36,900	703,391	0	2,029,533
Total	5,673,330	5,708,866	1,986,891	763,332	4,231,559	15,633	

* Does not include direct and indirect support from Indigent Funds

PROOF OF POSTING PURSUANT TO

NRS 241.020(4)

The undersigned, Kathy Carpenter, hereby certifies that on the 29th day of December, 2015, at approximately 1:00 o'clock P.M., I posted the Agenda of the meeting of the Washoe County Senior Services Advisory Board and the City of Reno Senior Citizens Advisory Committee scheduled for January 6, 2016, by emailing said agenda, with a cover sheet including posting instructions to the following posting locations:

Washoe County Senior Center, Sparks: 95 Richards Way, Sparks, Nevada

Attn: Jan Kopper Email jkopper@washoecounty.us

Incline Village Recreation Center, 980 Incline Way, Incline Village, Nevada

Attn: Jennifer Moore Email Jennifer.moore@ivgid.org

Gerlach Senior Center, 385 E Sunset Blvd., Gerlach, Nevada

Attn: _____ Email GerSenCtr@washoecounty.us

I also certify that I have faxed said agenda, with a cover sheeting including posting instructions, to the following posting locations.

Washoe County Senior Center Sun Valley, 115 W 6th Street, Sun Valley, Nevada

Attn: _____ Fax# 775.674.4418

Incline Village Library, 845 Alder Ave, Incline Village, Nevada

Attn: _____ Email 775.832.4180

* I further certify that I personally posted a copy of said agenda at:

Washoe County Senior Services, 1155 E 9th Street, Reno, Nevada

Washoe County Administration Building, 1001 E 9th Street, Bldg A, Reno, Nevada

Washoe County Health Department, 1001 E 9th Street Bldg B, Reno, Nevada

DATED this 29th of December, 2015.



Signature of Person Posting

PROOF OF POSTING PURSUANT TO

NRS 241.020(4)

The undersigned, Diana E. Carter, hereby certifies that on the 29th day of December, 2015, at approximately 1:30 o'clock P.M., I posted the Agenda of the meeting of the Washoe County Senior Services Advisory Board and the City of Reno Senior Citizens Advisory Committee scheduled for January 6, 2016, by emailing said agenda, with a cover sheet including posting instructions to the following posting locations:

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DATED this 29th of December, 2015.



Signature of Person Posting

*** FAX TX REPORT ***

TRANSMISSION OK

JOB NO.	3104
DEPT. ID	11202
DESTINATION ADDRESS	96744418
SUBADDRESS	
DESTINATION ID	
ST. TIME	12/29 14:36
TX/RX TIME	01' 13
PGS.	3
RESULT	OK
COMM. MODE	ECM



WASHOE COUNTY SENIOR SERVICES

DATE: 12/29/2015

Send to:

Gerlach Senior Center: GerSenCtr@washoecounty.us
 Incline Village Library: 775.832.4180
 Incline Village Rec Center: Jennifer_moore@ivqld.org
 Sparks Senior Center: jkopper@washoecounty.us
 Sun Valley Senior Center: 775.674.4418

From: Washoe County Senior Services

Office Location: 1155 E 9th Street Reno NV 89512
 Phone Number: 775.328.2576
 Number of Pages, Including Cover:

COMMENTS: AGENDA FOR MEETING OF WASHOE COUNTY SENIOR SERVICES ADVISORY BOARD

ON WEDNESDAY, JANUARY 6, 2016

PLEASE POST AGENDA BEFORE 9:00AM ON

WEDNESDAY, DECEMBER 30, 2015

PLEASE COMPLETE AND RETURN THIS COVER SHEET TO:

DIANA E. CARTER
 FAX: 775.328.6192
 EMAIL: DCARTER@WASHOECOUNTY.US

NAME: _____ DATE: _____ TIME: _____

ENTITY/DEPT. _____

THANK YOU

*** FAX TX REPORT ***

TRANSMISSION OK

JOB NO.	3105
DEPT. ID	11202
DESTINATION ADDRESS	98324180
SUBADDRESS	
DESTINATION ID	
ST. TIME	12/29 14:38
TX/RX TIME	00' 32
PGS.	3
RESULT	OK
COMM. MODE	ECM



WASHOE COUNTY SENIOR SERVICES

DATE: 12/29/2015

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ENTITY/DEPT. _____

THANK YOU

fax cover

Washoe County Senior Services
1155 E 9th Street, Reno, NV 89512
775.328.2576 | 775.328.6192
dcarter@washoecounty.us



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Number of Pages, Including Cover:

COMMENTS: AGENDA FOR MEETING OF WASHOE COUNTY SENIOR SERVICES ADVISORY BOARD

ON WEDNESDAY, JANUARY 6, 2016

PLEASE POST AGENDA BEFORE 9:00AM ON

WEDNESDAY, DECEMBER 30, 2015

PLEASE COMPLETE AND RETURN THIS COVER SHEET TO:

DIANA E. CARTER

FAX: 775.328.6192

EMAIL: DCARTER@WASHOECOUNTY.US

NAME: D. Kopper DATE: 12-30-15 TIME: 8:30 AM
ENTITY/DEPT: Sparks Senior Center

THANK YOU

fax cover

Washoe County Senior Services
1155 E 9th Street, Reno, NV 89512
775.328.2576 | 775.328.6192
dcarter@washoecounty.us



City of Reno

CERTIFICATE OF POSTING OF PUBLIC NOTICE OF MEETING (NRS 241.020)

