

The attached document was submitted to the **Washoe County Board of Commissioners** during the meeting

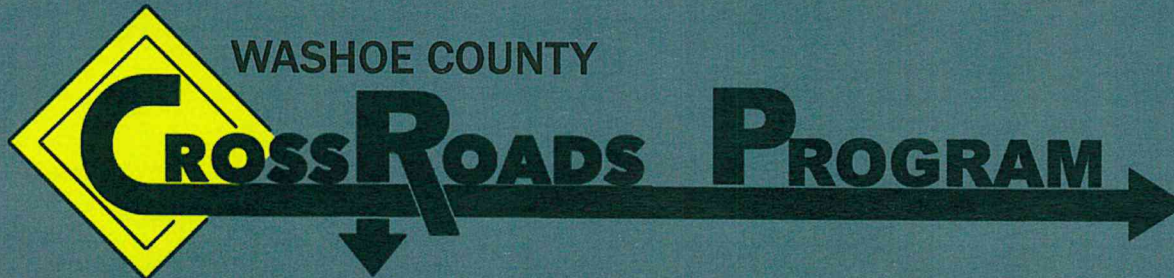
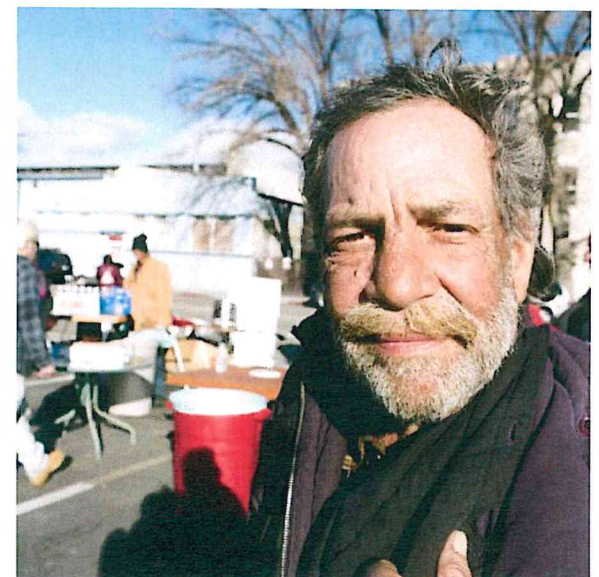
held on May 2, 2016

by Manager's office

for Agenda Item No. 8

and included here pursuant to NRS 241.020(7) as amended by AB65 of the 2013 Legislative Session.

WHERE LIVES TURN AROUND AND MOVE FORWARD



WASHOE COUNTY

CROSSROADS PROGRAM

A PUBLIC & PRIVATE PARTNERSHIP

Kevin Schiller, Assistant County Manager
Amber Howell, WCDSS Director
Deputy Shawn Marston



WASHOE COUNTY CROSSROADS PROGRAM

- The Crossroads project provides a tiered housing first approach that targets the super-utilizers homeless clients in Washoe County. The intent of the program is to identify, intervene and stabilize traditionally high complexity homeless clients, through cooperation with various community partners. Our success has grown us into reducing incarceration by expanding services to young offenders, and anyone else who suffers from mental health and/or substance abuse that otherwise has a negative impact on our community.
- Our motto is to offer an alternative to homelessness and incarceration by offering the tools necessary for anyone to be successful upstanding citizens of our community while being drug and alcohol free.



VISION

- Our goal at Washoe County Crossroads is to increase capacity and programing in an attempt to have the most significant impact in reducing recidivism for homelessness, first responders, local hospitals, criminal justice system (patrol, detention, & courts), mental health (State of Nevada) as well as child protective services.



HOW WE GOT STARTED

- Serial Inebriate/ Super Utilizer Committee:
 - Washoe County Social Services collaborated and partnered with local governments and private organizations in bringing a solution to our community and citizens.



