

# Current Projects, Our Place, & Regional Planning

Community Homeless Advisory Board Presentation

June 1, 2020

# Presentation Outline

- 1. Introductions & History of RISE Ben Castro
- 2. Current Projects Kim Barghouti
  - RISE & Dine / E. Fourth Rest Stop
  - Free Market
  - Outreach & Training
- 3. Our Place Jen Cassady
  - Utilizing Peers
- 4. Spectrum of Solutions
  - Safe Camp Collective Lisa Lee
    - i. Research
    - ii. Current Regional Costs
    - iii. Budget
    - iv. Projected Savings and Overview



These slides are intended to be a brief introduction of RISE to officials before the June 1, 2020 presentation and to help guide the discussion

# History & Philosophy of RISE

Mission Statement: "Our initiative is to cultivate a greater sense of dignity and humility by providing equal access to shelter, knowledge and opportunity. We seek to create a stronger community through the use of shared resources and mutual aid."

**History:** Founded 2012

**Philosophy:** Our greatest resource is and always has been the people we serve.



# Current RISE Projects

# E. Fourth Rest Stop

Engages Volunteers Platform for Outreach Provides Hot Meals

### Living Room

Client Casework Community Building Housing Vouchers

#### Free Market

Donation Management Survival Gear Hygiene Supplies

#### Outreach

Relationships Safety Planning Resources @RISE

Advocacy Training Empowerment

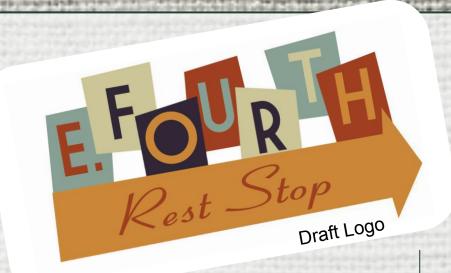
RISE schedules & supports over a dozen local organizations... some have served for 12 years. (Pictured)

RISE uses fundraising
events and private
donations to provide
housing vouchers for
people who 'fell through
the cracks' in the last
three years

RISE partners with the Woman and Children's Center of the Sierra, distributes at the Rest Stop, hires outreach staff, & exchanges donations with other organizations to maximize value

RISE builds long-lasting relationships with life saving interventions, designs needs assessments, provides referrals to public resources, & collects data

@ = Advocacy & Training. RISE hosts trainings in de-escalation skills, volunteer staffing at the emergency winter tent, computers and other job skills, & substance use resources



#### **Partners**



Hosted community meetings, provided the location, maintains restrooms & garbage donated seating, installed storage, lights, & handwashing stations







# E. Fourth Rest Stop

Over 1,000 meals served weekly

#### Daily Meal Providers



# Team Intros

The RISE Board of Directors is currently comprised of people with very diverse backgrounds. Our Directors range in age from Gen Z to Boomers. We represent education levels from GED to PhD. We have many years of outreach & case work experience with disadvantaged people, business & HR experience, volunteer work, community ministry, social work, peer support, public health, harm reduction, behavioral health and substance use treatment, community health, technology management, faith-based service, humanistic service, social activism, financial management, crisis management & prevention, and over 163 years combined personal recovery.

RISE currently employs 37 team members who work at Our Place and in outreach. We also draw on a volunteer base of over 700 community members to meet specific needs and serve meals.

We all have had challenges in our lives and we bring a culture of unity.

**163 Years** of personal recovery

**37 Staff** members as of May 24, 2020

700 Volunteers

serve with us yearly





# UR PLACE

UNLECKING A BETTER TOMORROW

**Operator Team** 

#### **Jennifer Casady,** Our Place Director

Ordained Minister & Hospice Care Worker

Master of Arts in Social Change from Starr King School for
the Ministry in Berkeley, CA.

