

**BOARD OF COUNTY COMMISSIONERS
WASHOE COUNTY, NEVADA**

TUESDAY

10:00 A.M.

OCTOBER 10, 2017

PRESENT:

Bob Lucey, Chair
Marsha Berkbigler, Vice Chair
Kitty Jung, Commissioner
Vaughn Hartung, Commissioner
Jeanne Herman, Commissioner

Nancy Parent, County Clerk
John Slaughter, County Manager
Paul Lipparelli, Deputy District Attorney

The Washoe County Board of Commissioners convened at 10:02 a.m. in regular session in the Commission Chambers of the Washoe County Administration Complex, 1001 East Ninth Street, Reno, Nevada. Following the Pledge of Allegiance to the flag of our Country, the Clerk called the roll and the Board conducted the following business:

Chair Lucey addressed the tragic events that occurred within the past week, which included a mass shooting in Las Vegas, and the passing of Donald Carano, Chief Judge Patrick Flanagan and former Reno Police Chief Robert Bradshaw. He asked for a moment of silence.

17-0807 AGENDA ITEM 3 Public Comment.

Mr. Ray Lake stated he was the Chairman of the North Valley's Citizen Advisory Board (CAB). He said the October 9th CAB meeting agenda was missing several of the usual items. He noted the Sheriff's Office provided updates and were present at many of the CAB meetings. He said in August Sheriff's Office Lieutenant Scott Bloom went to the scheduled meeting, which had been cancelled although he was not notified. Lieutenant Bloom went to the special meeting two weeks later to speak, but he was not listed on the agenda and could only provide an update during public comment. He stated others were omitted from the agenda also, including Truckee Meadows Fire Protection District (TMFPD) Chief Charles Moore, Stead Airport Authority Manager Mike Dikun and a scheduled presentation from the Nevada Department of Transportation. He said those individuals consistently spoke at the CAB meetings and he expressed his disappointment with County staff for the inconsistencies. He noted the meeting minutes reflected there were 87 people in attendance but he speculated it was closer to 100 people because 31 people were standing and the chairs were all filled. He asked for the missing items to be put back on the agenda and he hoped the Board could assist with these issues. He stated the processes for the CABs needed to be more consistent.

Ms. Tammy Holt-Still stated the flood water was still in Lemmon Valley. She said the Lemmon Valley Swan Lake recovery committee had a meeting with Division Director of Engineering and Capital Projects Dwayne Smith a few months ago and he had spoken about placing power poles to support the needed water pumps. She said currently there were no poles installed and the weather was becoming cold. She thought the County was not prepared for the upcoming winter and more water. She stated she heard County Manager John Slaughter was interviewed on KOH radio and she was waiting to receive a copy of the interview so she could address the mistruth spoken during the interview. She said she was informed when Burning Man took place the water on the playa was pumped out to prepare for the event and she wanted to know if it was pumped and who paid for the pumping. She noted Assistant County Manager Dave Solaro was making decisions about the content of the CAB meetings. The residents had the right to be informed and speak about issues in their area. She informed the residents to contact the Commissioners by email and to call Washoe 311 for every issue. She provided a document, which was placed on file with the Clerk.

Ms. Debbie Phillips said she was a Lemmon Valley resident on Chesapeake Drive. She wanted to address the HESCO units that were still in place in the area. She was concerned about the dangers of driving in the area because of the placement of the barriers. She said the roads were too narrow and cars were being forced off the road by larger vehicles. She said when the roads became slippery the issue would be extremely dangerous. She was concerned that the north end of Lemmon Drive was still closed to through traffic. She thought it was dangerous because people had to divert through a residential area with parked cars and children playing. She stated a pump hose across Lemmon Drive appeared to be inoperable. She thought if the hose was removed, Lemmon Drive could be fully open which would eliminate the need to divert drivers to the residential streets. She stated the residents had not seen any substantial action from the State or the County in the area since the HESCO barriers were installed and she wondered if any plans would be implemented to stop the lake from flooding again.

Mr. Frank W. Wrede said he was unhappy with the proposed development in the North Valleys. He thought developers should be required to pay for the infrastructure and costs to improve and develop the area. He wanted to stop the homeowners from having to pay for improvements. He said the roads and traffic issues needed to be resolved before more development was built. He noted the highway from Cold Springs to the I-80 interchange was supposed to be widened, but there was more development and traffic. He was concerned about the three proposed developments in the Red Rock and Silver Knolls areas because he would have to travel past them to reach the highway.

Mr. Sam Dehne spoke regarding the media, the Sheriff's Office, the *Reno Gazette-Journal*, businesses in the community and the passing of Don Carano.

Mr. John Gualano was concerned about a letter he received from the County regarding the removal of culverts on Knob Hill Drive in Lemmon Valley. He said the letter he received indicated nine residents would have their culverts removed and the

County would be happy to come talk to the homeowners to discuss the work being performed. He understood the culverts were being removed due to an overreaction regarding localized flooding on his street. He wanted to know how the removal of his culvert was going to relieve any flooding that occurred on the opposite side of the street and below his property. He stated the culverts had been in place for more than 15 years and were purchased by the homeowners. He was unhappy his culvert was being removed because of possible property damage. He was concerned about the impacts from the removal of the culverts, which included kids standing in a ditch waiting for the school bus and forcing cars to park on the street. He said he spoke to Assistant County Manager Dave Solaro and was informed staff would meet with him and his neighbors the next day, but a tractor was digging up his culvert as he spoke. He wanted it to stop until after they met and agreed to the process.

Mr. Danny Cleous was concerned about cars speeding on his street. He indicated a body was found on Lemmon Drive recently and the presence of Sheriff Deputies had slowed the traffic on Lemmon Drive, but not on his street. He wanted more patrol vehicles in Lemmon Valley and on his street. He thought a representative for the residents of Lemmon Valley should speak at the CAB meetings. He wanted the issues in Lemmon Valley to be corrected before any further development occurred.

Ms. Tracy Hall stated she was still living in temporary housing and was unable to return to her home due to the flooding. She asked the County to take action on the buyouts and not wait for the Federal Emergency Management Agency (FEMA) since they were inundated with disasters. She expressed her disappointment about the division between the City of Reno and the County and she thought it should not matter where her property was located as it was all the same community. The residents of the North Valleys wanted to live in a rural area and did not want more development. She said her home was on 10-acres and she feared she would not be able to find another parcel that size. She expressed her appreciation for the temporary housing, but stated she was accustomed to living in her 1,800 square foot home on 10-acres without a mortgage. In the temporary housing, she was in an apartment with no parking or privacy. She said she was a taxpayer and needed to be treated as an important part of the community. She explained if action was not taken in the White Lake area there could potentially be a flood disaster similar to Lemmon Valley.

Ms. Kathleen Shupp wanted the operation of the Wildcreek Golf Course to be turned over to a private company. She stated she did not want a school there because it would it would destroy the area.

Ms. Elise Weatherly stated she worked for the El Dorado Casino as a director for many years. She spoke regarding the truth, children and their bodies, theft, robbery and the Jan Evans Youth Detention Facility.

Mr. Roger Edwards was concerned about extending the Waste Management (WM) contract. He noted disposal was a public service and the County needed to control the service. He was opposed to development being pushed through

without the consideration of the impacts it could cause. He stated the Board needed to stand up against improper development and speak out against items that would impact the region. He said he was concerned about the CABs and Neighborhood Advisory Boards (NABs). He noted as a planning commissioner, he never made a decision without feedback from the residents in the area.

Ms. Victoria Edmondson displayed a photo of White Lake from her cellular phone, which exhibited the current level of the lake. She stated the master plan at StoneGate would not proceed with development without a letter or memorandum of understanding from the County for waste treatment. She explained the original plan projected that StoneGate would produce 187,000 gallons of sewage per day, but the projection was revised with the addition of a town center and a high school near White Lake, which would increase the sewage to 4.2 million gallons per day. She stated the developer wanted the County to agree to manage the waste treatment. She said that amount of sewage would be equal to filling White Lake twice per year. She stated Cold Springs, a closed basin, could not accommodate that amount of sewage. She explained the lake was full and there was no place for the additional water to be stored, so it would flood as Lemmon Valley did. She said Cold Springs was identified many years ago as needing additional access into the valley and noted Old Virginia Road needed to be extended to serve as the additional access. She asked to Board to deny StoneGate from blocking the Old Virginia Road access.

Ms. Cathy Brandhorst spoke about matters of concern to herself.

17-0808 **AGENDA ITEM 4** Announcements/Reports.

