



HOUSING & HOMELESS  
SERVICES

# Cares Campus Sit Outs

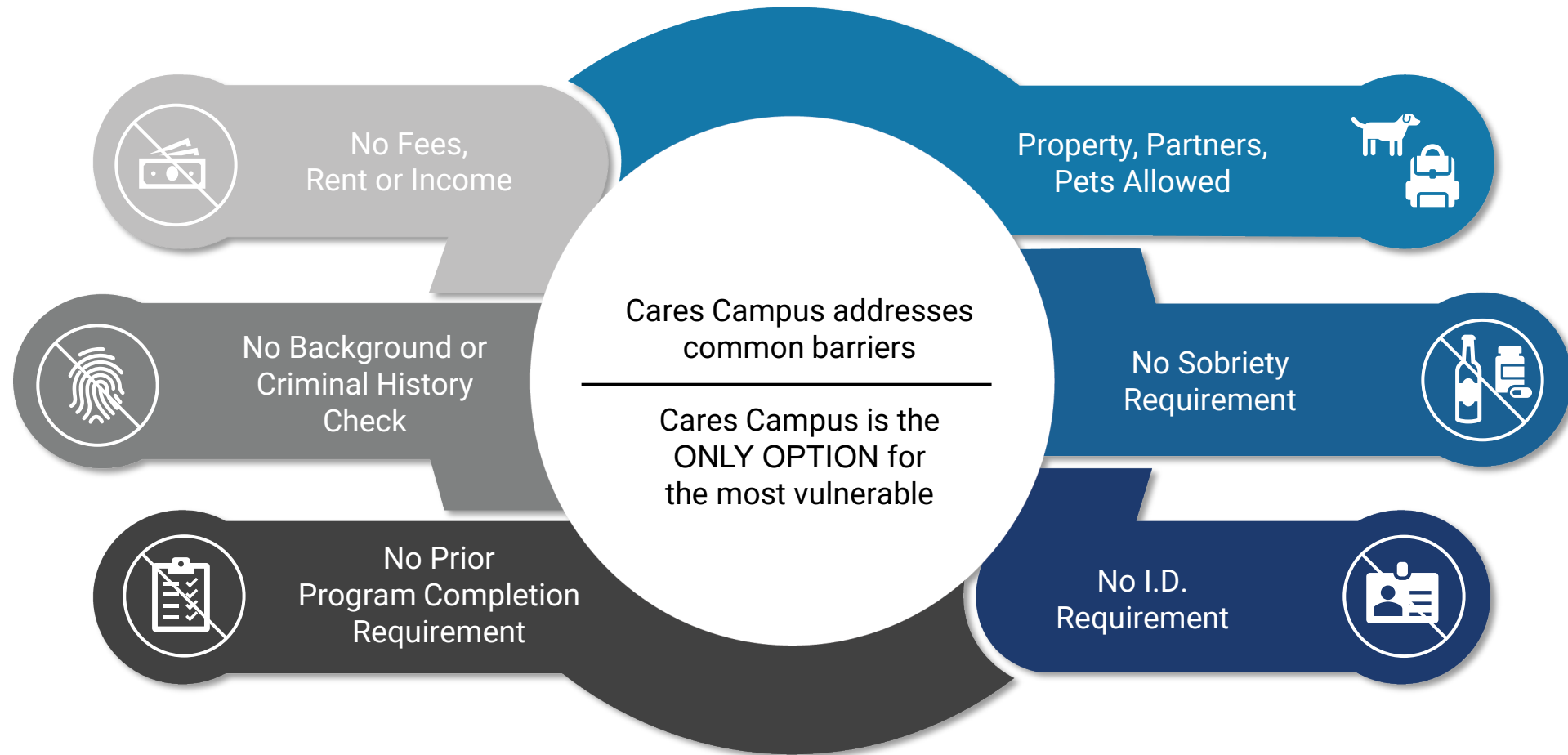
September 9, 2024



# **Nevada Cares Campus Sit Outs and Bans**

## **Purpose and Philosophy**

# Nevada Cares Campus is Low Barrier



# Nevada Cares Campus Participant Expectations

**For the safety of everyone, the following IS NOT tolerated in the Nevada Cares Campus (whether directed to staff or another participant):**

