



This is what **we do**
 NV Energy.

BE AWARE, BE PREPARED

PROACTIVE DE-ENERGIZATION FIRE SEASON SETTINGS

Enhanced safety settings are put into place when fire risk conditions are elevated. These settings are used with devices to de-energize the lines when a fault is detected, reducing the chance of a potential ignition.

PSOM

During extreme fire-danger conditions we will proactively shut off power to eliminate the risk of power lines or other equipment from causing a wildfire.

EMERGENCY DE-ENERGIZATION

When an active wildfire gets too close to our equipment, we will shut off the power to prevent secondary ignitions and protect the first responders on the ground.



OUTAGE PREPARATION

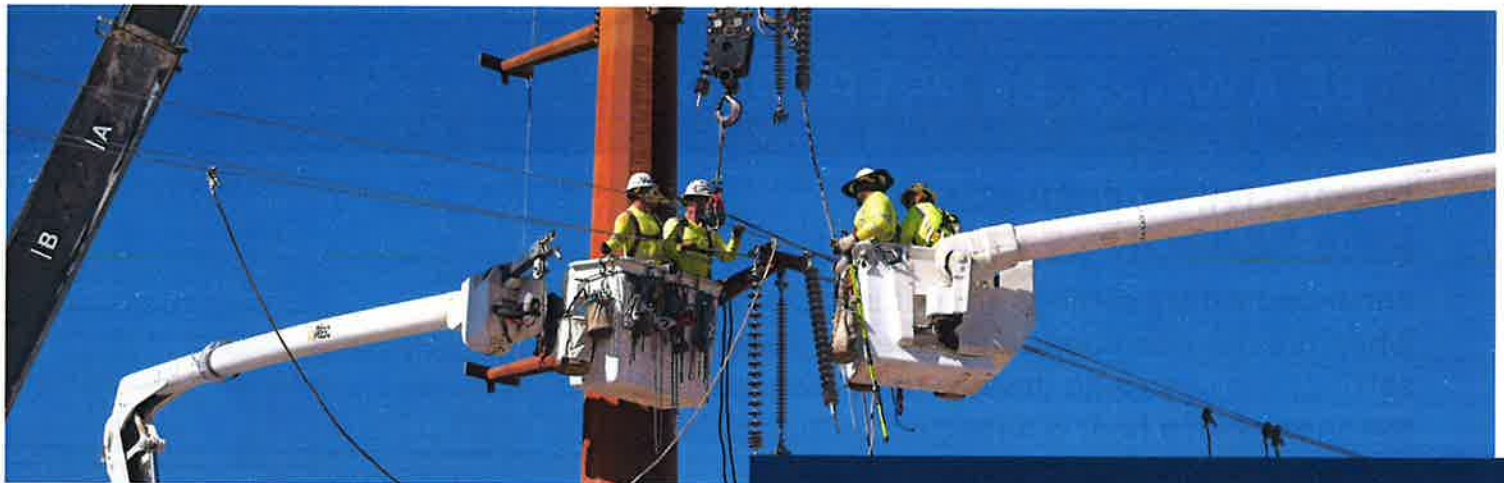
We encourage all of our customers to take steps to be prepared for power outages that can occur during fire season.

- Opt-in to notifications on NV Energy's MyAccount and ensure your contact information is up to date.
- If you rely on durable medical equipment, enroll in our Green Cross Program for additional support.
- Keep devices charged and portable power banks ready for use.
- Learn how to open your garage door manually.
- If you own a portable generator, review its safety guidelines.

For more information on how to be prepared for power outages, visit our website:
<https://www.nvenergy.com/outages-and-emergencies/outage-preparation-tips>



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WHAT IS **POWER SAFE NV?**

Nevada is experiencing a heightened risk of wildfires and natural disasters. In response, NV Energy's Power Safe NV team is implementing various measures to safeguard our customers, community, first responders, and equipment from extreme weather conditions.

WHAT IS **OUR GOAL?**

The goal of the Power Safe NV program is to create a safer, stronger and smarter system ensuring resilient and reliable service for our customers. Since 2019, NV Energy has prioritized this initiative, focusing on investments in high-risk communities. We are working today to prevent tomorrow's natural disasters.

OUR APPROACH

PREVENTION

Prevention programs aim to create a safer and stronger system to decrease wildfire risk from NV Energy's equipment. This includes:

- Vegetation management
- System hardening
- Inspections and patrols

DETECTION


Advanced situational awareness allows NV Energy to detect and respond to wildfires quickly.

- Weather stations and fire cameras
- Industry experts including meteorologists and wildfire mitigation specialists


PROTECTION

Proactive de-energization is the final layer of defense to prevent wildfires.

- Fire Season Settings
- Public Safety Outage Management (PSOM)
- Emergency De-Energization

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 www.nvenergy.com/PowerSafeNV

OUTAGE PREPARATION



RESIDENTIAL

- Hard copy of contact information
- Know about the hazards in your area
- Have an emergency meeting place and plan
- Insurance and medical information
- Review safety guidelines for generators
- Learn to open your garage door manually
- Keep refrigerator and freezer doors closed
- Keep power banks for electronics charged
- Know your emergency contacts



BUSINESS

- Be power-smart: save files often, use surge protectors, and consider an uninterrupted power source (UPS) for 15 minutes of backup power.
- Develop a business continuity plan
- Consider backup power options
- Consult a licensed electrician to assess what your power needs are
- Know about the hazards in your area



LEARN MORE

NVEnergy.com/outages-and-emergencies/outage-preparation-tips