Commissioner Hartung wanted staff to coordinate with the Nevada Department of Transportation (NDOT) for a presentation regarding the acceleration lane from Rocky Ridge to Calle de la Plata and the timing of upgrades on Calle de la Plata. He asked when the Community Advisory Boards (CABs) would come back with a review to clarify changes being made regarding outside agencies speaking at CAB meetings. He said at the East Truckee Canyon CAB meeting it would have been nice for the Sheriff to be there, but he was unable to attend. He wanted to know when a dashboard of hot spots for speeding would be created. He noted in Spanish Springs commuters took the side roads to surpass traffic. He asked the Regional Transportation Commission (RTC) to present information about regional impact fees (RIFs) and the process for funds to be distributed. He said developers commented about paying the RIFs, but also complained that roads in need of improvements were not being repaired. He wanted a conversation to occur about Eagle Canyon from Neighborhood Way to Calle de la Plata.

Commissioner Herman said Commissioner Hartung covered the standard issues with CABs. She asked if the culvert project that Mr. John Gualano from public comment discussed could be stopped until discussions with the homeowners occurred.

Commissioner Jung said she and Commissioner's Herman and Hartung along with the County Manager John Slaughter went to the Nevada Association of

Counties (NACO) meeting in Winnemucca. She thought it was educational and a great time in a beautiful little city. She said the Board was working with the representatives of counties throughout the State. She stated she participated in the Truckee Meadows Parks Foundation Trails on the Trails 10k at Hidden Valley Park. She noted Truckee Meadows Community College (TMCC) was having a grand opening for the Diversity and International Student Center on October 11th. She wanted to remind the public and employees that the Washoe Impact Awards were scheduled for October 12th, which would be in lieu of the State of the County address. Employees would be honored for their contributions to the County's goals, roles and mission. She announced the National Association for the Advancement of Colored People (NAACP) Freedom Fund Banquet was scheduled for October 14th. She asked staff to review the legality of developer impact fees. She wondered if the County had the ability to adjust those fees. She thought growth should pay for itself although it did not in this area. She suggested staff research best practices and be taken to the Legislature if needed. She stated impact fees could affect any area going through a time of growth. The fees should be the responsibility of the developers, who would add their costs to the buyer's price, but the County would collect fees for schools, sewers, and other infrastructure needs. She stated another option would be the general services tax that the Legislature provided the County when funds were swept in 2009. She said there was the potential to raise approximately \$16 million per year by adding a \$28 fee to the Department of Motor Vehicles registration renewals. The money raised could be used for issues such as flooding in Lemmon Valley, law enforcement officers, expansion of the jail, and the homeless crisis in the downtown corridor. She wanted a discussion to occur about the general services tax to help Reno and Sparks develop their downtown corridors. She asked for the discussion to occur before January.

Commissioner Berkbigler said she supported the concept of revisiting the issues of the CABs. She wanted a presentation about the County sewer plant in the North Valley. She asked for information about the capacity, if it had the capacity to sustain the future growth in the area, and where the sewer for City of Reno homes in the area drained. She thought there was value in reviewing the impacts of water, sewer, and safety. She said the sewer issues needed to be resolved and clarified for new development.

Chair Lucey said he was unable to attend the NACO Conference, but he thanked Commissioner's Jung, Hartung and Herman and County Manager John Slaughter for attending. He was pleased with the direction the State was heading. He said through NACO he had developed professional relationships with the Commissioners from Clark County. He asked for a letter to be drafted and sent to the Sheriff, Fire Chief, Commissioners and staff of Clark County recognizing the continued support and commitment from Washoe County. He said although he was unable to attend the conference, he was able to participate with many NACO members while in Washington DC. He said he represented Northern Nevada as the Chairman of Reno-Sparks Convention and Visitors Authority (RSCVA), the Vice-Chairman of the Regional Transportation Commission (RTC) and the Chairman of the Washoe County Board of County Commissioners. He explained there had been meetings regarding transportation,

public lands, Federal Emergency Management Agency (FEMA) funding and tourism. He said he had the opportunity to visit the West Wing of the White House where he met with the federal delegation and addressed the top issues in Northern Nevada. He said the County sent fire support to assist in the Northern California areas. He noted the California fires were worse than any fires seen in Northern Nevada. He asked for an update regarding the ditch and culvert retrofit project. He also wanted information regarding ditch clean-up efforts within the entire County, including the South Valley. He said he received many phone calls regarding the ditch issue. He wanted the information relayed to the CABs and for Planning Commission members to inform the residents. He explained the region consisted of a balance of rural and city type living and the County would continue to maintain those lifestyle and development styles. He said the focus needed to continue with adequate and proper planning for development for the future and he wanted to ensure the focus was within the new regional plan as it was being developed. He said the issues with traffic, communities, schools, impact fees and how they were funded needed to start being addressed to move forward in the right direction.

Commissioner Hartung thanked Commissioner Jung for addressing NACO. He said he was impressed with Humboldt County. He asked for a discussion about the Nevada Revised Statutes (NRS) regarding the responsibility of the regional detention facility. He thought it was an old statute which went into effect before the regional detention facility was established. The current NRS stated the Commissioners were responsible. He wanted the discussion to include cost recovery for bringing inmates into the detention facility. He indicated the detention facility was managed by the Sheriff and Sheriff's Office, but cost recovery needed to be addressed by the Board.

Mr. Slaughter stated staff had noted all the requests and direction from the Board. He said the items would be prioritized and brought back to the Board as quickly as possible.

CONSENT AGENDA ITEMS – 5A THROUGH 5I3.

- 17-0809** **5A** Acknowledge the communications and reports received by the Clerk on behalf of the Board of County Commissioners. Clerk. (All Commission Districts)
- 17-0810** **5B** Approve the settlement of the claim brought by Melvin Dillon against Washoe County et al, for a total sum of (\$55,000) for all claims against all defendants. Comptroller. (All Commission Districts.)
- 17-0811** **5C** Approve payments totaling [\$14,496.68] to vendors for assistance of 77 victims of sexual assault and authorize Comptroller to process same. NRS 217.310 requires payment by the County of total initial medical care of victims, regardless of cost, and of follow-up treatment costs of up to \$1,000 for victims and other eligible persons. District Attorney. (All Commission Districts).

- 17-0812** **5D** Approve to award Request for Proposal (RFP) #3026-17 for the Differential Response program for child abuse and neglect cases, to the Washoe County School District, in the estimated amount up to [\$142,545] for the first year, on behalf of Washoe County Human Services Agency; and authorize the Purchasing and Contracts Manager to enter into this Interlocal Cooperative Agreement for one (1) year, retroactive July 1, 2017 through June 30, 2018, with the provision to be renewed from year to year at Washoe County's option. Human Services Agency. (All Commission Districts.)
- 17-0813** **5E** Accept a 2018 Nevada State Emergency Response Commission (SERC), Hazardous Materials Emergency Preparedness (HMEP) grant for [\$4,875.00, no County match required]. Grant Term is retroactive to July 1, 2017 through June 30, 2018. If approved, direct the Comptroller's Office to make the appropriate budget amendments. Manager. (All Commission Districts.)
- 17-0814** **5F** Authorize Washoe County Treasurer to auction all delinquent lands held in trust for a total amount not less than the amount of the taxes, costs, penalties and interest legally chargeable against the property with the exception of those parcels listed on Exhibit "A" and approve and execute the Resolution Authorizing the Washoe County Treasurer to Transfer to Other Governmental Entities, Real Property held in Trust Due to Property Tax Delinquencies and Other Matters Properly Related Thereto. Treasurer-(All Commission Districts)
- 17-0815** **5G** Recommendation to approve the creation of a Court Tech. Business System Analyst II position for Reno Justice Court, with an hourly range of \$29.94 to \$38.94, the reclassification of Court Clerk II (Position # 70000352) with an hourly range of \$24.58 to \$33.21 to Court Clerk I with an hourly range of \$22.78 to \$30.75, and the reclassification of Assistant Court Administrator & Technology (Position # 70000378), pay grade J188 with an hourly range of \$37.58 to \$53.76 to Assistant Court Administrator, pay grade J180 with an hourly range of \$31.08 to \$42.01, effective October 10, 2017; and direct the Comptroller's Office to make the appropriate budget amendments [\$0 net impact]. Reno Justice Courts (All Commission Districts.)
- 17-0816** **5H1** Approve a sole source lease (Nevada Blue Ltd.), retro-active to July 1, 2017, of one KIP Plotter/Scanner System to serve the needs of the Community Services Department [total \$31,980 paid over a 60 month period]. Community Services. (All Commission Districts.)