- Harmful behavior; physical assault; threats; aggressive, violent, or inappropriate behavior or words, including but not limited to, racist or discriminatory language and/or behavior toward a person on the basis of that person's sex, sexual orientation, gender expression and/or identity, race, religion, color or national origin, age, or disability; harassment; stalking; intimidation; retaliation; blocking movements; gang related behavior; domestic violence; sexual harassment or unwanted sexual advances (physical, visual, verbal, electronic, etc.).
- Behaviors associated with recruitment of other individuals into sex trafficking.
- Possession of or use of weapons, firearms, ammunition, explosives, fireworks, or other dangerous substances or materials of any kind.
- Possession, use, sale, or purchase of illicit or illegal drugs, alcohol, or related paraphernalia.
- Theft or intentional destruction of property.
- Burning anything except cigarettes in designated smoking areas (candles, paper, cigarettes, etc.).

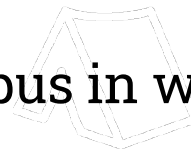
# Nevada Cares Campus Participant Expectations

**Staff will work with Nevada Cares Campus participants to the best of their ability to redirect any behaviors that do not align with the expectations.**

- Conflict resolution, de-escalation and motivational interviewing will be utilized to the maximum extent practical to redirect threatening or disruptive behaviors.

**However, to maintain the safety of the campus, specific behavioral infractions may result in a Sit Out or Ban as described on the slides to follow.**

- Sit Out: A temporary discharge from the Campus in which the Participant may return after the time period assigned to the infraction. (24 hours, 72 hours or 1 month)
- Ban: A permanent discharge from the Campus in which the Participant is not allowed to return.



# Nevada Cares Campus Participant Expectations

## The following infractions will result in a Ban from the Campus:

- Assault and or battery with a weapon
- Sexual assault
- Possession of a firearm
- Sale of illegal drugs, or related paraphernalia
- Intentionally setting a fire
- Recruitment of others into sex trafficking



# Nevada Cares Campus Participant Expectations

## Additional Information:

### 1. Progressive Sit Out Process

### 2. Non-Engagement Sit Outs

- Old Practice: varied between 30-90 days
- New Practice (Suggested through our work with John DeCarmine) 48 hour sit-out:
  - Focused on encouraging engagement.
  - If a participant does not make progress towards their housing plan every 30 days
  - If a participant is provided three (3) adequate housing opportunities and the participant denies those options for any reason
  - If specific housing is selected by the participant and they are accepted but denies the opportunity for any reason.





The Cares Campus is not a permanent housing destination, rather it is a temporary location to engage in services to facilitate moving to permanent housing. All Nevada Cares Campus participants are expected to make progress in pursuing permanent housing options to the best of their abilities.

# Nevada Cares Campus Appeals of Sit Outs and Bans

## All Sit Outs and Bans can be appealed.

- Looking for:
  1. Acknowledgement
  2. Willingness and a plan to behave differently in the future.
- Access:
  - Appeal Form is on website for partners to use.
  - Multiple submittal options.
- Timeliness:
  - Appeals will be reviewed within one business day of receipt.

