



NEVADA CARES CAMPUS WASHOE COUNTY

Hello from the staff at Washoe County Housing and Homeless Services and Nevada Cares Campus!

We would like to welcome you and express our commitment to service all participants and staff at the Nevada Cares Campus. We are a housing-focused Campus, and it is important that the services we provide support your pursuit of housing goals. Through these monthly newsletters, updates will be provided about the current state and future changes at the Campus. These updates will include services, scheduled activities, construction and more. If there are changes taking place in the interim, these changes will be communicated through Campus staff and case managers. We look forward to staying connected.

Campus Policy Changes Effective Friday, November 4

IMPORTANT ANNOUNCEMENT

We would like to announce some changes to the Nevada Cares Campus Policy that will start on November 4, 2022.

The changes include a new Housing Plan engagement policy and updates to the 'Sit Out' list.

If you have not received a copy of the updated policy, please connect with a Cares Campus staff member or your case manager.

We meet you where you are at

Last month 26 individuals staying at the Campus followed through with their case managers, accomplished their Housing Plan goals and successfully exited into permanent housing!

One of our participants who was living at the Nevada Cares Campus since July of 2021 informed his case manager that he had spent the past 20 years living either on the streets, in vehicles, or in shelters. By working with his Case Manager and the Reno Housing Authority – Emergency Housing Voucher (EHV) program, he was motivated to start his search for permanent housing.

His Case Manager witnessed a positive transformation of independence with this participant throughout the process of applying for assistance, completing housing applications and quickly connecting with landlords. In just one month the participant secured a two-bedroom apartment and reconnected with family. We wish him the very best on his journey.

This story was one of many shared by case managers. To read additional success stories please visit our website at www.washoecounty.gov/homeless

Updated Partner Schedule

Monday	Tuesday	Wednesday	Thursday	Friday
8am – 3pm Food Bank of Northern Nevada	8am – 3pm Food Bank of Northern Nevada	8am – 4:30pm MedTrust	8am – 3pm Food Bank of Northern Nevada	9am – 11am WellCare
8am – 4:30pm MedTrust	8am- 4:30pm MedTrust	9am – 12pm Mobile One Docs	8am – 4:30pm MedTrust	8am – 4:30pm MedTrust
9am – 12pm Mobile One Docs	9am – 12pm Mobile One Docs	10am – 11am Vitality	9am – 11:30am Reno Housing Authority	
10am – 12pm Mill Street Care Center	9am – 12pm Anthem Outreach	10am – 2pm JC Lighthouse "The Crew"	9am – 12pm Mobile One Docs	
11am- 1pm Molina Healthcare	9am – 11am WellCare	12:30 pm – 3pm Silver Summit Outreach	9am – 12pm Anthem Outreach	
1pm – 3pm VA Outreach	10am – 2pm JC Lighthouse "The Crew"	1pm – 3pm HPN Outreach	10am – 12pm Mill Street Care Center	
	10 am – 12pm Mill Street Care Center		10am – 2pm JC Lighthouse "The Crew"	
	3pm – 4:30pm Bristlecone Recovery Center			
	4pm – 5pm Vitality			

For locations, please connect with a Cares Campus staff member or your case manager.

Closing a different part of the Sprung

During Mid-December we will be opening Section A as a new dorm on Campus.

As Section A opens, we will be moving some participants from Section C to the new dorm. We will keep everyone updated as these changes begin.

If you have any concerns please connect with a Campus staff member or your case manager.

Bathroom, laundry, and shower building update

We would like to thank you all for your patience and cooperation while the construction on the new bathroom, laundry and shower building has been taking place.

The first new building will increase the number of bathrooms, laundry and shower available and is scheduled to open in March 2023.

Current ongoing construction map

Sections of the Campus will continue to be closed or relocated to new temporary buildings during construction. The current temporary buildings include:



- A** The Welcome Center, Security, and Intake, located at the entrance of Campus
- B** Mail located across the Welcome Center
- C** Case Management
- D** Bathrooms, showers, and laundry
- 1-6** Behavioral Health and Partner Services Offices
- E** Meals, day use area and cooling area
- F** Property Storage
- G** Medical
-  Smoking Area

We appreciate your patience during this process!

Did you know?

Happy Thanksgiving!



On Thursday, November 24th, Catholic Charities of Northern Nevada will be providing a Thanksgiving meal to the Nevada Cares Campus to all participants for lunch, between 10:30am – 10:45am.

We are thankful for our community partners for supporting the Nevada Cares Campus.