

CHAB 12.6.21

Homeless Services Update



Cares Campus - Safe Camp





Cares Campus - Safe Camp

- Operator RFP Update
- Safe Camp Stats
- ModPods

Safe Camp Summary June - November			
Total clients served 67			
	Number of Individuals	Percent of Total Clients	Percent of Total Exits
Total successful exits	13	19.4%	59.1%
Total unsuccessful exits*	9	13.4%	40.9%
Total Exits	22	32.8%	
Average Length of Stay For Successful Exits	Number of Individuals	Percent of Total Exits	Percent of Successful Exits
Less than 1 month	3	13.6%	23.1%
1-2 months	7	31.8%	53.8%
3-6 months	3	13.6%	23.1%
* (1 Exit to Hospital)			



Participant Advisory Committee Feedback

Future Safe Camp Design – Bike Rack

Preparation and Needs

Heat - Misters and Fundraiser for fans

Cold Weather Preparation

Restroom Distance

Rumors/Conflict



Safe Camp Winter Plans

Participant Advisory Committee

Dedicated Emergency Shelter Warming Space

Addressing Drainage

Elevated Cots

Tarps/Tents

Sweatshirts/gloves/socks/hats/hand warmers

Wool Blankets/sleeping bags

Hot coffee/water

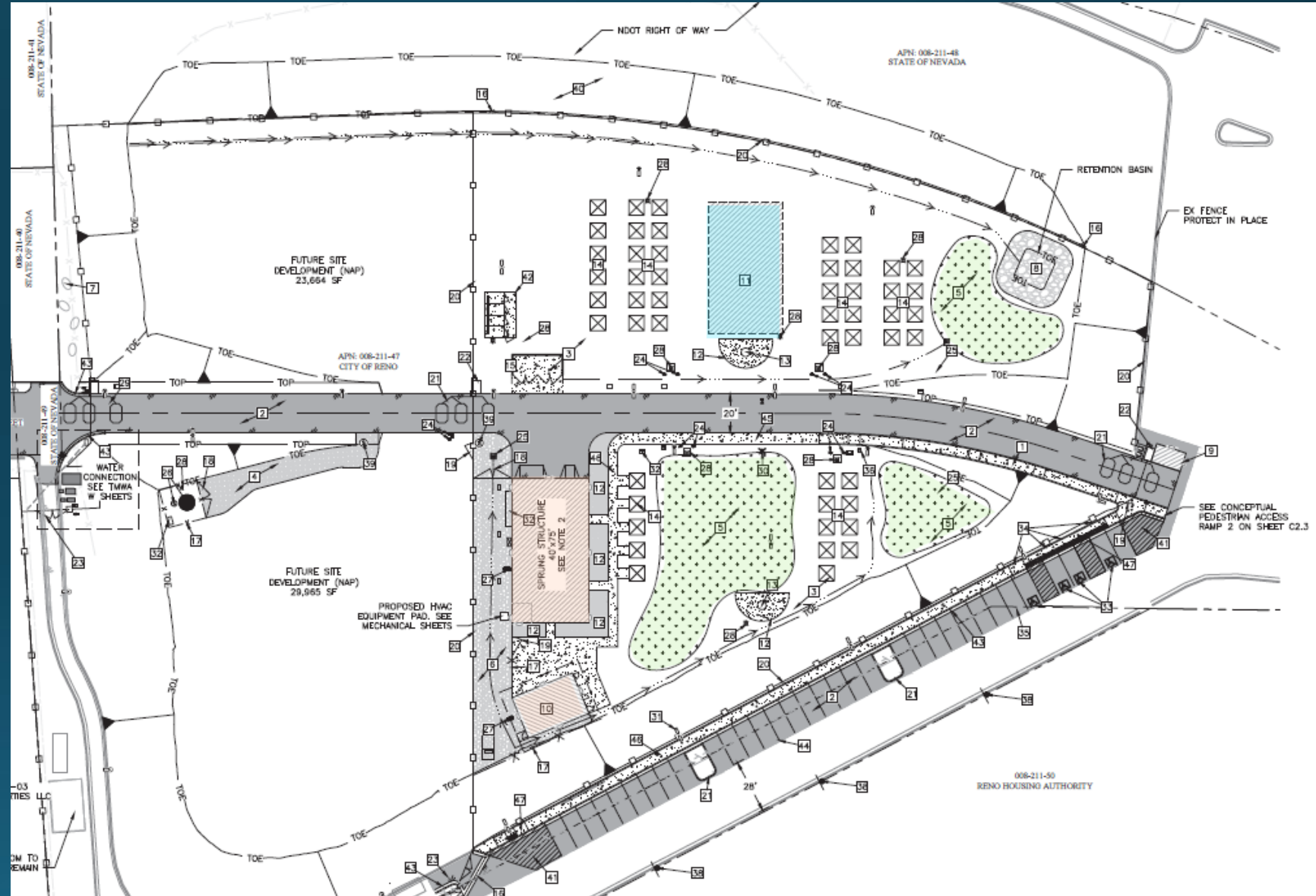


Safe Camp Construction

Budget = \$4.5 million

Bids = December 13, 2021

Construction is anticipated to start early 2022





