

BCC 9.20.22

Cares Campus Update





Cares Campus Priorities



STAFFING &
TRAINING



SAFETY &
SECURITY



FACILITY &
CONSTRUCTION



PARTNERSHIP
DEVELOPMENT



Cares Campus Updates

Enhanced Security

Medical Services

Campus Partnership/Volunteer Development

Staffing/Recruitment Efforts

Construction and temporary buildings

Supportive Housing Apps for Home Means NV Funding



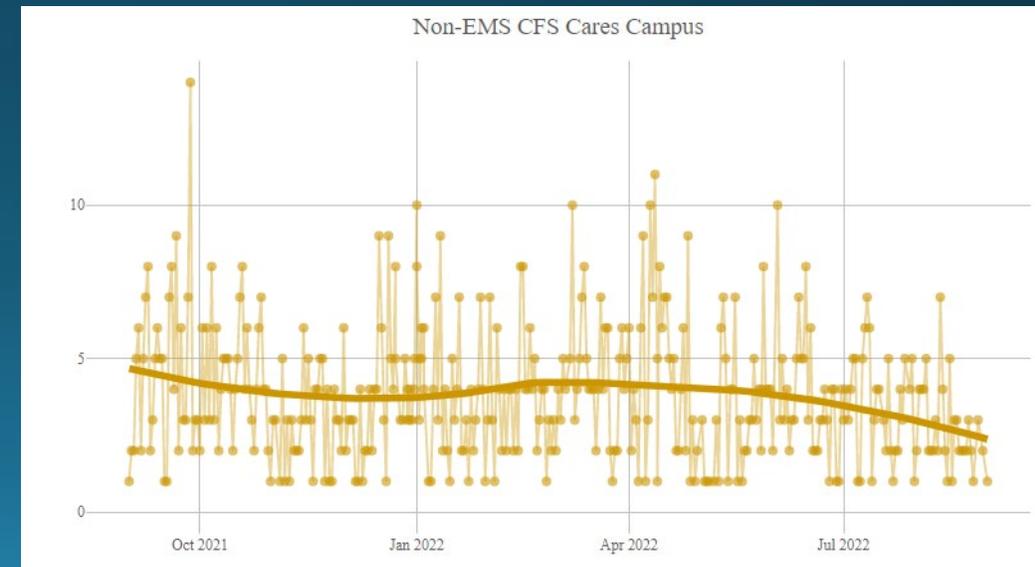


Cares Campus Updates - Security

- Welcome Center Open
 1. VOA check in
 - HMIS/Clarity Cards
 2. Intake/Diversion Team
 3. Security updates
 - X-Ray Bag Scanner
 - Walkthrough Metal Detector