- 17-0817** **5H2** Approve a request to initiate proceedings to: 1) pursuant to WCC 2.030, amend Chapter 30 of the Washoe County Code, Intoxicating Liquor and Gaming Licenses and Regulations, Section 30.419 - Suspension and revocation of gaming licenses, to allow enforcement of gaming license by code enforcement staff in association with misrepresentation on gaming license applications; and 2) pursuant to WCC 110.818.05, amend Chapter 110 of the Washoe County Development Code at Article 304 - Use Classification System, Article 902 - Definitions, and Article 910 - Enforcement, to more closely align the definition of limited gaming establishments with the Nevada Revised Statutes and to adequately allow for enforcement of local regulations concerning gaming establishments; and 3) direct the County Clerk to submit the request to the District Attorney for preparation of a proposed ordinance, pursuant to Washoe County Code Section 2.030 and 2.040, and a request by Commissioner Lucey. Community Services. (All Commission Districts.)
- 17-0818** **5H3** Accept an in-kind donation [valued at \$82,879.50] of supplies and materials for two additional equestrian arenas from Rancharrah Holdings, LLC, to be installed at Bartley Ranch Regional Park; and approve a Maintenance Agreement for the Bartley Ranch Equestrian Improvements between Washoe County and Rancharrah Holdings, LLC for the maintenance of the equestrian improvements. Community Services. (Commission District 2.)
- 17-0819** **5H4** Accept a Washoe County Hazardous Fuels Treatment 2017-2018 Subgrant award from the Nevada Division of Forestry [in the amount of \$39,000 - matching funds of \$11,370 funded through cash and in-kind services] for the period of Nevada Division of Forestry signature through October 1, 2018; and if accepted, authorize the Assistant County Manager to execute all associated grant related documents; and direct the Comptroller's Office to make the necessary budget amendments. Community Services. (Commission District 2.)
- 17-0820** **5I1** Approve the direct grant award from the State of Nevada, Office of Criminal Justice Assistance FFY 2017/2018 Justice Assistance Grant (JAG), Project No. 17-JAG-35 for [\$30,000, no County match required] to support the All Threats All Crimes (ATAC) task force for the retroactive grant period of 10/1/17 through 9/30/18 and if approved, direct Comptroller's Office to make necessary budget amendments. Sheriff. (All Commission Districts.)

17-0821 **5I2** Approve funding of [\$5,000.00, 25% in-kind and cash match required, \$1,250.00] from the Department of Health and Human Services, Division of Child and Family Services, Victims of Crime Assistance (VOCA) to be used to pay travel, and training costs for the WCSO Victim Advocate, and to provide emergency housing and emergency services such as food and shelter for victims of domestic violence, for the retroactive grant period of 7/1/17 through 6/30/18, and if approved, direct Comptroller's Office to make the necessary budget amendments. Sheriff. (All Commission Districts.)

17-0822 **5I3** Approve the Sheriff's Security Agreement between Hayfed LLC and the Washoe County Sheriff's Office to provide uniformed Deputy Sheriffs for security [costs to be reimbursed by Hayfed LLC] during the ULTRA 4 Race at the Wild West Motorsports Park on 10/20/17. Sheriff. (Commission District 4.)

Commissioner Berkbigler thanked Rancharrah Holdings, LLC for the in-kind donation for equestrian arenas at Bartley Ranch.

Commissioner Hartung asked for clarification of the intent of changes to Agenda Item 5H2. He noted a small tavern owner in Spanish Springs was concerned about the possible changes.

Deputy District Attorney Paul Lipparelli stated Agenda Item 5H2 was a request for the Board to allow the process of drafting and bringing back to the Board an ordinance, which would modernize the section of the County Code related to limited gaming establishments. He said the current Code definitions were not aligned with the Cities of Reno and Sparks, nor with the guidelines from the State Gaming Control Board. The goal was to clarify the definition of a limited gaming establishment and to deal with issues such as food service and services that distinguished a true limited gaming establishment as compared to a room full of gaming machines with no services.

On the call for public comment, Ms. Elise Weatherly spoke regarding item 5G and the reclassifications. She said she remembered government jobs having lessor rates of pay many years ago. She thought private companies did not seek competitive salary information for most jobs. She noted casinos salaries were lower than other agencies.

Ms. Cathy Brandhorst spoke about matters of concern to herself.

On motion by Commissioner Berkbigler, seconded by Commissioner Jung, which motion duly carried, it was ordered that Consent Agenda Items 5A through 5I3 be approved. Any and all Resolutions or Interlocal Agreements pertinent to Consent Agenda Items 5A through 5I3 are attached hereto and made a part of the minutes thereof.

BLOCK VOTE – 9 THROUGH 16.

17-0823 **AGENDA ITEM 9** Recommendation to award Request for Proposal No. 3027-17 for Armed Hospital Guard Security Services to the most responsive and responsible bidder, Martin Ross and Associates, 350 South Rock Blvd, Suite 200, Reno, NV 89502, in an estimated amount for FY 17/18 at \$222,000. The term of the award shall be for the retroactive period of October 1, 2017 to September 30, 2019 with one (1) year renewal option at the discretion of the County and subject to available funding. If approved, authorize Purchasing and Contractors Manager to Execute agreement. Sheriff. (All Commission Districts.)

Commissioner Hartung was concerned about the indemnification agreement language and the minimum limits of insurance. He asked for clarification of the limits and wanted to ensure the County would not be at risk.

Deputy District Attorney Paul Lipparelli stated indemnification agreements were promises to either pay the damages of another party or in some instances provide a defense to claims that could result in damages and pay the damages. When parties entered into agreements similar to this, it was commonly asked of each party to make them whole if liability was caused by one of the party's acts or omissions. The County was asking the contractor to indemnify the County in the event that its actions or omissions caused a liability for the County. He said in a real situation if someone was injured, every party would be included in a lawsuit and then the indemnification agreement would become important to determine the responsibility for the defense and if there was a judgement who would be responsible to pay. Contractors wanted to put some type of limit on their liability because their resources were not unlimited and insurance companies would not cover unlimited liability, so it was common business practice to put a limit on them. He stated these limits were typical. He indicated in the case of a liability-causing event and a judgement against the County, the County's responsibility could be greater than the limits that the contractor was offering to provide. However, the alternative would be to ask the contractor to provide unlimited indemnification, which would not be worth the paper it would be written on because not many people had an unlimited ability to indemnify. He said in his judgement the terms of the agreement were commercially reasonable and in line with general contract insurance.

There was no public comment on this item.

On motion by Commissioner Berkbigler, seconded by Commissioner Jung, which motion duly carried, it was ordered that Agenda Item 9 be awarded, approved and authorized.

17-0824 **AGENDA ITEM 10** Recommendation to: (1) award a bid and approve the Agreement to the lowest responsive, responsible bidder for the Incline Village Community Center Entrance Cover Project [staff recommends Shaw Construction Company, Inc., in the amount of \$119,400]; and if awarded, (2) approve the purchase of roofing materials from Garland, DBS [in the amount of \$3,217.43] utilizing Cobb County Georgia Bid No. 14-5903 pursuant to the joinder provision of NRS 332.195; and (3) approve a separate \$25,000 project contingency fund. Community Services. (Commission District 1.)

There was no public comment on this item.

On motion by Commissioner Berkbigler, seconded by Commissioner Jung, which motion duly carried, it was ordered that Agenda Item 10 be awarded and approved.

17-0825 **AGENDA ITEM 11** Ratify the reimbursements requested from the Washoe County, Nevada OPEB Trust for fiscal year 2017 totaling [\$12,161,287] for retiree health insurance costs to the Washoe County Health Benefits Fund. Comptrollers. (All Commission Districts.)

There was no public comment on this item.

On motion by Commissioner Berkbigler, seconded by Commissioner Jung, which motion duly carried, it was ordered that Agenda Item 11 be ratified.

17-0826 **AGENDA ITEM 12** Recommendation to approve a Sub-grant Award from the State of Nevada, Department of Health and Human Services, Division of Public and Behavioral Health in the amount of [\$325,215; no county match] to support the position and activities of the Regional Behavioral Health Coordinator retroactive July 1, 2017 through June 30, 2019; authorize the Agency to execute the Sub-Grant Award and direct the Comptroller's Office to make the necessary budget appropriation transfers. Human Services Agency. (All Commission Districts.)

There was no public comment on this item.

On motion by Commissioner Berkbigler, seconded by Commissioner Jung, which motion duly carried, it was ordered that Agenda Item 12 be approved, authorized, and directed.

