



# Cyber Security Overview

## Washoe County Deferred Compensation Plans

*May 10, 2023*

**Presented by:**  
*Charles Griffin*



# Cyber resilience and preventing fraud



# Cybersecurity alignment with DOL

✓ **Cybersecurity program best practices**

---

✓ **Online security tips**

---

✓ **Hiring a service provider**

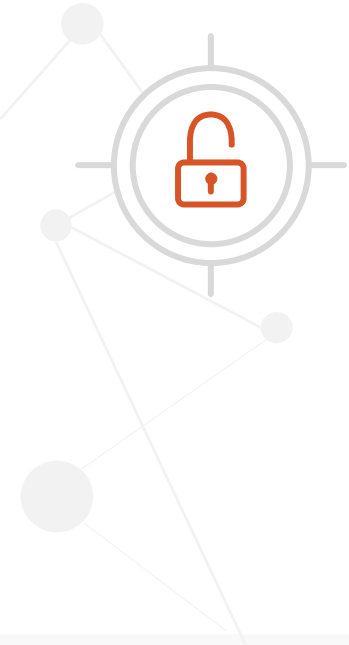


Voya received ISO/IEC 27001:2013 certification, which is a security framework created by the International Organization for Standardization that assesses a company's ability to manage trusted information in the areas of confidentiality, integrity and availability and to keep its data safe. To achieve this certification, Voya completed a comprehensive audit to verify that we comply with ISO/IEC 27001:2013's 114 control objectives and clauses.

For plan sponsor/TPA/financial professional use only. Not for use with participants. CN2184283\_0524

**VOYA**  
FINANCIAL

# The evolving landscape of cybersecurity threats



## What to watch in 2023 –

**Financial impact on cybersecurity budget**

**Ransomware threats to business**

**More regulatory compliance – local, state, national and international**

**Supply chain risks**

**Increasing cost of cyber insurance**

**Competing for cyber talent**

# Voya's approach to Cybersecurity



**Dedicated & certified**  
information security  
professionals employed



**SOC 1 & SOC 2**  
ISO 27001 certified



**Layers of defense**  
Multi-factor authentication,  
encryption, mobile and call center  
voice biometrics and more

# Fraud prevention in action

*“Hi, this is Teri. I’d like to make a bank change...”*



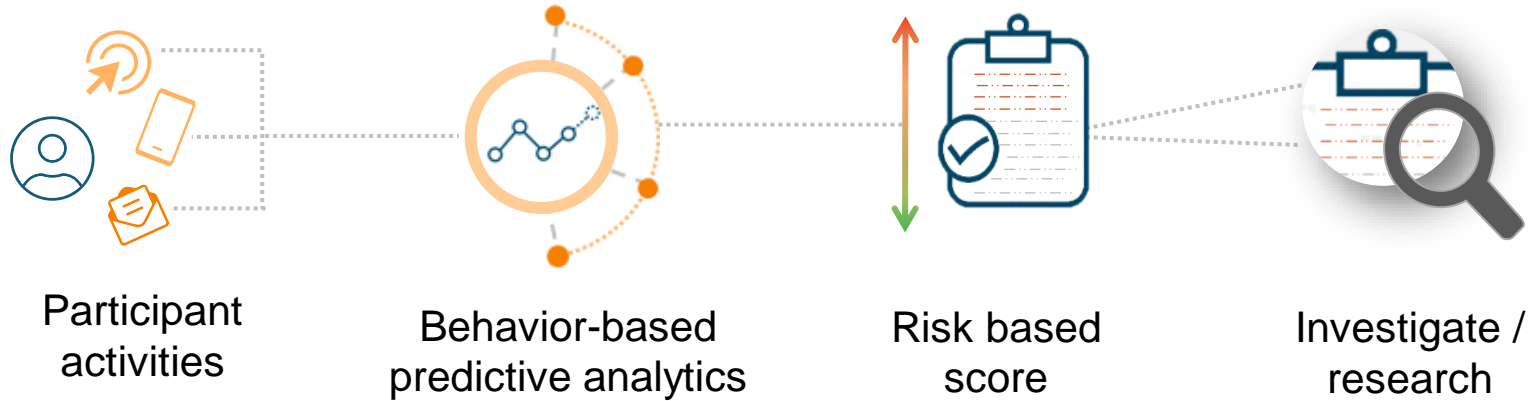
**New bank location:**  
**Alexandria, VA (22121)**

**ACH routing location**  
is **1,185 miles** from  
home address

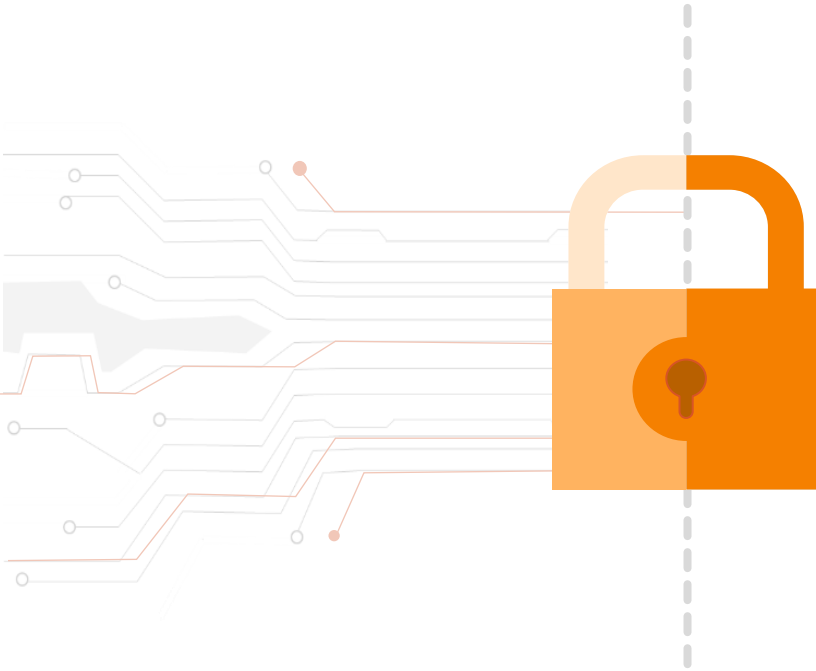


**Outside**  
**safe radius**

# Leveraging AI to help keep accounts safe



# Voya's S.A.F.E.™ Guarantee



**Cyber security + fraud prevention**

**S.A.F.E.** *“Secure Accounts for Everyone”*