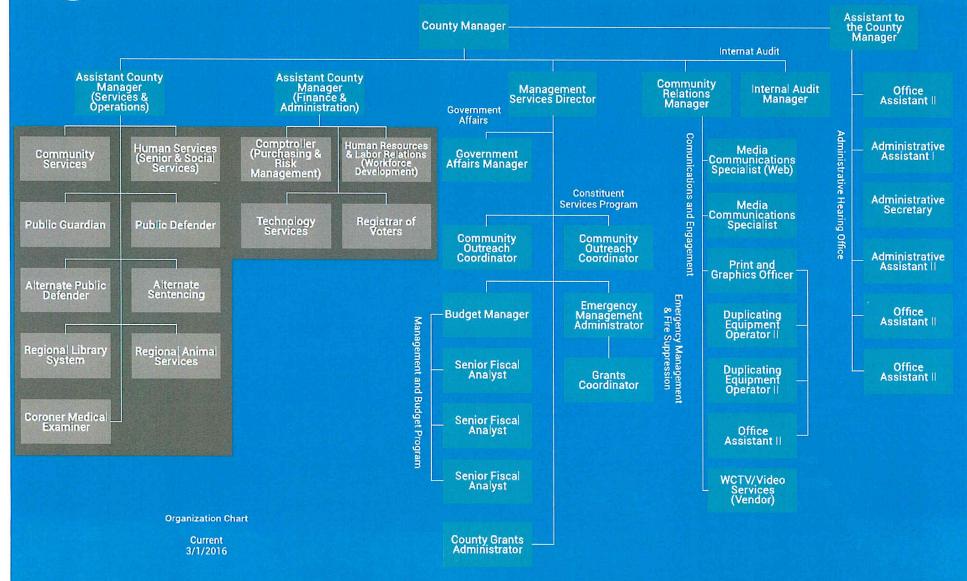




Manager's Office Mission

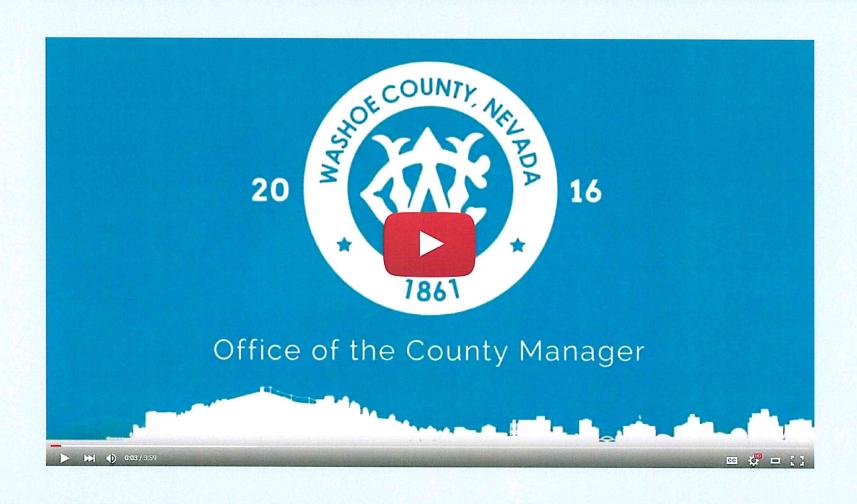
 To provide leadership to the organization in support of Citizens, the Board of County
Commissioners, and the Employees of Washoe
County.







Video: County Manager's Office





Office of the County Manager

- EmergencyManagement
- ConstituentServices
- Communications & Engagement, Reprographics
- Budget Program

- Internal Audit
- Government Affairs
- Administrative Hearing Office
- Franchise Agreements
- Conflict Counsel
- Grants
- Agenda Support





Government Affairs

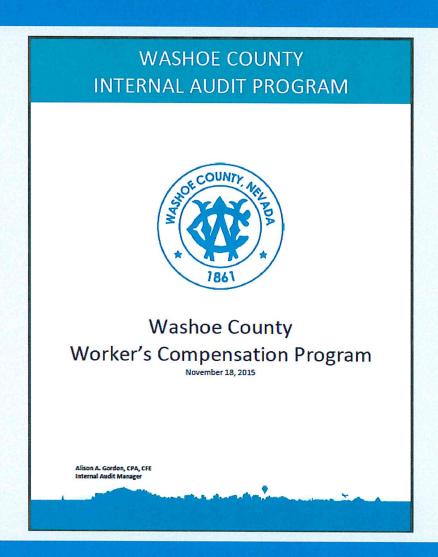
- Advocates County's interests at state & federal level
- Manages relationships with legislators
- Ensures interests are represented





Internal Audit Division

- 7 audits conducted in FY 2015
- 48 recommendations for improvement
- \$156K in savings since 2012





Commission Meeting Support

2015

- 34 Board of County Commission Meetings
- 5 concurrent meetings
- 698 Agenda Items
- 41 Proclamations

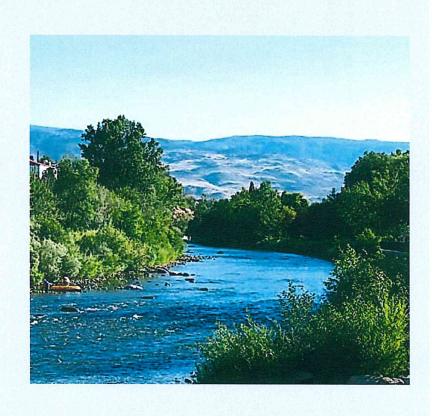






County Grants Program

- Compliance with grant related laws and regulations
- Efforts are focused on strong, clear, accurate policies
- Ongoing training and technical assistance







Administrative Hearing Office

- Provides fair and independent administrative hearings
- Overseas appeals process for civil penalties by Animal Services; and violations or abatements by the Community Services Department.





Plans for 2016/17

- Washoe Call Center
- FY 16-17 Strategic Planning
- County-Wide Security Initiative
- County Code Review and Update

Strategic Direction

Washoe County will be the social, economic and policy leadership force in Nevada and the western United States.



Questions?