17-0827 **AGENDA ITEM 13** Recommendation to approve the 2016 Continuum of Care renewal Grant for Shelter Plus Care from the United States Department of Housing and Urban Development (HUD) in the amount of [\$110,208; \$60,275 County match required], retroactive to August 1, 2017 through July 31, 2018; authorize the Department to execute the sub-grant award; authorize a subgrant agreement for Continuum of Care services between Washoe County and Volunteers of America Northern California and Northern Nevada, Inc., in an amount not to exceed \$170,783, approve resolution necessary for same; Direct the Comptroller's Office to make the appropriate budget amendments. Human Services Agency. (All Commission Districts.)

On the call for public comment, Mr. Sam Dehne spoke regarding Sheriff protection, the lighting in Chambers, homeless people, Volunteers of America and Reno City Council meetings.

On motion by Commissioner Berkbigler, seconded by Commissioner Jung, which motion duly carried, it was ordered that Agenda Item 13 be approved, authorized, and directed. The Resolution for same is attached hereto and made a part of the minutes thereof.

17-0828 **AGENDA ITEM 14** Recommendation to accept a supplemental grant award from the Division of Public and Behavioral Health, Northern Nevada Adult Mental Health Services Program [\$873,662.00; no County match] retroactive from March 1, 2017 through June 30, 2019, to provide crisis and jail diversion services through a Mobile Outreach Safety Team (MOST Team) to individuals with a mental health condition who have come into contact with law enforcement; and authorize the creation of 1.0 FTE Mental Health Counselor Supervisor, 2.0 FTE Mental Health Counselor II, and 1.0 FTE Case Manager positions funded 100% by the DPBH grant MOST grant award; direct the Human Resources Department to make the necessary staffing adjustments subject to the approval of the Job Evaluation Committee; authorize the Department to execute the award; and, direct the Comptroller's Office to make the necessary budget amendments. Human Services Agency. (All Commission Districts.)

There was no public comment on this item.

On motion by Commissioner Berkbigler, seconded by Commissioner Jung, which motion duly carried, it was ordered that Agenda Item 14 be accepted, authorized, and directed.

17-0829 **AGENDA ITEM 15** Recommendation to accept grant awards from the Nevada Aging and Disability Services Division for the following Older Americans Act Title III Programs: (1) Congregate Meals [\$267,968; match of \$47,294 from ad valorem tax] retroactive from September 30, 2017 through September 29, 2018 for Congregate Meals; and (2) Home Delivered Meals [\$585,786; match of \$103,386 from ad valorem tax] retroactive from October 1, 2017 through September 30, 2018 for Home Delivered Meals; and direct the Comptroller to make appropriate budget amendments. Human Services Agency. (All Commission Districts.)

There was no public comment on this item.

On motion by Commissioner Berkbigler, seconded by Commissioner Jung, which motion duly carried, it was ordered that Agenda Item 15 be accepted and directed.

17-0830 **AGENDA ITEM 16** Recommendation to: 1) Acknowledge a program opportunity for Washoe County Human Services to collaborate and partner with Grace Community Church of Reno to expand, through a donation of property, the Crossroads program; 2) direct staff to develop appropriate documents for the donation and transfer of such property; and 3) request staff bring the completed documents back to the Washoe County Board of County Commissioners to accomplish the transfer of property from Grace Community Church of Reno, a non-profit religious organization, to Washoe County at the appropriate time. Human Services Agency. (All Commission Districts.)

There was no public comment on this item.

On motion by Commissioner Berkbigler, seconded by Commissioner Jung, which motion duly carried, it was ordered that Agenda Item 16 be acknowledged, directed, and requested.

17-0831 **AGENDA ITEM 6** Appearance: Brad Segal, President, Progressive Urban Management Associates (P.U.M.A.) Presentation and update regarding City of Reno Business Improvement District.

City of Reno Assistant City Manager Bill Thomas introduced himself and the President of Progressive Urban Management Associates (P.U.M.A.) Brad Segal. He stated Mr. Segal provided a presentation in April to the Board and presented it to the Reno City Council the following day. He explained the County was not only the regional government over the City of Reno, but was also one of the larger property owners in the downtown area.

Mr. Segal said he listened to earlier discussion about the downtown area and the notion of prosperous and livable areas downtown was relevant to many people in

the County. If they could concentrate more growth in the downtown area and if more people lived downtown, the use of the existing infrastructure would reduce some of the pressure to the outlying areas. He stated in April when he spoke regarding an action plan for downtown they were starting the implementation phase. He conducted a PowerPoint presentation with slides entitled: Core Values; Action Plan; Implementation Recommendations; Management Organization; Management Organization – Best Practices; Management Organization – How?; Management Organization – Services; Management Organization – April 2017; Draft Bid Plan – Services; Draft Bid Plan – Study Area; Draft Bid Plan Budget; Draft Bid Plan – Estimated Assessments; Draft Bid Plan – Other Considerations; Draft Bid Plan – Governance; Draft Bid Plan – Next Steps; and Discussion and Questions. He provided the PowerPoint presentation, which was placed on file with the Clerk.

Commissioner Jung said cleaning up the downtown area was a great project and the County had a vested interest in the area buildings in the downtown area, including the library, Human Services Agency, and Courts. She said the County would partner with the City as much as possible. She asked about the role of a Safety Ambassador and wondered if the role was that of a social worker.

Mr. Segal stated the Safety Ambassador's role was to be the eyes and ears for law enforcement agencies and they would be trained to assist visitors. He noted they could direct visitors and accompany employees to their cars after dark. He stated another position would be a caseworker, which had been successful in other cities dealing with transient populations and intimidating street behaviors. He noted caseworkers often came from social worker background, but some had a homelessness background and were able to help relate to the homeless individuals. He said the proposal was for up to 530 ambassador hours per week which would be determined by the new organization and the new Board. It would be up to them to find the right people to engage with the people on the streets.

Commissioner Jung suggested Mr. Segal reach out to Mr. Thomas, Deputy Shawn Marston and others who dealt with the Crossroads program. She said they could provide a wealth of information, guidance and could train the Safety Ambassadors. She stated the Crossroads program had received national recognition; the former Secretary of State Hillary Clinton toured the facility and said she was committed to making it a national program.

Mr. Segal stated he was familiar with the Crossroads program and hoped to work with the County on a variety of levels with the new initiative.

Commissioner Jung said the government services tax could help the downtown area, which would help the entire County to have a thriving, beautiful "Biggest Little City in the World". She said Sparks did not have the money to revitalize its downtown area, but she noted the government services tax could assist with the project. She said the Eddy House was a drop-in center for homeless youth that avoided interaction with the adult homeless because of trafficking and manipulation. She

encouraged Mr. Segal to meet with the Eddy House Executive Director Michele Gehr. She noted Ms. Gehr had a theory that helping the homeless youth currently would eliminate future homelessness in youths.

Mr. Thomas said they had brief conversations with Sparks, but noted most of the conversations had been with the County staff.

Commissioner Berkbigler agreed with Commissioner Jung. She asked about the proposed rates and wondered if a petition and vote would be required.

Mr. Segal stated this was a self-taxing mechanism so the assessment was restricted within those boundaries and would only be allowed by the property owners within the district. He said it would require a petition by property owners and an enabling ordinance by the Reno City Council. He noted a public hearing would be held to approve a new ordinance to create the new district.

Commissioner Berkbigler wondered if a public hearing would have to be held at the County if the County agreed to partner with the City of Reno on this project. She said she would wait for the answer at a future time.

Commissioner Hartung stated Mr. Segal conducted a great presentation. He spoke regarding the County's financial participation and said the Board would have to determine how to participate. He was concerned how the Safety Ambassadors would address issues such as mental health and drug addictions. He suggested businesses with a higher risk of creating issues, such as bars, should pay a higher license fee. He said casinos were not giving out as much free alcohol, but he wanted it to be monitored more heavily. He stated the biggest complaints he received were about panhandling. He said panhandlers had become more aggressive and he would like a County Ordinance against panhandlers standing at freeway off-ramps.

Mr. Segal said the ambassadors would interact with people based on their training. He stated the police liked working with ambassador teams because the officers needed to focus more on criminal activity and not so much on social work. He indicated the ambassadors would be tailoring relationships with individuals on the street. He said in most cities, including Reno, there was a percentage of the homeless population that were considered chronically homeless. He noted the ambassadors would be working with the chronically homeless people to tailor different pathways to improve their lives. Some of the issues could be mental health or alcohol related. He stated the transient population created more of a safety issue and the ambassadors would be the eyes and ears of law enforcement. He said the program would work more effectively if it was attached to some legislative measures to enforce issues such as panhandling. He agreed with Commissioner Hartung and the idea regarding tax assessments or differential taxing of retail liquor and retail marijuana establishments. He stated these types of businesses created risks and affected behaviors on the street. They recommended a review of retail alcohol and marijuana in the downtown plan.