Bachelor of Science in Biology from UNR

#### Kim Barghouti, Operations Director

20 years of HR, payroll, and business process analysis Bachelor of Business Administration – Human Resources, Eastern New Mexico University, Portales, New Mexico

#### **Benjamin Castro**, RISE Executive Director

Co-founded The Reno Initiative for Shelter and Equality
12 years of HR experience and
Bachelor's in Economics from UNR

#### Camille Jones, Family Home Manager

Background in mental health services
Pursuing an MSW through UNR

#### Markos Angelides, Women's Home Manager

Assists & supports people who are struggling Bachelor in Psychology with a Minor in Addictions Treatment from UNR



# Peer Perspective

- RISE's board is uniquely positioned to coordinate the complicated processes that will be required to deliver effective services at Our Place. We value the small things and feel higher meaning in everything we do from cleaning up to sitting in silence with a grieving neighbor.
- Rates of long term homelessness reveal that our community is in need of solutions that look different than the current model (OrgCode, 2019). Our approach understands the value of relationships, respect, dignity, & trust.
- RISE hired a high percentage of peers and people with lived experience who are completing the CPRSS (Certified Peer Recovery Support Specialist).
- Staff is using the remaining construction time to train new team members.
- Safety is a team effort. Emergency situations leave clients facing the tyranny of the moment. Our staff is equipped to diffuse this stress through preparation for likely emergency scenarios, shared responsibilities, & accountability processes.

# People First Focus





Under the direction of RISE, Our Place will be more than a bed; it will be a second home. Guests will find themselves in a place where they and their families have a therapeutic place to heal at their own pace. Our model is structured to feel like a respite instead of a reprise of the same cycle of homelessness they have seen before. Smooth transitions will allow clients to stay in touch with the community even when they have moved on to permanent or transitional housing.

Through motivational interviewing and our support overcoming barriers, clients who need a little monetary aid are also quickly transitioned to more sustainable plans whenever possible. A large base of supporters from the community assist with this first step when it is appropriate. Diversion policies reduce case manager client numbers, open beds for emergency situations, decrease wait times, provide structure for early intervention, and build our base of support for future clients.

# Need still exists and is likely to increase

While the numbers for the **Point In Time Count** conducted in January have not been released, early estimates suggest that the number *may be tripled* what it was a year ago.

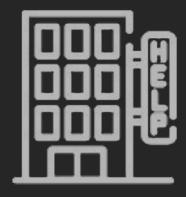
Washoe County may see an increase in people experiencing homelessness when the eviction moratorium ends and our community struggles to recover from COVID-19.

Our Place is not designed to serve everybody including couples without children and men.

Post COVID-19 Nevada has the highest unemployment rate of any USA state in history.











# Safe Camp Intro

- Successfully works in other communities
- Addresses public health concerns
- Makes it easier to access services and case managers
- Saves the region money
- Supports effective recovery options

# How can safe camps help?



Housing Crisis
Reno/Sparks/Washoe County is
experiencing a severe lack of
affordable housing



Housing Gaps
Filling the gap for those who are unable to access the shelter (pets, partnerships, trauma, ptsd, etc.)



People Die!

Homelessness compounds health,
substance use, mental health, and issues
that lead to hospitalization,
incarceration, & citation

Survival: Without Shelter

## Narratives

#### Survey Question: What is your biggest difficulty on a daily basis?

- 1. "Homeless being harassed and told to move from Reno to Sparks, then Sparks to Reno."
- 2. "Finding a place for four people and a dog."
- 3. "Finding a place to rest without getting chased off. Staying cool or warm. Healthy food daily. Dragging my stuff around each day with no safe place that's clean to store it."
- 4. "Moving around locations every day."
- 5. "Trying to find a safe place to sleep at night."
- 6. "Drinking water, restrooms, washing dishes, moving belongings everywhere and making appointments with companion dog."
- 7. "Waking up to the reality that this is my life now. Having the strength to know things will get better. Just knowing there's more than this. Most of all, knowing I don't have to settle for this and I deserve better."
- 8. "Well right now, keeping warm and cops telling us we can't camp where we are. The one thing is I'm not camping, I'm living or trying to."
- 9. "Moving my stuff so I don't lose it all. I don't have much but it is hard to replace it all once a week or more."