Metal Detector =
1734
people per day

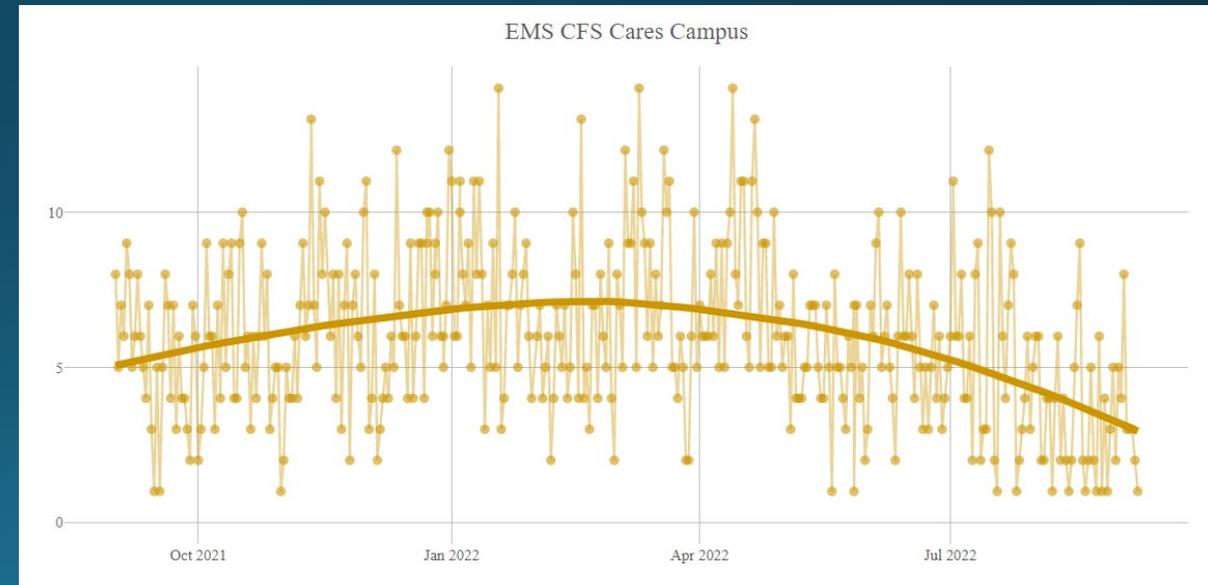
Bag Scanner =
807
bags per day





Cares Campus Updates – Medical Services

- Onsite Medical Provider: MedTrust
 - Nurse and CNA 8 hours per day
 - Prescriber – 20 hours per week
 - Started August 15
- Nurse Call Line through REMSA
- Medical/MCO Partners on site





Cares Campus Partnerships

➤ Service Providers/Partner Agreements

- 21 in place
- 4 in process

➤ Volunteer Program

- 20 Volunteers
- Serving Meals
- Community Mail
- Campus Activities

Agreements In Place

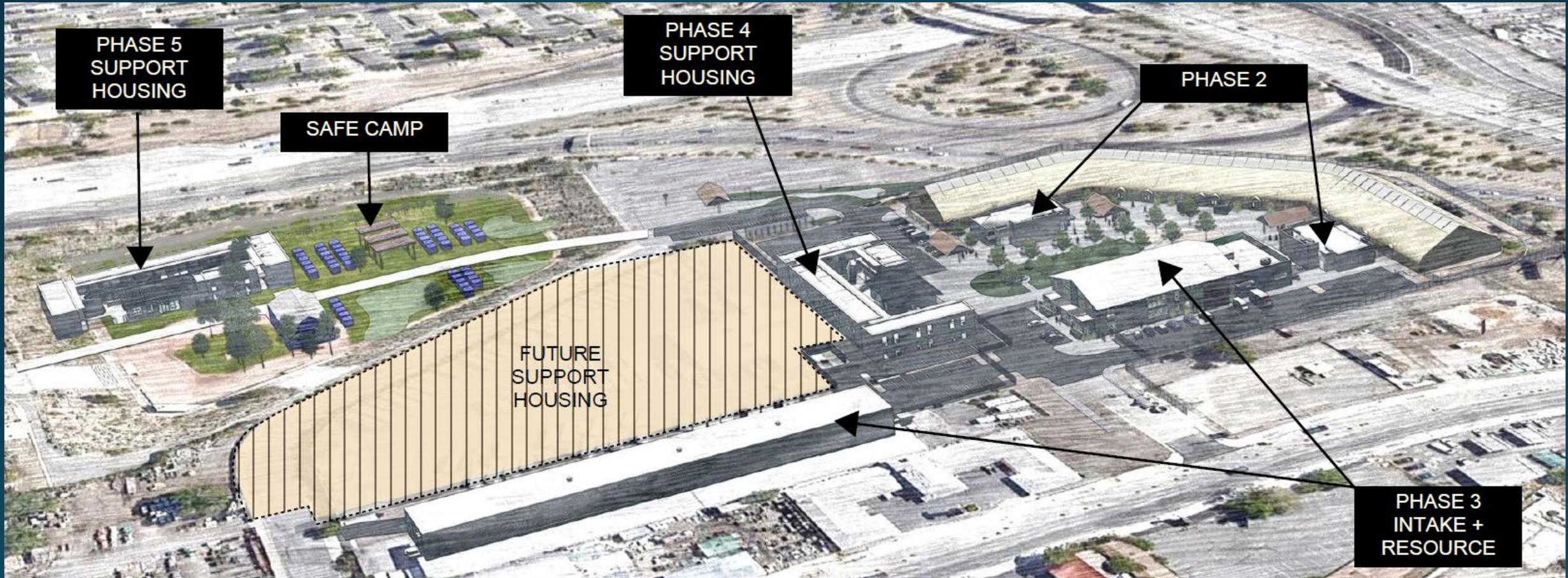
- Anthem
- Bristlecone
- Catholic Charities of Northern Nevada
- City of Reno - Clean and Safe Team
- Dispatch Health
- Eddy House
- Food Bank of Northern Nevada
- Health Plan of Nevada/United Healthcare
- JC Lighthouse
- Karma Box Project – Street Outreach
- Liberty Dental
- Mobile One Docs
- Molina
- Northern Nevada Behavioral Health
- Northern Nevada HOPES
- Reno MOST
- Silver Summit
- Veterans Administration
- Vitality Unlimited
- Washoe County Health District
- WellCare