 HOUSING & HOMELESS SERVICES		<b>Grievance and Appeal Form</b> Effective Date: April 22, 2024	
<b>Grievance:</b> Anyone who is concerned that a consumer's safety, wellbeing, quality of care, or civil rights have been violated has a right to file a grievance. This includes, but is not limited to, consumers of services; applicants for services; family members; service providers; or community agencies.			
<b>Appeal:</b> Anyone who disagrees with a decision related to a sit out, a grievance or a first level appeal.			
<b>Name and Date of Person Submitting:</b>	Print Name and Date	<b>Circle one:</b> Grievance      Appeal	
<b>How would you like to be contacted?</b>	Provide address, phone, or if you want to pick up response. If none are listed, a response letter will be dropped off at the Community Mail room.		
<b>Name and Date of Person Assisting</b>	Print Name, Date, and Agency		
<b>Identify Program of Concern:</b>	Nevada Cares Campus <input type="checkbox"/> Our Place <input type="checkbox"/> Regional Location or Other <input type="checkbox"/>		
<b>Where and How to Submit Grievance/Appeal Form</b> Any program Grievance and/or Appeal can be mailed to: 170 S. Virginia Street, Suite 201 Reno, NV 89501 or Email: <a href="mailto:RegionalHomelessServices@washoecounty.gov">RegionalHomelessServices@washoecounty.gov</a>			
<b>NEVADA CARES CAMPUS</b> <ul style="list-style-type: none"> <li>• Welcome/Intake Center</li> <li>• Cares Campus Case Management Offices</li> <li>• Safe Camp Office</li> <li>• Emergency Shelter dorms</li> <li>• Provide to County or Operator Staff</li> </ul>		<b>OUR PLACE</b> <ul style="list-style-type: none"> <li>• Welcome/Intake Center at Our Place</li> <li>• Our Place Case Management Offices</li> <li>• Provide to County or Operator Staff</li> </ul>	
<b>REGIONAL LOCATION OR OTHER</b> 170 S. Virginia Street, Suite 201 Reno, NV 89501 or Email: <a href="mailto:RegionalHomelessServices@washoecounty.gov">RegionalHomelessServices@washoecounty.gov</a>			
<b>TO BE COMPLETED BY STAFF ONLY</b>			
<b>Staff Name Who Received Form:</b>	Print Name	<b>Date Form Received</b>	
<b>Provide Details of Grievance or Appeal</b>			
<b>Date of Issue:</b>		<b>Time of Issue:</b>	
<b>Location of Issue:</b>		<b>Name(s) of people involved:</b>	
<b>Witness Name(s):</b>			
<b>Summary of Grievance or Decision being Appealed (more space on back)</b>			

 HOUSING & HOMELESS SERVICES		<b>Grievance and Appeal Form</b> Effective Date: April 22, 2024	
<b>Summary of Grievance or Decision being Appealed (additional space)</b>			
<b>Suggested Solution by Person Submitting Form</b>			
<b>THIS SECTION TO BE COMPLETED BY STAFF</b> Decision by Reviewers Grievances will be reviewed within three (3) business days of being received, and a response will be provided in writing within 10 calendar days. Appeals will be reviewed within one business day of being received, and a response will be provided in writing within four (4) calendar days from decision date by Review Committee.			
<b>Submitter Signature (if applicable/available) for receipt of Decision</b>			
Signature of Person Submitting: (If available)	Print Name:	Sign:	Date:
<b>FOR WASHOE COUNTY USE ONLY</b>			
<b>Washoe County Staff Reviewed:</b>	Print Name:	Sign:	Date:

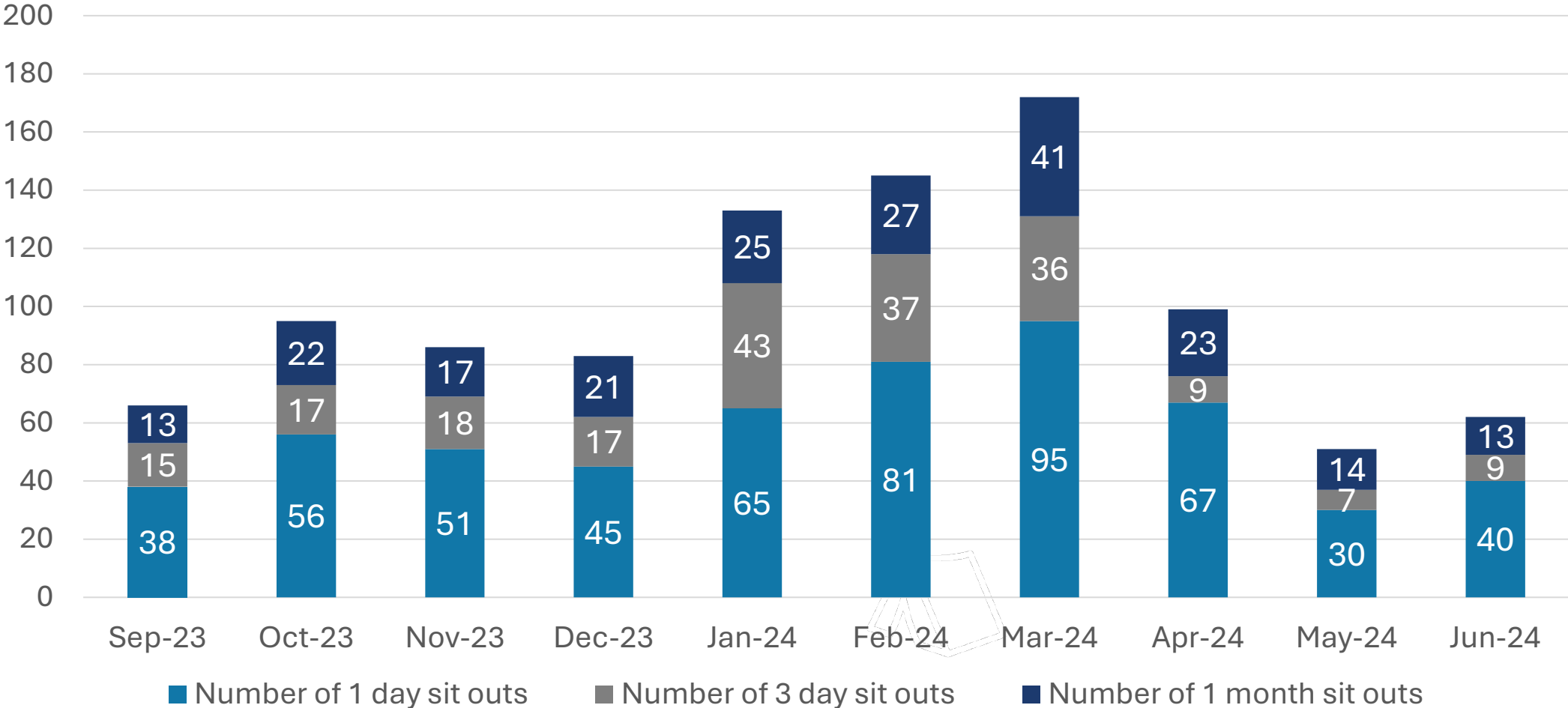


# Nevada Cares Campus Sit Outs and Bans

## Statistics

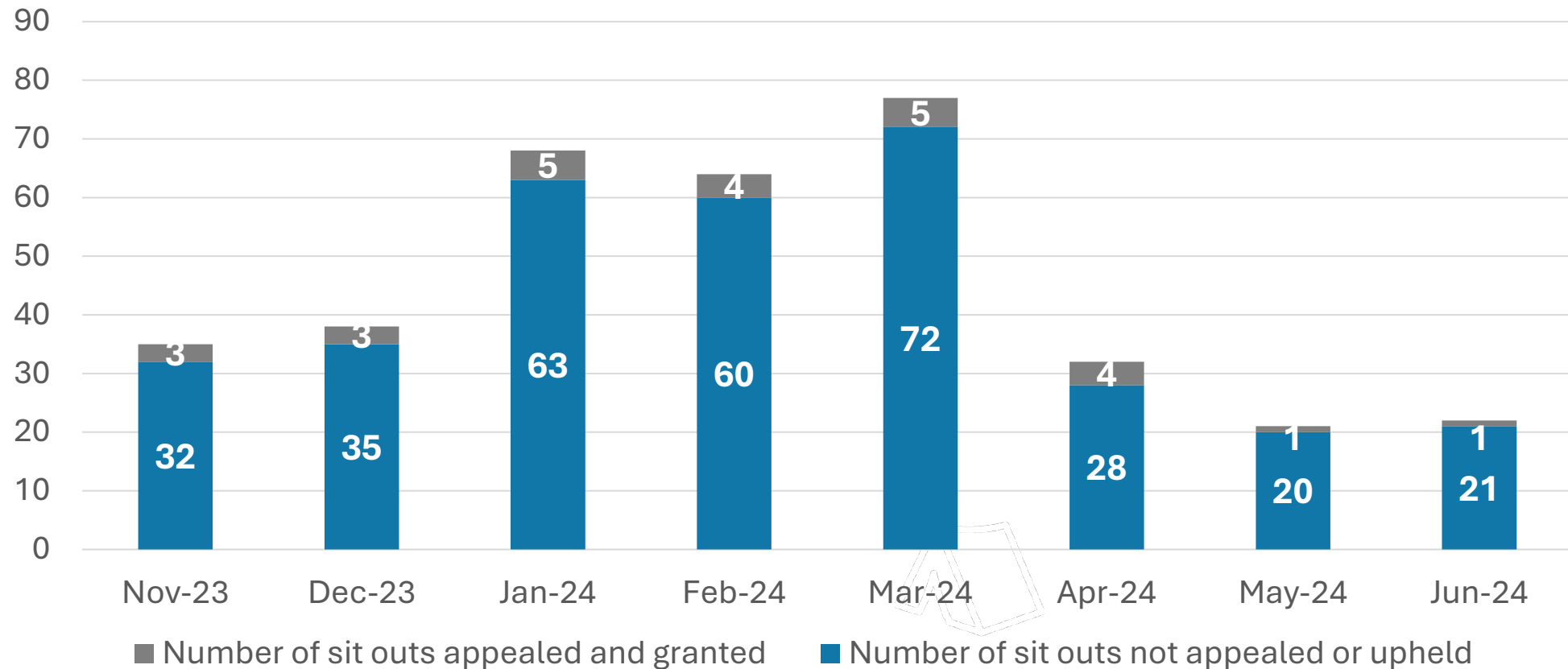
# Nevada Cares Campus Sit Outs

Nevada Cares Campus Sit Outs Sept 2023 - Jun 2024



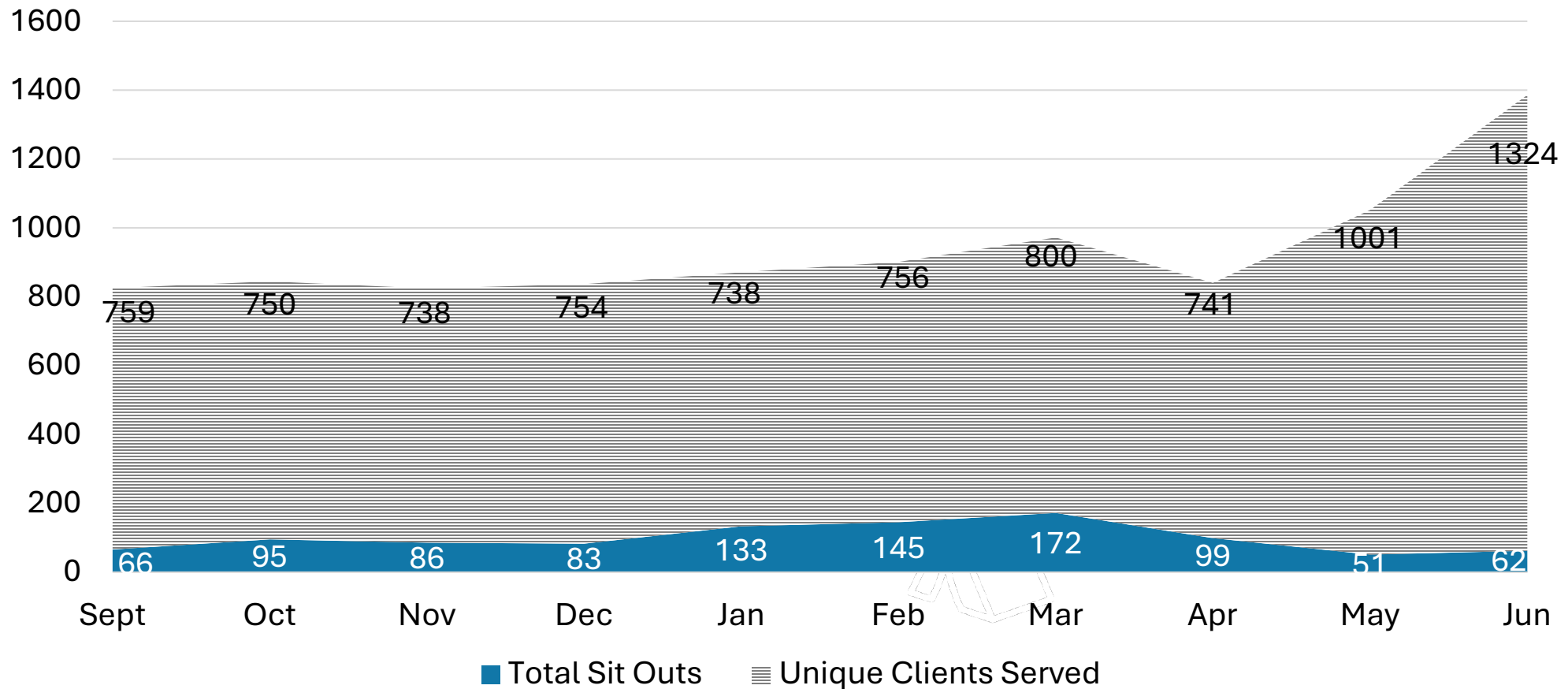