Commissioner Hartung wondered how to eliminate people from panhandling and train them to do something productive.

Mr. Segal stated he had seen districts be successful with the individuals on the street but the people who provided money to the panhandlers needed to be educated about alternative ways to provide money so organizations could assist the panhandlers.

Chair Lucey wondered if the businesses on Virginia Street would be included with the special assessment district.

Mr. Segal replied for those specific businesses, the new business improvement districts (BIDs) would replace the special assessment districts.

Chair Lucey stated by reviewing the map that was presented, the majority of Virginia Street from the Truckee River to the Interstate 80 corridor was included in the premium plus category. He said the majority of the businesses were casinos and could pay a significantly higher amount of money than the smaller businesses. He noted there were pawnshops and other small businesses in that area that might not be the most desirable businesses, but they were property owners and had property rights. He wanted to ensure those concerns were addressed and the costs would not impact the smaller businesses.

Mr. Segal said they heard from a couple of individuals along Virginia Street that had older, undervalued properties that would encounter a significant increase with the assessment. He stated it was rational to charge more for a frontage property, but they would be sensitive to the economic realities that businesses faced daily. He noted Nevada Revised Statute (NRS) 271 required a hardship provision in the language of the businesses improvement district and the City of Reno could defer or waive the fees in hardship cases. He noted low-income households, non-profit organizations, and businesses that could prove impact were able to apply for the hardship provision, but it would not apply to blighted or vacant land.

Chair Lucey said he did not want to impact the businesses that were maintaining their properties. He stated the new district would attempt to remove the blight from the area. He wondered who would be performing the work on the downtown area. He said there were complaints from the special assessment district that the businesses had paid fees when the last district was created and none of the promised services were performed. He stated there needed to be forward progress for the new BIDs to be successful.

Mr. Segal said the work would be up to the new BID Board. The ambassadors they were introducing into the model were not intended to be City of Reno employees, but would either be employees of the BID or contracted individuals and would work closely with law enforcement. He stated that form of employment would provide additional flexibility for hours and skill-sets. He said the maintenance services

were currently provided by the City of Reno and the new BID would have the option to continue with the current maintenance service or change to a private company.

Commissioner Hartung was concerned about the homeless population downtown and he wondered if the ambassadors would be able to keep them out of the casinos and away from patrons.

Mr. Segal said the ambassadors would work closely with law enforcement and private security employed by private property owners. He thought if the approach worked on the streets, it could work inside the casinos also. He noted the El Dorado Group was supportive of the action plan and he had discussed with them the idea of opening some of the storefronts out onto the street. He said, for example, a Starbucks could easily become a street amenity. He indicated if that was successful, the businesses would open sidewalk cafes and other retail businesses. He noted the vision was bigger for downtown Reno and if it could become reliable, welcoming, clean and safe, it could attract a variety of improvements that could change the downtown area over the coming years.

Chair Lucey thanked Mr. Segal and Mr. Thomas for their time and presentation.

There was no public comment or action taken on this item.

17-0832 **AGENDA ITEM 7** Appearance: Nancy McCormick, Sr. VP Business Retention, Expansion and Workforce Economic Development Authority of Western Nevada (EDAWN) Presentation and update from EDAWN. [10 minutes.]

Senior Vice President of Business Retention, Expansion and Workforce for Economic Development Authority of Western Nevada (EDAWN) Nancy McCormick conducted a PowerPoint presentation. The presentation slides were entitled: Not All About Company Attraction; On-Line Support & Information; BRE-WD Activities; Workforce Plan; Workforce Activities; Workforce Development Projects; Metrics Washoe FY'17; Summary; and Thank you! Questions? She highlighted the WhyReno.org website which recruiters could utilize and it included a section that displayed which companies were hiring in the region. She explained the building blocks of EDAWN's workforce plan was to attract, train, connect and retain employees. She provided the PowerPoint presentation, which was placed on file with the Clerk.

Commissioner Jung thanked Ms. McCormick for the presentation. She suggested EDAWN consider the students from the Sierra Nevada Job Corp for skilled workforce. She said the students were ready, willing and able to work.

Ms. McCormick stated EDAWN participated in Sierra Nevada Job Corp community luncheons and recommended students regularly. She noted the students had great skills to offer businesses.

Commissioner Herman said businesses should work towards training the local people rather than bringing skilled people in from out of the area.

Ms. McCormick stated they were assisting local people to obtain the needed skills to be in the workforce. She said they were advertising to educate people who did not have a high school diploma or equivalent to obtain one; to sign up with Job Connect and obtain employment; and to continue their education with certificate classes at Truckee Meadows Community College (TMCC). She said the advertising was on 30 local busses so the visibility was widespread.

Chair Lucey thanked Ms. McCormick for the presentation.

There was no public comment or action taken on this item.

17-0833 **AGENDA ITEM 8** Appearance: Tom Green, Chief Deputy Washoe County Sheriff's Office. Presentation and FY18 First Quarter Status Update for Washoe County Regional Detention Facility to include security of the jail, conditions of confinement and medical care of inmates housed at the Washoe County Sheriff's Office. [10 minutes.]

Sheriff's Office Chief Deputy Tom Green said he had a report to present that was required quarterly. He conducted a PowerPoint presentation with slides entitled: Jail Status Report; Capacity History Overview; Average Daily Population (ADP); Staffing; Physical Security of Jail; An Aging Detention Facility; Welfare of Inmates: Overview; Welfare of Inmates: Unhealthy Population; Welfare of Inmates: Statistics; Welfare of Inmates: - Naphcare; Staffing; Inmate Demographics: Race/Ethnicity; Inmate Demographics: Age; Inmate Population; Average Daily Population (ADP); and Average Length of Stay. He stated staffing had been a challenge at the facility since the budgeted allotment of staff had been the same since fiscal year 2014-15. The age of the facility, although well maintained, needed to be replaced or refurbished in many areas. He announced there had not been an escape from secured custody in the jail in the past 15 years. He provided the PowerPoint presentation, which was placed on file with the Clerk.

Commissioner Hartung thanked Chief Deputy Green for the presentation. He wondered if it was possible to work with the City of Reno on the proposed Business Improvement District (BID) assessments and the ambassadors to reduce the amount of people taken into custody. He wanted to work to establish a metric of demographics of the people taken into custody from the downtown area. He asked for a conversation to occur about cost recovery for booking inmates into the detention facility. He thought if an inmate had medical insurance, the facility could bill the insurance company for the care administered to the individual while in custody.

Deputy Green stated he would work on the metric information and bring it back to the Board with the next update. He said he liked what he heard about the ambassador program and he thought it had value. He stated more law enforcement on the streets could increase arrests for nuisance crimes. He said he had two Captains who were

innovative and engaged in the community and they looked at ways to defer people before they were incarcerated. He thought that would work well with the new program.

Commissioner Hartung asked whether pretrial assessments were working for the law enforcement teams. He wondered if there were changes that needed to be made.

Deputy Green said regarding the pretrial assessments, the analysis had not concluded that the assessments were either beneficial or harmful to the inmate population, but there was a slight increase in the amount of time people spent in the booking process. That was weighted against the information available to Judges when they decided whether an individual should be released on bail or on their own recognizance.

Commissioner Herman stated Deputy Green had a very hard job. She wanted him to present a list of suggestions the Board could help with, such as funding.

Deputy Green thanked Commissioner Herman and said he would compile and present a list to the Board.

Commissioner Jung explained the pretrial service was not meant to reduce the jail population, but to retain the people who needed to be incarcerated. She noted Washoe County was a beta site so changes would be based on the data received. She indicated it was obvious the Sheriff's Office needed money. The Sheriff's Office was the only area that was not cut during the great depression. She noted the staff was not appropriately matched with the changing population. She recommended Chief Deputy Green bring forward information for areas that the government services tax could be utilized. She said it could be a capital project to build a new jail and possibly turn the existing jail into a homeless shelter. The excessive use of overtime was a significant morale issue and people made mistakes when they were overworked. Since there would be a new Sheriff, it was important to create new relationships with the Commissioners. She wanted the Board to be more involved with the operations of the Sheriff's Office. She said she looked forward to seeing the information on the funding they needed.

Chair Lucey thanked Chief Deputy Green for the presentation. He said most people did not understand what it took to run a jail. He stated some of the Commissioners had taken the time to tour the facility and spent time with jail staff. He noted time was spent at other agencies to review jail operations. He stated the jail was commonly referred to as the largest mental health facility in Northern Nevada. He said conversations needed to continue regarding the operations of the jail. He commended Chief Deputy Green for the job he did and stated additional funds for staff and operations were a constant need for a facility such as the jail. The Stepping-Up Initiative and dealing with opioids through the National Association of Counties (NACO) needed to continue and be implemented. He thought conversations about issues at the detention facility needed to include the Justice Departments within the County in an effort to reduce the

mental health issues within the jail. He said the Commission was committed to working with the Sheriff's Office to resolve the existing issues.