Agreements In Process

- Downtown Reno Partnership
- My Journey Home
- Reno Behavioral Health
- Washoe County MOST



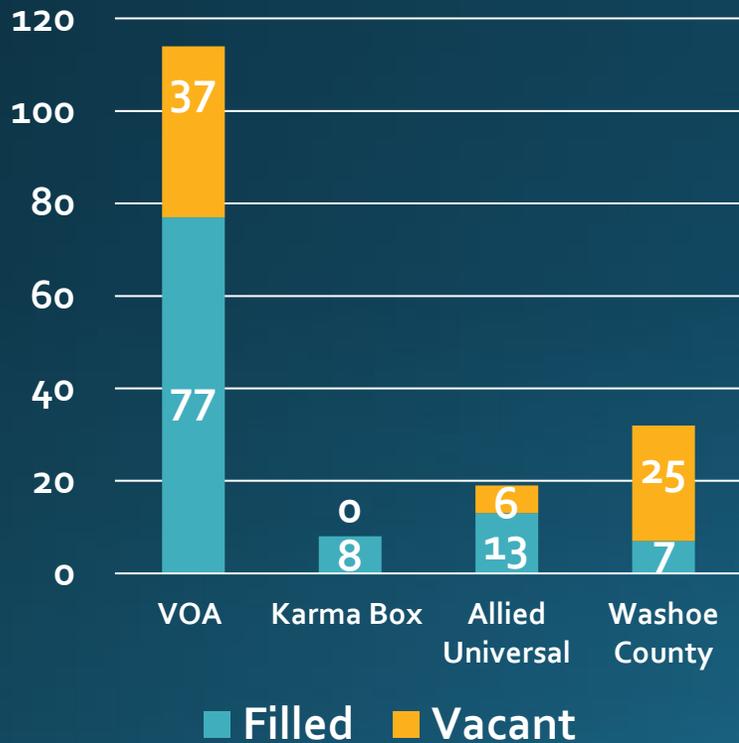
Cares Campus – Construction



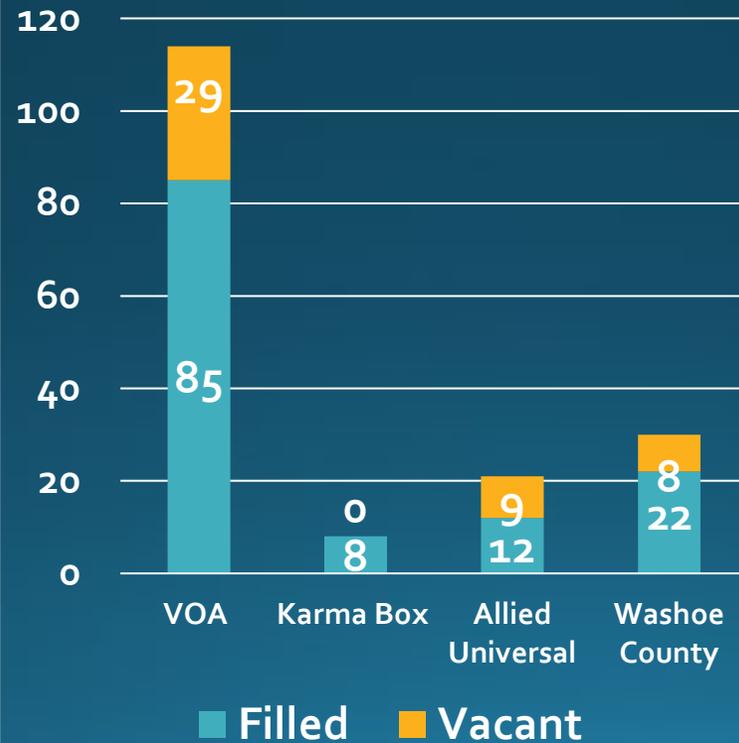


Cares Campus – Staffing

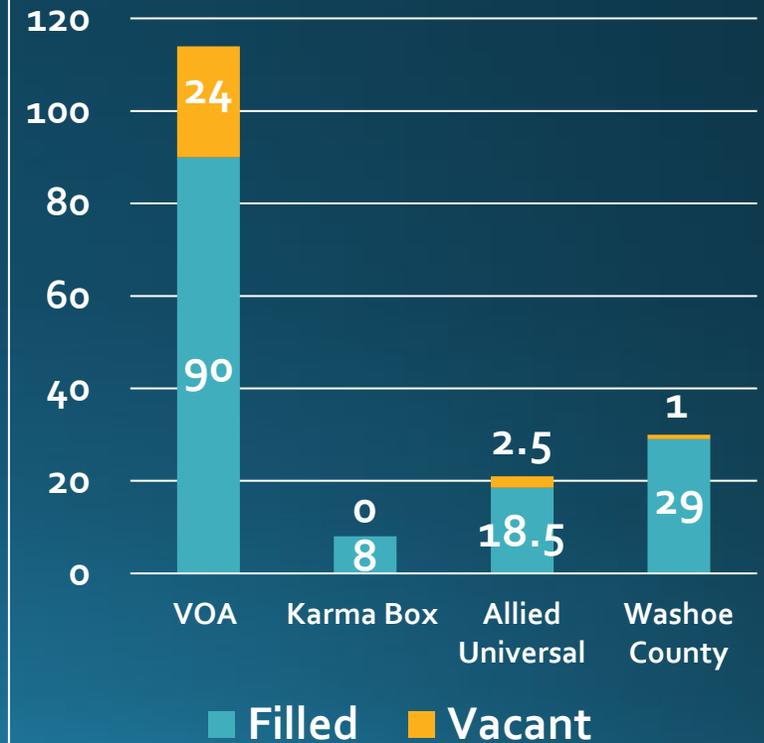
Staffing Levels 4.1.22



Staffing Levels 6.1.22



Staffing Levels 8.20.22





Cares Campus – Jon DeCarmine Recommendations

Not Started	In process	Planned Construction	Operational	
	<p data-bbox="619 644 1039 786">Staffing: Four staff per 100 beds (each shift)</p> <p data-bbox="619 796 1039 939">Training: Clarify employee expectations</p> <p data-bbox="619 949 1039 1092">Housing: Length of stay policy</p>	<p data-bbox="1065 644 1485 786">Establish Smaller Zones</p>	<p data-bbox="1510 644 1931 786">Staffing: Overhaul case management process</p> <p data-bbox="1510 796 1931 939">Staffing: Appropriate case management caseload</p> <p data-bbox="1510 949 1931 1092">Training: Establish baseline trainings</p> <p data-bbox="1510 1102 1931 1245">Housing: Implement a strong housing focus</p>	<p data-bbox="1944 644 2364 786">Implement project performance measures</p> <p data-bbox="1944 796 2364 939">Diversion: Implement diversion at every entry</p> <p data-bbox="1944 949 2364 1092">Diversion: Flexible funds for diversion</p>