## Narratives

#### Survey Question: What are the reasons you do not stay in the shelter?

- 1. "No good. Treated like an inmate. \_\_\_\_ sucks. They dictate every move. Too institutional."
- 2. "The homeless down there scare me and I can't be with my man."
- 3. "Don't want to be downtown."
- 4. "Try it yourself. Just one night you will definitely get the jest (sic) of it. I bet you'll never ever go back for seconds."
- 5. "Bugs/illness not properly cared for. Not being fair about rules and changing daily. Too many in tight spaces. Sleeping at tables for intake."
- 6. "Don't like being around others due to anxiety."
- 7. "Other people smell. I was 86'd for fighting."
- 8. "They institutionalize the average person, is run by corrupt politicians and corrupt theories."
- 9. "The shelter sucks my soul dry. Women there are ok with taking meds and doing nothing. The staff is just doing their job but rules make me feel like I'm a mouse being led through their maze of "you do this like this right now." There needs to be understanding that not everyone is the same. I'm not 2 years old and I do know how to fold my clothes, when to shower, and that being considerate of others is a must. Monica at VOA is the shit! Best VOA employee ever!"
- 10. "Too many drunks, dope fiends, and just plain nasty people--attitude wise."
- 11. "Full. I have a fear of people. Too many in one place."

# Filling the Gaps of the Shelter

Safe camps will provide shelter for the population that have trouble accessing the shelter

Couples (regardless of sexual orientation)

People with pets

People who have lived outside for many years

People who have been assaulted, 86'ed, or have experienced trauma in the shelter

People who live with anxiety and/or PTSD

# Considerations

Landscape Buffers/ Use and Use Maximum Length Maximum Residents Restrictions of Stay Beautification Rules and Community Regulations/Code Services for Residents Inspections Outreach of Conduct Indemnification and Insurance Security **Utilities Hold Harmless** Requirements Agreements

# Evidence-Based

- City of Seattle, Human Services Department. (2017). *Seattle Permitted Encampment Evaluation*. Seattle, WA: City of Seattle. Retrieved from http://www.seattle.gov/Documents/Departments/HumanServices/AboutUs/Final%202017%20Permitted%20Encampment%20Evaluation.pdf.
- Cohen, R., Yetvin, W., & Khadduri, J. (2019). Understanding encampments of people experiencing homelessness and community responses: Emerging evidence as of late 2018. U.S. Department of Housing and Urban Development, Office of Policy Development and Research. Retrieved from https://www.huduser.gov/portal/sites/default/files/pdf/Understanding-Encampments.pdf.
- Herring, C. (2014). The new logics of homeless seclusion: Homeless encampments in America's west coast cities. *American Sociological Association*, 13(4), 285-309. doi: 10.1111/cico.12086.
- Lemke, J. (2016). From the alleys to city hall: An examination of participatory communication and empowerment among homeless activists in Oregon. *Journal of Communication Inquiry*, 40(3), 267-286. doi: 10.1177/0196859916646045.
- Parr, E., & Rankin, S.K. (2018). It takes a village: Practical guidance for authorized homeless encampments. Homeless Rights Advocacy Project, 13. Retrieved from https://digitalcommons.law.seattleu.edu/hrap/13



"Outreach workers are generally better received when they make low demands, offer something that people in encampments might want or need, and share demographic characteristics or lived experiences with those in encampments. People who stay in encampments may be wary of authority figures and are more likely to welcome outreach workers who do not act or present as such. These same considerations may also apply to sanctioned encampments"

(Cohen, Yetvin, & Khadduri, 2019, p. 18-19)