# Nevada Cares Campus Sit Outs

Nevada Cares Campus Sit Outs 2023-2024  
(72 hour and 1 Month Sit Outs)



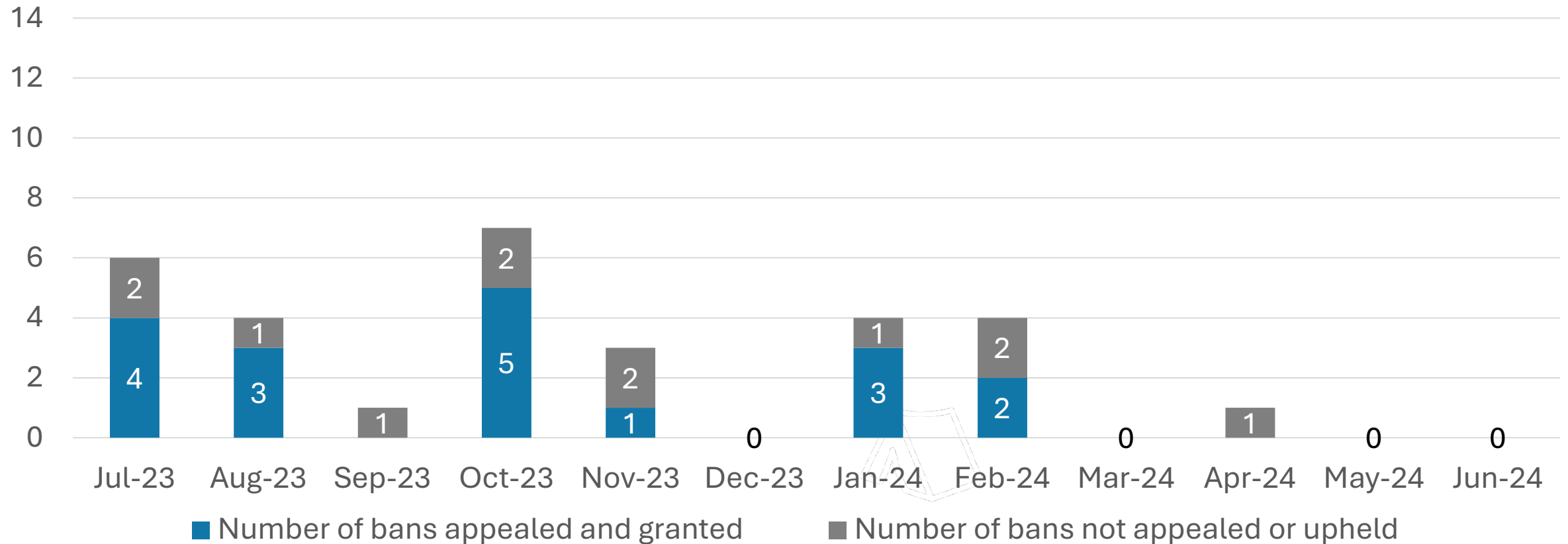
# Nevada Cares Campus Sit Outs

Nevada Cares Campus Sit Outs Compared to Unique Clients Served  
Sept 2023 - Jun 2024



# Nevada Cares Campus Bans

Nevada Cares Campus Bans July 2023 - June 2024



# Washoe County Housing and Homeless Services

Policies located:

[https://www.washoecounty.gov/homeless/CaresCampus/cares\\_campus\\_policies\\_and\\_procedures.php](https://www.washoecounty.gov/homeless/CaresCampus/cares_campus_policies_and_procedures.php)

