

## NEVADA CARES CAMPUS WASHOE COUNTY

Hello from the staff at Washoe County Housing and Homeless Services and Nevada Cares Campus! We would like to welcome you and express our commitment to service all participants and staff at the Nevada Cares Campus. It is important for us to remain committed to being a housing-focused Campus by providing services and supporting your pursuit toward housing goals. Through these monthly newsletters we will provide updates of the current state and future changes that will be taking place at the Campus. These updates will include services, scheduled activities for all to participate in, construction, and more. If there are changes taking place in the interim, these changes will be communicated through campus staff and case managers. We look forward to staying connected.

### 988 Suicide and Crisis Lifeline



If you or someone you know is having thoughts of suicide or experiencing a mental health or substance use crisis, 988 provides 24/7 connection to confidential support. There is Hope. Just call or text 988 or chat [988lifeline.org](https://988lifeline.org)

This new number serves as a universal number so that no matter where you live in the United States, you can reach a trained crisis counselor who can help.

If you have any questions, please connect with a Campus staff member or your case manager.

### We will meet you where you are at

This story is about an individual who came to the Campus after 17 years of incarceration. Due to the nature of his crime, he strongly felt he would not make it in the community. As a lifetime parolee, he expressed his concerns of how the general public would view him and negate him because of a poor choice he made over 17 years ago. He felt an independent living situation would be next to impossible.

To begin his transition into the community case management staff worked with this individual to secure his essential documents, such as ID, Social Security (SS) card, birth certificate and re-established his Social Security Disability (SSD) benefits that were terminated while in custody. Getting these documents gave him a sense of hope and with time, with the help of staff, he secured permanent housing.

To this day, this participant works part-time and remains in housing. He has re-unified with his children, building a relationship that is stronger than ever. This participant continues to understand and accept the conditions of his Parole. He is also aware of the opportunity he has had since his release. Doors he thought would be locked forever have been opened to him. He continues to grow and make progress. Both he and staff are grateful for the progress he has made since re-integrating into the community.

*This story was one of many shared by case managers. To read additional success stories please visit our website at [www.washoecounty.gov/homeless](http://www.washoecounty.gov/homeless)*

### New Medical Services on Campus

We are excited to announce and welcome the MedTrust medical team! Starting mid-August, the medical staff will be providing services to participants on Campus.

The MedTrust team will be in the medical trailer located near the restrooms (G on the map on the next page). If you have any questions, please connect with a Campus staff member or your case manager.

## Summer Must Know's: Closure of Section A, Food Tent, Water

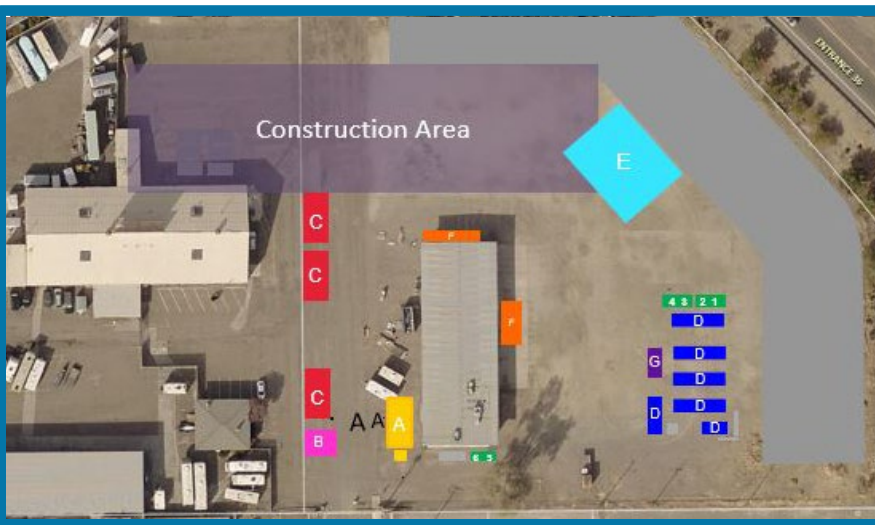
Starting late August, section A will be closing for construction to begin on the Sprung improvements.

A new food tent located outside section A will serve as a temporary location for meals, day use area and a cooling area. The tent will include water stations. Please see the Campus map below for location.

Lastly, with the high temperatures, please remember to stay hydrated. Please see Campus staff for current water locations on-site.

## Current ongoing construction map

During construction, sections of the Campus will continue to be closed or relocated to new temporary buildings that will assist in continuing to provide services. The current temporary buildings include:



- A** The Welcome Center, Security, and Intake, located at the entrance of Campus
- B** Mail located across the Welcome Center
- C** Case Management
- D** Bathrooms, showers, and laundry
- E** Meals, day use area and cooling area
- F** Property Storage
- G** Medical
- 1-6** Behavioral Health and Partner Services Offices

We appreciate your patience as we work to improve the Campus!

## Being a good community neighbor!

As many of our business neighbors have welcomed the Campus to E. 4th Street, we encourage all to be mindful and respectful of the businesses and properties in our neighborhood.

This includes discarding of trash appropriately and being courteous to the tenants in their housing environments. We are all responsible for this community and will hold each other accountable.

## Did you know?

### Meet VOA's New Shelter Supervisors

Shane, Monica, Jeffrey, and John

The team is excited to welcome the new VOA Supervisors.

The supervisors are compassionate and professional and will support the safety and the integrity of all participants. Please feel free to say hi!

### Behavioral Health Counselors are now on Campus!

Today, we currently have 2 mental health counselors on Campus, with 3 more starting in August and September.

The team currently provides crisis intervention and outreach services.

If you see the counselors on Campus, please feel free to say hi!