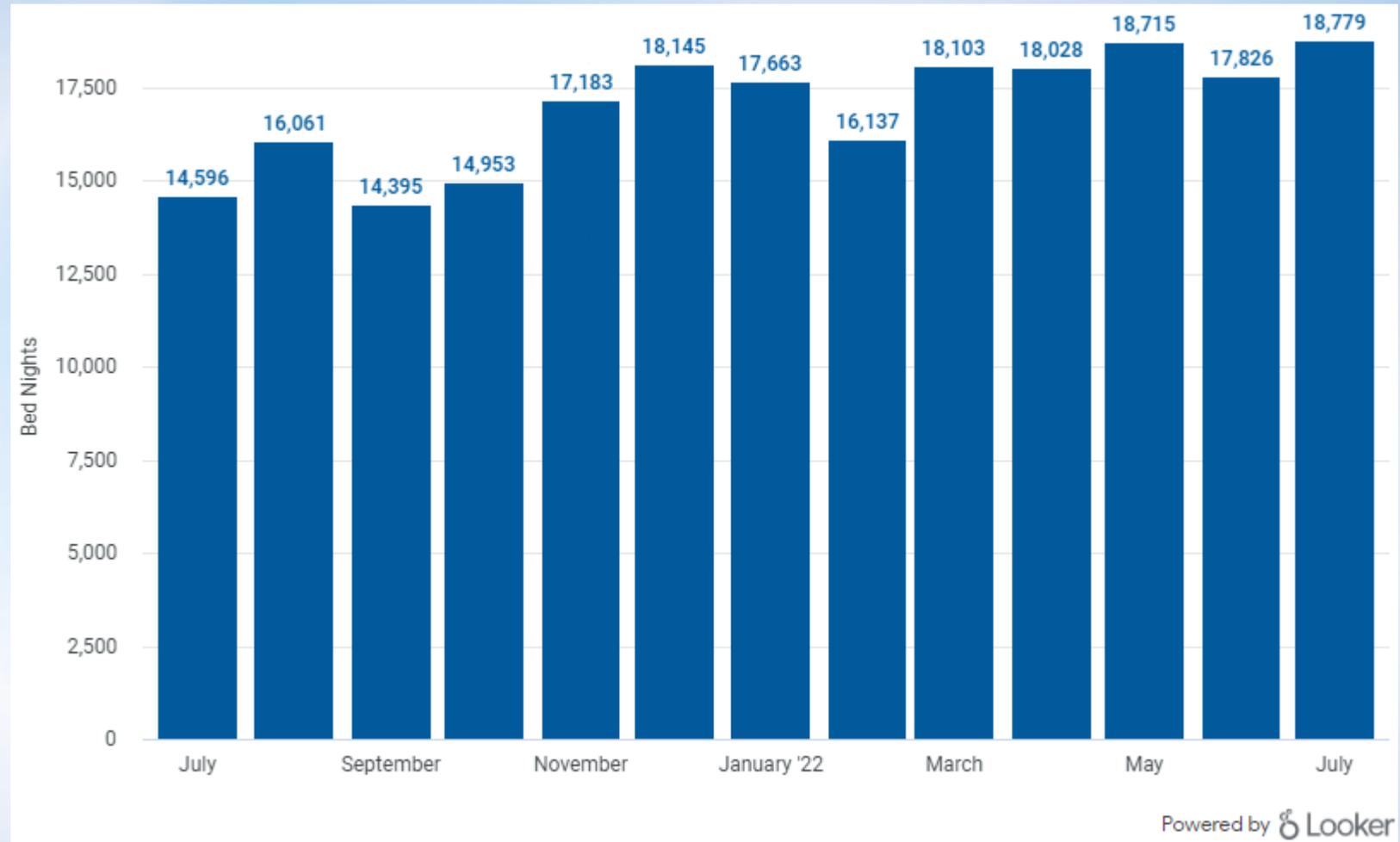
Cares Campus – Emergency Shelter

Bed Nights



Total Bed nights
August 1, 2021 - July 31, 2022

205,988



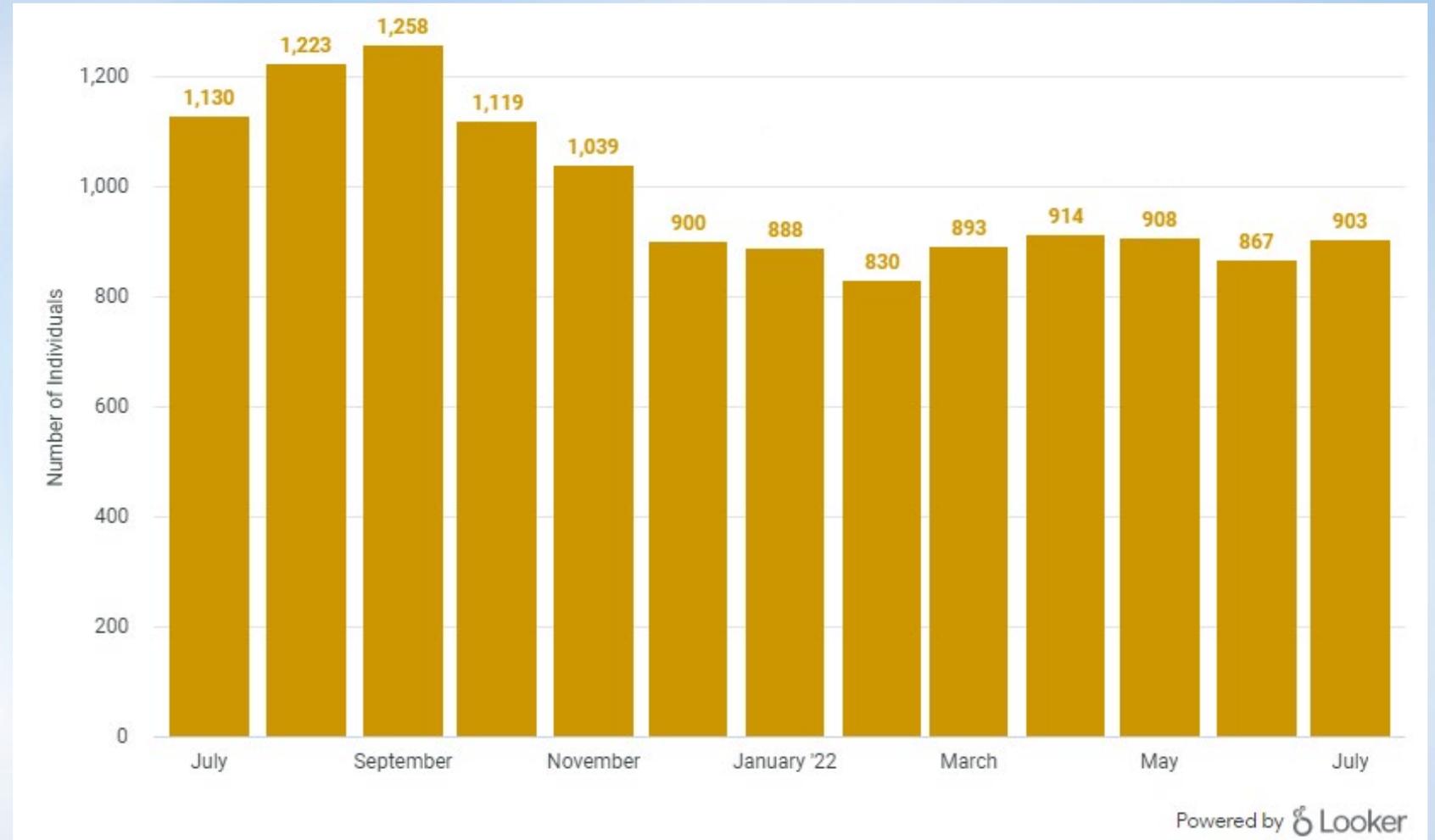
Cares Campus – Emergency Shelter

Unique Clients Served



**Unique Clients Served
Since May 2021**

