



Washoe County Human Services Agency

Housing and Homeless Services Division

Agenda



- Northern Nevada Continuum of Care Overview
- Establishment of the Lived Experience Advisory Board
- WCHSA Housing and Homeless Services Support for Hiring People with Lived Experience





Washoe County Housing & Homeless Services

The mission of the Housing and Homeless Services Division, is to work toward minimizing homelessness throughout Washoe County by leading the community in building a system that is capable of housing people experiencing homelessness. Services and support are provided **so that homelessness becomes rare, brief, and non-reoccurring.**

Services include:

- ▶ Regional Governance and Coordination
 - ▶ Northern Nevada Continuum of Care (CoC)
 - ▶ Built For Zero – Washoe County
- ▶ Shelter and Services:
 - ▶ Our Place Campus
 - ▶ Nevada Cares Campus and Safe Camp
 - ▶ Street Homeless Support & Outreach
 - ▶ Case Management
 - ▶ Behavioral Health
- ▶ Housing:
 - ▶ Tenancy Support
 - ▶ Affordable Housing Trust Fund
 - ▶ Permanent Supportive Housing

Northern Nevada Continuum of Care

National Alliance to End Homelessness defines a Continuum of Care (CoC) as: A regional or local planning body that **coordinates** housing and services funding for homeless families and individuals.

1. **Completing a consolidated application annually**
 - Annual community application for funding (FY 23 Funding: \$3,197,878)
2. **Monitoring CoC grantees**
3. **Managing Coordinated Entry**
 - No wrong door, standardized assessment and utilization of a prioritized list of people experiencing homelessness from which housing referrals are made
4. **Point in Time Count**
5. **Maintaining Homeless Management Information System (HMIS)**
6. **HUD reporting**

Northern Nevada Continuum of Care

The Northern Nevada Continuum of Care (NNCoC), which is administered by Washoe County Human Services Agency Housing and Homeless Services Division, established a Lived Experience Advisory Board in 2023.

Funding from the US Department of Housing and Urban Development was utilized, and a formal Request for Proposal was issued in March of 2023.

The request for proposal sought to obtain a contractor to:

- Establish and administer a Lived Experience Advisory Board to serve as an official committee of the Northern Nevada Continuum of Care (CoC)
 - Committee provides policy recommendations on:
 - Access to Coordinated Entry, including for people fleeing domestic violence,
 - Annual Point in Time Count
 - Annual CoC funding competition process
 - How to best meet the needs of homeless individuals and families in the region

Northern Nevada Continuum of Care

Only one proposal received in in response to the RFP

- Nevada Homeless Alliance (based in Las Vegas)
- No proposals received from local nonprofits

In May of 2023 we executed a contract with the Nevada Homeless Alliance for \$72,825

- Included \$21,000 to compensate LEAB members for their time
- During the 2023 CoC grant funding competition LEAB members received presentations from funding applicants and scored those presentations which were included in the overall score of that applicant.
- LEAB members have attended each monthly NNCoC Leadership Council meeting
 - Presented several formal policy recommendations on various CoC policies

Their most recent project was to conduct focus groups at various facilities to obtain feedback on the Coordinated Entry system and provided a detailed policy recommendation based on that feedback.

Washoe County Housing & Homeless Services

- ▶ Shelter and Services:
 - ▶ Our Place Campus
 - ▶ Nevada Cares Campus and Safe Camp
 - ▶ Street Homeless Support & Outreach
 - ▶ Case Management
 - ▶ Behavioral Health



Washoe County Emergency Shelters



Our Place

RISE – Women and Family Shelter Contracted Operator

Cares Campus

VOA -- Shelter Contracted Operator

Karma Box-- Safe Camp Contracted Operator

**RISE
employs
71% PLE**

**Karma Box
Project
employs
80% PLE**

**Volunteers
of America
employs
81% PLE**

Thank You