Commissioner Hartung thought the purpose of the pretrial assessments was to hold inmates that needed to be detained, but also to stop individuals from spending time in the facility if they did not need to be there. He wanted the next update presentation to include clarification between violent offenders and non-violent offenders. He wondered how the crimes pertained to the pretrial assessments and releases. He thought there were other ways to handle the non-violent offenders within the system. He stated a higher population of inmates would require more staffing. He said the number of extremely violent offenders seemed to be increasing.

County Manager John Slaughter thanked Chief Deputy Green for the quarterly report. He said this was the first of the quarterly reports. He stated if the Commissioners were interested in additional information it could be included in the next report.

There was no public comment or action taken on this item.

12:56 p.m. The Board recessed.

2:00 p.m. The Board reconvened with all members present.

17-0834 AGENDA ITEM 19 Update on Wildland Fire Season. Manager and Truckee Meadows Fire Protection District. (All Commission Districts.)

Truckee Meadows Fire Protection District (TMFPD) Chief Charles Moore spoke regarding a fire in Sun Valley that burned less than two-acres and said they were still combatting a five-acre fire in the Warm Springs area. He stated he had requests for open burning, but said he would not be approving burn permits at this time due to the extreme fire danger. He stated they planned to schedule a green waste collection for residents and said it would be discussed at the next Fire Commissioners meeting. He said two of the TMFPD engines were in California assisting with the wildfires. He provided documents, which were placed on file with the Clerk.

Chair Lucey thanked Chief Moore for the update. He said wildfires had been an ongoing issue and he appreciated the information.

Commissioner Hartung asked Chief Moore when the burn box system would be ready to utilize.

Chief Moore stated the burn box was currently ready to use, but he was drafting a letter to the Health District to request a waiver of the permits fees for the use of the burn box. He said he would have additional information by November. He said the box could be used year-round, which would eliminate an air quality restriction.

Commissioner Hartung stated by using the burn box it would reduce the air quality issues that existed when wildfires occurred.

Chief Moore said the Health District agreed with Commissioner Hartung and said it was much safer to use the burn box because it would decrease the risks from the accidental spread of pile burning.

Commissioner Hartung said people at the Wadsworth Citizen's Advisory Board (CAB) mentioned the burn box and the citizens were excited to see the system. He thought more burn boxes would need to be purchased.

Chief Moore said he would have more information about a green waste initiative at a future meeting. He thought collecting green waste and taking it to the burn box location would suffice for the start-up of the program.

Commissioner Berkbigler thanked Chief Moore for not approving open burning. She said the fires currently burning were devastating.

There was no public comment on this item.

17-0835 **AGENDA ITEM 17** Update and direction to staff on the Waste Management franchise agreement and possible related matters. Manager. (All Commission Districts.)

Assistant County Manager Kate Thomas conducted a PowerPoint presentation entitled: Waste Management Franchise Agreement Update. She confirmed there was an existing agreement in place and this item was not to extend an agreement, but to provide an update on the existing agreement. The presentation slides were entitled: Program Recent History; Remaining Issue Areas; Communication, Washoe County Trash and Recycling Services; New Container Option; Excess Waste Options: Billing Language Amendment; Senior Rate; Service Waiver; Recommendations/Summary; and Questions/Direction. She said there were comments about Waste Management's use of an out-of-state call center and the County was working with WM to provide an Ombudsman as well to make staffing changes at the Phoenix, Arizona call center. The Ombudsman had not been selected as of yet, but the County and WM were working together on a monthly basis to resolve the current issues. She provided the PowerPoint presentation, which was placed on file with the Clerk.

On the call for public comment, Ms. Tammy Holt-Still stated she went from having up to seven trashcans to having one trashcan. She stated the agreement with WM had caused many issues for livestock owners in the North Valleys because the area was rural and those residents had different needs than the city. She was unhappy about the rate increase and the decreased service.

Mr. Kevin Brett stated he was a resident in Saint James Village. He wanted to address the issues with WM related to service levels which could increase fire

danger in the area. He was concerned the changes in service would discourage residents from maintaining their properties and keeping them clear of fire hazards. He proposed WM change the sticker program for residents in areas containing excessive fire hazard materials on their properties.

Mr. Bill Maggiora expressed his disapproval of the WM's service change and rate increase. He thought the rate increase should result in more services to the residents. He stated WM needed to educate customers about free dump days, excess bag stickers and free bag months.

Ms. Cathy Brandhorst spoke about matters of concern to herself.

Mr. Danny Cleous stated he was unhappy about WM increasing rates and reducing services. He said there were no issues with WM in his area before the recent changes and price increase. He noted the excess stickers did not stay on the bags and if a sticker fell off a bag, the bag would not be picked up. He said he had called WM because his trashcan had not been serviced and was told it was not at the curb at the time the truck serviced the area. He said the County needed to fix the issues with WM.

Commissioner Berkbigler asked Ms. Thomas if a resident wanted to waive the pick-up service, what agency was responsible for enforcing the correct process.

Ms. Thomas stated the Health District was responsible and residents that waived the services were required to retain receipts proving weekly disposal. She stated many times residents reported neighbors that were out of compliance.

Commissioner Berkbigler asked about the process to report a resident who was out of compliance.

Ms. Thomas stated it was a Code violation and there was a ticketing process. She said a resident could contact 311 to start the process of filing a complaint.

Commissioner Berkbigler stated she had a resident on her block that had waived their service. She agreed with the proposed changes, but she was concerned about the rural areas. She noted if there were fire danger hazards, the residents should be provided additional services to maintain the debris. She said she was unaware that WM picked up horse manure. She noted pine needles were a great concern in the south area and she thought this issue needed to be addressed and resolved quickly. She said many residents paid to have their yards cleaned by a yard service company, but many could not afford to have a service and had the burden of responsibility to dispose of the debris themselves.

Ms. Thomas said the agreement was rate based, but it would be reviewed.

Commissioner Berkbigler stated the changes made improved the system, but there were still concerns for different types of properties and issues.

County Clerk Nancy Parent stated she received an email from Craig and Kathleen Smith expressing their dissatisfaction with the WM changes, which was placed on file.

Commissioner Hartung wanted WM to produce Public Service Announcements (PSAs) to inform the community about the Ombudsman, free dump days and the free service months. He thought it was a way to notify the public about the services available to them. He was concerned that WM was a municipal service, but it was not a metered service. He said his home was on a water meter and he paid for every drop of water used as he did for his electricity. He stated sewer was the only other service that was not metered, but he thought that would be coming in the future. He understood people on a fixed or limited income would incur an additional cost of approximately \$100 a year for an additional trash dumpster. He said he was excited about the burn box project that Truckee Meadows Fire Protection District (TMFPD) Chief Moore was finalizing. He said collection areas would be established for green waste that could be burned safely in the burn box and they would eliminate excess green waste from residents properties. He stated other competitive trash disposal options were researched, but the companies did not own or have access to a dump in the area. He said WM needed a local call center because the out-of-state call center did not understand local issues. He noted the residents with issues did not have another option and were frustrated. He said most of the Commissioners had dealt with customer service issues that WM should be dealing with. He thought the County needed to force WM to provide good customer service.

Commissioner Herman said she and WM Area Manager Greg Martinelli discussed issues about the residents in her district. She said there were many residents unhappy with the service provided by WM. She stated they discussed the possibility of removing certain areas from the current franchise agreement if the problems continued. She said she did see some improvements, but indicated the biggest issue in her district was excess bags which were torn open by dogs or coyotes. She noted many residents did not receive their excess bag stickers, including herself. She wanted an option for areas in her district to be removed from the franchise agreement.

Commissioner Jung said the majority of her district was in the City of Reno and she insisted residents in rural areas should not be subsidized for their lifestyle choices. She stated the franchise fees were distributed to the general fund and used to make improvements for the County at large. She indicated if changes were made to exclude areas for WM services, she did not want those areas to benefit from the improvements resulting from the franchise fees. She stated the reason for the franchise agreement was because trash was a public health issue. She explained it could seem like a monopoly, but it was in the best interest of the public especially considering there was no competition that could handle this amount of waste. She noted the business model of WM in Northern Nevada was very different because it was inherited from the company that owned the landfill. She said her district had few residents on the County franchise agreement with WM because most residents were under the City of Reno franchise agreement. She was concerned as a ratepayer because she did not want to subsidize other residents that chose a different lifestyle. She stated she lived in town and it cost more for

the trucks to go to the outlying areas. She said she would support the direction the Board provided to staff.