3,367



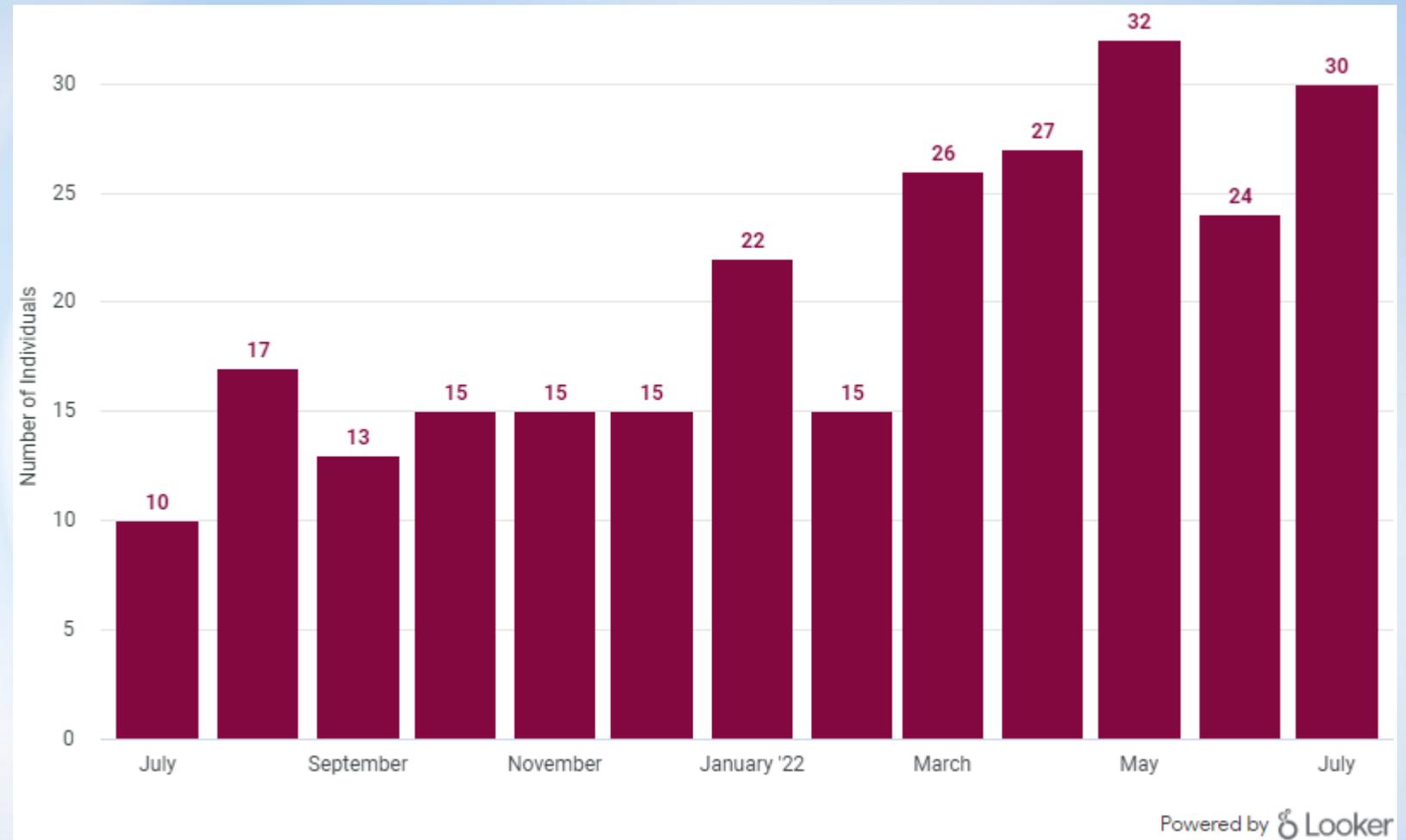
Cares Campus – Emergency Shelter

Exits to Permanent Housing



**Total Permanent
Housing Placements
Since May 2021**

241



Cares Campus – Emergency Shelter

Data



Data for the Cares Campus located:

[https://www.washoecounty.gov/homeless/Cares-Campus/Emergency Shelter/cares campus emergency shelter trends.php](https://www.washoecounty.gov/homeless/Cares-Campus/Emergency%20Shelter/cares%20campus%20emergency%20shelter%20trends.php)



Homeless Services Update

www.washoecounty.gov/homelessness/