# Relationships are Key



# Social Organization & Management



# Priority Populations

Veterans, Vulnerable Individuals, Couples, & Seniors



#### Screening Tool

Ensure that
unsheltered and
chronically
homeless have
preferential
placing



# Resident Advisory Council (RAC)

Governs the affairs of the community.
Provides essential feedback to
Program Director



#### Sweat Equity

Community service from residents to ensure sanitation & safety of the community



#### Rules And Bylaws

RAC & Program
Director work
together to
create
self-governance
& ownership in
the community

# Human Costs:

Things money cannot buy

- Lost relationships
- Unstable future when constantly forced to move
- Exposure & weather injury
  - Graphic Picture (Public Record)
- Demoralization & loss of belonging
- Internalized stigma
- Vigilante abuse
- Assaults
- Loss of privacy
- Trauma
- Deprivation of dignity
- Health: decreased life expectancy, chronic illness, mental illness, & co-occurring disorders

# Instabilit

#### Biopsychosocial Risk Factors

Age, military service,
marital status, social support,
foster care, family conflict/violence,
sexual abuse, incarceration, mental
illness, maltreatment, health status,
education, substance abuse,
minority status

Family housing instability,
loss of jobs, poverty,
loss of public benefits,
housing costs/availability,
deinstitutionalization, health care costs,
discrimination, low wages

#### Individual Outcomes

Health impairment, substance abuse, mental illness, social isolation, sexual abuse, maltreatment, criminal activity, criminal victim, self-harm, job loss, death

Inpatient Substance
Abuse Treatment

#### Homelessness

FIRST-TIME EPISODIC CHRONIC

#### **Housing Status**

Street-Dwelling
Shared Dwelling
Emergency Shelter
Transitional Housing
Permanent Supportive Housing

PERMANENT HOUSING

#### Social Outcomes

Poverty, property crime, prostitution, street violence, public inebriation, panhandling, public health, community philanthropy, community discord

Jail / Prison

# By The Numbers



Per year in 2018, A person experiencing chronic homelessness costs the public around \$45,000

\$45,000



The cost of jail is estimated at \$180 for booking and around \$108 per day. (2016 data)

Hospital visits can cost around \$10,000 a year per person



#### **Treatment costs:**

Detox: \$250 to \$800 per day 28 day: \$3,000 to \$10,000 Suboxone: \$5,980 per year

Methadone: \$6,552 per year



A safe encampment would cost around \$10 a day per person. We would expect to serve, at minimum, 150 unique individuals each year.

## Sweeps \$4,000+

Sweeps cost more than \$4,000 in personnel alone for each occurrence.

- COIT, \$240.38/day
- Law enforcement, \$2,500/day
- Public works, \$1,400/day

## Housing is Healthcare



People who experience homelessness have an average life expectancy of around 50 years of age, almost 20 years lower than housed people. The Center for Disease Control (CDC) states that people experiencing homelessness are at a greater risk of infectious and chronic illness, poor mental health, and substance misuse

