

NEVADA CARES CAMPUS WASHOE COUNTY

Hello from the staff at Washoe County Housing and Homeless Services!

We would like to welcome you and express our commitment to service all participants and staff at the Nevada Cares Campus. It is important for us to remain committed to being a housing-focused Campus by providing services and supporting all pursuing their housing goals. Through these monthly newsletters we will provide updates of the current state and future changes that will be taking place at the Campus. These updates will include services, scheduled activities for all to participate in, construction, and more. If there are changes taking place in the interim, these changes will be communicated through campus staff and case managers.

We look forward to staying connected.

June Changes



Case Management Transition

We are excited for the 21 new case managers; they are on Campus and ready to help you accomplish your housing goals!



Behavioral Health

We are excited to announce we are hiring 6 behavioral health counselors to start individual and group sessions for participants ready to engage in services.

We will meet you where you are at

In September 2021 a participant who struggled with substance abuse began working with a case manager. The participant was interested in working and getting housed to obtain custody of their child. The participant reached sobriety and was able to find employment. The case manager and participant worked together to obtain essential documents for housing such as their ID, social security card and birth certificate. After a month of employment, the participant was able to transition into a shelter program.

The participant was so excited for the opportunity and as of April 2022 they are currently still employed, has obtained a vehicle for transportation, and now rents a two-bedroom home. Seven months later, after the first meeting with the case manager, the participant reached their goal of visitation with their child and is now working on obtaining full custody!

This story was one of many shared by case managers. To read additional success stories please visit our website at www.washoecounty.gov/homeless

Honoring all we have lost

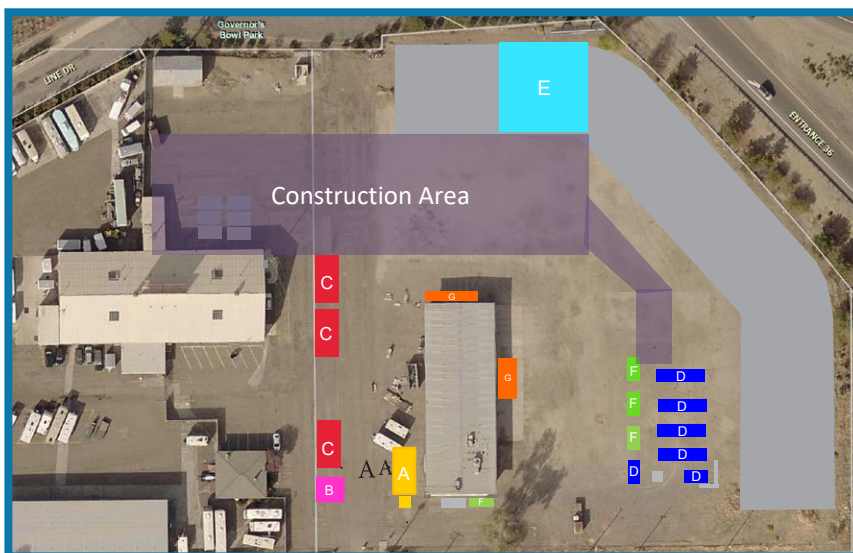
All who have walked through the gates of the Campus seeking shelter have come from different paths, and different walks of life. As we honor those who have stepped through those gates into housing, so too must we honor those who have passed. In memory to all who have passed, we thank you for being with us and allowing us to be a part of your journey.

You will not be forgotten.

Ongoing construction development



Our long-awaited Campus improvement and construction plan is about to begin! Over the next couple years there will be many changes. Throughout this process, sections of the Campus will be closed or relocated to new temporary buildings that will assist in continuing to provide services.



Current new buildings include:

- A** The Welcome Center, Security and Intake, located at the entrance of Campus
- B** Mail located across from the Welcome Center
- C** Case Management
- D** Bathrooms, showers and laundry
- E** Meals, day use area and cooling area
- F** Behavioral Health and partner services
- G** Property Storage

We appreciate your patience as we work to improve the Campus!

Seasonal changes

During the warmer summer temperatures, individuals are welcomed to access the Campus and enter a shaded cooling area to retreat from the sun. This shaded area will be opened 7 days a week, from 6am–6pm. When the area experiences cooler temperatures the warming center will be opened.

Did you know?

Mail Services

Mail has moved from Record Street to the Campus
 New mailing address:
 1810 Threlkel Street,
 Reno, NV 89512
 Hours: 8AM-12PM & 1PM-5PM

Bingo Night

Through the suggestions from the Participant Advisory Board Bingo has been added on Campus.

Bingo is held every Wednesday at 7pm

If you have activities, you would like to see on Campus please utilize the blue suggestion boxes located in each dorm.

New Partners

Please review the calendar with your case manager to see when partners will be on Campus to provide direct services.