Re: Notice of Public Meeting and Agenda

Name of Public Body: Senior Citizen Advisory Committee	Date of Meeting: January 6, 2016	Time of Meeting: 3:00 pm
Needs to be posted no later than:	Date: Dec 29, 2015	Time: 5:00 pm

I certify that I personally posted the above-described notice of meeting as follows:

Location of Posting	Date of Posting	Time of Posting
1. Reno City Hall - 1 East 1 st Street (and on 2 nd floor) Name & Signature: Leslie A. Smith	12/29/15	2:50 PM
2. McKinley Arts & Culture Center - 925 Riverside - Fax 334-2598 Name & Signature:		
3. Evelyn Mount Community Center - 1301 Valley Road - 321-8338 Name & Signature:		
4. Neil Road Recreation Center - 3925 Neil Road - 689-8487 Name & Signature:		
Downtown Reno Library - 3015 S. Center - Fax: 327-8390 faxed on:	12/29/15	
Washoe County Senior Center - 1155 E. 9 th - Fax: 328-6192 faxed on:	12/29/15	<i>K Carpenter</i> 2:30pm
Posted on City of Reno Website	12/29/15	2:30 PM
Posted on Nevada Public Notice	12/29/15	2:45 PM

Printed Name: Leslie A Smith
Title: Program Assistant

Signature: *Leslie Smith*

Note: Per NRS 241.020 we are required to have these notices on file before the meeting. Please email or fax this completed certificate to:

Department: PRCS - Admin Office	Fax Phone 775-334-2449	Email Address smithl@reno.gov
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WASHOE COUNTY SENIOR SERVICES

DATE: 12/29/2015

Send to:

Gerlach Senior Center: GerSanCtr@washoecounty.us

Incline Village Library: 775.832.4180

Incline Village Rec Center: Jennifer.moore@ivglid.org

Sparks Senior Center: fkopper@washoecounty.us

Sun Valley Senior Center: 775.674.4418

From: Washoe County Senior Services

Office Location: 1155 E 9th Street Reno NV 89512

Phone Number: 775.328.2576

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FAX: 775.328.6192

EMAIL: DCARTER@WASHOECOUNTY.US

NAME: R. Grundner DATE: 12-29-15 TIME: 3:00

ENTITY/DEPT. Incline Village Library

THANK YOU

fax cover

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WASHOE COUNTY SENIOR SERVICES
GRANT PERFORMANCE FY16

		Grant Goal	July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD	YTD (Projected)	ACTUAL Goal	% of
Congregate Meals	Clients	2,775													2,070			75%
	Meals	128,800	10,747	10,230	10,404	10,820	8,983	10,131							61,315	122,630		48%
Home Del. Meals	Clients	845													738			87%
	Meals	183,905	13,379	13,700	15,131	13,365	15,210	16,103							86,888	173,776		47%
Second Home Meal	Clients														234			#DIV/0!
	Meals		5,838	4,298	4,585	5,726	4,410	4,900							29,757	59,514		#DIV/0!
Case Mgmt	Clients	265													208			78%
	Units	2,750	202.50	247.25	131.50	132.25	218.75	240.00							1,172.25	2,345		43%
Homemaker	Clients	165													147			89%
	Units	4800	566.50	518.00	484.75	468.00	461.00	561.00							3,059.25	6,119		64%
Rep Payee	Clients	42													33			79%
	Units	1200	63.00	61.75	62.00	43.75	53.00	51.25							334.75	670		28%
Adult Day Care	Total Clients														29			
	Clients	20													17			85%
	Days	1,000	103	84	89	82	66	81							505	1,010		51%
	Hrs	3437	359.75	301.50	295.00	332.25	267.25	213.50							1,769.25	3,539		51%
Administrative Support (Rep Payee)	Clients														33			
	Units		26.75	20.75	34.25	21.25	10.50	14.25							127.75	256		
Info & Referral	Clients		130 / 350	125 / 261	154 / 104	136	117	121							651 / 715			
	Contacts		615	577	398	311	197	186							2283.0	4,566		
Intake & Screening	Clients														189			
	Contacts		116	107	67	104	32	61							487	974		
Assessment of Need	Clients														189			
	Units		67.0	28.5	8.0	74.0	301.0	144.0							622.5	1,245		
Advocacy	Clients														56			
	Units		87	73	24	39	82	32							337	674		
Benefits Assistance	Clients														444			
	Contacts		407	308	377	141	256	79							1568	3,136		
Options Counseling	Clients														22			
	Contacts		49	23	23	21	4	0							120	240		
Care Coordination	Clients														26			
	Contacts		12	35	25	32	40	18							162	324		
Followup	Clients														62			
	Units		2	0	5	4	88	24							123	246		
HDM - Initial Home Visit	Clients														258			
	Contacts		491	315	255	320	127	192							1700	3,400		
Home Del. Meals - Visits & Followup	Clients														502			
	Contacts		441	226	89	154	135	195							1240	2,480		
HDM Closed	Clients														148			
	Units		85	51	47	12	33	14							242.00	484		
(NV Legal Services)	Clients		80	49	51	50									230.00			
	Units		574.5	513.8	606	549.5									2243.80			
Ward Representation	Clients		11												11.00			
(Washoe Legal Serv)	Units		134.0												134.00			
Guardian Ad Litum	Clients		0												0			
	Units														0			
Legal Outreach	Events/ People		4 Events / 300+ people	7 Events / 300+ People	8 Events / 300+ people	6 Events / 300+ People									25 Events / 300+ people			

Prior Fiscal Year