Cares Campus - Emergency Shelter



Cares Campus—Emergency Shelter

Transition from Reno to Washoe County

Staffing: Hiring and Plan Development

Capacity: 604 bed, 112 warming center

Winter Overflow

Participant Advisory Board

Campus Partnership Development

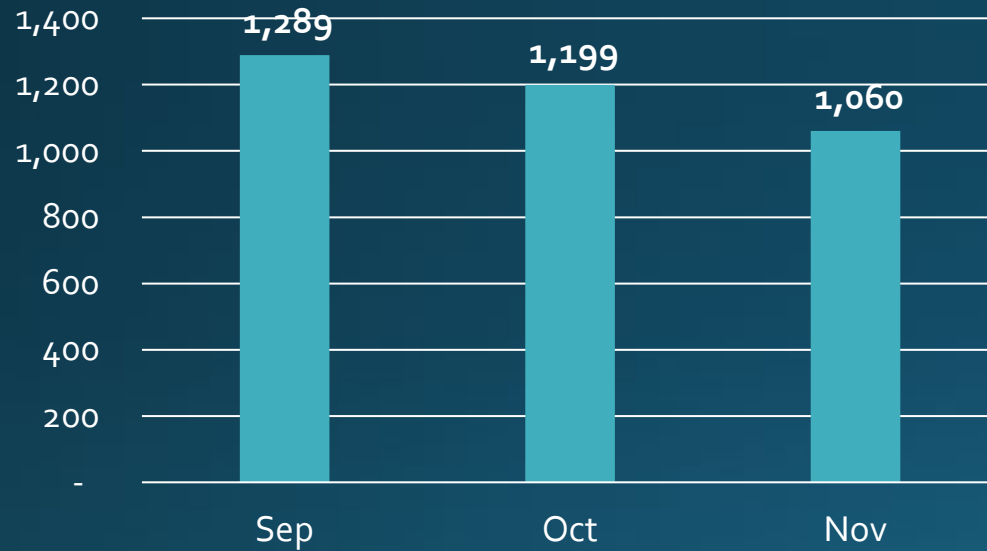
Business Outreach Project

Holiday Plans

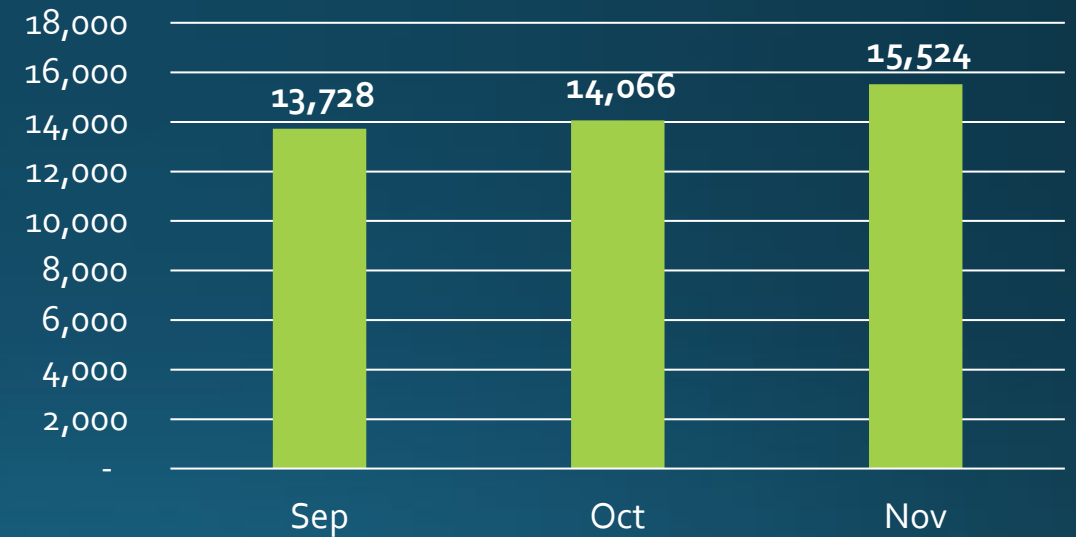


Cares Campus – Emergency Shelter

Unduplicated clients served

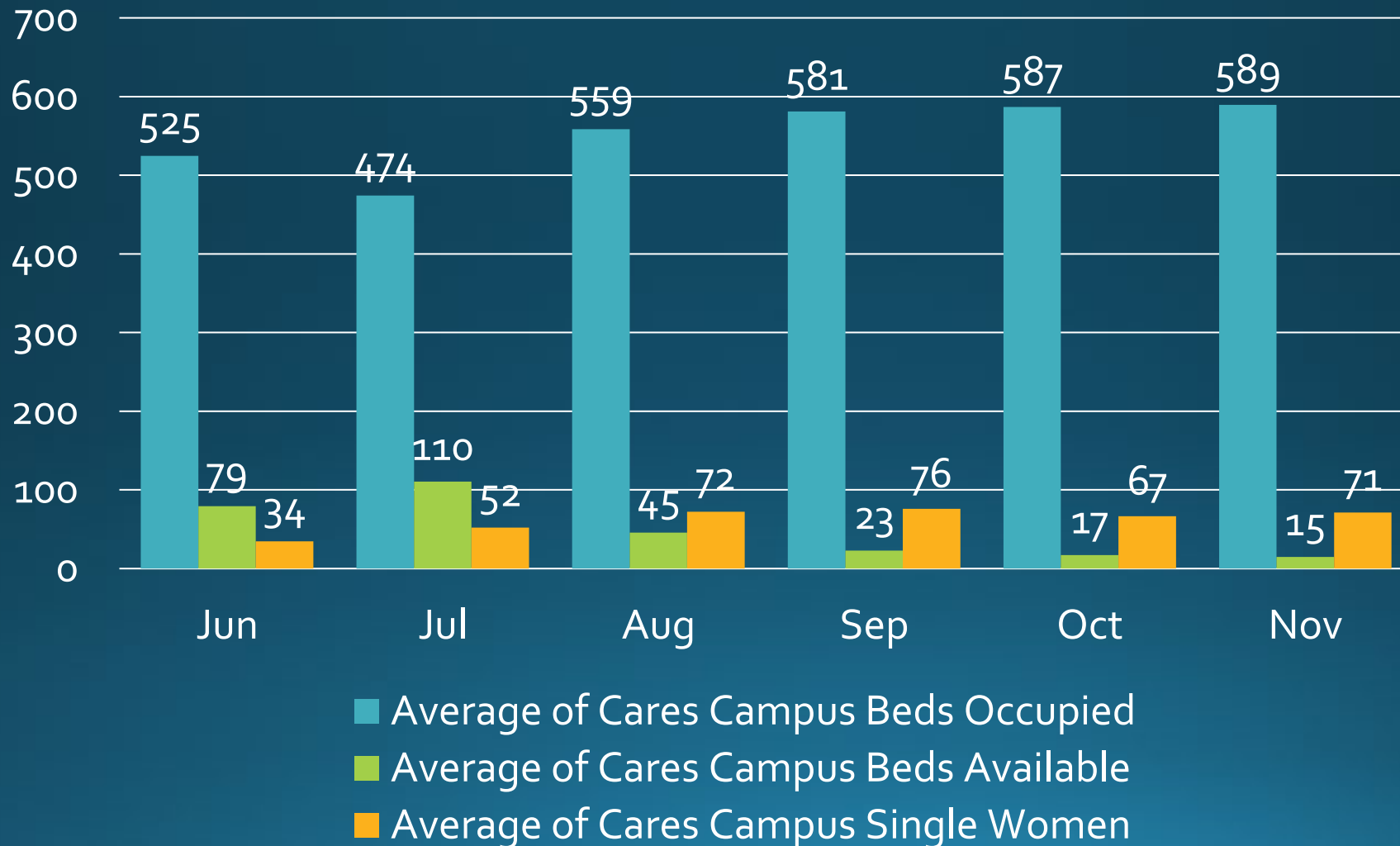


Bed nights





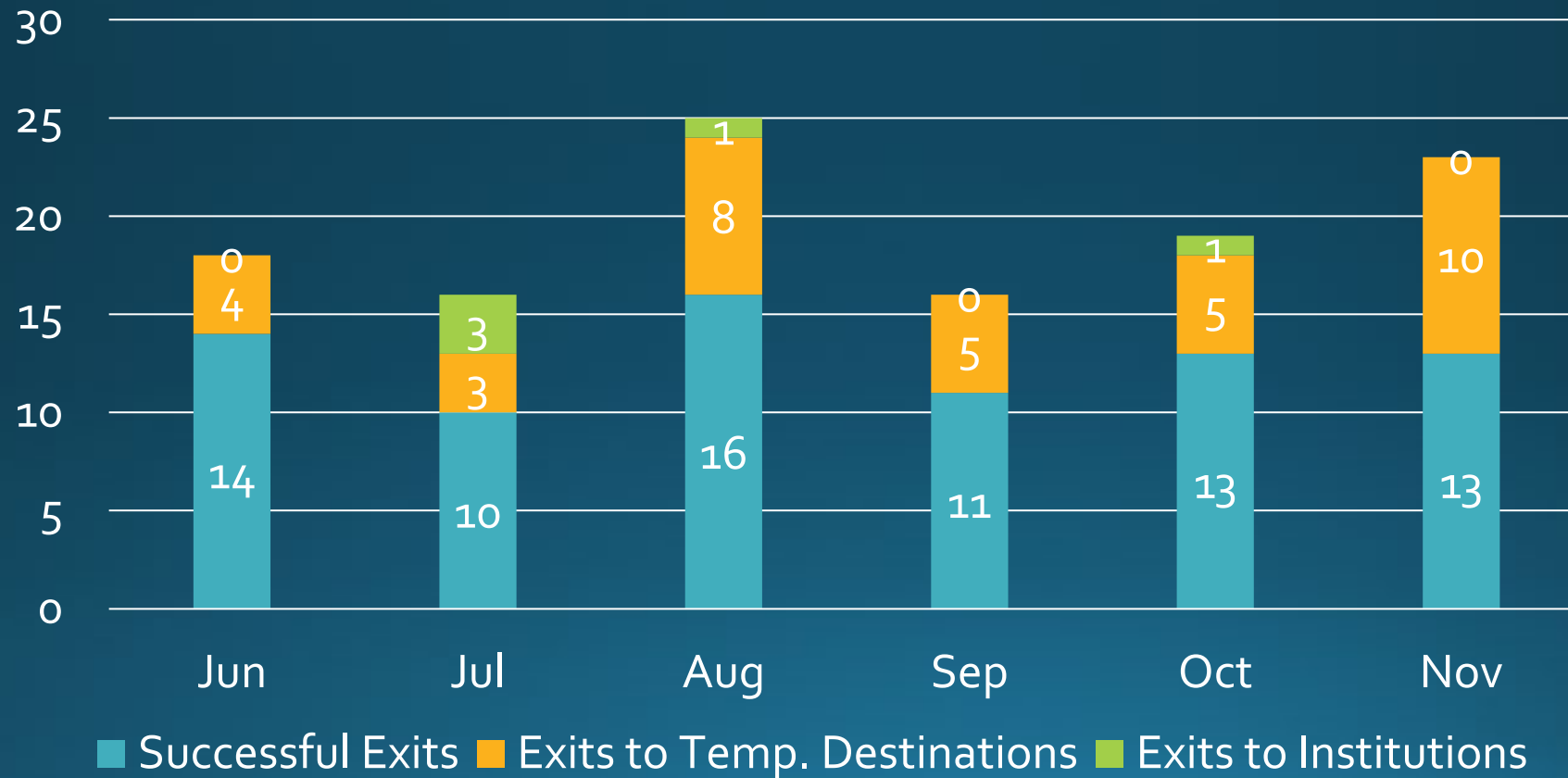
Cares Campus – Emergency Shelter





Cares Campus – Emergency Shelter

Exits from Cares Campus





Cares Campus – Emergency Shelter

- Staffing Plan (Board of County Commissioners 12/14/21)
 - 14 additional Front Line Staff (VOA Staff)
 - Diversion/Intake Team (Current team of 10 VOA staff)
 - 21 Case Managers (1:30 ratio, Washoe County Staff)
 - 6 Mental Health Counselors (Washoe County Staff)
 - 2 Additional Admin staff: (Washoe County Staff)
 - Community Partnerships and Volunteers; Staff Training/Development
 - Medical Billing Specialist (implement Medicaid Reimbursement)
 - 24-hour RN/EMS Support (Contracted)

