

Presented by: Washoe County Manager John Slaughter



#### Strategic Objectives

- Valued and engaged workforce
- Impacting citizens through regional and community leadership
- Safe, secure and healthy communities
- Stewardship of our community
- Proactive economic development and diversification







### STATE Valued and Engaged Workforce

#### **Community Special Projects**

- Hydration stations
- Glenn Duncan community garden
- Community Cleanup Day -May 16
- Greenhouse Project at Rancho San Rafael







### STATE Valued and Engaged Workforce

- Employee Recognition Program
- Appreciation events
- Certificate program
- Employee/Citizen Suggestion Program
- Employee training





# **STATE** Impacting Citizens Through Regional and Community Leadership

- 12 libraries
- 2.2M items borrowed yearly
- 11,998 volunteer hrs in 2014
- 271,787 people used PCs
- 12,018 acres parkland
- 61 park facilities
- 5 million visitors
- 28,531 volunteer hours









# **STATE** Impacting Citizens Through Regional and Community Leadership

- Regional Animal Services responded to 38,971 calls in 2014
- 93.9% live release rate
- Microchipped 5,000 pets
- Cared for:
  - 8,414 dogs
  - 3,922 cats
  - 725 fish and reptiles
  - 683 birds
  - 31 livestock





# **STATE** Impacting Citizens Through Regional and Community Leadership

- Child Protective Services serves 963 children daily
- 397 licensed foster homes
- 150 children adopted in 2014
- 473 children reunified with a parent
- UNR tailgate for 100 foster families
- Have A Heart Campaign

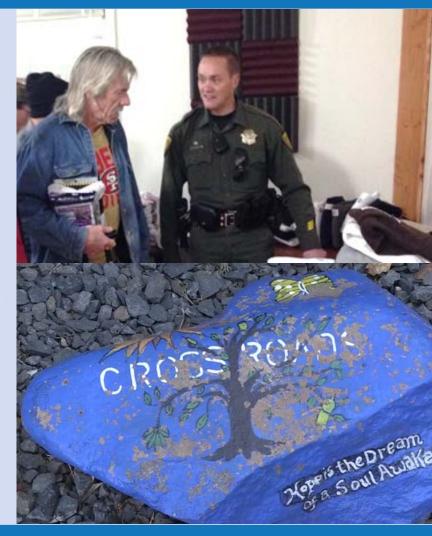






Impacting Citizens Through Regional and Community Leadership

## Crossroads Program













#### STATE Safe, Secure and Healthy Communities

- 1,081 hours spent cleaning graffiti
- 4,918 graffiti pieces removed
- Sheriff's Crime Lab processed 3,717 DNA samples
- New state-of-the-art Medical Examiner's facility
- Alternative Sentencing
  Department diverted 5,625
  jail days \$618,750 savings





#### STATE Safe, Secure and Healthy Communities

- 62,000 Women, Infants and Children benefits a month
- 11,604 clients with 22,862
  doses of vaccine in 2014
- 4,939 restaurant inspections
- 2,117 inspections at food events
- 111,383 meals at senior centers
- 254,649 meals to homebound seniors





#### **STATE** Stewardship of Our Community

- 8,300 sq. ft. Child Advocacy Center opened in June
- Juvenile Services cares for 43 juveniles in detention daily
- 2,803 in Juvenile Work Program
- Therapy Dog Program





### **STATE** Stewardship of Our Community

#### **Veterans Resource Center**

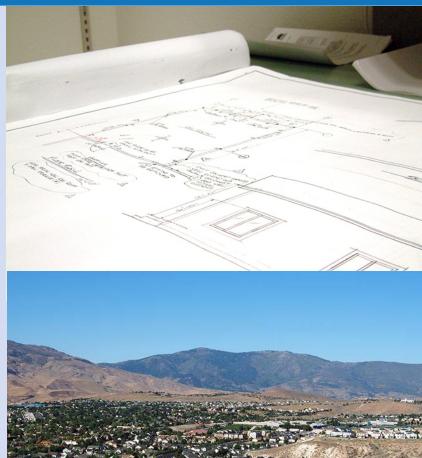
- 2 Veteran Services Officers
- Serve 50 vets daily
- 916 clients to date
- Ages 19 to 101
- 246 specific services
- Crossroads: 20 units for vets





# **STATE** Proactive Economic Development and Diversification

- Regional online licensing and permitting
- New Business Facilitator position
- 776 new business licenses issued in 2014
- 1,669 building permits issued in FY14







### **STATE** Opportunities and Challenges

- Ongoing economic recovery
- Active citizen collaboration
- Engaged workforce
- Partnerships in region/state
- New technologies
- Constrained revenue
- Cost increases offset revenue growth
- Delayed capital improvements
- Resource needs as economic activity increases





### **STATE** Fiscal Responsibility

- "Cautiously optimistic"
- Relatively flat budget growth
- Ongoing Post Employment Benefit (OPEB) contribution
- Debt paid down: reduced from \$204.9M to \$113.4M
- AA/Aa2 bond rating





## STATE A Look Ahead

- Regional online licensing and permitting
- Customer service initiative
- Business Facilitator position
- Citizen Call Center
- Support for Friends of the Library
- Continue increased funding for park maintenance
- Ground breaking for new Medical Examiner facility





## STATE Stay in Touch

- Facebook.com/washoecounty
- Twitter: @WashoeCounty
- #WashoeImpacts social media campaign
- New website at <u>www.washoecounty.us</u>



