

## NEVADA CARES CAMPUS WASHOE COUNTY

Hello, from the staff at Washoe County Housing and Homeless Services and Nevada Cares Campus! We would like to welcome you and express our commitment to service all participants and staff. We are a housing-focused Campus, and it is important the services we provide support your pursuit of housing goals. Through these monthly newsletters, updates will be provided about the current state and future changes at the Campus, as well as scheduled activities, construction and more! If additional changes take place, these will be communicated through Campus staff and case managers. We'll stay connected!

### We will meet you where you are at

There are many stories that can be shared of a person attaining permanent housing but there are some stories of less permanence that may mean as much but are often overlooked. Such is the story of a young person and their parent who were sleeping in their car and occasional motel rooms. After being in the cycle of homelessness for an extended amount of time and with the parent's health rapidly declining, each person made a likely difficult and humbling decision to reach out for help through Washoe County Housing and Homeless Services.

They were connected to the Homeless Outreach Proactive Engagement Team (H.O.P.E.) Outreach team but were initially uncertain and resistant to the degree of commitment change involved. With the assistance, encouragement, and rapport built between the HOPE team case managers and the Participants, the parent enrolled in the Nevada Cares Campus Emergency Shelter and the young adult applied for and was voted into the Nevada Cares Campus Safe Camp.

What makes this such a successful story, in the works, is it has allowed the parent and the young adult to break free of the overwhelming worry for one another as well as any codependency that had them both experiencing homelessness. With encouragement, advocacy, and a leap of faith, the young adult agreed to go into Safe Camp to work on reviving their dreams which allowed the parent, with the assistance of their Campus case manager, the emotional freedom to pursue and attain appropriate treatment and placement in a skilled nursing facility. This would not have been a likely conclusion for either person had they failed to take some risks, denied the need for change, and/or refused to trust others. Let's look forward to their continued success.

To read additional success stories please visit [www.washoecounty.gov/homeless](http://www.washoecounty.gov/homeless)

### New Partner Schedule

Monday	Tuesday	Wednesday	Thursday	Friday
8am - 3pm Food Bank of Northern Nevada	8am - 3pm Food Bank of Northern Nevada	8am - 4:30pm MedTrust	8am - 3pm Food Bank of Northern Nevada	8am - 4:30pm MedTrust
8am - 4:30pm MedTrust	8am - 4:30pm MedTrust	9am - 12pm Mobile One Docs	8am - 4:30pm MedTrust	9am - 11am WellCare
9am - 11am WellCare	9am - 12pm Mobile One Docs	10am - 11am Vitality	9am - 11am WellCare	
9am - 12pm Mobile One Docs	9am - 12pm Anthem Outreach	10am - 2pm JC Lighthouse "The Crew"	9am - 11:30am Reno Housing Authority	
10am - 12pm Mill Street Care Center	9am - 11am WellCare	12:30pm - 3pm Silver Summit Outreach	9am - 12pm Mobile One Docs	
11am - 1pm Molina Healthcare	10 am - 2pm JC Lighthouse "The Crew"	1pm - 3pm HPN Outreach	9am - 12pm Anthem Outreach	
1pm - 3pm VA Outreach	10am - 12pm Mill Street Care Center	1pm - 2pm Donation van Catholic Charities of Northern Nevada	10am - 12pm Mill Street Care Center	
6pm - 7pm Alcoholics Anonymous	3pm - 4:30pm Bristlecone Recovery Center		10am - 2pm JC Lighthouse "The Crew"	

### NEW

## Campus Partner



## ALCOHOLICS ANONYMOUS

We are excited to share there will be open weekly meetings available to anyone interested in Alcoholics Anonymous's program of recovery from alcoholism.

When: Every Monday at 6:00pm

Location: Food Tent/Warming tent










## Big changes coming in the next phase of construction...

In late March, the next phase of construction will begin - the main entrance of the Campus will move to Line Drive. Along with the move to the south side of the Campus we will also have new temporary buildings on site! Find the new Campus map and entrance directions below.

## NEW Temporary Construction Map

Sections of the Campus will continue to be closed or relocated to new temporary buildings during construction. The current temporary buildings include:



-  Entrance of Campus
-  The Welcome Center, Security, and Intake
-  Mail located across the Welcome Center
-  Bathrooms, showers, and laundry
-  Case Management, Behavioral Health, and Partner Services
-  Meals, day use area and cooling area
-  Property Storage
-  Medical
-  Smoking Area

We appreciate your patience as we work to improve the Campus!

## NEW RTC Van Route

Have you heard about the RTC van?

We have an RTC van to help participants access community resources throughout Washoe County!

Ask a VOA staff member or speak with your case manager to review the NEW schedule and find out what day and time we are headed to each location.

## Did you know?

...you need a Clarity card in order to access the new buildings, lunch, dinner and the laundry room?

Yes! You will need a Clarity card to access services on Campus. What is a Clarity card? It's an ID that allows participants easy access to the services on Campus.

If you do not have a Clarity card, you may get one at the Welcome Center with the intake team.