

### **Strategic Planning**

#### **Mission Statement:**

- To provide excellent public service through complete, accurate, and timely assessments of all property subject to taxation.
- Vision
  - To be the most technologically advanced, transparent, efficient, and user-friendly Assessors Office in the Country.





A-B/11/15 #7 1

### **Purpose of Assessors Office**

- Property taxes fund the majority of all general fund expenditures.
- The office inventories all property subject to taxation.
- #1 most visited website in Washoe County.
- Validate the changes in ownership records of real property.
- Create and maintain all parcel maps and the GIS parcel layer for Washoe County.
- Track and verify property tax cap/economic abatement information.
- Process and approve requests for exemptions on real and personal property.





### **Assessors Office Overview**

#### Office Divisions:

- Real Property Appraisal
- Data Management
- Mapping
- Administration/Personal Property
- 60 Total FTE positions
- NRS 250.070 establishes office hours
  - Office is open 8am-5pm, Monday thru Friday.





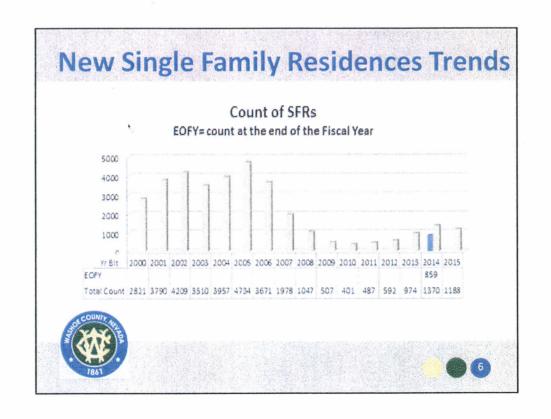
# Accomplishments for FY 14/15

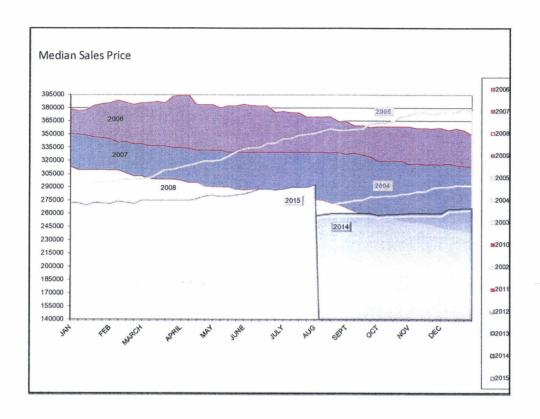
- Completed annual reappraisal of Washoe County:
  - 173,076 parcels
  - 31,105 personal property accounts
- Successfully implemented new CAMA system
- Created 1,889 new subdivision parcels
- Added 1,188 new homes so far in 2015
- Worked 15% more building permits over prior year











# **FY 15/16 Goals**

- Convert hard copy property sketches to digital format in the RDE CAMA system
- Digitize all photos in the RDE CAMA system
- Review GIS mapping software vendors
- Develop Personal Property internet search page
- Evaluate and prepare for succession planning





### **Emerging Issues and Concerns**

- Increased workloads with decreased staff
- Succession planning
  - Anticipated 15% staff turnover in FY15/16
  - Estimated 40% staff turnover in next five years including 80% in supervisory staff
- County/State Board of Equalization challenges
- Local Real Estate Market trends
  - Interest rate increases?
  - Supply/Demand issues created by economy





### **Thank You**

**Questions and/or Comments** 