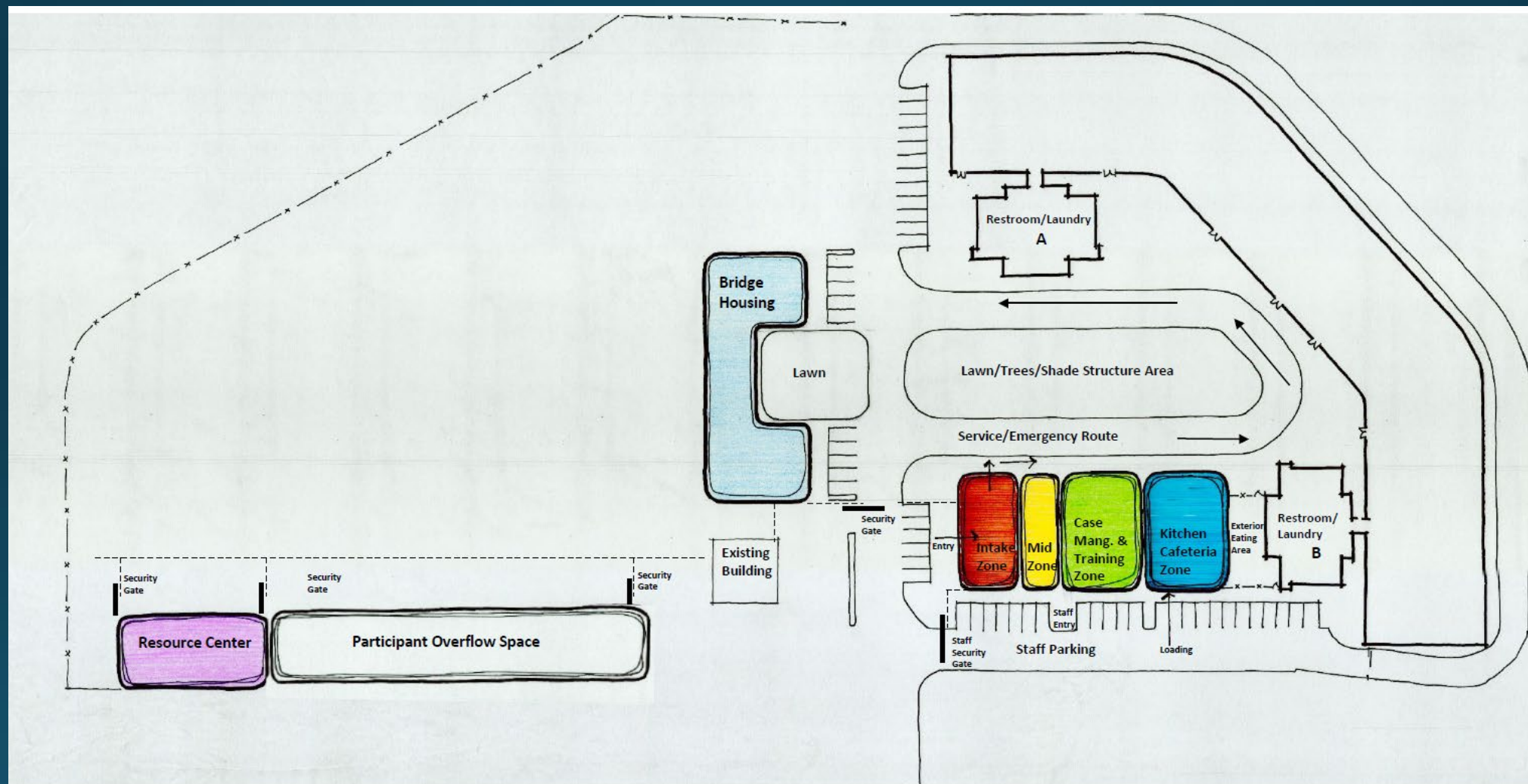
Addressing following

Jon DeCarmine Recommendations:

- Overhaul case management process
- Implement diversion at every entry
- Establish baseline trainings
- Clarify employee expectations
- Implement a strong housing focus



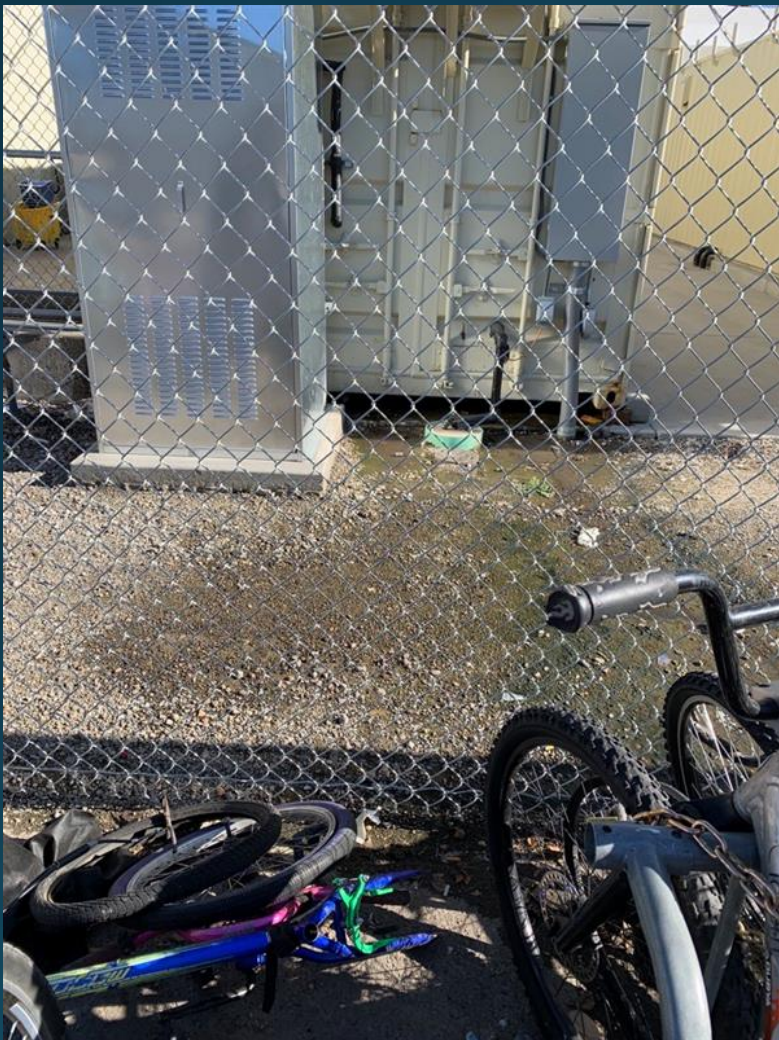
Cares Campus—Construction Update



Cares Master Plan Diagram Ground Level. 12.03.12



Cares Campus—Construction Update



Budget Updates

1. Newly Identified Needs:

- Additional electricity capacity
- Hot water in the sprung
- Gray water disposal
- Winterization
- Patching sprung leaks/settling