## The Housing Continuum









1. Salaries	FTE	Hourl	/ Annual			Subtotal	3. Supplies		Unit/ Month	Annual/ Unit	Subtotal
Camp Site Administrator	1.0	\$ 28	\$ 28.00			\$ 58,240.00		#			
Peer Recovery Support Specialist	4.0	\$ 20	0.00	0 \$41,600.00		\$ 166,400.00	Hygiene items \$500/month x 12 months	1.0	\$ 500.00	\$ 6,000.00	\$ 6,000.00
Peer Supervisor	1.0	\$ 24	1.00	0 \$49,920.00		\$ 49,920.00	Long range radios: purchase price +2-year protection	4.0	\$ 35.26	\$ 423.12	\$ 1,692.48
Salaries Subtotal						\$ 274,560.00	Laptop (at least one workstation)				\$ 700.00
						\$ 43,929.60	   Shower/Privacy Tents	10.0		\$ 100.00	\$ 1,000.00
2. Fringe benefits @ 16%					\$ 43,929.0		Solar Camp Shower Bags	40.0		\$ 40.00	\$ 1,600.00
3. Contractual	FTE	Hourl	y   A	Annual		Subtotal				<b>V</b> 10.00	4 1,000.00
Internship Supervisor	0.1	\$ 45	5.00 \$	93,600.00		\$ 9,360.00	Camp Repair items (duct tape, tarps, pallets, winterizing materials, etc) \$300/month x 12 months	1.0	\$ 300.00	\$ 3,600.00	\$ 3,600.00
Liability & Workman's Comp				<b>,</b>		\$ 60,000.00	Barbecue Grills - propane	5.0		\$ 500.00	\$ 2,500.00
3. Contractual Continued			per Month	Annual	/Unit	Subtotal	Canopy for Barbecue Grill area	1.0		\$ 1,100.00	\$ 1,100.00
Toilets including service - 13 billing cycles			\$ 91.32	91.32 \$ 1,18		\$ 11,871.60	Supplementary Camping Supplies	1.0	\$ 1,020.00	\$ 12,240.00	\$ 12,240.00
Handwashing station w/ service - 13 billing cycles			\$ 132.20	\$ 1,7	18.60	\$ 8,593.00	Supplies Subtotal				\$ 30,432.48
Staff Training/Professional Development*						\$ 5,000.00	4. Administrative				
Garbage 6 yard dumpster serviced twice per week		1.0	\$ 630.40	30.40 \$ 7,564		\$ 7,564.80	Administrative Costs @15%				\$ 70,222.42
16' storage container rental (\$198 delivery & removal)		al) 1.0	\$ 120.00	20.00 \$ 1,63		\$ 1,638.00	Total Cost**				\$ 538,371.90
Mobile Office - (\$200 delivery & removal)		1.0	\$ 200.00	\$ 2,60		\$ 2,600.00	* <b>Training:</b> CEU's, Mental Health First Aid (MHFA), Ethics, Contidentiality,				
Utilities Electricity, Water, & Internet to support regional GoodGrid intake		nal					De-Escalation, First Aid, Food Safety, Good Grid, etc.)  ** This conservative budget does not include cost-savings from		etc.)		
		1.0	\$ 400.00	\$ 400.00 \$ 4,80		\$ 4,800.00			de cost-sa	vings from	
Propane Service every other week	e Service every other week		\$ 30.00	30.00 \$ 780		\$ 7,800.00	donations and available nautner cumplies				
						\$	COVID may impact supply avo	ailability	and estima	tes	

110 227 40

# **Budget Discussion**



As we have shown, this budget vastly outperforms the financial outcomes of sweeps, hospitalizations, incarceration, and other current costs.

But we are fiscally conservative and believe that regional partners can reduce this total with current resources, selecting a site with some of the requirements in place, and inviting community support.

SAFE Camp Staff will maintain safety, build trust, and facilitate site ownership so that fewer responsibilities fall on the shoulders of public funds.

# \$aving Money & Saving Lives

# PROJECTED REGIONAL SAVINGS

per year of more than

\$6,212,000

#### Current

\$45,000 per person per year x 150 people = \$6,750,000

#### Safe Camp

\$3,589 per person per year x 150 people = \$538,000

#### **Human savings:**

- Restored relationships
- Stability
- No loss of life or limb to the elements
- Belonging and connectedness
- Empowerment
- Healing
- Privacy
- Dignity
- Self-efficacy
- Wellness

# Location & Staff

Like other communities around the nation, we humbly ask our community to stand behind a Safe Camp as part of the solution to end homelessness.

We ask that you support a spectrum of solutions for people experiencing homelessness by recruiting regional financial partners to fill gaps on the housing-options continuum.

We ask that the community support this pilot project by providing a piece of land that is accessible by guests and service providers.





#### Contact Us:

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