Catholic Charities
of Northern Nevada



Second Judicial District Court
State of Nevada
Washoe County



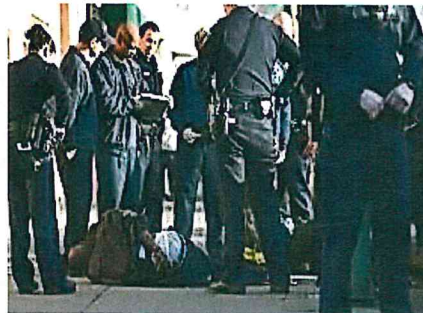
Alta Vista
Mental Health

CLIENTS



COMMUNITY IMPACTS

- Law enforcement, fire, medics, hospital, detox, jail, courts and businesses.



COST TO THE COMMUNITY

Average cost per encounter for a chronic user of the system:

- **Cost range per client:**
 - \$150 to \$500 per day.
- **Jail:**
 - \$108 per bed day (CR clients combined spent more than 40 years in jail)
- **Jail Booking:**
 - \$180 (Total jail savings since CR is in an excess of 1 million dollars)
- **Treatment:**
 - \$100 per day (CR is less than \$25 per day and lowering to \$15 per day)
- **Hospital:**
 - \$10,324 in billed charges per client
- **REMSA:**
 - \$1,267 (CR combine were transported more than 700 times)
- **First Responders:**
 - \$1000 per incident (Thousands of calls-for-services prior to CR)

CHRONIC USERS OF THE SYSTEM

(APPROXIMATE COST TO TAX PAYER PER YEAR)



CROSSROADS POPULATION SERVED

- **Serial Inebriate (Started January 3, 2011)**
 - **Reno Municipal Court, Judge Holmes (Misdemeanor's)**
- **Chronically Homeless**
- **Mental Health**
 - **2nd Judicial Court, Mental Health Court**
- **Washoe County Justice Court**
 - **Judge Pearson (Felonies/Young Offenders 18 to 24)**
- **Washoe County Justice Court**
 - **Judge Wilson (newly added)**
- **Veteran Resource Center & Behavioral Health Center (24 Homeless Beds)**
- **Walk-In's**
- **Temporary Assistance for Displaced Seniors (TADS)**