Commissioner Berkbigler stated putting a call center in every area would be a financial burden. She indicated it was very expensive to provide local call centers and would cost the end users much more money than they currently paid.

Commissioner Hartung agreed with the call center costs. He thought when the Ombudsman was established that position could possibly serve as the local contact for the area. He hoped the call center would funnel the problematic calls through the Ombudsman.

Chair Lucey stated the discussion regarding the excess sticker package was not favorably received. He asked whether the sticker package was temporary or if it was a permanent option.

Mr. Martinelli stated the sticker package was temporary until the technology was in place to track credits for excess bags. He said an account would start with a credit of so many excess bags and they would be deducted as the excess bags were picked up.

Chair Lucey said the stickers were not practical and fell off the bags. He stated the bulk sticker package was \$104.40 for 50 additional stickers. He noted three 32-gallon bags would fit into a 96-gallon trash dumpster. He indicated a resident could receive an additional dumpster for \$7.53 per month. He calculated the cost to be under \$100 annually, which was cheaper than the option to purchase the additional bulk sticker packages. He asked how the price was determined for the bulk sticker package.

Mr. Martinelli stated the best idea would be to get an additional dumpster. He noted there would not be the issue of animals tearing bags open and it was cheaper to have the second dumpster for the entire year.

Chair Lucey said the trucks with the articulating arms would seem to create cost savings because staff was not handling the loose bags. He stated a problem could be limited space for an additional trash dumpster, as a 96-gallon trashcan was not a small item to store. He thought the sticker package was overpriced. He indicated Incline Village residents received 96 excess bag stickers for a fraction of the cost in the local area. He wanted to see the provided number of excess bag stickers increase for the basic service fees until the stickers were eliminated. He explained he took his trailer to the dump and unloaded it himself. He noted any WM customer could dump for free at specific landfills at certain times. He stated he was responsible for the materials that were created on his property. He noted not everyone had the resources or ability to be able to haul their own trash, but there were services in the area that hauled trash and animal waste for a fee. He expressed that services should be made available to the residents without customer service issues. The option of an Ombudsman position was discussed for many years. He did not believe a local call center was needed, but an individual liaison

was needed so the Board and staff no longer had to provide customer service to the WM customers. The issues should have been rectified before the agreement was signed in February. He stated the County was willing to meet them half way, but the conversation of what was fair and reasonable needed to occur. He asked what WM's annual earnings were nationwide for the past year.

Mr. Martinelli said WM was a \$13 billion corporation.

Chair Lucey stated a corporation of that size should have provided an Ombudsman and better customer service a long time ago. He noted there was no competition locally and there was much frustration from the residents, which was understandable. He indicated proper customer service was severely lacking and needed to be developed. He wanted customer service to become WM's number one priority.

Mr. Martinelli stated finding a body was not the solution, finding the correct body for the position was the key and he noted interviews had not been successful. He said they had created an internal email address for the County where escalated calls could be routed and the email account would be monitored and checked at least three times per hour. He indicated they were still seeking the right person, but in the interim they had a path for any escalated calls to be handled.

Chair Lucey asked what the timeline was for updating the technology for the bag system.

Mr. Martinelli stated they were testing it in Oakland, California currently. He said there were still some issues to work out, but he thought within 10 to 12 months it would be perfected and could be used locally.

Commissioner Hartung reiterated the importance and educational aspects of creating PSAs about the services WM provided to the community. He asked Mr. Martinelli to commit to reaching out to the public via PSAs.

Mr. Martinelli indicated Communications Specialist Kendra Kostelecky was working on a project that would address the issues. He stated they had a videographer and could produce PSAs.

Ms. Thomas stated the Board had approved the Waste Characterization Study that would be brought back when it was available. She noted there were three staff recommendations included in the update.

District Attorney Paul Lipparelli stated the Board could provide direction to staff and it was unnecessary to make a motion.

Chair Lucey indicated plenty of direction was provided to staff.

17-0836 **AGENDA ITEM 18** Discussion and update pursuant to Commissioners' previous requests and/or topics for future agendas.

County Manager John Slaughter asked for the monthly Commissioner's requests and topics report to be presented quarterly in the future.

Assistant County Manager Dave Solaro stated changing the report to quarterly would allow for a more in-depth discussions with each Commissioner related to the issues within their districts. He stated the Assistant County Managers met with the Commissioners to discuss the priorities and where each item stood which was captured in the report. Commissioner Herman was the only Commissioner they were unable to meet with. He said the information from Washoe 311 was being captured better and would make the report more robust.

Commissioner Hartung said the dashboard was coming along nicely. He wanted an additional column added to include the anticipated completion date. He stated the speeding issue needed enforcement, but that would be a short-term fix. He explained the solution to solve the speeding problem would involve changing people's behavior by either forcing them to go a different direction or by installing speed bumps to physically slow them down.

Mr. Solaro stated the issues would be prioritized between enforcement issues and engineering issues. The enforcement issues could be handled first.

Commissioner Berkgigler stated a memo would be published on November 14th regarding the issue of flooding and ditch maintenance. She asked whether a public hearing would take place on that date.

Mr. Solaro stated a memo would be coming to the Board on November 14th for review prior to a public hearing being scheduled.

Commissioner Berkgigler stated at the Caughlin Ranch homeowners meeting, the residents reminded her that area flooding started in December the prior year.

There was no public comment on this item.

PUBLIC HEARINGS

17-0837 **AGENDA ITEM 20** Second reading and possible action to adopt an ordinance amending Chapter 65 of the Washoe County Code by expanding the permissible use of the 911 telephone line surcharge to include purchase and maintenance of portable and vehicular event recording devices, and all other matters properly relating thereto. Manager. (All Commission Districts.)

The Chair opened the public hearing by calling on anyone wishing to speak for or against adoption of said Ordinance.

Nancy Parent, County Clerk, read the title for Ordinance No. 1601, Bill No. 1785.

Commissioner Berkbigler stated this item was based on legislation and she worked with the legislative staff to add a comment to the record. She said there was an outstanding question related to the maintenance that was allowed to be funded by the E911 fund and if it would include staffing related to the body worn cameras. The dispatch portion of E911 funds clearly stated that personnel might be paid for using these funds. She stated that question should be considered when the final proposal came back to the Board.

Deputy District Attorney Paul Lipparelli stated the plan for implementing the bill had several phases and this was the first phase which was aimed at the make-up of the committee and to get the committee off the ground. There were some questions waiting to be answered about how much, what the new rate would be and questions about the proper use of these funds. The bill was not written to be extremely clear, so there would be some guesswork about where the line was and staff should be prepared to support whatever decision the Board made. He noted the motion would not need to be amended to include the information from Commissioner Berkbigler.

Chair Lucey clarified that this was the creation of the first process and more detail would become available as the process was moved forward based upon the recommendations of the Board.

Commissioner Hartung asked Mr. Lipparelli whether this would prevent the Board from seeking other sources of revenue to pay for this type of implementation. He said he was not referring to just the Sheriff's Office because the fees had to go to the Cities of Reno and Sparks as well. He wondered if the County was responsible for the Nevada Highway Patrol or if that was funded through the State.

Paul Lipparelli said the authority that came from the bill was for the County to use the 911-surcharge money to implement the mandate for law enforcement officers to have body cameras. He stated any jurisdiction that had a law enforcement branch had the obligation to have body cameras in use by the deadline. He said this money was available to ensure the compliance of the local law enforcement agencies. He noted the State of Nevada had its own funding which was why it was a complicated and unclear issue. He explained Clark County legislators did not care what the bill included because it did not apply to them. He said the County was going to follow the first step, which was to change the complexion of the 911 Board to include the mandated positions, get the committee started, and bring back the implementation of the rest of the program when they were prepared to do so.

Commissioner Hartung asked whether this was only for landlines or if it include voice over internet protocol (VoIP).

Mr. Lipparelli stated he was unsure and would have to research the answer.

There was no public comment on this item.

On motion by Commissioner Hartung, seconded by Commissioner Jung, which motion duly carried, Chair Lucey ordered that Ordinance No. 1601, Bill No. 1785, be adopted, approved and published in accordance with NRS 244.100.

17-0838 **AGENDA ITEM 21** Public Comment.

Ms. Cathy Brandhorst spoke about matters of concern to herself.