2. Supply chain and inflation

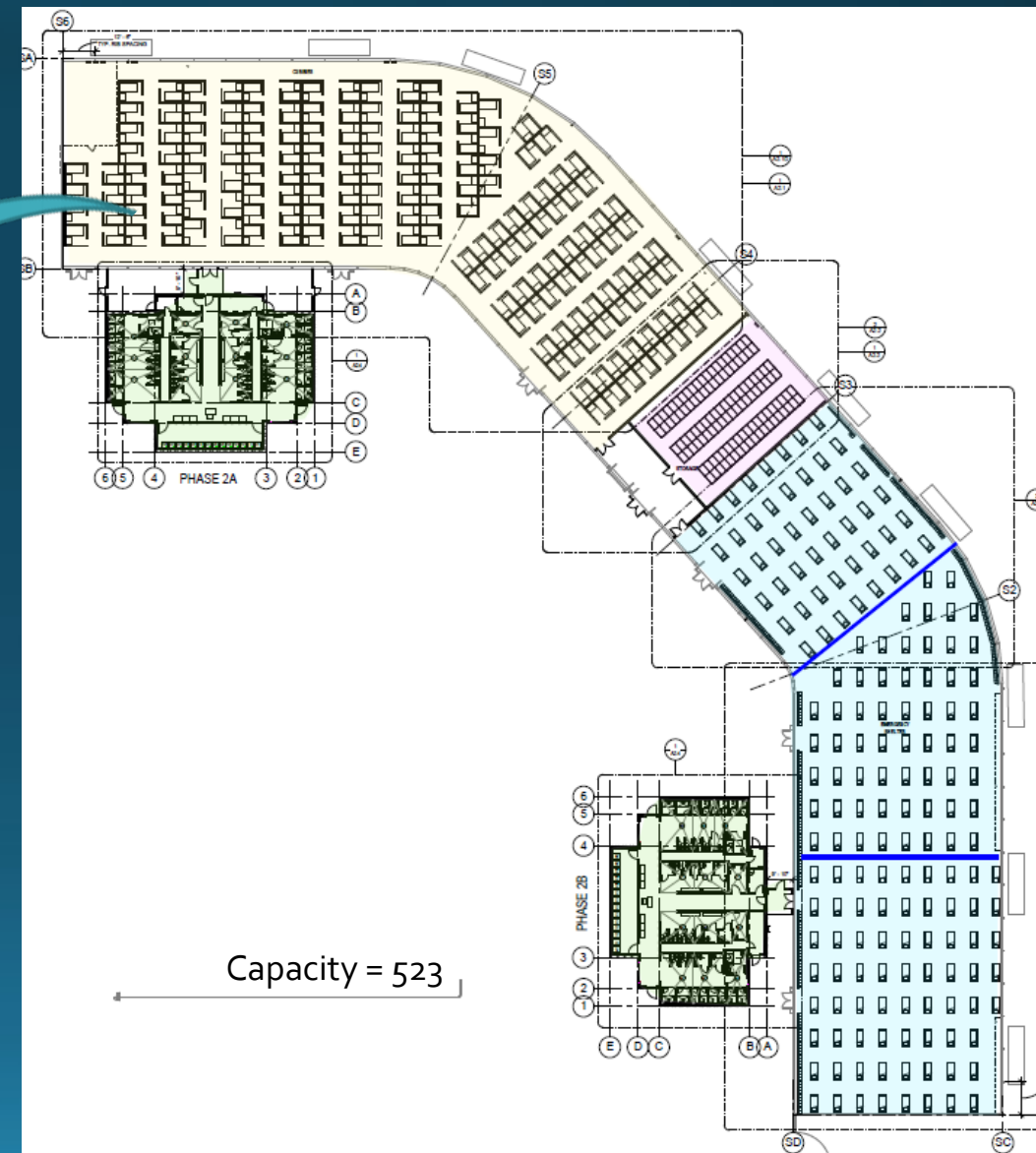
3. Capacity needs

= Approx. 37% increase





Cares Campus—Construction Update





Cares Campus—Construction Update





Homeless Services Update

www.washoecounty.gov/homelessness/