EVERY CLIENT IS UNIQUE AND COMES IN WITH A UNIQUE STORY

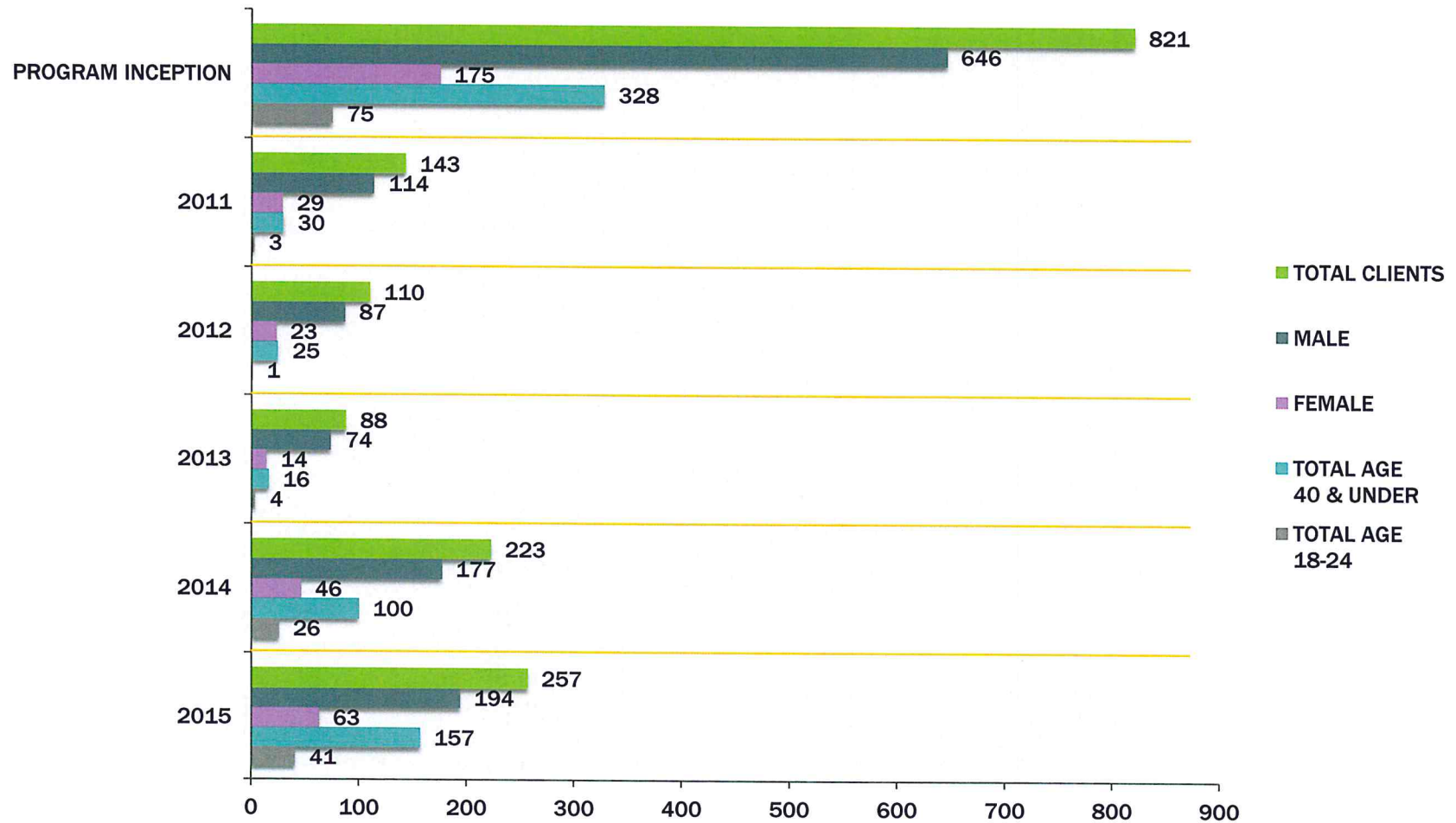
- Childhood Trauma and Abuse
- Abandonment
- Parental Drug Use
- Parental Incarceration
- Loss of Spouse due to Addiction
- Family Separation for Many Years
- Multiple Incarcerations
- Lack of Employable Skills
- Lack of Education
- Lack of Self Worth
- Lack of Positive Role Models
- Deteriorating Health
- Untreated Mental Health Issues



OUR CLIENTS

- **Over 821 Clients since the Inception of the Program**
- **130 + 24 Veterans Clients Currently in the program**
- **Mix of Clients**
- **Almost all of our Clients Struggle with Addiction**
- **Almost all were Homeless at one point**
- **80% or greater have Mental Health Issues (COD)**
- **They live on-site**
 - **Cook their own Meals**
 - **Do their own Laundry**
 - **Maintain the Grounds and Assist with the Maintenance of St Vincent's**
 - **Daily household chores**
 - **Community Volunteering**

CLIENT INTAKE



CLIENT RETROSPECT

1 year look back

Male Client #1

- 109 REMSA Transports = \$109,000.
- 109 ER Visits = more than \$150,000 in hospital bills.
- His negative impact to the community was more than \$300,000 per year.
- He stayed sober for 1 year after entering the WC Crossroads program before receiving his benefits and permanent housing.

Male Client #2

- Spent 256 days in jail the year prior to entering WC Crossroads.
- RMC advises he was sentenced to 1,370 days in jail from 2007 to 2012.
- Only spent 6 days in jail after entering our program 4.5 years ago.
- Received benefits and was permanently housed before passing away December 2, 2013.

WASHOE COUNTY CROSSROADS

St. Vincent's Residency (395 Gould St. Reno, NV)

- Building A has 45 male beds
 - Phase 1 of the supportive housing program:
 - Serial Inebriate
 - Homeless
 - Court Ordered (RMC, RJC, SJC, & Mental Health Court)
 - Jail Referral
 - Chemically Dependent
 - Self-Referral



WASHOE COUNTY CROSSROADS

St. Vincent's Residency (395 Gould St. Reno NV)