Ms. Tammy Holt-Still stated she heard during the discussion about Waste Management (WM) that the County was subsidizing WM for the rural areas. She said residents could have seven trashcans before the change and now they were down to one trashcan. She said it was not subsidizing the rurals; it was a lack of service with an increased rate. She expressed that the City of Reno violated the contract regarding the amount of effluent water going into Swan Lake. She indicated the mandated amount was for no more than two million gallons of effluent per day. She noted the County's sewer plant was in violation because there was more than five million gallons of effluent per day. She said the amount of effluent going into Swan Lake would not allow for storm water when the time came. She said the HESCO barriers needed to continue to be located in Lemmon Valley. She spoke regarding the danger present when drivers passed the barriers on a blind curve on Lemmon Drive. She stated Lemmon Valley needed more servicing.

Mr. Danny Cleous wanted the trash service to go back to the way it was before the changes. He said people recycled and there were no problems. He stated it cost him more money for less service and he did not want the recycle dumpster. He thought WM was making more money with the new service. He was concerned that issues were not resolved quickly and items the Commissioners asked for did not appear on future agendas. He stated more Sheriff presence was needed in Lemmon Valley to deal with speeding issues. He said the cars needed to slow down in the area. He asked to be informed when the issues would be resolved.

Ms. Karen Bowers stated she had issues with WM in Saint James Village. She said she had been asking for more than five years for garbage to be placed in bear confinement containers. The Saint James Village management company blamed WM for not having the ability to put them in and WM was willing to install them. She said the management company was blaming the County stating the Commissioners did not approve the confinement containers. She asked for the issue to be addressed. She stated

the issue of inconsistent pick up schedules had been ongoing. She wanted bear proof huts to be placed in the area so WM could service them at their convenience.

17-0839 **AGENDA ITEM 22** Announcements/Reports.

Chair Lucey stated bear proof containers were discussed with Waste Management (WM) as options. He stated locking wildlife containers were available to residents for an additional fee. He asked staff to speak with Ms. Karen Bowers regarding her WM issues.

Commissioner Hartung wanted to have a broader discussion regarding the Citizen Advisory Boards (CABs). He stated Mr. Danny Cleous spoke regarding temporary speed bumps and he thought that would be a solution for the speeding issues in many areas. He wanted staff to bring options back to the Board.

* * * * *

3:41 p.m. There being no further business to discuss, the meeting was adjourned without objection.

BOB LUCEY, Chair
Washoe County Commission

ATTEST:

NANCY PARENT, County Clerk and
Clerk of the Board of County Commissioners

*Minutes Prepared by:
Doni Gassaway, Deputy County Clerk*

A RESOLUTION AUTHORIZING THE COUNTY TREASURER TO TRANSFER TO OTHER GOVERNMENTAL ENTITIES REAL PROPERTY HELD IN TRUST DUE TO PROPERTY TAX DELINQUENCIES AND OTHER MATTERS PROPERLY RELATED THERETO.

WHEREAS, after the expiration of the period of redemption for tax delinquent parcels of real property, the county tax receiver is required to execute and deliver deeds conveying title to such property to the county treasurer in trust for the use and benefit of the state and county, (NRS 361.585); and

WHEREAS, upon the order of the board of county commissioners entered upon the record of its proceedings, such tax delinquent parcels held in trust by the Treasurer may be conveyed in the manner required by state law after proper notice is given, (NRS 361.595); and

WHEREAS, attached to this resolution and incorporated herein is Exhibit A, a list of tax delinquent parcels held by the county treasurer in trust that the board of county commissioners desires to have conveyed to other governments as more specifically set forth in Exhibit A; and

WHEREAS, pursuant to NRS 361.603 local governments or the University System are authorized to acquire property held in trust by the county to serve a public purpose in return for the payment of the delinquent taxes; and

WHEREAS, pursuant to NRS 361.603 no delinquent taxes need be paid for property transferred to a local government for street, sewer or drainage uses, for use in a program for the rehabilitation of abandoned residential properties established by the local government pursuant to chapter 279B of NRS, or for use as open-space real property as designated in a city, county or regional comprehensive plan.

NOW THEREFORE BE IT HEREBY RESOLVED by the Washoe County Board of County Commissioners as follows:

1. The Washoe County Board of County Commissioners finds that withholding the parcels listed in Exhibit A, item #1 in accordance with WCC 20.471(2) would serve the public purposes stated in the exhibit.
2. The Washoe County Treasurer is hereby ordered pursuant to NRS 361.603 to transfer the parcels listed in Exhibit "A", item #2 to the governmental unit(s) for the purposes stated in Exhibit "A" in the manner required by state law after proper legal notice has been given.
3. If some irregularity or circumstance arises before the transfer of any certain parcel listed in the exhibits to this resolution such that in the opinion of the Washoe County Treasurer the public interest would best be served by withdrawing such a parcel from a sale or transfer, the Washoe County Treasurer is hereby expressly authorized to make such a withdrawal on behalf of the county. The Treasurer shall report to the board in writing his or her decision to make such a withdrawal and shall state the reasons for the decision. The board may thereafter permit the

17-0814

parcel to remain in trust for the benefit of the state and county or may again order it be sold or transferred.

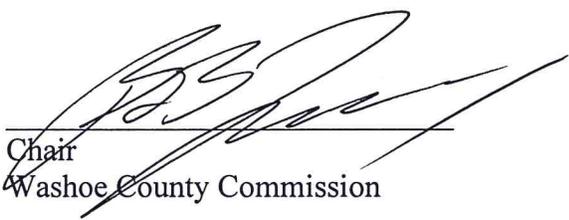
ADOPTED this 10th day of October, 2017 by the following vote:

AYES: Bob Lucy, Marsha Berkloigler, Vaughn Hartung
Kitty Jung & Leanne Herman

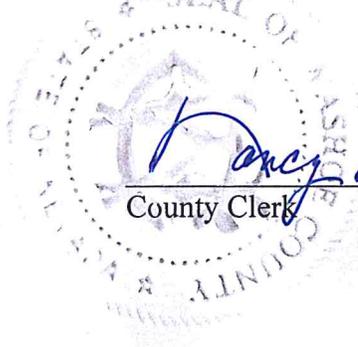
NAYS: none.

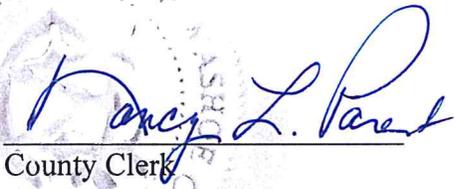
ABSENT: none.

ABSTAIN: none.


Chair
Washoe County Commission

ATTEST:




County Clerk

RESOLUTION ON SUBGRANT OF
Continuum of Care Program Grant

WHEREAS, Washoe County through its Social Services Department been awarded the 2016 Continuum of Care Program Grant Agreement from the U.S. Department of Housing and Urban Development, Office of Community Planning and Development in the amount of \$110,208.00 in support of rental assistance and supportive services to qualified residents; and

WHEREAS, grant program requirements stipulate the County must match grant funds utilized for housing assistance with no less than twenty-five percent (25%) of funds or in-kind contributions from other sources for supportive services.

WHEREAS, NRS 244.1505 allows the Board of County Commissioners of Washoe County to make a grant of public money for any purpose which will provide a substantial benefit to the inhabitants of Washoe County; and

WHEREAS, Washoe County desires to pass through these grant funds and grant assurances, as identified in the Subgrant Agreement, for the amounts and uses stated below.

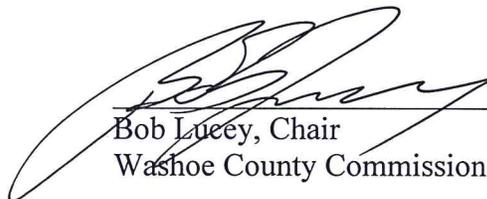
THEREFORE, BE IT RESOLVED, that the Washoe County Board of Commissioners hereby grants to the nonprofit organization listed below, the amount and for the uses shown below, finding that said amount and uses will provide a substantial benefit to the inhabitants of Washoe County.

Volunteers of America of Greater Sacramento and Northern Nevada, Inc. \$170,483.00

Rental assistance maximum	\$110,208.00
Supportive services maximum	\$ 60,275.00

The maximum amount to be expended from the grant and the conditions and limitations upon the grant are set forth in the Sub-grant Agreement.

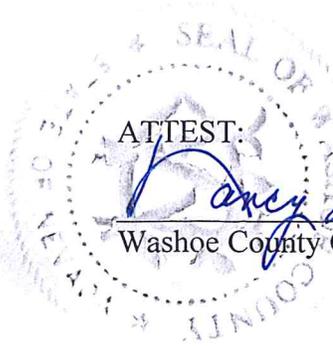
ADOPTED this 10th day of October, 2017.



Bob Lucey, Chair
Washoe County Commission

ATTEST:


Washoe County Clerk



17-0827