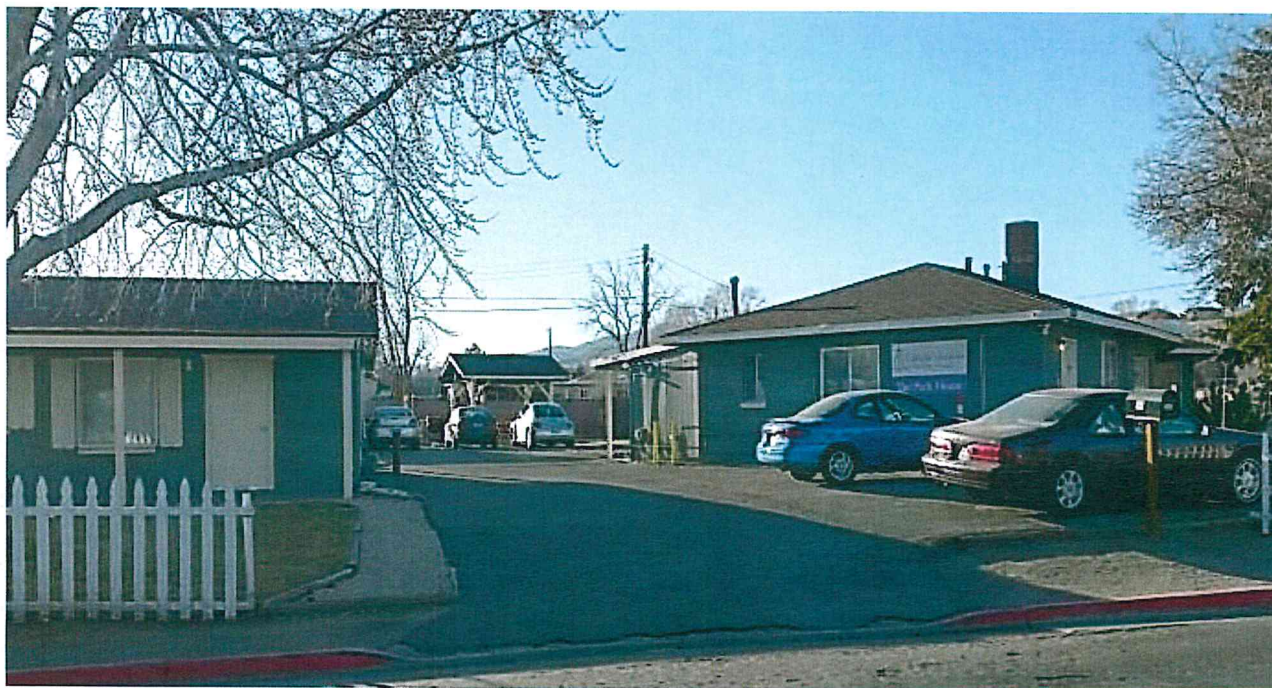
- Building C has 54 male beds
 - Phase 2 of the supportive housing program
 - 2 emergency beds are for Temporary Assistance for Displaced Seniors (TADS)



VRC- VETERAN RESOURCE CENTER & HOUSING PROGRAM

Catholic Charities Park House (1835 Montello St. Reno NV)

- Building D, E, and F have 24 Veteran beds



RIVER HOUSE

- Currently at 31 beds – Northern Nevada Adult Mental Health Campus
- Working to acquire other sites on the Campus



WASHOE COUNTY JUSTICE COURT

- Honorable Scott Pearson



CROSSROADS DRUG & ALCOHOL TESTING

PBT Testing

<u>Year</u>	<u>Tests</u>	<u>Positives</u>
2014	62,193	59
2015	75,003	34 (99.9996% Passing Rate)



Drug Testing

<u>Year</u>	<u>Tests</u>	<u>Positives</u>
2014	414	23
2015	3440	38 (99.998% Passing Rate)



CROSSROADS TURNAROUND

- Getting back on track



CROSSROADS

LEARN TO E.A.R.N. PROGRAM

EMPLOYMENT & EDUCATION ASSISTANCE RE-ENTRY NETWORK:

- Resumes
- Cover Letters
- Interview Ready (mock interviews)
- On site Learning
- Job Search



CROSSROADS RECOVERY FIELD

■ Coming Soon

